

Putting Software Testing Terminology to the Test

Samuel J. Crawford*, Spencer Smith*, Jacques Carette*

*Department of Computing and Software

McMaster University

Hamilton, Canada

{crawfs1, smiths, carette}@mcmaster.ca

Abstract—Despite the prevalence and importance of software testing, it lacks a standardized and consistent taxonomy, instead relying on a large body of literature with many flaws—even within individual documents! This hinders precise communication, contributing to misunderstandings when planning and performing testing. In this paper, we explore the current state of software testing terminology by:

- 1) identifying established standards and prominent testing resources,
- 2) capturing relevant testing terms from these sources, along with their definitions and relationships (both explicit and implicit), and
- 3) constructing graphs to visualize and analyze these data.

This process uncovers 558 test approaches and 75 software qualities that may imply additional related test approaches. We also build a tool for generating graphs that illustrate relations between test approaches and track flaws captured by this tool and manually through the research process. This reveals 275 flaws, including nine terms used as synonyms to two (or more) disjoint test approaches and 17 pairs of test approaches that may either be synonyms or have a parent-child relationship. This also highlights notable confusion surrounding functional, operational acceptance, recovery, and scalability testing. Our findings make clear the urgent need for improved testing terminology so that the discussion, analysis and implementation of various test approaches can be more coherent. We provide some preliminary advice on how to achieve this standardization.

Index Terms—Software testing, terminology, taxonomy, literature review, test approaches

I. Introduction

As with all fields of science and technology, software development should be approached systematically and rigorously. Reference [1] claims that “to be successful, development of software systems requires an engineering approach” that is “characterized by a practical, orderly, and measured development of software” [p. 3]. When a NATO study group decided to hold a conference to discuss “the problems of software” in 1968, they chose the phrase “software engineering” to “imply[] the need for software manufacture to be based on the types of theoretical foundations and practical disciplines, [sic] that are traditional in the established branches of engineering” [2, p. 13]. “The term was not in general use at that time”, but conferences such as this “played a major role in gaining general acceptance ... for the term” [3]. While one of the goals of the conference was to “discuss possible techniques,

methods and developments which might lead to the[] solution” to these problems [2, p. 14], the format of the conference itself was difficult to document. Two competing classifications of the report emerged: “one following from the normal sequence of steps in the development of a software product” and “the other related to aspects like communication, documentation, management, [etc.]” [p. 10]. Furthermore, “to retain the spirit and liveliness of the conference, ... points of major disagreement have been left wide open, and ... no attempt ... [was] made to arrive at a consensus or majority view” [p. 11]!

Perhaps unsurprisingly, there are still concepts in software engineering without consensus, and many of them can be found in the subdomain of software testing. Reference [4] gives the example of complete testing, which may require the tester to discover “every bug in the product”, exhaust the time allocated to the testing phase, or simply implement every test previously agreed upon [p. 7]. Having a clear definition of “complete testing” would reduce the chance for miscommunication and, ultimately, the tester getting “blamed for not doing ... [their] job” [p. 7]. Because software testing uses “a substantial percentage of a software development budget (in the range of 30 to 50%)”, which is increasingly true “with the growing complexity of software systems” [1, p. 438], this is crucial to the efficiency of software development. Even more foundationally, if software engineering holds code to high standards of clarity, consistency, and robustness, the same should apply to its supporting literature!

Unfortunately, a search for a systematic, rigorous, and complete taxonomy for software testing revealed that the existing ones are inadequate and mostly focus on the high-level testing process rather than the testing approaches themselves:

- Tebes et al. [5] focus on parts of the testing process (e.g., test goal, test plan, testing role, testable entity) and how they relate to one another,
- Souza et al. [6] prioritize organizing test approaches over defining them,
- Firesmith [7] similarly defines relations between test approaches but not the approaches themselves, and
- Unterkalmsteiner et al. [8] focus on the “information linkage or transfer” [p. A:6] between requirements engineering and software testing and “do[] not aim at providing a systematic and exhaustive state-of-the-art

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survey of [either domain]” [p. A:2].

In addition to these taxonomies, many standards documents (see Section II-E1) and terminology collections (see Section II-E2) define testing terminology, albeit with their own issues.

For example, a common point of discussion in the field of software is the distinction between terms for when software does not work correctly. We find the following four to be most prevalent:

- Error: “a human action that produces an incorrect result” [9, p. 128], [10, p. 399].
- Fault: “an incorrect step, process, or data definition in a computer program” [9, p. 140] inserted when a developer makes an error [9, pp. 128, 140], [10, pp. 399–400], [11, p. 12-3].
- Failure: the inability of a system “to perform a required function or ... within previously specified limits” [9, p. 139], [12, p. 7] that is “externally visible” [12, p. 7] and caused by a fault [10, p. 400], [11, p. 12-3].
- Defect: “an imperfection or deficiency in a project component where that component does not meet its requirements or specifications and needs to be either repaired or replaced” [9, p. 96].

This distinction is sometimes important, but not always [13, p. 4-3]. The term “fault” is “overloaded with too many meanings, as engineers and others use the word to refer to all different types of anomalies” [11, p. 12-3], and “defect” may be used as a “generic term that can refer to either a fault (cause) or a failure (effect)” [9, p. 96], [14, p. 124]. Software testers may even choose to ignore these nuances completely! Reference [15, pp. 13–14] “just call[s] it what it is and get[s] on with it”, abandoning these four terms, “problem”, “incident”, “anomaly”, “variance”, “inconsistency”, “feature” (!), and “a list of unmentionable terms” in favour of “bug”; after all, “there’s no reason to dice words”!

But why are minor differences between terms like these even important? The previously defined terms “error”, “fault”, “failure”, and “defect” are used to describe many test approaches, including:

- | | |
|------------------------------|-------------------------------|
| 1) Defect-based testing | 8) Fault injection testing |
| 2) Error forcing | 9) Fault seeding |
| 3) Error guessing | 10) Fault sensitivity testing |
| 4) Error tolerance testing | 11) Fault tolerance testing |
| 5) Error-based testing | 12) Fault tree analysis |
| 6) Error-oriented testing | 13) Fault-based testing |
| 7) Failure tolerance testing | |

When considering which approaches to use or when actually using them, the meanings of these four terms inform what their related approaches accomplish and how to they are performed. For example, the tester needs to

know what a “fault” is to perform fault injection testing; otherwise, what would they inject? Information such as this is critical to the testing team, and should therefore be standardized.

These kinds of inconsistencies can lead to miscommunications—such as that previously mentioned by [4, p. 7]—and are prominent in the literature. ISO/IEC and IEEE categorize experience-based testing as both a test design technique and a test practice on the same page—twice [16, Fig. 2, p. 34]! The structure of tours can be defined as either quite general [16, p. 34] or “organized around a special focus” [17]. Load testing is performed with loads “between anticipated conditions of low, typical, and peak usage” [16, p. 5] or loads that are as large as possible [15, p. 86]. Alpha testing is performed by “users within the organization developing the software” [14, p. 17], “a small, selected group of potential users” [11, p. 5-8], or “roles outside the development organization” conducted “in the developer’s test environment” [17]. It is clear that there is a notable gap in the literature, one which we attempt to describe. While the creation of a complete taxonomy is unreasonable, especially considering the pace at which the field of software changes, we can make progress towards this goal that others can extend and update as new test approaches emerge. The main way we accomplish this is by identifying “flaws” or “inconsistencies” in the literature, or areas where there is room for improvement. We track these flaws according to both what information is wrong and how (described in more detail in Section II-B), which allows us to analyze them more thoroughly and reproducibly.

Based on this observed gap in software testing terminology and our original motivation for this research, we only consider the component of Verification and Validation (V&V) that tests code itself. However, some test approaches are only used to testing other artifacts, while others can be used for both! In these cases, we only consider the subsections that focus on code. For example, reliability testing and maintainability testing can start without code by “measur[ing] structural attributes of representations of the software” [18, p. 18], but only reliability and maintainability testing performed on code itself is in scope of this research.

This document describes our process, as well as our results, in more detail. We start by documenting the 558 test approaches mentioned by 66 sources (described in Section II-E), recording their names, categories¹, definitions, synonyms², parents³, and flaws⁴ (in separate documents) as applicable. We also record any other relevant notes, such as prerequisites, uncertainties, other sources. We follow the procedure laid out in Section III and use these Research Questions (RQs) as a guide:

¹Defined in Section II-A1.

²Defined in Section II-A2.

³Defined in Section II-A3.

⁴Defined in Section II-B.

- 1) What testing approaches do the literature describe?
- 2) Are these descriptions consistent?
- 3) Can we systematically resolve any of these inconsistencies?

We then create tools to support our analysis of our findings (Section III-G). Despite the amount of well understood and organized knowledge, the literature is still quite flawed (Section IV). This reinforces the need for a proper taxonomy! We then provide some potential solutions covering some of these flaws (Section V).

II. Terminology

Our research aims to describe the current state of software testing literature, including its flaws. Since we critique the lack of clarity, consistency, and robustness in the literature, we need to hold ourselves to a high standard in these areas when defining and using terms. For example, since we focus on how the literature describes “test approaches”, we first define this term (Section II-A). Likewise, before we can constructively describe the flaws in the literature, we need to define what we mean by “flaw” (Section II-B). To further prevent bias, we only name and describe classifications and relations that the literature already implies instead of inventing our own; for example, test approaches can have categories (Section II-A1), synonyms (Section II-A2), and parent-child relations (Section II-A3). We also observe flaws having both manifestations (Section II-B1) and domains (Section II-B2), even though the literature does not use these terms. These classifications and relations follow logically from the literature and as such are technically “results” of our research, but we define them here for clarity since we use them throughout this paper.

Since the literature is flawed, we need to be careful with what information we take at face value. We do this by tracking the nuance, or “explicitness”, of information (Section II-C) found in sources and the “credibility” of these sources themselves (Section II-D). We then use this heuristic of credibility to group our identified sources into “tiers” (Section II-E). Defining these terms helps reduce the effect of our preconceptions on our analysis (or at least makes it more obvious to future researchers), as there may be other equally valid ways to analyze the literature and its flaws.

A. Test Approaches

Software testing is defined as “the process of executing a program with the intent of finding errors” [1, p. 438]. For each test, the main steps are to:

- 1) identify the goal(s) of the test,
- 2) decide on an approach,
- 3) develop the tests,
- 4) determine the expected results,
- 5) run the tests, and
- 6) compare the expected results to the actual results [p. 443].

The end goal is to evaluate “some aspect of the system or component” based on the results of step 6 [14, p. 465], [16, p. 10], [19, p. 6]. When this evaluation reveals errors, “the faults causing them are what can and must be removed” [11, p. 5-3].

Of course, the approach chosen in step 2 influences what kinds of test cases should be developed and executed in later steps, so it is important that test approaches are defined correctly, consistently, and unambiguously. A “test approach” is a “high-level test implementation choice” [16, p. 10] used to “pick the particular test case values” [14, p. 465] used in step 5. The only approach that can “fully” test a system (exhaustive testing) is infeasible in most non-trivial situations [1, pp. 439, 461], [10, p. 421], [11, p. 5-5], [16, p. 4], so multiple approaches are needed [p. 18] to “suitably cover any system” [p. 33]. This is why this process should be repeated and there are so many test approaches described in the literature.

1) Approach Categories: Since there are so many test approaches, it is helpful to categorize them. The literature provides many ways to do so, but we use the one given by ISO/IEC and IEEE [16] because of its wide usage. This schema divides test approaches into levels, types, techniques, and practices [16, Fig. 2; see Table I]. These categories seem to be pervasive throughout the literature, particularly “level” and “type”. For example, six non-IEEE sources also give unit testing, integration testing, system testing, and acceptance testing as examples of test levels [1, pp. 443–445], [11, pp. 5-6 to 5-7], [17], [20, pp. 807–808], [21, pp. 9, 13], [22, p. 218]. These categories seem to be orthogonal based on their definitions and usage. For example, “a test type can be performed at a single test level or across several test levels” [16, p. 15], [19, p. 7]. We may assess this assumption more rigorously in the future, but for now, it implies that one can derive a specific test approach by combining multiple test approaches from different categories. We loosely describe these categories based on what they specify as follows:

- Level: What code is tested
- Practice: How the test is structured and executed
- Technique: How inputs and/or outputs are derived
- Type: Which software quality is evaluated

While [16]’s schema includes “static testing” as a test approach category, we omit it from our scope as it seems non-orthogonal to the others and thus less helpful for grouping test approaches. We also introduce a “supplemental” category of “artifact” since some terms can refer to both the application of a test approach and the resulting document(s). Therefore, we do not consider approaches categorized as an artifact and another category as flaws in Section IV-B1. Finally, we also record the test category of “process” for completeness, although this seems to be a higher level classification and these approaches will likely be excluded during later analysis.

2) Synonym Relations: The same approach often has many names. For example, “specification-based testing” is

TABLE I: Categories of test approaches given by ISO/IEC and IEEE.

Term	Definition	Examples
Test Level ^a	A stage of testing “typically associated with the achievement of particular objectives and used to treat particular risks”, each performed in sequence [16, p. 12], [19, p. 6] with their “own documentation and resources” [14, p. 469]	unit/component testing, integration testing, system testing, acceptance testing [14, p. 467], [16, p. 12], [19, p. 6]
Test Practice	A “conceptual framework that can be applied to ... [a] test process to facilitate testing” [14, p. 471], [16, p. 14]	scripted testing, exploratory testing, automated testing [16, p. 20]
Test Technique ^b	A “procedure used to create or select a test model, identify test coverage items, and derive corresponding test cases” [16, p. 11] (similar in [14, p. 467]) that “generate evidence that test item requirements have been met or that defects are present in a test item” [19, p. vii]	equivalence partitioning, boundary value analysis, branch testing [16, p. 11]
Test Type	“Testing that is focused on specific quality characteristics” [14, p. 473], [16, p. 15], [19, p. 7]	security testing, usability testing, performance testing [14, p. 473], [16, p. 15]

^a Also called “test phase” or “test stage” (see relevant synonym flaws in Section IV-B2).

^b Also called “test design technique” [16, p. 11], [17].

also called “black-box testing” [7, p. 46⁵], [10, p. 399], [11, p. 5-10], [14, p. 431], [16, p. 9], [17], [19, p. 8], [23, p. 344]. Throughout our work, we use the terms “specification-based testing” and “structure-based testing” to articulate the source of the information for designing test cases, but a team or project also using grey-box testing may prefer the terms “black-box” and “white-box testing” for consistency.

We can formally define the synonym relation S on the set T of terms used by the literature to describe test approaches based on how synonyms are used in natural language. S is symmetric and transitive, and although pairs of synonyms in natural language are implied to be distinct, a relation that is symmetric and transitive is provably reflexive; this implies that all terms are trivially synonyms of themselves. Since S is symmetric, transitive, and reflexive, it is an equivalence relation, reflecting the role of synonyms in natural language where they can be used interchangeably. While synonyms may emphasize different aspects or express mild variations, their core meaning is nevertheless the same.

3) Parent-Child Relations: Many test approaches are multi-faceted and can be “specialized” into others; for example, load testing and stress testing are some subtypes of performance-related testing (described in more detail in Section V-C). We refer to these “specializations” as “children” or “subapproaches” of their multi-faceted “parent(s)”. This nomenclature also extends to approach categories (such as “subtype”; see Section II-A1 and Table I) and software qualities (“subquality”).

We can formally define the parent-child relation P on the set T of terms used by the literature to describe test approaches based on directed relations between approach pairs. This relation should be irreflexive, asymmetric, and transitive, making it a strict partial order. A given child approach c may have more than one parent approach p . This relation often manifests when a “well-understood” test approach p is decomposed into smaller, independently performable approaches c_1, \dots, c_n , each with its own focus

or nuance. This is frequently the case for hierarchies of approaches given in the literature [7], [16, Fig. 2], [19, Fig. 2].

Another way for a parent-child relation to occur is when the completion of p indicates that “sufficient testing has been done” in regards to c [10, p. 402]. While this only “compares the thoroughness of test techniques, not their ability to detect faults” [p. 434], it is sufficient to justify a parent-child relation between the two approaches. These relations may also be represented as hierarchies [Fig. 13.17], [19, Fig. F.1].

B. Flaws

Ideally, software testing literature would describe test approaches correctly, completely, consistently, and modularly, but this is not the case in reality. We refer to any instance where one of these ideals is violated as a “flaw”⁶. We classify flaws by both their “manifestations” (how information is wrong; see Section II-B1) and their “domains” (what information is wrong; see Section II-B2). These are orthogonal classifications, since each flaw manifests in a particular domain, which we track by assigning each flaw one “key” for each classification. We list these keys in Tables II and III, respectively, and use them to count and analyze the flaws we uncover in Section IV. We also introduce some terms to be used when discussing flaws based on how many sources contribute to them (Section II-B3).

1) Flaw Manifestations: Perhaps the most obvious example of something being “wrong” with the literature

⁶When picking a word to describe these violations, we wanted to avoid words that are “overloaded with too many meanings” like “error” and “fault” [11, p. 12-3; see Section I for more detailed discussion]. A small literature review revealed that established standards (see Section II-E1) only use the term “flaw” to refer to requirements [16, p. 38], design [p. 43], “system security procedures ... and internal controls” [24, p. 194], or code itself [p. 92]. Reference [11, p. 7-9] also uses the word “flaw” in a way that aligns with our goal of analyzing what is wrong with software engineering’s testing literature.

⁵Reference [7] excludes the hyphen, calling it “black box testing”.

TABLE II: Observed flaw manifestations.

Manifestation	Description	Key
Mistake	Information is incorrect	WRONG ^a
Omission	Information that should be included is not	MISS ^b
Contradiction	Information from multiple places conflicts	CONTRA
Ambiguity	Information is unclear	AMBI
Overlap	Information is nonatomic or used in multiple contexts	OVER
Redundancy ^c	Information is redundant	REDUN

^a We use WRONG here to avoid clashing with MISS.

^b We use MISS here to be more meaningful in isolation, as it implies the synonym of “missing”; OMISS would be unintuitive and OMIT would be inconsistent with the keys being adjective-based.

^c Section omitted for brevity.

is that a piece of information it presents is incorrect—“wrong” in the literal sense. However, if our standards for correctness require clarity, consistency, and robustness, then there are many ways for a flaw to manifest. This is one view we take when observing, recording, and analyzing flaws: how information is “wrong”. We observe the “manifestations” described in Table II throughout the literature, and give each a unique key for later analysis and discussion. We list them in descending order of severity, although this is partially subjective. While some may disagree with our ranking, it is clear that information being incorrect is worse than it being repeated. Our ordering has the benefit of serving as a “flowchart” for classifying flaws. For example, if a piece of information is not intrinsically incorrect, then there are five remaining manifestation types for the flaw. Note that some flaws involve information from multiple sources (contradictions and overlaps in particular). We do not categorize these flaws as “mistakes” if finding the ground truth requires analysis that has not been performed yet.

2) Flaw Domains: Another way to categorize flaws is by what information is wrong, which we call the flaw’s “domain”. We describe those we observe in Table III, and tracking these uncovers which knowledge domains are less standardized (and should therefore be approached with more rigour) than others. We explicitly define some of these domains in previous sections and thus present them in that same order. Despite their nuance, the remaining domains are relatively straightforward, so we define them briefly as follows instead of defining them more rigorously in their own sections.

Terms can be thought of as definition-label pairs, but there is a meaningful distinction between definition flaws and label flaws. Definition flaws are quite self-explanatory, but label flaws are harder to detect, despite occurring independently. Examples of label flaws include terms that share the same acronym or contain typos or redundant information. Sometimes, an author may use one term when they mean another. One could argue that their “internal”

TABLE III: Observed flaw domains.

Domain	Description	Key
Categories	Approach categories, defined in Section II-A1	CATS
Synonyms	Synonym relations, defined in Section II-A2	SYNS
Parents	Parent-child relations, defined in Section II-A3	PARS
Definitions	Definitions given to terms	DEFS
Labels	Labels or names given to terms	LABELS
Scope	Scope of the information	SCOPE
Traceability	Records of the source(s) of information	TRACE

definition of the term is the cause of this mistake, but we consider this a label flaw where the wrong label is used as we would change the label to fix it. Additionally, some information is presented with an incorrect scope and sometimes should not have been included at all! Finally, some traceability information is flawed, such as how one document cites another or even what information is included within a document.

3) Additional Flaw Terminology: Some flaws involve information from more than one source, but referring to this as a “flaw between two sources” is awkward. We instead refer to this kind of flaw more intuitively as an “inconsistency” between the sources. This clearly indicates that there is disagreement between the sources, but also does not imply that either one is correct—the inconsistency could be with some ground truth if neither source is correct!

Other flaws only involve one source, but we make a distinction between “self-contained” flaws and “internal” flaws. Self-contained flaws are those that manifest by comparing a document to an assertion of ground truth. These may appear once in a document or consistently throughout it. Sometimes, these do not require an explicit comparison to ground truth; these often include omissions as the lack of information is contained within a single source and does not need to be cross-checked against an assertion of ground truth. On the other hand, internal flaws arise when a document disagrees with itself by containing two conflicting pieces of information; this includes many contradictions and overlaps. Internal flaws can even occur on the same page, such as when a source gives the same acronym to two distinct terms!

C. Explicitness

When information is written in natural language, a considerable degree of nuance can get lost when interpreting or using it. We call this nuance “explicitness”, or how explicit a piece of information is (or is not). For example, a source may provide data from which the reader can logically draw a conclusion, but may not state or prove this conclusion explicitly. In the cases where information is not

explicit, we record it (see Section III-D for more detailed discussion) and present it using (at least) one of the following keywords: “implied”, “can be”, “sometimes”, “should be”, “ideally”, “usually”, “most”, “likely”, “often”, “if”, and “although”. Most information provided by sources we investigate is given explicitly; all sources cited throughout this paper support their respective claims explicitly unless specified otherwise, usually via one of these keywords. It is important to note that we use the term “implicit” (as well as “implied by” when describing sources of information) to refer to any instance of “not explicit” information for brevity. Any kind of information can be implicit, including the names, definitions, categories (see Section II-A1), synonyms (see Section II-A2), and parents (see Section II-A3) of identified test approaches.

As our research focuses on the flaws present in the literature, the explicitness of information affects how seriously we take it. We call flaws based on explicit information “objective”, since they are self-evident in the literature. On the other hand, we call flaws based on implicit information “subjective”, since some level of judgement is required to assess whether these flaws are actually problematic. By looking for the indicators of uncertainty mentioned above, we can automatically detect subjective flaws when generating graphs and performing analysis (see Section III-G).

D. Credibility

In the same way we distinguish between the explicitness of information from different sources, we also wish to distinguish between the “explicitness” of the sources themselves! Of course, we do not want to overload terms, so we define a source as more “credible” if it:

- has gone through a peer-review process,
- is written by numerous, well-respected authors,
- cites a (comparatively) large number of sources, and/or
- is accepted and used in the field of software.

Sources may meet only some of these criteria, so we use our judgement (along with the format of the sources themselves) when comparing them.

E. Source Tiers

For ease of discussion and analysis, we group the complete set of sources into “tiers” based on their format, method of publication, and our heuristic of credibility. In order of descending credibility, we define the following tiers:

- 1) established standards (Section II-E1),
- 2) terminology collections (Section II-E2),
- 3) textbooks (Section II-E3), and
- 4) papers and other documents (Section II-E4).

We provide a summary of how many sources comprise each tier in Figure 1. The “papers” tier is quite large since we often “snowball” on terminology itself when a term requires more investigation (e.g., its definition is missing or

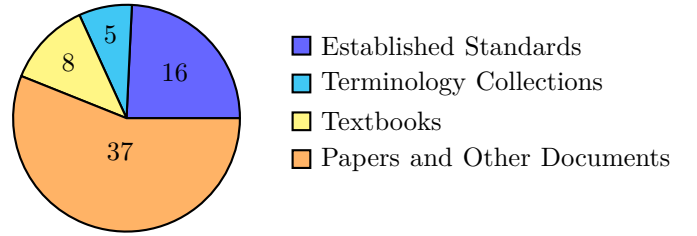


Fig. 1: Summary of how many sources comprise each source tier.

unclear). This includes performing a miniature literature review on this subset to “fill in” missing information (see Section III-E) and potentially fully investigating these additional sources, as opposed to just the original subset of interest, based on their credibility and how much extra information they provide. We use standards the second most frequently due to their high credibility and broad scope; for example, the glossary portion of [14] has 514 pages! Using these standards allows us to record many test approaches in a similar context from a source that is widely used and well-respected.

1) Established Standards: These are documents written for the field of software engineering by reputable standards bodies, namely ISO, the International Electrotechnical Commission (IEC), and IEEE. Their purpose is to “encourage the use of systems and software engineering standards” and “collect and standardize terminology” by “provid[ing] definitions that are rigorous, uncomplicated, and understandable by all concerned” [14, p. viii] “that can be used by any organization when performing any form of software testing” [16, p. vii]. For these reasons, they are the most credible sources. However, this does not imply perfection, as we identify 51 flaws within these standards (see Tables IV and V)! Only standards for software development and testing are in scope for this research (see Section I for a high-level overview of what is in scope).

2) Terminology Collections: These are collections of software testing terminology built up from multiple sources, such as the established standards outlined in Section II-E1. For example, the SWEBOK Guide is “proposed as a suitable foundation for government licensing, for the regulation of software engineers, and for the development of university curricula in software engineering” [4, p. xix]. Even though it is “published by the IEEE Computer Society”, it “reflects the current state of generally accepted, consensus-driven knowledge derived from the interaction between software engineering theory and practice” [25]. Due to this combination of IEEE standards and state-of-the-practice observations, we designate it as a collection of terminology as opposed to an established standard. Collections such as this are often written by a large organization, such as the International Software Testing Qualifications Board (ISTQB), but not always.

Firesmith [7]’s taxonomy presents relations between many test approaches and Doğan et al. [26]’s literature review cites many sources from which we can “snowball” if desired (see Section III-A), so we include them in this tier as well.

3) Textbooks: We consider textbooks to be more credible than papers (see Section II-E4) because they are widely used as resources for teaching software engineering and industry frequently uses them as guides. Although textbooks have smaller sets of authors, they follow a formal review process before publication. Textbooks used at McMaster University [1], [10], [15] served as the original (albeit ad hoc and arbitrary) starting point of this research, and we investigate other books as they arise. For example, [17] cites [27] as the original source for its definition of “scalability” (see Section V-B); we verified this by looking at this original source.

4) Papers and Other Documents: The remaining documents all have much smaller sets of authors and are much less widespread than those in higher source tiers. While most of these are journal articles and conference papers, we also include the following document types. Some of these are not peer-reviewed works but are still useful for observing how terms are used in practice:

- Report [21], [28], [29]
- Thesis [30]
- Website [31], [32]
- Booklet [33]
- ChatGPT [34] (with its claims supported by [35])

III. Methodology

Since we wish to analyze the software testing literature, we collect data (both correct and incorrect) from a wide variety of relevant documents, focusing on test approaches and supporting information. This results in a big glossary of software approaches, some glossaries of supplementary terms, and a list of flaws. To ensure this data can be analyzed and expanded thoroughly and consistently, we need a process that can be repeated for future developments in the field of software testing or by independent researchers seeking to verify our work. Our methodology for documenting the current (messy) state of software testing terminology consists of:

- 1) Identifying authoritative sources (Section III-A)
- 2) Identifying all test approaches⁷ and related testing terms that are used repeatedly and/or have complex definitions (Section III-B)
- 3) Recording all relevant data (Section III-C), including implicit data (Section III-D), for each term identified in step 2; test approach data are comprised of:
 - a) Names
 - b) Categories⁸
 - c) Definitions
 - d) Synonyms⁹

⁷Defined in Section II-A.

⁸Defined in Section II-A1.

⁹Defined in Section II-A2.

- e) Parents¹⁰
 - f) Flaws¹¹ (in separate documents)
 - g) Other relevant notes (prerequisites, uncertainties, other sources, etc.)
- 4) Repeating steps 1 to 3 for any missing or unclear terms (Section III-E) until some stopping criteria (Section III-F)

A. Identifying Sources

As there is no single authoritative source on software testing terminology, we need to look at many sources to observe how this terminology is used in practice. Since we are particularly interested in software engineering, we start from the vocabulary document for systems and software engineering [14] and two versions of the Guide to the SoftWare Engineering Body Of Knowledge (SWEBOK Guide)—the newest one [13] and one submitted for public review¹² [11]. To gather further sources, we then use a version of “snowball sampling”, which “is commonly used to locate hidden populations ... [via] referrals from initially sampled respondents to other persons” [36]. We apply this concept to “referrals” between sources. For example, [17] cites [27] as the original source for its definition of “scalability” (see Section V-B); we verified this by looking at this original source. We group all sources into the source tiers we define in Section II-E.

B. Identifying Relevant Terms

Before we can consistently track software testing terminology used in the literature, we must first determine what to record. We use heuristics to guide this process to increase confidence that we identify all relevant terms, paying special attention to the following when investigating a new source:

- glossaries, taxonomies, hierarchies, and lists of terms,
- testing-related terms (e.g., terms containing “test(ing)”, “validation”, or “verification”),
- terms that had emerged as part of already-discovered test approaches, especially those that were ambiguous or prompted further discussion (e.g., terms containing “performance”, “recovery”, “component”, “bottom-up”, or “configuration”), and
- terms that imply test approaches, including:
 - coverage metrics that may imply test techniques,
 - software qualities that may imply test types, and
 - requirements that may imply test approaches.

We apply these heuristics to the entirety of most investigated sources, especially established standards (see Section II-E1). However, we only partially investigate some sources, such as those chosen for a specific area of interest

¹⁰Defined in Section II-A3.

¹¹Defined in Section II-B.

¹²Reference [11] has been published since we investigated these sources; if time permits, we will revisit this published version.

Fig. 2: Reference [16, p. 1]’s glossary entry for “A/B testing”.

or based on a test approach that was determined to be out-of-scope. These include the following sources as described in Section III-E: [37]–[44].

C. Recording Relevant Terms

Once we have identified which terms from the literature are relevant, we can then track them consistently. We do this by building glossaries, mainly focusing on the one most central to our research—our test approach glossary—where we record all test approaches we identify in the literature. We give each test approach its own row where we record its name and any given definitions, categories, synonyms, and parents (along with any other notes, such as questions, prerequisites, and other resources to investigate) following the procedure in ?? . Note that only the name and category fields are required; all other fields may be left blank, although a lack of definition indicates that the approach should be investigated further to see if its inclusion is meaningful (see Section III-E). When recording flawed data, we record it in our glossary as dubious information (see Section III-D) and/or in a separate document if it is clearly flawed.

For example, when we first encounter “A/B Testing” in [16, p. 1, 36] as shown in Figure 2, we apply our procedure as follows:

- 1) Create a new row with the name “A/B testing” and the category “Approach”.
- 2) Record the synonym “Split-Run Testing”.
- 3) Record the parent “Statistical Testing”.
- 4) Record the definition “Testing ‘that allows testers to determine which of two systems or components performs better’”; note that we abstract away information that we have previously captured (i.e., its synonym and parent).

Note that we accompany all of these entries (excluding its name) with the citation “ [16, pp. 1, 36]”. This document provides more information which we capture as follows:

- 1) Record the note “It ‘can be time-consuming, although tools can be used to support it’, ‘is a means of solving the test oracle problem by using the existing system as a partial oracle’, and is ‘not a test case generation technique as test inputs are not generated’” [p. 36].
- 2) Replace the category of “Approach” with the more specific “Practice” [Fig. 2]; note that this is consistent with the exclusion of “Technique” as a possible category for this approach from page 36.

As we investigate other sources, we learn more about this approach. Firesmith [7, p. 58] includes it in his taxonomy

as shown in Figure 3. We add to our entry for “A/B Testing” as follows:

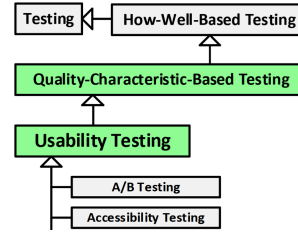


Fig. 3: A/B testing’s inclusion in Firesmith [7, p. 58]’s taxonomy.

- 1) Add the parent “Usability Testing”.
- 2) Since usability testing is a test type [16, pp. 22, 26-27], [19, pp. 7, 40, Tab. A.1], add the category “Type” with the citation “(inferred from usability testing)”.

This second change introduces an inference that violates our assumption that categories are orthogonal, so we consider this to be an inferred flaw that we automatically detect and document (details omitted for brevity).

We use this same procedure to track software qualities and supplementary terminology that is either shared by multiple approaches or too complicated to explain inline. We create a separate glossary for both qualities and supplementary terms, each with a similar format to our test approach glossary. Since these terms do not have categories, the process of recording them is much simpler, only requiring us to record the name, definition, and synonym(s) of these terms, along with any additional notes. The only new information we capture is the “precedence” for a software quality to have an associated test type, since each test type measures a particular software quality (see Table I). These precedences are instances where a given software quality is related to, is covered by, or is a child, parent, or prerequisite of another quality with an associated test type, as given by the literature.

Tracking information about software qualities helps us investigate the literature more thoroughly, since these data may become relevant based on information from other yet-uninvestigated sources. When the literature mentions (or implies) a test approach that corresponds to a software quality we have recorded, we first follow the procedure given in ?? with the information provided in the source that mentions it. We then remove the relevant data from our quality glossary and repeat our procedure with it to upgrade the quality to a test type in our test approach glossary.

D. Implicit Information

As described in Section II-C, the use of natural language introduces significant nuance that we need to document. Keywords such as “implied”, “can be”, “sometimes”, “should be”, “ideally”, “usually”, “most”, “likely”, “often”, “if”, and “although” indicate that information from the literature is not explicit. These keywords often appear directly within the literature, but even when they do not, we use them to track explicitness in our test approach

glossary to provide a more complete summary of the state of software testing literature without getting distracted by less relevant details. We find the following non-mutually exclusive cases of implicit information from the literature:

1. The information follows logically.

Firesmith [7, pp. 53–58] lists a set of test approaches that are “based on the[ir] associated quality characteristic[s] and ... associated quality attributes” [p. 53]. This matches our definition of “test type”, but this term is used more loosely in this document to refer to different kinds of testing that we would call “test approaches” (see Section II-A1). We therefore consider Firesmith’s categorizations of “test type” to be implicit.

2. The information is not universal.

Reference [14, p. 372] defines “regression testing” as “testing required to determine that a change to a system component has not adversely affected functionality, reliability or performance and has not introduced additional defects”. While reliability testing, for example, is not always a subset of regression testing (since it may be performed in other ways), it can be accomplished by regression testing. This means that these parent-child relations between these pairs of approaches only exist sometimes, but this qualifier is given implicitly.

3. The information is dubious.

This happens when there is reason to doubt the information provided. If a source claims one thing that is not true, related claims lose credibility. For example, the incorrect claim that “white-box testing”, “grey-box testing”, and “black-box testing” are synonyms for “module testing”, “integration testing”, and “system testing”, respectively, casts doubt on the claim that “red-box testing” is a synonym for “acceptance testing” [45, p. 18].

When we encounter information that meets one of these criteria, we use an appropriate keyword to capture this nuance in our test approach glossary. This also helps us identify implicit information when performing later analysis. Despite “implicit” only describing the first of these cases, we use it (as well as “implied by” when describing sources of information) as a shorthand for all “not explicit” manifestations throughout this paper for clarity.

E. Undefined Terms

The literature mentions many software testing terms without defining them. While this includes test approaches, software qualities, and more general software terms, we focus on the former as the main focus of our research. In particular, [7] and [16] name many undefined test approaches. Once we exhaust the standards in Section II-E1, we perform miniature literature reviews on these subsets to “fill in” the missing definitions (along with any relations), essentially “snowballing” on these terms as

described in Section III-A. This process uncovers even more approaches, although some are out of scope, such as EManations SECurity (EMSEC) testing and aspects of Orthogonal Array Testing (OAT) (see Section I). We investigate the following terms (and their respective related terms) in the sources given:

- Assertion Checking: [46]–[48]
- Loop Testing¹³: [49]–[52]
- EMSEC Testing: [53], [54]
- Asynchronous Testing: [55]
- Performance(-related) Testing: [56]
- Web Application Testing: [26], [28]
 - HTML Testing: [29], [45], [57]
 - Document Object Model (DOM) Testing: [58]
- Sandwich Testing: [59], [60]
- Orthogonal Array Testing¹⁴: [61], [62]
- Backup Testing¹⁵: [30]
- SoS (Integration) Testing: [63]

F. Stopping Criteria

Unfortunately, we cannot continue looking for new approaches indefinitely. We therefore need a “stopping criteria” to let us know when we are “finished” looking for test approaches in the literature. Our original plan was to repeat step 4 until we got diminishing returns, implying that we achieved something close to a complete taxonomy! However, this is infeasible due to time constraints, so we impose our stopping point artificially. With more time, we would find definitions for all terms we uncover as described in Section III-E.

G. Tools

To better understand the relations between test approaches, we develop a tool to generate visualizations of these relations automatically. Overall, the parent-child relations between test approaches should result in a hierarchy (or multiple discrete hierarchies), but due to flaws in the literature such as self-loops (see ??), this is not the case. Therefore, we visualize all parent-child relations as they are guaranteed to be meaningful. However, since each term is trivially a synonym of itself and there are many non-problematic synonyms that do not imply flaws (see Section II-A2), we only visualize the following synonym relations, which may indicate flaws:

- 1) Synonyms between approaches defined independently. If two separate approaches have their own definitions, nuances, etc. but are also labelled as synonyms, this may indicate that the two terms are interchangeable and could be merged or that either their definitions or this synonym relation is incorrect.

¹³References [37] and [38] were used as reference for terms but not fully investigated, [40] and [41] were added as potentially in scope, and [39] and [44] were added as out-of-scope examples.

¹⁴References [42] and [43] were added as out-of-scope examples.

¹⁵See Section IV-D.

- 2) Synonyms that violate transitivity.

If two distinct approaches share a synonym, that implies that they are synonyms themselves. If they are not, one or more relations may be incorrect or missing.

These visualizations tend to be large, so it is often useful to focus on specific subsets of them. We can generate more focused visualizations from a given subset of approaches, such as those in a selected approach category (defined in Section II-A1) or those pertaining to recovery or scalability

IV. Observed Flaws

After gathering all these data¹⁶, we find many flaws. ?? shows the source tiers (see Section II-E) responsible for these flaws, which reveals a lot about software testing literature:

- 1) Established standards (Section II-E1) aren't actually standardized, since:
 - a) other documents disagree with them very frequently and
 - b) they are the most internally inconsistent source tier!
- 2) Less standardized (or "credible"; see Section II-D) documents, such as terminology collections and textbooks (Sections II-E2 and II-E3, respectively) are also not followed to the extent they should be.
- 3) Documents across the board have flaws within the same document, between documents with the same author(s), or even with reality!

To better understand and analyze these flaws, we group them by their manifestations and their domains as defined in Section II-B. We present the total number of flaws by manifestation and by domain in Tables IV and V, respectively, where a given row corresponds to the number of flaws either within that source tier and/or with a "more credible" one (i.e., a previous row in the table; see Sections II-D and II-E). We also group these flaws by their explicitness (defined in Section II-C) by counting (Obj)ective and (Sub)jective flaws separately (see Tables IV and V), since additional context may rectify them.

Since we give each flaw a manifestation and a domain, the totals per source and grand totals in these tables are equal. As an example, the structure of tours can be defined as either quite general [16, p. 34] or "organized around a special focus" [17]. This is a contradictory definition, so it appears in Sections IV-A3 and IV-B4. Within these sections, we omit "less significant" flaws for brevity, then sort these flaws by their source tier (see Section II-E).

We only list flaws we automatically uncover based on their domain in their corresponding domain section for clarity, although they still contribute to the counts in Table IV. Moreover, certain "subsets" of testing contain

many interconnected flaws, which we present in subsections as a "third view". This keeps related information together but causes a further apparent mismatch between the counts in Tables IV and V and the number of flaws in Sections IV-A and IV-B; we still include these flaws in the manifestation and domain counts. These subsets include functional testing (Section IV-C), recovery testing (Section IV-D), scalability testing (Section IV-E), and compatibility testing (Section IV-F).

A. Flaws by Manifestation

The following sections list observed flaws grouped by how they manifest as presented in Section II-B1. These include mistakes (Section IV-A1), omissions (Section IV-A2), contradictions (Section IV-A3), ambiguities (Section IV-A4), and overlaps (Section IV-A5).

- 1) Mistakes: There are many ways that information can be incorrect which we identify in Table VI. We provide an example below for those that are unintuitive.

- a) Information is incorrect based on an assertion from another source: Since errors are distinct from defects/faults [11, p. 12-3], [9, pp. 128, 140], [10, pp. 399-400], error guessing should instead be called "defect guessing" if it is based on a "checklist of potential defects" [19, p. 29] or "fault guessing" if it is a "fault-based technique" [13, p. 4-9] that "anticipate[s] the most plausible faults in each SUT" [11, p. 5-13]. One (or both) of these proposed terms may be useful in tandem with "error guessing", which would focus on errors as traditionally defined; this would be a subapproach of error-based testing (implied by [10, p. 399]).

- b) Information is provided with an incorrect scope: "Par sheet testing" from [17] seems to refer to the specific example mentioned in ?? and does not seem more widely applicable, since a "PAR sheet" is "a list of all the symbols on each reel of a slot machine" [64]. Conversely, the terms "acceleration tolerance testing" and "acoustic tolerance testing" seem to only refer to software testing in [7, p. 56]; elsewhere, they seem to refer to testing the acoustic tolerance of rats [65] or the acceleration tolerance of astronauts [66, p. 11], aviators [67, pp. 27, 42], or catalysts [68, p. 1463], which don't exactly seem relevant.

- c) Incorrect information makes other information incorrect: The incorrect claim that "white-box testing", "grey-box testing", and "black-box testing" are synonyms for "module testing", "integration testing", and "system testing", respectively, casts doubt on the claim that "red-box testing" is a synonym for "acceptance testing" [45, p. 18].

- 2) Omissions: The following are cases where information (usually definitions; see Section IV-B4) should be included but is not:

- Integration testing, system testing, and system integration testing are all listed as "common test levels" [16, p. 12], [19, p. 6], but the latter two are not defined. This makes the relations between these three terms

¹⁶Available in ApproachGlossary.csv, QualityGlossary.csv, and SuppGlossary.csv at <https://github.com/samm82/TestingTesting>.

TABLE IV: Breakdown of identified Flaws by Manifestation by Source Tier.

Source Tier	Mistakes		Omissions		Contradictions		Ambiguities		Overlaps		Redundancies ^a		Total
	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	
Established Standards	6	1	2	0	18	10	5	0	9	0	0	0	51
Terminology Collections	13	0	1	0	33	17	15	3	5	1	2	0	90
Textbooks	6	2	2	0	36	5	4	0	1	0	0	0	56
Papers and Others	11	1	5	0	24	22	9	3	0	1	2	0	78
Total	36	4	10	0	111	54	33	6	15	2	4	0	275

^aSection omitted for brevity.

TABLE V: Breakdown of identified Flaws by Domain by Source Tier.

Source Tier	Categories		Synonyms		Parents		Definitions		Labels		Scope		Traceability		Total
	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	
Established Standards	10	7	2	2	7	0	15	2	6	0	0	0	0	0	51
Terminology Collections	7	14	10	3	10	2	20	0	11	2	5	0	6	0	90
Textbooks	0	0	15	0	9	6	18	1	7	0	0	0	0	0	56
Papers and Others	9	13	14	9	11	3	9	0	7	2	0	0	1	0	78
Total	26	34	41	14	37	11	62	3	31	4	5	0	7	0	275

TABLE VI: Different kinds of mistakes found in the literature.

Description	Count
Information is incorrect based on an assertion from another source	9
Information is not present where it is claimed to be	6
Information is provided with an incorrect scope	5
Information contains a minor mistake	3 ^a
Incorrect information makes other information incorrect	1

^a Comprises two typos and one duplication.

unclear; system integration testing is listed as a child of both integration testing [17] and system testing [7, p. 23].

- Similarly, component testing, integration testing, and component integration testing are all mentioned by [14], but the latter is only defined as “testing of groups of related components” [p. 82]. As before, the relations between these three terms are unclear; component integration testing is only listed as a child of integration testing [17].

3) Contradictions: The following are cases where multiple sources of information (sometimes within the same document!) disagree:

- Regression testing and retesting are sometimes given as two distinct approaches [16, p. 8], [7, p. 34], but sometimes regression testing is defined as a form of “selective retesting” [14, p. 372], [11, pp. 5-8, 6-5, 7-5 to 7-6], [69, p. 3]. Moreover, the two possible variations of regression testing given by [10, p. 411] are “retest-all” and “selective retest”, which is possibly the source of the above misconception. This creates a cyclic relation between regression testing

and selective retesting.

- “Software testing” is often defined to exclude static testing [1, p. 439], [7, p. 13], [70, p. 222], restricting “testing” to mean dynamic validation [11, p. 5-1] or verification “in which a system or component is executed” [14, p. 427]. However, “terminology is not uniform among different communities, and some use the term ‘testing’ to refer to static techniques¹⁷ as well” [11, p. 5-2]. This is done by [16, pp. 16–17] and [21, pp. 8–9]; the authors of the former even explicitly exclude static testing in another document [14, p. 440]!
- A component is an “entity with discrete structure ... within a system considered at a particular level of analysis” [71] and “the terms module, component, and unit [sic] are often used interchangeably or defined to be subelements of one another in different ways depending upon the context” with no standardized relationship [14, p. 82]. For example, [17] defines them as synonyms while [72, p. 107] says “components differ from classical modules for being re-used in different contexts independently of their development”. Additionally, since components are structurally, functionally, or logically discrete [14, p. 419] and “can be tested in isolation” [17], “unit/component/module testing” could refer to the testing of both a module and a specific function in a module, introducing a further level of ambiguity.
- Performance testing and security testing are given as subtypes of reliability testing by [73], but these are all listed separately by [7, p. 53].
- Similarly, random testing is a subtechnique of

¹⁷Not formally defined, but distinct from the notion of “test technique” described in Table I.

specification-based testing [16, pp. 7, 22], [17], [11, p. 5-12], [19, pp. 5, 20, Fig. 2] but is listed separately by [7, p. 46].

- Path testing “aims to execute all entry-to-exit control flow paths in a SUT’s control flow graph” [11, p. 5-13] (similar in [15, p. 119]), but [14, p. 316] adds that it can also be “designed to execute ... selected paths.”
- The structure of tours can be defined as either quite general [16, p. 34] or “organized around a special focus” [17].
- Alpha testing is performed by “users within the organization developing the software” [14, p. 17], “a small, selected group of potential users” [11, p. 5-8], or “roles outside the development organization” conducted “in the developer’s test environment” [17].
- “Use case testing” is given as a synonym of “scenario testing” by [17] but listed separately by [16, Fig. 2] and described as a “common form of scenario testing” in [19, p. 20]. This implies that use case testing may instead be a child of user scenario testing (see Table VIII).
- The terms “test level” and “test stage” are given as synonyms [17] (implied by [21, p. 9]), but [11, p. 5-6] says “[test] levels can be distinguished based on the object of testing, the target, or on the purpose or objective” and calls the former “test stages”, giving the term a child relation (see Section II-A3) to “test level” instead. However, the examples of “test stages” listed—unit testing, integration testing, system testing, and acceptance testing [11, pp. 5-6 to 5-7]—are commonly categorized as “test levels” (see Section II-A1).
- “Operational acceptance testing” and “production acceptance testing” are given as synonyms by [17] but listed separately by [7, p. 30].
- While [15, p. 120] implies that condition testing is a subtechnique of path testing, [10, Fig. 13.17] says that multiple condition coverage (which seems to be a synonym of condition coverage [p. 422]) does not subsume and is not subsumed by path coverage.
- Load testing is performed with loads “between anticipated conditions of low, typical, and peak usage” [16, p. 5] or loads that are as large as possible [15, p. 86].
- State testing requires that “all states in the state model ... [are] ‘visited’ ” [19, p. 19], but [15, pp. 82–83] lists this as only one of its possible criteria.
- System testing is “conducted on a complete, integrated system” [14, p. 456] (similar in [1, Tab. 12.3], [10, p. 439]), but [15, p. 109] says it can also be done on “at least a major portion” of the product.
- “Walkthroughs” and “structured walkthroughs” are given as synonyms by [17] but [1, p. 484] implies that they are different, saying a more structured walkthrough may have specific roles.
- While [15, p. 92] says that reviews are “the process[es] under which static white-box testing is performed”,

[10, pp. 418–419] gives correctness proofs as another example.

- Reference [28, p. 46] says “negative testing is related to the testers’ attitude rather than a specific test approach or test design technique”; while [19] seems to support this idea of negative testing being at a “higher” level than other approaches, it also implies that it is a test technique [pp. 10, 14].

4) Ambiguities: The following are cases where information (usually definitions or distinctions between terms; see Sections IV-B4 and IV-B5, respectively) is unclear:

- The distinctions between development testing [14, p. 136], developmental testing [7, p. 30], and developer testing [p. 39], [21, p. 11] are unclear and seem miniscule.
- Reference [17] defines “Machine Learning (ML) model testing” and “ML functional performance” in terms of “ML functional performance criteria”, which is defined in terms of “ML functional performance metrics”, which is defined as “a set of measures that relate to the functional correctness of an ML system”. The use of “performance” (or “correctness”) in these definitions is at best ambiguous and at worst incorrect.
- “Installability testing” is given as a test type [16, p. 22], [19, p. 38], [14, p. 228], while “installation testing” is given as a test level [10, p. 439]. Since “installation testing” is not given as an example of a test level throughout the sources that describe them (see Section II-A1), it is likely that the term “installability testing” with all its related information should be used instead.
- Reference [17] claims that code inspections are related to peer reviews but [15, pp. 94–95] makes them quite distinct.

5) Overlaps: The following are cases where information overlaps, such as nonatomic definitions and terms (see Sections IV-B4 and IV-B5, respectively):

- Reference [16, p. 34] gives the “landmark tour” as an example of “a tour used for exploratory testing”, but they also use the analogy of “a tour guide lead[ing] a tourist through the landmarks of a big city” to describe tours in general. Is the distinction between them the fact that landmark tours are pre-planned and follow a decided-upon sequence [p. 34]?
- ISO/IEC and IEEE [14, pp. 469, 470], [74, p. 9] say that “test level” and “test phase” are synonyms, both meaning a “specific instantiation of [a] test subprocess”, but they have other definitions as well. “Test level” can also refer to the scope of a test process; for example, “across the whole organization” or only “to specific projects” [16, p. 24] and “test phase” can also refer to the “period of time in the software life cycle” when testing occurs [14, p. 470], usually after the implementation phase [pp. 420, 509], [20, p. 56].

- Reference [9, p. 128] defines “error” as “a human action that produces an incorrect result”, but also as “an incorrect result” itself. Since faults are inserted when a developer makes an error [pp. 128, 140], [10, pp. 399–400], [11, p. 12-3], this means that they are “incorrect results”, making “error” and “fault” synonyms and the distinction between them less useful.
- Additionally, “error” can also be defined as “the difference between a computed, observed, or measured value or condition and the true, specified, or theoretically correct value or condition” [9, p. 128] (similar in [11, pp. 17-18 to 17-19, 18-7 to 18-8]). While this is a widely used definition, particularly in mathematics, it makes some test approaches ambiguous. For example, back-to-back testing is “testing in which two or more variants of a program are executed with the same inputs, the outputs are compared, and errors are analyzed in case of discrepancies” [9, p. 30] (similar in [17]), which seems to refer to this definition of “error”.
- The SWEBOK Guide V4 defines “privacy testing” as testing that “assess[es] the security and privacy of users’ personal data to prevent local attacks” [11, p. 5-10]. This seems to overlap (both in scope and name) with the definition of “security testing” in [16, p. 7]: testing “conducted to evaluate the degree to which a test item, and associated data and information, [sic] are protected so that” only “authorized persons or systems” can use them as intended.
- “Orthogonal array testing” [11, pp. 5-1, 5-11] and “operational acceptance testing” [7, p. 30] have the same acronym (“OAT”).

B. Flaws by Domain

The following sections list observed flaws grouped by what information is flawed as presented in Section II-B2. This includes test approach categories (Section IV-B1), synonym relations (Section IV-B2), parent-child relations (Section IV-B3), definitions (Section IV-B4), labels (Section IV-B5), scope (Section IV-B6), and traceability information (Section IV-B7).

1) Approach Category Flaws: While the IEEE categorization of testing approaches described in Table I is useful, it is not without its faults. One issue, which is not inherent to the categorization itself, is the fact that it is not used consistently. The most blatant example of this is that ISO/IEC and IEEE [14, p. 286] describe mutation testing as a methodology, even though this is not one of the categories they created! Additionally, the boundaries between approaches within a category may be unclear: “although each technique is defined independently of all others, in practice [sic] some can be used in combination with other techniques” [19, p. 8]. For example, “the test coverage items derived by applying equivalence partitioning can be used to identify the input

parameters of test cases derived for scenario testing” [p. 8]. Even the categories themselves are not consistently defined, and some approaches are categorized differently by different sources; these differences are tracked so they can be analyzed more systematically.

- Reference [17] classifies ML model testing as a test level, which it defines as “a specific instantiation of a test process”: a vague definition that does not match the one in Table I.
- Reference [28, p. 46] says “negative testing is related to the testers’ attitude rather than a specific test approach or test design technique”; while [19] seems to support this idea of negative testing being at a “higher” level than other approaches, it also implies that it is a test technique [pp. 10, 14].

Some category flaws can be detected automatically, such as test approaches with more than one category. These are given in Table VII and include experience-based testing, which is of particular note. ISO/IEC and IEEE categorize experience-based testing as both a test design technique and a test practice on the same page—twice [16, Fig. 2, p. 34]! These authors say “experience-based testing practices like exploratory testing ... are not ... techniques for designing test cases”, although they “can use ... test techniques” [19, p. viii], which they support in [16, p. 33] along with scripted testing. This implies that “experience-based test design techniques” are used by the practice of experience-based testing which is not itself a test technique (and similarly with scripted testing). If this is the case, it blurs the line between “practice” and “technique”, which may explain why experience-based testing is categorized inconsistently in the literature.

Subapproaches of experience-based testing, such as error guessing and exploratory testing, are also categorized ambiguously, causing confusion on how categories and parent-child relations (see Section II-A3) interact. Reference [16, p. 34] says that a previous standard [19] “describes the experience-based test design technique of error guessing. Other experience-based test practices include (but are not limited to) exploratory testing ..., tours, attacks, and checklist-based testing”. This seems to imply that error guessing is both a technique and a practice, which does not make sense if these categories are orthogonal. These kinds of inconsistencies between parent and child test approach categorizations may indicate that categories are not transitive or that more thought must be given to them.

2) Synonym Relation Flaws: While synonyms do not inherently signify a flaw (as we discuss in Section II-A2), the software testing literature is full of incorrect and ambiguous synonyms that do. As described in Section III-G, we pay special attention to synonyms between independently defined approaches (which may be flaws) and to intransitive synonyms (which definitely are flaws). We also observe and manually track the following synonym flaws:

- A component is an “entity with discrete structure

TABLE VII: Test approaches with more than one category.

Approach	Category 1	Category 2
Capacity Testing	Technique [19, p. 38]	Type [7, p. 53], [16, p. 22], [74, p. 2]
Checklist-based Testing	Practice [16, p. 34]	Technique [17]
Data-driven Testing	Practice [16, p. 22]	Technique [28, p. 43]
End-to-end Testing	Type [17]	Technique [7, p. 47], [59, pp. 601, 603, 605–606]
Endurance Testing	Technique [19, p. 38]	Type [74, p. 2]
Experience-based Testing	Practice [16, pp. 22, 34], [19, p. viii]	Technique [7, pp. 46, 50], [11, p. 5–13], [16, pp. 4, 22], [17], [19, p. 4]
Exploratory Testing	Practice [16, pp. 20, 22, 34], [19, p. viii]	Technique [7, p. 50], [11, p. 5–14], [16, p. 34]
Load Testing	Technique [19, p. 38]	Type [14, p. 253], [16, pp. 5, 20, 22], [17]
Model-based Testing	Practice [16, p. 22], [19, p. viii]	Technique [28, p. 4]
Performance Testing	Technique [19, p. 38]	Type [16, pp. 7, 22, 26–27], [19, p. 7]
Stress Testing	Technique [19, p. 38]	Type [14, p. 442], [16, pp. 9, 22]

... within a system considered at a particular level of analysis” [71] and “the terms module, component, and unit [sic] are often used interchangeably or defined to be subelements of one another in different ways depending upon the context” with no standardized relationship [14, p. 82]. For example, [17] defines them as synonyms while [72, p. 107] says “components differ from classical modules for being re-used in different contexts independently of their development”. Additionally, since components are structurally, functionally, or logically discrete [14, p. 419] and “can be tested in isolation” [17], “unit/component/module testing” could refer to the testing of both a module and a specific function in a module, introducing a further level of ambiguity.

- ISO/IEC and IEEE [14, pp. 469, 470], [74, p. 9] say that “test level” and “test phase” are synonyms, both meaning a “specific instantiation of [a] test sub-process”, but they have other definitions as well. “Test level” can also refer to the scope of a test process; for example, “across the whole organization” or only “to specific projects” [16, p. 24] and “test phase” can also refer to the “period of time in the software life cycle” when testing occurs [14, p. 470], usually after the implementation phase [pp. 420, 509], [20, p. 56].
- “Use case testing” is given as a synonym of “scenario testing” by [17] but listed separately by [16, Fig. 2] and described as a “common form of scenario testing” in [19, p. 20]. This implies that use case testing may instead be a child of user scenario testing (see Table VIII).
- The terms “test level” and “test stage” are given as synonyms [17] (implied by [21, p. 9]), but [11, p. 5–6] says “[test] levels can be distinguished based on the object of testing, the target, or on the purpose or objective” and calls the former “test stages”, giving the term a child relation (see Section II-A3) to “test level” instead. However, the examples of “test stages” listed—unit testing, integration testing, system testing, and acceptance testing [11, pp. 5–6 to 5–7]—are commonly categorized as “test levels” (see

Section II-A1).

- “Operational acceptance testing” and “production acceptance testing” are given as synonyms by [17] but listed separately by [7, p. 30].
- The differences between the terms “error”, “failure”, “fault”, “defect” are significant and meaningful [9, pp. 128, 139–140], [10, pp. 399–400], [11, p. 12–3], but [15, pp. 13–14] “just call[s] it what it is and get[s] on with it”, abandoning these four terms, “problem”, “incident”, “anomaly”, “variance”, “inconsistency”, “feature” (!), and “a list of unmentionable terms” in favour of “bug”; after all, “there’s no reason to dice words”!
- Reference [17] claims that code inspections are related to peer reviews but [15, pp. 94–95] makes them quite distinct.
- “Walkthroughs” and “structured walkthroughs” are given as synonyms by [17] but [1, p. 484] implies that they are different, saying a more structured walkthrough may have specific roles.

3) Parent-Child Relation Flaws: Parent-child relations (defined in Section II-A3) are also not immune to flaws; for example, performance testing and security testing are given as subtypes of reliability testing by [73], but these are all listed separately by [7, p. 53]. Additionally, some self-referential definitions imply that a test approach is a parent of itself. Since these are by nature self-contained within a given source, these are counted once as objective flaws within their sources in Tables IV and V. For example, performance and usability testing are both given as subapproaches of themselves [21, Tab. 2], [29, Tab. 1].

There are also pairs of synonyms where one is described as a subapproach of the other, abusing the meaning of “synonym” and causing confusion. We identify 17 of these pairs through automatic analysis of the generated graphs, with the most prominent given in Table VIII. Of particular note is the relation between path testing and exhaustive testing. While [10, p. 421] claims that path testing done completely “is equivalent to exhaus-

TABLE VIII: Pairs of test approaches with both parent-child and synonym relations.

“Child”	→	“Parent”	Parent-Child Source(s)	Synonym Source(s)
All Transitions Testing	→	State Transition Testing	[19, p. 19]	[28, p. 15]
Co-existence Testing	→	Compatibility Testing	[16, p. 3], [19, Tab. A.1], [73]	[19, p. 37]
Fault Tolerance Testing	→	Robustness Testing ^a	[7, p. 56]	[17]
Functional Testing	→	Specification-based Testing ^b	[19, p. 38]	[14, p. 196], [10, p. 399], [28, p. 44]
Orthogonal Array Testing	→	Pairwise Testing	[61, p. 1055]	[11, p. 5-11], [62, p. 473]
Path Testing	→	Exhaustive Testing	[1, pp. 466-467, 476]	[10, p. 421]
Performance Testing	→	Performance-related Testing	[16, p. 22], [19, p. 38]	[56, p. 1187]
Static Analysis	→	Static Testing	[16, pp. 9, 17, 25, 28], [17]	[1, p. 438]
Structural Testing	→	Structure-based Testing	[15, pp. 105-121]	[16, p. 9], [17], [14, pp. 443-444]
Use Case Testing	→	Scenario Testing ^c	[19, p. 20]	[17], [28, pp. 47-49]

^aFault tolerance testing may also be a subapproach of reliability testing [14, p. 375], [11, p. 7-10], which is distinct from robustness testing [7, p. 53].

^bSee Section IV-C1.

^cSee Section IV-B2.

tively testing the program”¹⁸, this overlooks the effects of input data [15, p. 121], [19, p. 129], [1, p. 467] and implementation issues [p. 476] on the code’s behaviour. Exhaustive testing requires “all combinations of input values and preconditions ... [to be] tested” [16, p. 4] (similar in [17], [15, p. 121]).

4) Definition Flaws: Perhaps the most interesting category for those seeking to understand how to apply a given test approach, there are many flaws with how test approaches, as well as supporting terms, are defined:

- Reference [16, p. 34] gives the “landmark tour” as an example of “a tour used for exploratory testing”, but they also use the analogy of “a tour guide lead[ing] a tourist through the landmarks of a big city” to describe tours in general. Is the distinction between them the fact that landmark tours are pre-planned and follow a decided-upon sequence [p. 34]?
- Integration testing, system testing, and system integration testing are all listed as “common test levels” [16, p. 12], [19, p. 6], but the latter two are not defined. This makes the relations between these three terms unclear; system integration testing is listed as a child of both integration testing [17] and system testing [7, p. 23].
- Similarly, component testing, integration testing, and component integration testing are all mentioned by [14], but the latter is only defined as “testing of groups of related components” [p. 82]. As before, the relations between these three terms are unclear; component integration testing is only listed as a child of integration testing [17].
- “Software testing” is often defined to exclude static testing [1, p. 439], [7, p. 13], [70, p. 222], restricting “testing” to mean dynamic validation [11, p. 5-1] or verification “in which a system or component is executed” [14, p. 427]. However, “terminology is not

uniform among different communities, and some use the term ‘testing’ to refer to static techniques¹⁹ as well” [11, p. 5-2]. This is done by [16, pp. 16-17] and [21, pp. 8-9]; the authors of the former even explicitly exclude static testing in another document [14, p. 440]!

- Reference [9, p. 128] defines “error” as “a human action that produces an incorrect result”, but also as “an incorrect result” itself. Since faults are inserted when a developer makes an error [pp. 128, 140], [10, pp. 399-400], [11, p. 12-3], this means that they are “incorrect results”, making “error” and “fault” synonyms and the distinction between them less useful.
- Additionally, “error” can also be defined as “the difference between a computed, observed, or measured value or condition and the true, specified, or theoretically correct value or condition” [9, p. 128] (similar in [11, pp. 17-18 to 17-19, 18-7 to 18-8]). While this is a widely used definition, particularly in mathematics, it makes some test approaches ambiguous. For example, back-to-back testing is “testing in which two or more variants of a program are executed with the same inputs, the outputs are compared, and errors are analyzed in case of discrepancies” [9, p. 30] (similar in [17]), which seems to refer to this definition of “error”.
- The SWEBOK Guide V4 defines “privacy testing” as testing that “assess[es] the security and privacy of users’ personal data to prevent local attacks” [11, p. 5-10]. This seems to overlap (both in scope and name) with the definition of “security testing” in [16, p. 7]: testing “conducted to evaluate the degree to which a test item, and associated data and information, [sic] are protected so that” only “authorized persons or systems” can use them as intended.

¹⁸The contradictory definitions of path testing given in Section IV-B4 add another layer of complexity to this claim.

¹⁹Not formally defined, but distinct from the notion of “test technique” described in Table I.

- Path testing “aims to execute all entry-to-exit control flow paths in a SUT’s control flow graph” [11, p. 5-13] (similar in [15, p. 119]), but [14, p. 316] adds that it can also be “designed to execute ... selected paths.”
- The structure of tours can be defined as either quite general [16, p. 34] or “organized around a special focus” [17].
- Alpha testing is performed by “users within the organization developing the software” [14, p. 17], “a small, selected group of potential users” [11, p. 5-8], or “roles outside the development organization” conducted “in the developer’s test environment” [17].
- Reference [17] defines “Machine Learning (ML) model testing” and “ML functional performance” in terms of “ML functional performance criteria”, which is defined in terms of “ML functional performance metrics”, which is defined as “a set of measures that relate to the functional correctness of an ML system”. The use of “performance” (or “correctness”) in these definitions is at best ambiguous and at worst incorrect.
- Load testing is performed with loads “between anticipated conditions of low, typical, and peak usage” [16, p. 5] or loads that are as large as possible [15, p. 86].
- State testing requires that “all states in the state model ... [are] ‘visited’ ” [19, p. 19], but [15, pp. 82–83] lists this as only one of its possible criteria.
- System testing is “conducted on a complete, integrated system” [14, p. 456] (similar in [1, Tab. 12.3], [10, p. 439]), but [15, p. 109] says it can also be done on “at least a major portion” of the product.
- While [15, p. 92] says that reviews are “the process[es] under which static white-box testing is performed”, [10, pp. 418–419] gives correctness proofs as another example.
- Reference [28, p. 46] says that the goal of negative testing is “showing that a component or system does not work” which is not true; if robustness is an important quality for the system, then testing the system “in a way for which it was not intended to be used” [17] (i.e., negative testing) is one way to help test this!

5) Label Flaws: While some flaws exist because the definition of a term is wrong, others exist because a term’s name or label is wrong! Terms can be thought of as definition-label pairs, but there is a meaningful distinction between definition flaws and label flaws, which we define in Section II-B2. We observe the following label flaws:

- Since errors are distinct from defects/faults [11, p. 12-3], [9, pp. 128, 140], [10, pp. 399–400], error guessing should instead be called “defect guessing” if it is based on a “checklist of potential defects” [19, p. 29] or “fault guessing” if it is a “fault-based technique” [13, p. 4-9] that “anticipate[s] the most plausible faults in each SUT” [11, p. 5-13]. One

(or both) of these proposed terms may be useful in tandem with “error guessing”, which would focus on errors as traditionally defined; this would be a subapproach of error-based testing (implied by [10, p. 399]).

- Similarly, “fault seeding” is not a synonym of “error seeding” as claimed by [14, p. 165] and [10, p. 427]. The term “error seeding”, also used by [7, p. 34], should be abandoned in favour of “fault seeding”, as it is defined as the “process of intentionally adding known faults to those already in a computer program ... [to] estimat[e] the number of faults remaining” [14, p. 165] based on the ratio between the number of new faults and the number of introduced faults that were discovered [10, p. 427].
- The distinctions between development testing [14, p. 136], developmental testing [7, p. 30], and developer testing [p. 39], [21, p. 11] are unclear and seem miniscule.
- “Orthogonal array testing” [11, pp. 5-1, 5-11] and “operational acceptance testing” [7, p. 30] have the same acronym (“OAT”).
- “Installability testing” is given as a test type [16, p. 22], [19, p. 38], [14, p. 228], while “installation testing” is given as a test level [10, p. 439]. Since “installation testing” is not given as an example of a test level throughout the sources that describe them (see Section II-A1), it is likely that the term “installability testing” with all its related information should be used instead.

6) Scope Flaws: Some information is given that is technically correct, but it is either given too narrowly, too broadly, or when it should not have been (i.e., it is irrelevant)! We observe the following scope flaws as defined in Section II-B2:

- Reference [11, p. 5-4] says that quality improvement, along with quality assurance, is an aspect of testing that involves “defining methods, tools, skills, and practices to achieve the specific quality level and objective”; while testing that a system possesses certain qualities is in scope, actively improving the system in response is not part of testing.
- The terms “acceleration tolerance testing” and “acoustic tolerance testing” seem to only refer to software testing in [7, p. 56]; elsewhere, they seem to refer to testing the acoustic tolerance of rats [65] or the acceleration tolerance of astronauts [66, p. 11], aviators [67, pp. 27, 42], or catalysts [68, p. 1463], which don’t exactly seem relevant.

7) Traceability Flaws: Sometimes a document cites another for a piece of information that does not appear! For example, [26, p. 184] claims that [23] defines “prime path coverage”, but it does not.

C. Functional Testing

“Functional testing” is described alongside many other, likely related, terms. This leads to confusion about what distinguishes these terms, as shown by the following five:

1) Specification-based Testing: This is defined as “testing in which the principal test basis is the external inputs and outputs of the test item” [16, p. 9]. This agrees with a definition of “functional testing”: “testing that ... focuses solely on the outputs generated in response to selected inputs and execution conditions” [14, p. 196]. Notably, [14] lists both as synonyms of “black-box testing” [pp. 431, 196, respectively], despite them sometimes being defined separately. For example, the International Software Testing Qualifications Board (ISTQB) defines “specification-based testing” as “testing based on an analysis of the specification of the component or system” and “functional testing” as “testing performed to evaluate if a component or system satisfies functional requirements” [17]. Overall, specification-based testing [16, pp. 2-4, 6-9, 22] is a test design technique used to “derive corresponding test cases” [16, p. 11] from “selected inputs and execution conditions” [14, p. 196].

2) Correctness Testing: Reference [11, p. 5-7] says “test cases can be designed to check that the functional specifications are correctly implemented, which is variously referred to in the literature as conformance testing, correctness testing or functional testing”; this mirrors previous definitions of “functional testing” [16, p. 21], [14, p. 196] but groups it with “correctness testing”. Since “correctness” is a software quality [14, p. 104], [11, p. 3-13] which is what defines a “test type” [16, p. 15], it seems consistent to label “functional testing” as a “test type” [16, pp. 15, 20, 22], [19, pp. 7, 38, Tab. A.1], [75, p. 4]. However, this conflicts with its categorization as a “technique” if considered a synonym of specification-based testing (see Section IV-C1). Additionally, “correctness testing” is listed separately from “functionality testing” by [7, p. 53].

3) Conformance Testing: Testing that ensures “that the functional specifications are correctly implemented”, and can be called “conformance testing” or “functional testing” [11, p. 5-7]. “Conformance testing” is later defined as testing used “to verify that the SUT conforms to standards, rules, specifications, requirements, design, processes, or practices” [11, p. 5-7]. This definition seems to be a superset of testing methods mentioned earlier as the latter includes “standards, rules, requirements, design, processes, ... [and]” practices in addition to specifications!

A complicating factor is that “compliance testing” is also (plausibly) given as a synonym of “conformance testing” [28, p. 43]. However, “conformance testing” can also be defined as testing that evaluates the degree to which “results ... fall within the limits that define acceptable variation for a quality requirement” [14, p. 93], which seems to describe something different.

4) Functional Suitability Testing: Procedure testing is called a “type of functional suitability testing” [16, p. 7]

but no definition of that term is given. “Functional suitability” is the “capability of a product to provide functions that meet stated and implied needs of intended users when it is used under specified conditions”, including meeting “the functional specification” [73]. This seems to align with the definition of “functional testing” as related to “black-box/specification-based testing”. “Functional correctness”, a child of “functional suitability”, is the “capability of a product to provide accurate results when used by intended users” [73] and seems to align with the quality/ies that would be tested by “correctness” testing.

5) Functionality Testing: “Functionality” is defined as the “capabilities of the various ... features provided by a product” [14, p. 196] and is said to be a synonym of “functional suitability” [17], although it seems like it should really be a synonym of “functional completeness” based on [73], which would make “functional suitability” a subapproach. Its associated test type is implied to be a subapproach of build verification testing [17] and made distinct from “functional testing” [21, Tab. 2]. “Functionality testing” is listed separately from “correctness testing” by [7, p. 53].

D. Recovery Testing

“Recovery testing” is “testing ... aimed at verifying software restart capabilities after a system crash or other disaster” [11, p. 5-9] including “recover[ing] the data directly affected and re-establish[ing] the desired state of the system” [73] (similar in [11, p. 7-10]) so that the system “can perform required functions” [14, p. 370]. However, the literature also describes similar test approaches with vague or non-existent distinctions between them. We describe these approaches and their flaws here and present the relations between them in Figure 4a.

- Recoverability testing evaluates “how well a system or software can recover data during an interruption or failure” [11, p. 7-10] (similar in [73]) and “re-establish the desired state of the system” [73]. Reference [28, p. 47] gives this as a synonym for “recovery testing”.
- Disaster/recovery testing evaluates if a system can “return to normal operation after a hardware or software failure” [14, p. 140] or if “operation of the test item can be transferred to a different operating site and ... be transferred back again once the failure has been resolved” [19, p. 37].
- (OVER, DEFS) These two definitions seem to describe different aspects of the system, where the first is intrinsic to the hardware/software and the second might not be, making this term nonatomic.
- Backup and recovery testing “measures the degree to which system state can be restored from backup within specified parameters of time, cost, completeness, and accuracy in the event of failure” [74, p. 2]. This may be what is meant by “recovery testing” in the context of performance-related testing [16, Fig. 2].

- Backup/recovery testing determines the ability of a system “to restor[e] from back-up memory in the event of failure, without transfer[ing] to a different operating site or back-up system” [19, p. 37].
 - (CONTRA, PARS) This given as a subtype of “disaster/recovery testing” which tests if “operation of the test item can be transferred to a different operating site” [19, p. 37], even though this is explicitly excluded from its definition on the same page!
 - (OVER, LABELS) Its name is also quite similar to “backup and recovery testing”, adding further confusion.
- Failover/recovery testing determines the ability “to mov[e] to a back-up system in the event of failure, without transfer[ing] to a different operating site” [19, p. 37].
 - (CONTRA, PARS) This is also given as a subtype of “disaster/recovery testing” which tests if “operation of the test item can be transferred to a different operating site” [p. 37], even though this is explicitly excluded from its definition on the same page!
 - (AMBI, PARS) While not explicitly related to recovery, failover testing “validates the SUT’s ability to manage heavy loads or unexpected failure to continue typical operations” [11, p. 5-9] by entering a “backup operational mode in which [these responsibilities] ... are assumed by a secondary system” [17]. Its name implies that it is a child of “failover/recovery testing” but its definition makes it more broad (as it includes handling “heavy loads” where failover/recovery testing does not) which may reverse the direction of this relation.
 - (AMBI, SYNS) Reference [7, p. 56] uses the term “failover and recovery testing” which may be a synonym of “failover/recovery testing”.
- Restart & recovery (testing) is listed as a test approach by [21, Fig. 5] but is not defined (MISS, DEFS) and may simply be a synonym to “recovery testing” (AMBI, SYNS).

E. Scalability Testing

- a) (CONTRA, SYNS): ISO/IEC and IEEE [19, p. 39] give “scalability testing” as a synonym of “capacity testing” while other sources differentiate between the two [7, p. 53], [30, pp. 22–23].
- b) (CONTRA, DEFS): ISO/IEC and IEEE [19, p. 39] also include the external modification of the system as part of “scalability” but [73] describes it as testing the “capability of a product to handle growing or shrinking workloads or to adapt its capacity to handle variability”, implying that this is done by the system itself.
- c) (WRONG, LABELS): The SWEBOK Guide V4 [11, p. 5-9] says “scalability testing evaluates the capability

to use and learn the system and the user documentation” and “focuses on the system’s effectiveness in supporting user tasks and the ability to recover from user errors”. This seems to define “usability testing” with elements of functional and recovery testing.

F. Compatibility Testing

- a) (OVER, DEFS): “Compatibility testing” is defined as “testing that measures the degree to which a test item can function satisfactorily alongside other independent products in a shared environment (co-existence), and where necessary, exchanges information with other systems or components (interoperability)” [16, p. 3]. This definition is nonatomic as it combines the ideas of “co-existence” and “interoperability”.
- b) (WRONG, SYNS): The “interoperability” element of “compatibility testing” is explicitly excluded by [19, p. 37], (incorrectly) implying that “compatibility testing” and “co-existence testing” are synonyms.
- c) (AMBI, SYNS): Furthermore, the definition of “compatibility testing” in [28, p. 43] unhelpfully says “see interoperability testing”, adding another layer of confusion to the direction of their relationship.
- d) (WRONG, LABELS): Reference [16, pp. 22, 43] says “interoperability testing helps confirm that applications can work on multiple operating systems and devices”, but this seems to instead describe “portability testing”, which evaluates the “capability of a product to be adapted to changes in its requirements, contexts of use, or system environment” [73] (similar in [14, pp. 184, 329], [16, p. 7], [17]), such as being “transferred from one hardware ... environment to another” [19, p. 39].

V. Recommendations

As we have shown in Section IV, “testing is a mess” [Mosser, 2023, priv. comm.]. It will take a lot of time, effort, expertise, and training to organize these terms (and their relations) logically. However, the hardest step is often the first one, so we attempt to give some examples of how this “rationalization” can occur. These changes often arise when we notice an issue with the current state of the terminology and think about what we would do to make it better. We do not claim that these are correct, unbiased, or exclusive, just that they can be used as an inspiration for those wanting to pick up where we leave off.

When redefining terms, we seek to make them:

- 1) Atomic (e.g., disaster/recovery testing seems to have two disjoint definitions)
- 2) Straightforward (e.g., backup and recovery testing’s definition implies the idea of performance, but its name does not)
- 3) Consistent (e.g., backup/recovery testing and failover/recovery testing explicitly exclude an aspect included in its parent disaster/recovery testing)

Likewise, we seek to eliminate classes of flaws that can be detected automatically, such as test approaches that are given as synonyms to multiple distinct approaches (??) or as parents of themselves (Section IV-B3), or pairs of approaches with both a parent-child and synonym relation (Section IV-B3).

We give recommendations for the areas of recovery testing (Section V-A), scalability testing (Section V-B), performance-related testing (Section V-C), and compatibility testing (Section V-D). We provide graphical representations (see Section III-G) of these subsets when helpful in Figures 4 to 6, in which arrows representing relations between approaches are coloured based on the source tier (see Section II-E) that defines them. We colour all proposed approaches and relations orange.

A. Recovery Testing

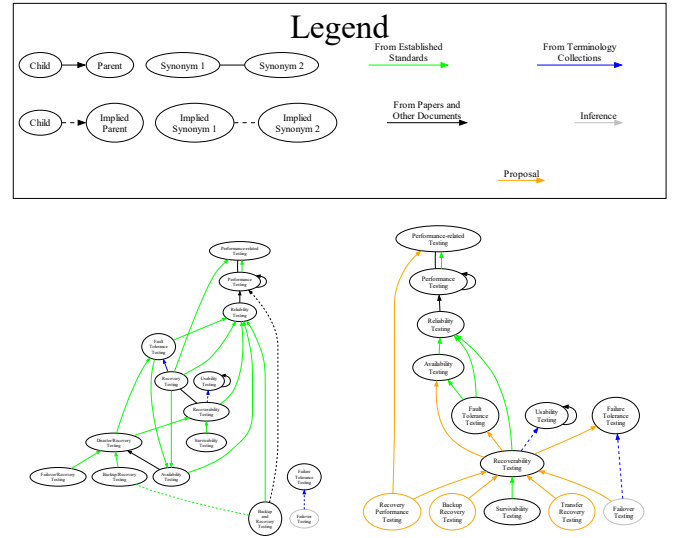
To remedy the flaws we describe in Section IV-D, we recommend that the literature uses these terms more consistently, resulting in the improved graph in Figure 4b. The following proposals “recapture” information from the literature more consistently:

- 1) Prefer the term “recoverability testing” over “recovery testing” to indicate its focus on a system’s ability to recover, not its performance of recovering [28, p. 47]. “Recovery testing” may be an acceptable synonym, since it seems to be more prevalent in the literature.
- 2) Introduce the term recovery performance testing when evaluating performance metrics of a system’s recovery as a subapproach of recoverability testing and performance-related testing²⁰ ([16, Fig. 2]; [74, p. 2]).
- 3) Introduce separate terms for the different methods of recovery which are all subapproaches of recoverability testing:
 - a) from backup memory (backup recovery testing) ([19, p. 37]; [74, p. 2]),
 - b) from a back-up system (failover testing) ([11, p. 5-9]; [17]), or
 - c) by transferring operations elsewhere (transfer recovery testing) [19, p. 37].

B. Scalability Testing

We describe the issues with scalability testing terminology in Section IV-E and show the relations between related approaches (as described by the literature) in Figure 5a. These flaws are resolved and/or explained by other sources! Taking this extra information into account results in Figure 5b and provides a more accurate description of scalability testing.

a) (CONTRA, SYNS): ISO/IEC and IEEE [19, p. 39] define “scalability testing” as the testing of a system’s ability to “perform under conditions that may need to be supported in the future”. This focus on “the



(a) Visualization of current (b) Visualization of proposed relations.

Fig. 4: Visualizations of relations between terms related to recovery testing.

future” is supported by [17], which defines “scalability” as “the degree to which a component or system can be adjusted for changing capacity”. In contrast, capacity testing focuses on the system’s present state, evaluating the “capability of a product to meet requirements for the maximum limits of a product parameter” [73]. Therefore, it these terms should not be synonyms, as done by [7, p. 53] and [30, pp. 22–23].

b) (CONTRA, DEFS): There seems to be an underlying reason that sources disagree on whether external modification of the system is part of scalability testing. The SWEBOK Guide V4 [11, p. 5-9] claim that one objective of elasticity testing is “to evaluate scalability”, implying that [73]’s notion of “scalability” actually refers to “elasticity”! This makes sense in the context of other definitions provided by [11]:

- Scalability: “the software’s ability to increase and scale up on its nonfunctional requirements, such as load, number of transactions, and volume of data” [p. 5-5]. Based on this definition, scalability testing is then a subtype of load testing and volume testing, as well as potentially transaction flow testing.
- Elasticity Testing²¹: testing that “assesses the ability of the SUT ... to rapidly expand or shrink compute, memory, and storage resources without compromising the capacity to meet peak utilization” [p. 5-9]. Based on this definition, elasticity testing is then a subtype of memory management testing (with both being a subtype of resource utilization testing) and stress testing.

²⁰See Section V-C.

²¹This definition seems correct but its source is unclear; see ??.

This distinction is consistent with how the terms are used in industry: [32] says that scalability is the ability to “increase ... performance or efficiency as demand increases over time”, while elasticity allows a system to “tackle changes in the workload [that] occur for a short period”.

c) (WRONG, LABELS): The SWEBOK Guide V4 [11, p. 5-9]’s definition of “scalability testing” is completely separate from the definitions of “scalability”, “capacity”, and “elasticity” discussed above! Therefore, this definition and its related synonym relations should simply be disregarded since they are inconsistent with the rest of the literature.

C. Performance(-related) Testing

“Performance testing” is defined as testing “conducted to evaluate the degree to which a test item accomplishes its designated functions” [14, p. 320], [16, p. 7] (similar in [19, pp. 38-39], [56, p. 1187]). It does this by “measuring the performance metrics” [56, p. 1187] (similar in [17]) (such as the “system’s capacity for growth” [29, p. 23]), “detecting the functional problems appearing under certain execution conditions” [56, p. 1187], and “detecting violations of non-functional requirements under expected and stress conditions” [56, p. 1187] (similar in [11, p. 5-9]). It is performed either ...

- 1) “within given constraints of time and other resources” [14, p. 320], [16, p. 7] (similar in [56, p. 1187]), or
- 2) “under a ‘typical’ load” [19, p. 39].

It is listed as a subset of performance-related testing, which is defined as testing “to determine whether a test item performs as required when it is placed under various types and sizes of ‘load’” [19, p. 38], along with other

approaches like load and capacity testing [16, p. 22]. Note that “performance, load and stress testing might considerably overlap in many areas” [56, p. 1187]. In contrast, [11, p. 5-9] gives “capacity and response time” as examples of “performance characteristics” that performance testing would seek to “assess”, which seems to imply that these are subapproaches to performance testing instead. This is consistent with how some sources treat “performance testing” and “performance-related testing” as synonyms [11, p. 5-9], [56, p. 1187], as noted in Section IV-B2. This makes sense because of how general the concept of “performance” is; most definitions of “performance testing” seem to treat it as a category of tests.

However, it seems more consistent to infer that the definition of “performance-related testing” is the more general one often assigned to “performance testing” performed “within given constraints of time and other resources” [14, p. 320], [16, p. 7] (similar in [56, p. 1187]), and “performance testing” is a subapproach of this performed “under a ‘typical’ load” [19, p. 39]. This has other implications for relations between these types of testing; for example, “load testing” usually occurs “between anticipated conditions of low, typical, and peak usage” [14, p. 253], [17], [16, p. 5], [19, p. 39], so it is a child of “performance-related testing” and a parent of “performance testing”.

After these changes, some finishing touches remain. The “self-loops” mentioned in Section IV-B3 provide no new information and can be removed. Similarly, the term “soak testing” can be removed. Since it is given as a synonym to both “endurance testing” and “reliability testing” (see ??), it makes sense to just use these terms instead of one that is potentially ambiguous. These changes (along with those from Sections V-A and V-B made implicitly) result in the relations shown in Figure 6.

D. Compatibility Testing

“Co-existence” and “interoperability” are often defined separately [14, pp. 73, 237], [17], sometimes explicitly as a decomposition of “compatibility” [73]! Following this precedent, “co-existence testing” and “interoperability testing” should be defined as their own test approaches to make their definitions atomic; [14] defines “interoperability testing” [p. 238] but not “co-existence testing”. The term “compatibility testing” may still be a useful test approach to define, but it should be defined independently of its children: “co-existence testing” and “interoperability testing”.

VI. Conclusion

While a good starting point, the current literature on software testing has much room to grow. The many flaws create unnecessary barriers to software testing. While there is merit to allowing the state-of-the-practice terminology to descriptively guide how terminology is used, there may be a need to prescriptively structure terminology to intentionally differentiate between and organize

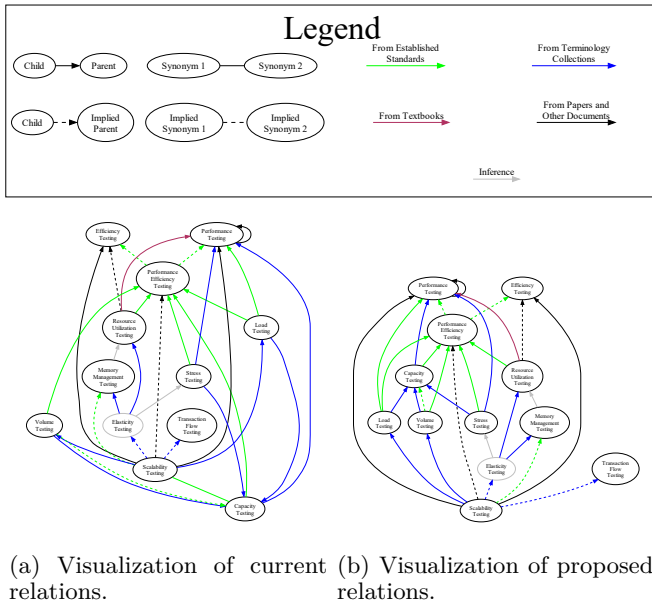


Fig. 5: Visualizations of relations between terms related to scalability testing.

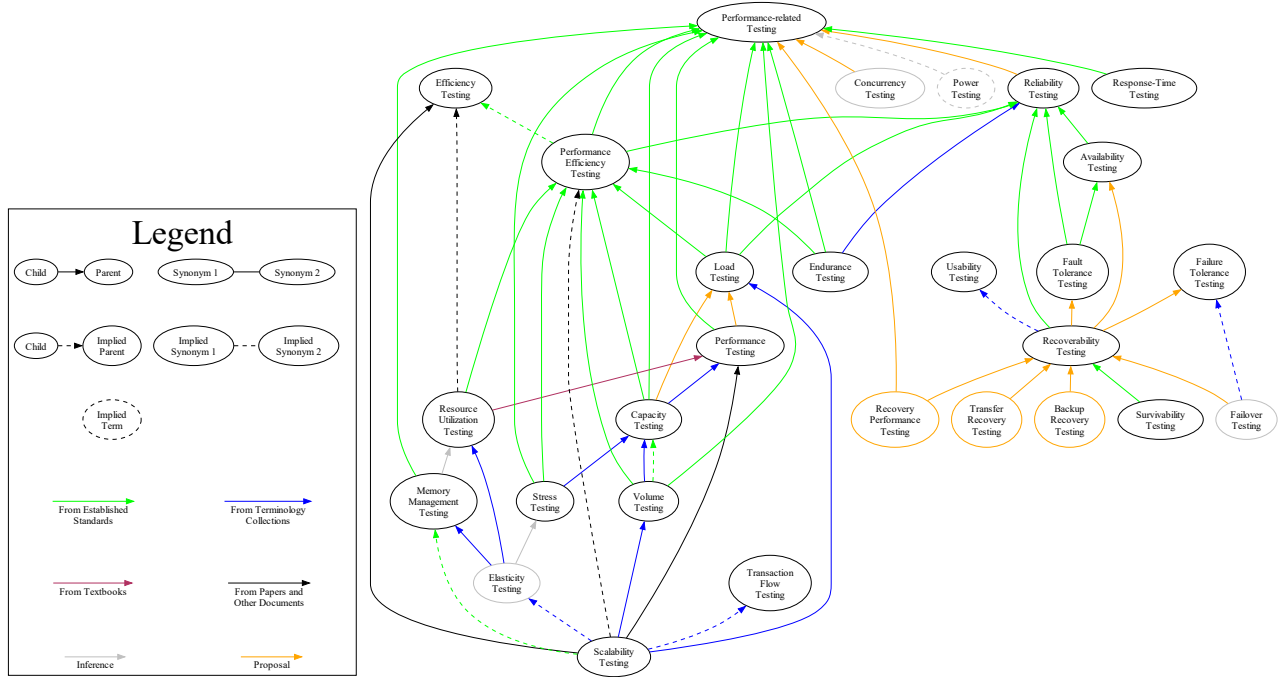


Fig. 6: Proposed relations between rationalized “performance-related testing” terms.

various test approaches. Future work in this area will continue to investigate the current use of terminology, in particular Undefined Terms, determine if IEEE’s current Approach Categories are sufficient, and rationalize the definitions of and relations between terms.

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