

# Putting Software Testing Terminology to the Test

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**Abstract**—Despite the prevalence and importance of software testing, it lacks a standardized and consistent taxonomy, instead relying on a large body of literature with many flaws—even within individual documents! This hinders precise communication, contributing to misunderstandings when planning and performing testing. In this paper, we explore the current state of software testing terminology by:

- 1) identifying established standards and prominent testing resources,
- 2) capturing relevant testing terms from these sources, along with their definitions and relationships (both explicit and implicit), and
- 3) constructing graphs to visualize and analyze these data.

This process uncovers 558 test approaches and 75 software qualities that may imply additional related test approaches. We also build a tool for generating graphs that illustrate relations between test approaches and track flaws captured by this tool and manually through the research process. This reveals 275 flaws, including nine terms used as synonyms to two (or more) disjoint test approaches and 17 pairs of test approaches that may either be synonyms or have a parent-child relationship. This also highlights notable confusion surrounding functional, operational acceptance, recovery, and scalability testing. Our findings make clear the urgent need for improved testing terminology so that the discussion, analysis and implementation of various test approaches can be more coherent. We provide some preliminary advice on how to achieve this standardization.

**Index Terms**—Software testing, terminology, taxonomy, literature review, test approaches

## I. Introduction

As with all fields of science and technology, software development should be approached systematically and rigorously. Reference [1] claims that “to be successful, development of software systems requires an engineering approach” that is “characterized by a practical, orderly, and measured development of software” [p. 3]. When a NATO study group decided to hold a conference to discuss “the problems of software” in 1968, they chose the phrase “software engineering” to “imply[] the need for software manufacture to be based on the types of theoretical foundations and practical disciplines, [sic] that are traditional in the established branches of engineering” [2, p. 13]. “The term was not in general use at that time”, but conferences such as this “played a major role in gaining general acceptance ... for the term” [3]. While one of the goals of the conference was to “discuss possible techniques,

methods and developments which might lead to the[] solution” to these problems [2, p. 14], the format of the conference itself was difficult to document. Two competing classifications of the report emerged: “one following from the normal sequence of steps in the development of a software product” and “the other related to aspects like communication, documentation, management, [etc.]” [p. 10]. Furthermore, “to retain the spirit and liveliness of the conference, ... points of major disagreement have been left wide open, and ... no attempt ... [was] made to arrive at a consensus or majority view” [p. 11]!

Perhaps unsurprisingly, there are still concepts in software engineering without consensus, and many of them can be found in the subdomain of software testing. Reference [4] gives the example of complete testing, which may require the tester to discover “every bug in the product”, exhaust the time allocated to the testing phase, or simply implement every test previously agreed upon [p. 7]. Having a clear definition of “complete testing” would reduce the chance for miscommunication and, ultimately, the tester getting “blamed for not doing ... [their] job” [p. 7]. Because software testing uses “a substantial percentage of a software development budget (in the range of 30 to 50%)”, which is increasingly true “with the growing complexity of software systems” [1, p. 438], this is crucial to the efficiency of software development. Even more foundationally, if software engineering holds code to high standards of clarity, consistency, and robustness, the same should apply to its supporting literature!

Unfortunately, a search for a systematic, rigorous, and complete taxonomy for software testing revealed that the existing ones are inadequate and mostly focus on the high-level testing process rather than the testing approaches themselves:

- Tebes et al. [5] focus on parts of the testing process (e.g., test goal, test plan, testing role, testable entity) and how they relate to one another,
- Souza et al. [6] prioritize organizing test approaches over defining them,
- Firesmith [7] similarly defines relations between test approaches but not the approaches themselves, and
- Unterkalmsteiner et al. [8] focus on the “information linkage or transfer” [p. A:6] between requirements engineering and software testing and “do[] not aim at providing a systematic and exhaustive state-of-the-art

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survey of [either domain]” [p. A:2].

In addition to these taxonomies, many standards documents (see Section III-A1) and terminology collections (see Section III-A2) define testing terminology, albeit with their own issues.

For example, a common point of discussion in the field of software is the distinction between terms for when software does not work correctly. We find the following four to be most prevalent:

- Error: “a human action that produces an incorrect result” [9, p. 128], [10, p. 399].
- Fault: “an incorrect step, process, or data definition in a computer program” [9, p. 140] inserted when a developer makes an error [9, pp. 128, 140], [10, pp. 399–400], [11, p. 12-3].
- Failure: the inability of a system “to perform a required function or ... within previously specified limits” [9, p. 139], [12, p. 7] that is “externally visible” [12, p. 7] and caused by a fault [10, p. 400], [11, p. 12-3].
- Defect: “an imperfection or deficiency in a project component where that component does not meet its requirements or specifications and needs to be either repaired or replaced” [9, p. 96].

This distinction is sometimes important, but not always [13, p. 4-3]. The term “fault” is “overloaded with too many meanings, as engineers and others use the word to refer to all different types of anomalies” [11, p. 12-3], and “defect” may be used as a “generic term that can refer to either a fault (cause) or a failure (effect)” [9, p. 96], [14, p. 124]. Software testers may even choose to ignore these nuances completely! Reference [15, pp. 13–14] “just call[s] it what it is and get[s] on with it”, abandoning these four terms, “problem”, “incident”, “anomaly”, “variance”, “inconsistency”, “feature” (!), and “a list of unmentionable terms” in favour of “bug”; after all, “there’s no reason to dice words”!

But why are minor differences between terms like these even important? The previously defined terms “error”, “fault”, “failure”, and “defect” are used to describe many test approaches, including:

- |                              |                               |
|------------------------------|-------------------------------|
| 1) Defect-based testing      | 8) Fault injection testing    |
| 2) Error forcing             | 9) Fault seeding              |
| 3) Error guessing            | 10) Fault sensitivity testing |
| 4) Error tolerance testing   | 11) Fault tolerance testing   |
| 5) Error-based testing       | 12) Fault tree analysis       |
| 6) Error-oriented testing    | 13) Fault-based testing       |
| 7) Failure tolerance testing |                               |

When considering which approaches to use or when actually using them, the meanings of these four terms inform what their related approaches accomplish and how to they are performed. For example, the tester needs to

know what a “fault” is to perform fault injection testing; otherwise, what would they inject? Information such as this is critical to the testing team, and should therefore be standardized.

These kinds of inconsistencies can lead to miscommunications—such as that previously mentioned by [4, p. 7]—and are prominent in the literature. ISO/IEC and IEEE categorize experience-based testing as both a test design technique and a test practice on the same page—twice [16, Fig. 2, p. 34]! The structure of tours can be defined as either quite general [16, p. 34] or “organized around a special focus” [17]. Load testing is performed with loads “between anticipated conditions of low, typical, and peak usage” [16, p. 5] or loads that are as large as possible [15, p. 86]. Alpha testing is performed by “users within the organization developing the software” [14, p. 17], “a small, selected group of potential users” [11, p. 5-8], or “roles outside the development organization” conducted “in the developer’s test environment” [17]. It is clear that there is a notable gap in the literature, one which we attempt to describe. While the creation of a complete taxonomy is unreasonable, especially considering the pace at which the field of software changes, we can make progress towards this goal that others can extend and update as new test approaches emerge. The main way we accomplish this is by identifying “flaws” or “inconsistencies” in the literature, or areas where there is room for improvement. We track these flaws according to both what information is wrong and how (described in more detail in Section II-B), which allows us to analyze them more thoroughly and reproducibly.

Based on this observed gap in software testing terminology and our original motivation for this research, we only consider the component of Verification and Validation (V&V) that tests code itself. However, some test approaches are only used to testing other artifacts, while others can be used for both! In these cases, we only consider the subsections that focus on code. For example, reliability testing and maintainability testing can start without code by “measur[ing] structural attributes of representations of the software” [18, p. 18], but only reliability and maintainability testing performed on code itself is in scope of this research.

This document describes our process, as well as our results, in more detail. We start by documenting the 558 test approaches mentioned by 66 sources (described in Section III-A), recording their names, categories<sup>1</sup> (see Section II-A1), definitions, synonyms (see Section II-A2), parents (see Section II-A3), and flaws (see Section II-B) (in separate documents) as applicable. We also record any other relevant notes, such as prerequisites, uncertainties, other sources. We follow the procedure laid out in Section III and use these Research Questions (RQs) as a

<sup>1</sup>A single test approach with more than one category often indicates an underlying flaw; see Section IV-B1.

guide:

- 1) What testing approaches do the literature describe?
- 2) Are these descriptions consistent?
- 3) Can we systematically resolve any of these inconsistencies?

We then create tools to support our analysis of our findings (Section III-F). Despite the amount of well understood and organized knowledge, the literature is still quite flawed (Section IV). This reinforces the need for a proper taxonomy! We then provide some potential solutions covering some of these flaws (Section V).

## II. Terminology

Our research aims to describe the current state of software testing literature, including its flaws. Since we critique the lack of clarity, consistency, and robustness in the literature, we need to hold ourselves to a high standard by defining and using terms consistently. For example, since we focus on how the literature describes “test approaches”, we first define this term (Section II-A). Likewise, before we can constructively describe the flaws in the literature, we need to define what we mean by “flaw” (Section II-B). To further prevent bias, we only name and describe classifications and relations that the literature already implies instead of inventing our own; for example, test approaches can have categories (Section II-A1), synonyms (Section II-A2), and parent-child relations (Section II-A3). We also observe flaws having both manifestations (Section II-B1) and domains (Section II-B2), even though these terms are not used by the literature. All of these classifications and relations follow logically from the literature and as such are technically “results” of our research, but we define them here for clarity since we use them throughout this paper.

Since the literature is flawed, we need to be careful with what information we take at face value. We do this by tracking the nuance, or “explicitness”, of information (Section II-C) found in sources and the “credibility” of these sources themselves (Section II-D). We make these distinctions to reduce how much our preconceptions affect our analysis (or at least make it more obvious to future researchers).

### A. Test Approaches

Software testing is “the process of executing a program with the intent of finding errors” [1, p. 438]. For each test, the main steps are to:

- 1) identify the goal(s) of the test,
- 2) decide on an approach,
- 3) develop the tests,
- 4) determine the expected results,
- 5) run the tests, and
- 6) compare the expected results to the actual results [p. 443].

The end goal is to evaluate “some aspect of the system or component” based on the results of step 6 [14, p. 465], [16,

p. 10], [19, p. 6]. When this evaluation reveals errors, “the faults causing them are what can and must be removed” [11, p. 5-3].

Of course, the approach chosen in step 2 influences what kinds of test cases should be developed and executed in later steps, so it is important that test approaches are defined correctly, consistently, and unambiguously. A “test approach” is a “high-level test implementation choice” [16, p. 10] used to “pick the particular test case values” [14, p. 465] used in step 5. The only approach that can “fully” test a system (exhaustive testing) is infeasible in most non-trivial situations [1, pp. 439, 461], [10, p. 421], [11, p. 5-5], [16, p. 4], so multiple approaches are needed [p. 18] to “suitably cover any system” [p. 33]. This is why this process should be repeated and there are so many test approaches described in the literature.

1) Approach Categories: Since there are so many test approaches, it is helpful to categorize them. The literature provides many ways to do so, but perhaps the most widely used is the one given by ISO/IEC and IEEE [16]. This schema divides test approaches into levels, types, techniques, and practices [16, Fig. 2; see Table I]. These categories seem to be pervasive throughout the literature, particularly “level” and “type”. For example, six non-IEEE sources also give unit testing, integration testing, system testing, and acceptance testing as examples of test levels [1, pp. 443–445], [11, pp. 5-6 to 5-7], [17], [20, pp. 807–808], [21, pp. 9, 13], [22, p. 218]. These categories seem to be orthogonal based on their definitions and usage. For example, “a test type can be performed at a single test level or across several test levels” [16, p. 15], [19, p. 7]. We may assess this assumption more rigorously in the future, but for now, it implies that a specific test approach can be derived by combining multiple test approaches from different categories. Because of their widespread use and their usefulness in dividing the domain of software testing into more manageable subsets, we use these categories throughout this paper.

The four main categories we describe in Table I can be loosely described by what they specify as follows:

- Level: What code is tested
- Practice: How the test is structured and executed
- Technique: How inputs and/or outputs are derived
- Type: Which software quality is evaluated

For example, boundary value analysis is a test technique since its inputs are “the boundaries of equivalence partitions” [16, p. 2], [19, p. 1]. Similarly, acceptance testing is a test level since its goal is to “enable a user, customer, or other authorized entity to determine whether to accept a system or component” [14, p. 5], which requires the system or component to be developed and ready for testing.

While [16]’s schema includes “static testing” as a test approach category, we omit it as it seems non-orthogonal to the others and thus less helpful for grouping test approaches. We also introduce a “supplemental” category of “artifact” since some terms can refer to the application

TABLE I: Categories of test approaches given by ISO/IEC and IEEE.

Term	Definition	Examples
Test Level <sup>a</sup>	A stage of testing “typically associated with the achievement of particular objectives and used to treat particular risks”, each performed in sequence [16, p. 12], [19, p. 6] with their “own documentation and resources” [14, p. 469]	unit/component testing, integration testing, system testing, acceptance testing [14, p. 467], [16, p. 12], [19, p. 6]
Test Practice	A “conceptual framework that can be applied to ... [a] test process to facilitate testing” [14, p. 471], [16, p. 14]	scripted testing, exploratory testing, automated testing [16, p. 20]
Test Technique <sup>b</sup>	A “procedure used to create or select a test model, identify test coverage items, and derive corresponding test cases” [16, p. 11] (similar in [14, p. 467]) that “generate evidence that test item requirements have been met or that defects are present in a test item” [19, p. vii]	equivalence partitioning, boundary value analysis, branch testing [16, p. 11]
Test Type	“Testing that is focused on specific quality characteristics” [14, p. 473], [16, p. 15], [19, p. 7]	security testing, usability testing, performance testing [14, p. 473], [16, p. 15]

<sup>a</sup> Also called “test phase” or “test stage” (see relevant synonym flaws in Section IV-B2).

<sup>b</sup> Also called “test design technique” [16, p. 11], [17].

of a test approach as well as the resulting document(s). Therefore, we do not consider approaches categorized as an artifact and another category as flaws in Section IV-B1. Finally, we also record the test category of “process” for completeness, although this seems to be a higher level classification and these approaches will likely be excluded during later analysis.

2) Synonym Relations: The same approach often has many names. For example, “specification-based testing” is also called “black-box testing” [7, p. 46<sup>2</sup>], [10, p. 399], [11, p. 5-10], [14, p. 431], [16, p. 9], [17], [19, p. 8], [23, p. 344]. Throughout our work, we use the terms “specification-based testing” and “structure-based testing” to articulate the source of the information for designing test cases, but a team or project also using grey-box testing may prefer the terms “black-box” and “white-box testing” for consistency.

We can formally define the synonym relation  $S$  on the set  $T$  of terms used by the literature to describe test approaches based on how synonyms are used in natural language.  $S$  is symmetric and transitive, and although pairs of synonyms in natural language are implied to be distinct, a relation that is symmetric and transitive is provably reflexive; this implies that all terms are trivially synonyms of themselves. Since  $S$  is symmetric, transitive, and reflexive, it is an equivalence relation, reflecting the role of synonyms in natural language where they can be used interchangeably. While synonyms may emphasize different aspects or express mild variations, their core meaning is nevertheless the same.

3) Parent-Child Relations: Many test approaches are multi-faceted and can be “specialized” into others; for example, load testing and stress testing are some of the subtypes of performance-related testing (described in more detail in Section V-C). We refer to these “specializations” as “children” or “subapproaches” of their multi-faceted “parent(s)”. This nomenclature also extends to approach categories (such as “subtype”; see Section II-A1 and Table I) and software qualities (“subquality”).

<sup>2</sup>Reference [7] excludes the hyphen, calling it “black box testing”.

We can formally define the parent-child relation  $P$  on the set  $T$  of terms used by the literature to describe test approaches based on directed relations between approach pairs. This relation should be irreflexive, asymmetric, and transitive, making it a strict partial order. A given child approach  $c$  may have more than one parent approach  $p$ . This relation often manifests when a “well-understood” test approach  $p$  is decomposed into smaller, independently performable approaches  $c_1, \dots, c_n$ , each with its own focus or nuance. This is frequently the case for hierarchies of approaches given in the literature [7], [16, Fig. 2], [19, Fig. 2].

Another possible way for a parent-child relation to occur is when the completion of  $p$  indicates that “sufficient testing has been done” in regards to  $c$  [10, p. 402]. While this only “compares the thoroughness of test techniques, not their ability to detect faults” [p. 434], it is sufficient to justify a parent-child relation between the two approaches. These relations may also be represented as hierarchies [Fig. 13.17], [19, Fig. F.1].

## B. Flaws/Inconsistencies

Software engineering is a rigorous discipline that focuses on, among other things, correctness, completeness, consistency, and separation of concerns. Unfortunately, software testing literature does not meet these criteria itself! We refer to any instance where one of these ideals is violated as a “flaw”<sup>3</sup>. Some flaws involve information from more than one source, but referring to this as a “flaw between two sources” is awkward. We instead refer to this kind of flaw more intuitively as an “inconsistency”

<sup>3</sup>When picking a word to describe these violations, we wanted to avoid words that are “overloaded with too many meanings” like “error” and “fault” [11, p. 12-3; see Section I for more detailed discussion]. A small literature review revealed that established standards (see Section III-A1) only use the term “flaw” to refer to requirements [16, p. 38], design [p. 43], “system security procedures ... and internal controls” [24, p. 194], or code itself [p. 92]. Reference [11, p. 7-9] also uses the word “flaw” in a way that aligns with our goal of analyzing what is wrong with software engineering’s testing literature.

TABLE II: Observed flaw manifestations.

Manifestation	Description	Key
Mistake	Information is incorrect	WRONG <sup>a</sup>
Omission	Information that should be included is not	MISS <sup>b</sup>
Contradiction	Information from multiple places conflicts	CONTRA
Ambiguity	Information is unclear	AMBI
Overlap	Information is nonatomic or used in multiple contexts	OVER
Redundancy <sup>c</sup>	Information is redundant	REDUN

<sup>a</sup> We use WRONG here to avoid clashing with MISS.

<sup>b</sup> We use MISS here to be more meaningful in isolation, as it implies the synonym of “missing”; OMISS would be unintuitive and OMIT would be inconsistent with the keys being adjective-based.

<sup>c</sup> Section omitted for brevity.

between the sources. This clearly indicates that there is disagreement between the sources, but also does not imply that either one is correct—the inconsistency could be with some ground truth if neither source is correct!

We classify flaws by both their “manifestations” (how information is wrong; see Section II-B1) and their “domains” (what information is wrong; see Section II-B2). These are orthogonal classifications, since each flaw manifests in a particular domain, which we track by assigning each flaw one “key” for each classification. We list these keys in Tables II and III, respectively, and use them to count and analyze the flaws we uncover; for example, we present the number of flaws according to these two views in Tables IV and V, respectively.

1) Flaw Manifestations: Perhaps the most obvious example of something being “wrong” with the literature is that a piece of information it presents is incorrect—“wrong” in the literal sense. However, if our standards for correctness require clarity, consistency, and robustness, then there are many ways for a flaw to manifest. This is one view we take when observing, recording, and analyzing flaws: how information is “wrong”. We observe the “manifestations” described in Table II throughout the literature, and give each a unique key for later analysis and discussion. We list them in descending order of severity, although this is partially subjective. While some may disagree with our ranking, it is clear that information being incorrect is worse than it being repeated. Our ordering has the benefit of serving as a “flowchart” for classifying flaws. For example, if a piece of information is not intrinsically incorrect, then there are five remaining manifestation types for the flaw. Note that some flaws involve information from multiple sources (contradictions and overlaps in particular). We do not categorize these flaws as “mistakes” if finding the ground truth requires analysis that has not been performed yet.

2) Flaw Domains: Another way to categorize flaws is by what information is wrong, which we call the flaw’s “domain”. We describe those we observe in Table III, and

TABLE III: Observed flaw domains.

Domain	Description	Key
Categories	Approach categories, defined in Section II-A1	CATS
Synonyms	Synonym relations, defined in Section II-A2	SYNS
Parents	Parent-child relations, defined in Section II-A3	PARS
Definitions	Definitions given to terms	DEFS
Labels	Labels or names given to terms	LABELS
Scope	Scope of the information	SCOPE
Traceability	Records of the source(s) of information	TRACE

tracking these uncovers which knowledge domains are less standardized (and should therefore be approached with more rigour) than others. We explicitly define some of these domains in previous sections and thus present them in that same order. Despite their nuance, the remaining domains are relatively straightforward, so we define them briefly as follows instead of defining them more rigorously in their own sections.

Terms can be thought of as definition-label pairs, but there is a meaningful distinction between definition flaws and label flaws. Definition flaws are quite self-explanatory, but label flaws are harder to detect, despite occurring independently. Examples of label flaws include terms that share the same acronym or contain typos or redundant information. Sometimes, an author may use one term when they mean another. One could argue that their “internal” definition of the term is the cause of this mistake, but we consider this a label flaw where the wrong label is used as we would change the label to fix it. Additionally, some information is presented with an incorrect scope and sometimes should not have been included at all! Finally, some traceability information is flawed, such as how one document cites other or even what information is included within a document.

### C. Explicitness

When information is written in natural language, a considerable degree of nuance can get lost when interpreting or using it. For example, a source may provide data from which the reader can logically draw a conclusion, but may not state or prove this conclusion explicitly. Most information provided by sources we investigate is given explicitly; all sources cited throughout this paper support their respective claims explicitly unless specified otherwise, usually via one of the keywords given below. In the cases where information is not explicit, we capture it when citing sources using (at least) one of the following keywords: “implied”, “can be”, “sometimes”, “should be”, “ideally”, “usually”, “most”, “likely”, “often”, “if”, and “although”. These keywords indicate the presence of some nuance, which we call “explicitness”, or how explicit a

piece of information is (or is not). While these keywords often appear directly within the literature, we also use them to track explicitness in our test approach glossary to provide a more complete summary of the state of software testing literature without getting distracted by less relevant details.

There are many ways that information can be not explicit that we observe in the literature. Despite “implicit” only describing the first of these cases, we use it (as well as “implied by” when describing sources of information) as a shorthand for all “not explicit” manifestations throughout this paper for clarity. Any kind of information can be implicit, including the names, definitions, categories (see Section II-A1), synonyms (see Section II-A2), and parents (see Section II-A3) of identified test approaches. The following are non-mutually exclusive examples from the literature of ways that information can be “implicit”; we use the keywords from the above list during data collection to identify them when performing later analysis:

1. The information follows logically.

Firesmith [7, pp. 53–58] lists a set of test approaches that are “based on the[ir] associated quality characteristic[s] and ... associated quality attributes” [p. 53]. This matches our definition of “test type”, but this term is used more loosely in this document to refer to different kinds of testing that we would call “test approaches” (see Section II-A1). We therefore consider Firesmith’s categorizations of “test type” to be implicit.

2. The information is not universal.

Reference [14, p. 372] defines “regression testing” as “testing required to determine that a change to a system component has not adversely affected functionality, reliability or performance and has not introduced additional defects”. While reliability testing, for example, is not always a subset of regression testing (since it may be performed in other ways), it can be accomplished by regression testing. This means that these parent-child relations (defined in Section II-A3) between these pairs of approaches only exist sometimes, but this qualifier is given implicitly.

3. The information is dubious.

This happens when there is reason to doubt the information provided. If a source claims one thing that is not true, related claims lose credibility. For example, the incorrect claim that “white-box testing”, “grey-box testing”, and “black-box testing” are synonyms for “module testing”, “integration testing”, and “system testing”, respectively, casts doubt on the claim that “red-box testing” is a synonym for “acceptance testing” [25, p. 18].

As our research focuses on the flaws present in the literature, the explicitness of information affects how seriously we take it. We call flaws based on explicit information “objective”, since they are self-evident in

the literature. On the other hand, we call flaws based on implicit information “subjective”, since some level of judgement is required to assess whether these flaws are actually problematic. By looking for the indicators of uncertainty mentioned above, we can automatically detect subjective flaws when generating graphs and performing analysis (see Section III-F).

#### D. Credibility

In the same way we distinguish between the explicitness of information from different sources, we also wish to distinguish between the “explicitness” of the sources themselves! Of course, we do not want to overload terms, so we define a source as more “credible” if it:

- has gone through a peer-review process,
- is written by numerous, well-respected authors,
- cites a (comparatively) large number of sources, and/or
- is accepted and used in the field of software.

Sources may meet only some of these criteria, so we use our judgement (along with the format of the sources themselves) when comparing them (cf. Section III-A).

### III. Methodology

Since we wish to analyze software testing literature, we collect data (both correct and incorrect) from a wide variety of relevant documents, focusing on test approaches and supporting information. This results in a big messy glossary of software approaches, some glossaries of supplementary terms, and a list of flaws. To ensure this data can be analyzed and expanded thoroughly and consistently, we need a process that can be repeated for future developments in the field of software testing, or by independent researchers seeking to verify our work. Our methodology for documenting the current (messy) state of software testing terminology consists of:

- 1) Identifying authoritative sources (Section III-A)
- 2) Identifying all test approaches (Section II-A) and related testing terms that are used repeatedly and/or have complex definitions (Section III-B)
- 3) Recording all relevant data (Section III-C) for each term identified in step 2; for test approaches, these are comprised of:
  - a) Names
  - b) Categories<sup>4</sup> (Section II-A1)
  - c) Definitions
  - d) Synonyms (Section II-A2)
  - e) Parents (Section II-A3)
  - f) Flaws (Section II-B) (in separate documents)
  - g) Other relevant notes (prerequisites, uncertainties, other sources, etc.)
- 4) Repeating steps 1 to 3 for any missing or unclear terms (Section III-D) until some stopping criteria (Section III-E)

<sup>4</sup>A single test approach with more than one category often indicates an underlying flaw; see Section IV-B1.

## A. Sources

As there is no single authoritative source on software testing terminology, we need to look at many sources to observe how this terminology is used in practice. Since we are particularly interested in software engineering, we start from the vocabulary document for systems and software engineering [14] and two versions of the Guide to the SoftWare Engineering Body Of Knowledge (SWEBOK Guide)—the newest one [13] and one submitted for public review<sup>5</sup> [11]. To gather further sources, we then use a version of “snowball sampling”, which “is commonly used to locate hidden populations ... [via] referrals from initially sampled respondents to other persons” [26]. We apply this concept to “referrals” between sources. For example, [17] cites [27] as the original source for its definition of “scalability” (see Section V-B); we verified this by looking at this original source.

For ease of discussion and analysis, we group the complete set of sources into “tiers” based on their format, method of publication, and our heuristic of credibility (defined in Section II-D). In order of descending credibility, we define the following tiers:

- 1) established standards (Section III-A1),
- 2) terminology collections (Section III-A2),
- 3) textbooks (Section III-A3), and
- 4) papers and other documents (Section III-A4).

We provide a summary of how many sources comprise each tier in Figure 1. The “papers” tier is quite large since we often “snowball” on terminology itself when a term requires more investigation (e.g., its definition is missing or unclear). This includes performing a miniature literature review on this subset to “fill in” missing information (see Section III-D) and potentially fully investigating these additional sources, as opposed to just the original subset of interest, based on their credibility and how much extra information they provide. We use standards the second most frequently due to their high credibility and broad scope; for example, the glossary portion of [14] has 514 pages! Using these standards allows us to record many test approaches in a similar context from a source that is widely used and well-respected.

1) Established Standards: These are documents written for the field of software engineering by reputable standards bodies, namely ISO, the International Electrotechnical Commission (IEC), and IEEE. Their purpose is to “encourage the use of systems and software engineering standards” and “collect and standardize terminology” by “provid[ing] definitions that are rigorous, uncomplicated, and understandable by all concerned” [14, p. viii]. For these reasons, they are the most credible sources. However, this does not imply perfection, as we identify 51 flaws within these standards (see Tables IV and V)! Only standards for software development and testing are in

<sup>5</sup>Reference [11] has been published since we investigated these sources; if time permits, we will revisit this published version.

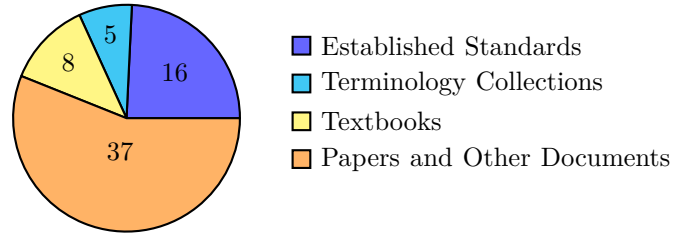


Fig. 1: Summary of how many sources comprise each source tier.

scope for this research (see Section I). For example, “the purpose of the ISO/IEC/IEEE 29119 series is to define an internationally agreed set of standards for software testing that can be used by any organization when performing any form of software testing” [16, p. vii].

2) Terminology Collections: These are collections of software testing terminology built up from multiple sources, such as the established standards outlined in Section III-A1. For example, the SWEBOK Guide is “proposed as a suitable foundation for government licensing, for the regulation of software engineers, and for the development of university curricula in software engineering” [4, p. xix]. Even though it is “published by the IEEE Computer Society”, it “reflects the current state of generally accepted, consensus-driven knowledge derived from the interaction between software engineering theory and practice” [28]. Due to this combination of IEEE standards and state-of-the-practice observations, we designate it as a collection of terminology as opposed to an established standard. Collections such as this are often written by a large organization, such as the International Software Testing Qualifications Board (ISTQB), but not always. Firesmith [7]’s taxonomy presents relations between many test approaches and Doğan et al. [29]’s literature review cites many sources from which we can “snowball” if desired (see Section III-A), so we include them in this tier as well.

3) Textbooks: We consider textbooks to be more credible than papers (see Section III-A4) because they are widely used as resources for teaching software engineering and industry frequently uses them as guides. Although textbooks have smaller sets of authors, they follow a formal review process before publication. Textbooks used at McMaster University [1], [10], [15] served as the original (albeit ad hoc and arbitrary) starting point of this research, and we investigate other books as they arise. For example, [17] cites [27] as the original source for its definition of “scalability” (see Section V-B); we verified this by looking at this original source.

4) Papers and Other Documents: The remaining documents all have much smaller sets of authors and are much less widespread than those in higher source tiers. While most of these are journal articles and conference papers, we also include the following document types. Some of



these are not peer-reviewed works but are still useful for observing how terms are used in practice:

- Report [21], [30], [31]
- Thesis [32]
- Website [33], [34]
- Booklet [35]
- ChatGPT [36] (with its claims supported by [37])

## B. Identifying Relevant Terms

Before we can consistently track software testing terminology used in the literature, we must first determine what to record. We use heuristics to guide this process to increase confidence that we identify all relevant terms, paying special attention to the following when investigating a new source:

- glossaries, taxonomies, hierarchies, and lists of terms,
- testing-related terms (e.g., terms containing “test(ing)”, “validation”, or “verification”),
- terms that had emerged as part of already-discovered test approaches, especially those that were ambiguous or prompted further discussion (e.g., terms containing “performance”, “recovery”, “component”, “bottom-up”, or “configuration”), and
- terms that imply test approaches, including:
  - coverage metrics that may imply test techniques,
  - software qualities that may imply test types, and
  - requirements that may imply test approaches.

We apply these heuristics to the entirety of most investigated sources, especially established standards (see Section III-A1). However, we only partially investigate some sources, such as those chosen for a specific area of interest or based on a test approach that was determined to be out-of-scope. These include the following sources as described in Section III-D: [38]–[45]. During the first pass of data collection, we investigate and record all approaches to software testing. Some of these approaches are less applicable to our original motivation of test case automation or are quite broad, so we will omit them during future analysis.

## C. Recording Relevant Terms

Once we have identified which terms from the literature are relevant, we can then track them consistently. We do this by building glossaries, mainly focusing on the one most central to our research—our test approach glossary—where we record all test approaches we identify in the literature. We give each test approach its own row where we record its name and any given definitions, categories (see Section II-A1), synonyms (see Section II-A2), and parents (see Section II-A3). If no category is given, the “approach” category is assigned (with no accompanying citation) as a “catch-all” category. All other fields may be left blank, but a lack of definition indicates that the approach should be investigated further to see if its inclusion is meaningful (see Section III-D). Any additional information from other sources is added to or merged with

**3.1**  
**A/B testing**  
 split-run testing  
 statistical testing (3.131) approach that allows testers to determine which of two systems or components performs better

Fig. 2: Reference [16, p. 1]’s glossary entry for “A/B testing”.

the existing information in our glossary where appropriate. This includes the generic “approach” category being replaced with a more specific one, an additional synonym being mentioned, or another source describing an already-documented parent-child relation. If any new information does not agree with existing information or indicates a potential flaw, we record it in our glossary as dubious information (see ??) or in a separate document if it is clearly flawed (see Section II-B). When new information does not conflict with existing information, we either keep the clearest and most concise version or merge them to paint a more complete picture. Finally, we record any other notes, such as questions, prerequisites, and other resources to investigate.

For example, [16, p. 1, 36] defines “A/B testing” (see Figure 2), giving “split-run testing” as a synonym and describing it as “statistical testing approach”. We therefore create a new row in our test approach glossary for “A/B Testing” with the Category of “Approach”, a Synonym of “Split-Run Testing”, and a Parent of “Statistical Testing” (based on Section II-A3), all with their relevant citations. We then abstract away this already-captured information from its Definition before recording it as “testing ‘that allows testers to determine which of two systems or components performs better’” with the same citation information [16, pp. 1, 36]. The latter page provides more information that we capture as Notes in our glossary: it “can be time-consuming, although tools can be used to support it”, “is a means of solving the test oracle problem by using the existing system as a partial oracle”, and is “not a test case generation technique as test inputs are not generated” [p. 36]. Interestingly, this explicitly rules out “Technique” as a possible Category for this approach, which is consistent with its categorization as a test practice [Fig. 2]; we replace our previous Category of “Approach” with the more specific “Practice” (see Section II-A1). As we investigate other sources, we learn more about this approach. Reference [7, p. 58] gives it as a child of usability testing, so we include this Parent alongside “Statistical Testing” without issue. However, since usability testing is a test type [16, pp. 22, 26-27], [19, pp. 7, 40, Tab. A.1], A/B testing may inherit this categorization. We document this by adding “Type” as a Category alongside “Practice” with the source “inferred from usability testing”. Since this violates our assumption that categories are orthogonal, we consider this to be an inferred flaw (details omitted for brevity).

We use similar procedures to track software qualities



and supplementary terminology (either shared by multiple approaches or too complicated to explain inline) in separate glossaries with a similar format. This includes recording the name, definition, and synonym(s) of these terms, as well as any precedence for a related test type for a given software quality. For example, analyzability<sup>6</sup>, modifiability, modularity, reusability, and testability are all subqualities of maintainability [11, p. 7-10], [19, Tab. A.1], [46] which has an associated test type [16, pp. 5, 22], [19, p. 38, Tab. A.1]. This sets a “precedent” for each of these subqualities having its own associated test type (e.g., reusability testing).

#### D. Undefined Terms

The literature mentions many software testing terms without defining them. While this includes test approaches, software qualities, and more general software terms, we focus on the former as the main focus of our research. In particular, [7] and [16] name many undefined test approaches. Once we exhaust the standards in Section III-A1, we perform miniature literature reviews on these subsets to “fill in” the missing definitions (along with any relations), essentially “snowballing” on these terms. This process uncovers even more approaches, although some are out of scope, such as EManations SECurity (EMSEC) testing and aspects of Orthogonal Array Testing (OAT) (see Section I). We investigate the following terms (and their respective related terms) in the sources given:

- Assertion Checking: [47]–[49]
- Loop Testing<sup>7</sup>: [50]–[53]
- EMSEC Testing: [54], [55]
- Asynchronous Testing: [56]
- Performance(-related) Testing: [57]
- Web Application Testing: [29], [30]
  - HTML Testing: [25], [31], [58]
  - Document Object Model (DOM) Testing: [59]
- Sandwich Testing: [60], [61]
- Orthogonal Array Testing<sup>8</sup>: [62], [63]
- Backup Testing<sup>9</sup>: [32]
- SoS (Integration) Testing: [64]

Applying our procedure from Section III to these sources uncovers 87 new approaches and 71 new definitions. These definitions are either for existing undefined approaches or new uncovered approaches; while not every new approach is presented alongside a definition, if we assume that each of these definitions is for a new approach, we can deduce that about 82% of added test approaches are defined. This indicates that this procedure leads to a higher proportion

of defined terms (63% vs. 66%), as shown in ??, which helps verify that our procedure constructively uncovers and defines new terminology. Further iterating on it would continue this trend, creating something approaching a complete taxonomy.

#### E. Stopping Criteria

Unfortunately, we cannot continue looking for new approaches indefinitely. We therefore need a “stopping criteria” to let us know when we are “finished” looking for test approaches in the literature. Our original plan was to iterate steps 2 and 3 until there are diminishing returns, implying an approach of a complete taxonomy! However, due to time constraints, this is infeasible, so our stopping point is artificially imposed. With more time, we would find definitions for all terms we uncover as described in Section III-D.

#### F. Tools

To better visualize how test approaches relate to each other, we develop a tool to automatically generate visualizations of these relations. We graph all parent-child relations, since they are guaranteed to be visually meaningful. However, since each term is trivially a synonym of itself and there are many non-problematic synonyms that do not imply flaws (see Section II-A2), we only visualize the following synonym relations, which may indicate flaws:

- 1) Synonyms between approaches defined independently.  
If two separate approaches have their own definitions, nuances, etc. but are also labelled as synonyms, this may indicate that the two terms are interchangeable and could be merged or that either their definitions or this synonym relation is incorrect.
- 2) Synonyms that violate transitivity.  
If two distinct approaches share a synonym, that implies that they are synonyms themselves. If they are not, one or more relations may be incorrect or missing.

Since these graphs tend to be large, it is useful to focus on specific subsets of them. We can generate more focused graphs from a given subset of approaches, such as those in a selected approach category (see Section II-A1) or those pertaining to recovery or scalability; the latter are shown in Figures 3a and 4a, respectively. By specifying sets of approaches and relations to add or remove, we can then update these generated graphs based on our recommendations; applying those given in Sections V-A, V-B, and V-C results in the updated graphs in Figures 3b, 4b, and 5, respectively. We color any added approaches or relations orange to distinguish them. Recommendations can also be inherited; for example, we generate Figure 5 based on the modifications we apply to Figures 3b and 4b and other changes from Section V-C.

<sup>6</sup>This may be spelled “analyzability” [14, p. 18] or “analysability” [46]; since this is a dialectal difference, we do not count this as a label flaw (described in Section II-B2).

<sup>7</sup>References [38] and [39] were used as reference for terms but not fully investigated, [41] and [42] were added as potentially in scope, and [40] and [45] were added as out-of-scope examples.

<sup>8</sup>References [43] and [44] were added as out-of-scope examples.

<sup>9</sup>See Section IV-D.

TABLE IV: Breakdown of identified Flaws by Manifestation by Source Tier.

Source Tier	Mistakes		Omissions		Contradictions		Ambiguities		Overlaps		Redundancies <sup>a</sup>		Total
	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	
Established Standards	6	1	2	0	18	10	5	0	9	0	0	0	51
Terminology Collections	13	0	1	0	33	17	15	3	5	1	2	0	90
Textbooks	6	2	2	0	36	5	4	0	1	0	0	0	56
Papers and Others	11	1	5	0	24	22	9	3	0	1	2	0	78
Total	36	4	10	0	111	54	33	6	15	2	4	0	275

<sup>a</sup>Section omitted for brevity.

TABLE V: Breakdown of identified Flaws by Domain by Source Tier.

Source Tier	Categories		Synonyms		Parents		Definitions		Labels		Scope		Traceability		Total
	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	Obj	Sub	
Established Standards	10	7	2	2	7	0	15	2	6	0	0	0	0	0	51
Terminology Collections	7	14	10	3	10	2	20	0	11	2	5	0	6	0	90
Textbooks	0	0	15	0	9	6	18	1	7	0	0	0	0	0	56
Papers and Others	9	13	14	9	11	3	9	0	7	2	0	0	1	0	78
Total	26	34	41	14	37	11	62	3	31	4	5	0	7	0	275

#### IV. Flaws

After gathering all these data<sup>10</sup>, we find many flaws. ?? shows the source tiers (see Section III-A) responsible for these flaws, which reveals a lot about software testing literature:

- 1) Established standards (Section III-A1) aren't actually standardized, since:
  - a) other documents disagree with them very frequently and
  - b) they are the most internally inconsistent source tier!
- 2) Less standardized (or "credible"; see Section II-D) documents, such as terminology collections and textbooks (Sections III-A2 and III-A3, respectively) are also not followed to the extent they should be.
- 3) Documents across the board have flaws within the same document, between documents with the same author(s), or even with reality!

To better understand and analyze these flaws, we group them by their manifestations and their domains as defined in Section II-B. We present the total number of flaws by manifestation and by domain in Tables IV and V, respectively, where a given row corresponds to the number of flaws either within that source tier and/or with a "more credible" one (i.e., a previous row in the table; see Sections II-D and III-A). We also group these flaws by their explicitness (defined in Section II-C) by counting (Obj)ective and (Sub)jective flaws separately (see Tables IV and V), since additional context may rectify them.

Since we give each flaw a manifestation and a domain, the totals per source and grand totals in these tables are

<sup>10</sup>Available in ApproachGlossary.csv, QualityGlossary.csv, and SuppGlossary.csv at <https://github.com/samm82/TestingTesting>.

equal. As an example, the structure of tours can be defined as either quite general [16, p. 34] or "organized around a special focus" [17]. This is a contradictory definition, so it appears in Sections IV-A3 and IV-B4. Within these sections, we omit "less significant" flaws for brevity, then sort these flaws by their source tier (see Section III-A).

We only list flaws we automatically uncover based on their domain in their corresponding domain section for clarity, although they still contribute to the counts in Table IV. Moreover, certain "subsets" of testing contain many interconnected flaws, which we present in subsections as a "third view". This keeps related information together but causes a further apparent mismatch between the counts in Tables IV and V and the number of flaws in Sections IV-A and IV-B; we still include these flaws in the manifestation and domain counts. These subsets include functional testing (Section IV-C), recovery testing (Section IV-D), scalability testing (Section IV-E), and compatibility testing (Section IV-F).

##### A. Flaws by Manifestation

The following sections list observed flaws grouped by how they manifest as presented in Section II-B1. These include mistakes (Section IV-A1), omissions (Section IV-A2), contradictions (Section IV-A3), ambiguities (Section IV-A4), and overlaps (Section IV-A5).

- 1) Mistakes: There are many ways that information can be incorrect which we identify in Table VI. We provide an example below for those that are unintuitive.

a) Information is incorrect based on an assertion from another source: Since errors are distinct from defects/faults [11, p. 12-3], [9, pp. 128, 140], [10, pp. 399-400], error guessing should instead be called "defect guessing" if it is based on a "checklist of potential

TABLE VI: Different kinds of mistakes found in the literature.

Description	Count
Information is incorrect based on an assertion from another source	9
Information is not present where it is claimed to be	6
Information is provided with an incorrect scope	5
Information contains a minor mistake	3 <sup>a</sup>
Incorrect information makes other information incorrect	1

<sup>a</sup> Comprises two typos and one duplication.

defects” [19, p. 29] or “fault guessing” if it is a “fault-based technique” [13, p. 4-9] that “anticipate[s] the most plausible faults in each SUT” [11, p. 5-13]. One (or both) of these proposed terms may be useful in tandem with “error guessing”, which would focus on errors as traditionally defined; this would be a subapproach of error-based testing (implied by [10, p. 399]).

b) Information is provided with an incorrect scope: “Par sheet testing” from [17] seems to refer to the specific example mentioned in ?? and does not seem more widely applicable, since a “PAR sheet” is “a list of all the symbols on each reel of a slot machine” [65]. Conversely, the terms “acceleration tolerance testing” and “acoustic tolerance testing” seem to only refer to software testing in [7, p. 56]; elsewhere, they seem to refer to testing the acoustic tolerance of rats [66] or the acceleration tolerance of astronauts [67, p. 11], aviators [68, pp. 27, 42], or catalysts [69, p. 1463], which don’t exactly seem relevant...

c) Incorrect information makes other information incorrect: The incorrect claim that “white-box testing”, “grey-box testing”, and “black-box testing” are synonyms for “module testing”, “integration testing”, and “system testing”, respectively, casts doubt on the claim that “red-box testing” is a synonym for “acceptance testing” [25, p. 18].

2) Omissions: The following are cases where information (usually definitions; see Section IV-B4) should be included but is not:

- Integration testing, system testing, and system integration testing are all listed as “common test levels” [16, p. 12], [19, p. 6], but the latter two are not defined. This makes the relations between these three terms unclear; system integration testing is listed as a child of both integration testing [17] and system testing [7, p. 23].
- Similarly, component testing, integration testing, and component integration testing are all mentioned by [14], but the latter is only defined as “testing of groups of related components” [p. 82]. As before, the relations between these three terms are unclear; component integration testing is only listed as a child of integration testing [17].

3) Contradictions: The following are cases where multiple sources of information (sometimes within the same document!) disagree:

- Regression testing and retesting are sometimes given as two distinct approaches [16, p. 8], [7, p. 34], but sometimes regression testing is defined as a form of “selective retesting” [14, p. 372], [11, pp. 5-8, 6-5, 7-5 to 7-6], [70, p. 3]. Moreover, the two possible variations of regression testing given by [10, p. 411] are “retest-all” and “selective retest”, which is possibly the source of the above misconception. This creates a cyclic relation between regression testing and selective retesting.
- “Software testing” is often defined to exclude static testing [1, p. 439], [7, p. 13], [71, p. 222], restricting “testing” to mean dynamic validation [11, p. 5-1] or verification “in which a system or component is executed” [14, p. 427]. However, “terminology is not uniform among different communities, and some use the term ‘testing’ to refer to static techniques<sup>11</sup> as well” [11, p. 5-2]. This is done by [16, pp. 16-17] and [21, pp. 8-9]; the authors of the former even explicitly exclude static testing in another document [14, p. 440]!
- A component is an “entity with discrete structure ... within a system considered at a particular level of analysis” [72] and “the terms module, component, and unit [sic] are often used interchangeably or defined to be subelements of one another in different ways depending upon the context” with no standardized relationship [14, p. 82]. For example, [17] defines them as synonyms while [73, p. 107] says “components differ from classical modules for being re-used in different contexts independently of their development”. Additionally, since components are structurally, functionally, or logically discrete [14, p. 419] and “can be tested in isolation” [17], “unit/component/module testing” could refer to the testing of both a module and a specific function in a module, introducing a further level of ambiguity.
- Performance testing and security testing are given as subtypes of reliability testing by [46], but these are all listed separately by [7, p. 53].
- Similarly, random testing is a subtechnique of specification-based testing [16, pp. 7, 22], [17], [11, p. 5-12], [19, pp. 5, 20, Fig. 2] but is listed separately by [7, p. 46].
- Path testing “aims to execute all entry-to-exit control flow paths in a SUT’s control flow graph” [11, p. 5-13] (similar in [15, p. 119]), but [14, p. 316] adds that it can also be “designed to execute ... selected paths.”
- The structure of tours can be defined as either quite general [16, p. 34] or “organized around a special

<sup>11</sup>Not formally defined, but distinct from the notion of “test technique” described in Table I.

focus” [17].

- Alpha testing is performed by “users within the organization developing the software” [14, p. 17], “a small, selected group of potential users” [11, p. 5-8], or “roles outside the development organization” conducted “in the developer’s test environment” [17].
- “Use case testing” is given as a synonym of “scenario testing” by [17] but listed separately by [16, Fig. 2] and described as a “common form of scenario testing” in [19, p. 20]. This implies that use case testing may instead be a child of user scenario testing (see Table VIII).
- The terms “test level” and “test stage” are given as synonyms [17] (implied by [21, p. 9]), but [11, p. 5-6] says “[test] levels can be distinguished based on the object of testing, the target, or on the purpose or objective” and calls the former “test stages”, giving the term a child relation (see Section II-A3) to “test level” instead. However, the examples of “test stages” listed—unit testing, integration testing, system testing, and acceptance testing [11, pp. 5-6 to 5-7]—are commonly categorized as “test levels” (see Section II-A1).
- “Operational acceptance testing” and “production acceptance testing” are given as synonyms by [17] but listed separately by [7, p. 30].
- While [15, p. 120] implies that condition testing is a subtechnique of path testing, [10, Fig. 13.17] says that multiple condition coverage (which seems to be a synonym of condition coverage [p. 422]) does not subsume and is not subsumed by path coverage.
- Load testing is performed with loads “between anticipated conditions of low, typical, and peak usage” [16, p. 5] or loads that are as large as possible [15, p. 86].
- State testing requires that “all states in the state model ... [are] ‘visited’ ” [19, p. 19], but [15, pp. 82–83] lists this as only one of its possible criteria.
- System testing is “conducted on a complete, integrated system” [14, p. 456] (similar in [1, Tab. 12.3], [10, p. 439]), but [15, p. 109] says it can also be done on “at least a major portion” of the product.
- “Walkthroughs” and “structured walkthroughs” are given as synonyms by [17] but [1, p. 484] implies that they are different, saying a more structured walkthrough may have specific roles.
- While [15, p. 92] says that reviews are “the process[es] under which static white-box testing is performed”, [10, pp. 418–419] gives correctness proofs as another example.
- Reference [30, p. 46] says “negative testing is related to the testers’ attitude rather than a specific test approach or test design technique”; while [19] seems to support this idea of negative testing being at a “higher” level than other approaches, it also implies that it is a test technique [pp. 10, 14].

4) Ambiguities: The following are cases where information (usually definitions or distinctions between terms; see Sections IV-B4 and IV-B5, respectively) is unclear:

- The distinctions between development testing [14, p. 136], developmental testing [7, p. 30], and developer testing [p. 39], [21, p. 11] are unclear and seem miniscule.
- Reference [17] defines “Machine Learning (ML) model testing” and “ML functional performance” in terms of “ML functional performance criteria”, which is defined in terms of “ML functional performance metrics”, which is defined as “a set of measures that relate to the functional correctness of an ML system”. The use of “performance” (or “correctness”) in these definitions is at best ambiguous and at worst incorrect.
- “Installability testing” is given as a test type [16, p. 22], [19, p. 38], [14, p. 228], while “installation testing” is given as a test level [10, p. 439]. Since “installation testing” is not given as an example of a test level throughout the sources that describe them (see Section II-A1), it is likely that the term “installability testing” with all its related information should be used instead.
- Reference [17] claims that code inspections are related to peer reviews but [15, pp. 94–95] makes them quite distinct.

5) Overlaps: The following are cases where information overlaps, such as nonatomic definitions and terms (see Sections IV-B4 and IV-B5, respectively):

- Reference [16, p. 34] gives the “landmark tour” as an example of “a tour used for exploratory testing”, but they also use the analogy of “a tour guide lead[ing] a tourist through the landmarks of a big city” to describe tours in general. Is the distinction between them the fact that landmark tours are pre-planned and follow a decided-upon sequence [p. 34]?
- ISO/IEC and IEEE [14, pp. 469, 470], [74, p. 9] say that “test level” and “test phase” are synonyms, both meaning a “specific instantiation of [a] test sub-process”, but they have other definitions as well. “Test level” can also refer to the scope of a test process; for example, “across the whole organization” or only “to specific projects” [16, p. 24] and “test phase” can also refer to the “period of time in the software life cycle” when testing occurs [14, p. 470], usually after the implementation phase [pp. 420, 509], [20, p. 56].
- Reference [9, p. 128] defines “error” as “a human action that produces an incorrect result”, but also as “an incorrect result” itself. Since faults are inserted when a developer makes an error [pp. 128, 140], [10, pp. 399–400], [11, p. 12-3], this means that they are “incorrect results”, making “error” and “fault” synonyms and the distinction between them less useful.

- Additionally, “error” can also be defined as “the difference between a computed, observed, or measured value or condition and the true, specified, or theoretically correct value or condition” [9, p. 128] (similar in [11, pp. 17-18 to 17-19, 18-7 to 18-8]). While this is a widely used definition, particularly in mathematics, it makes some test approaches ambiguous. For example, back-to-back testing is “testing in which two or more variants of a program are executed with the same inputs, the outputs are compared, and errors are analyzed in case of discrepancies” [9, p. 30] (similar in [17]), which seems to refer to this definition of “error”.
- The SWEBOK Guide V4 defines “privacy testing” as testing that “assess[es] the security and privacy of users’ personal data to prevent local attacks” [11, p. 5-10]. This seems to overlap (both in scope and name) with the definition of “security testing” in [16, p. 7]: testing “conducted to evaluate the degree to which a test item, and associated data and information, [sic] are protected so that” only “authorized persons or systems” can use them as intended.
- “Orthogonal array testing” [11, pp. 5-1, 5-11] and “operational acceptance testing” [7, p. 30] have the same acronym (“OAT”).

## B. Flaws by Domain

The following sections list observed flaws grouped by what information is flawed as presented in Section II-B2. This includes test approach categories (Section IV-B1), synonym relations (Section IV-B2), parent-child relations (Section IV-B3), definitions (Section IV-B4), labels (Section IV-B5), scope (Section IV-B6), and traceability information (Section IV-B7).

1) Approach Category Flaws: While the IEEE categorization of testing approaches described in Table I is useful, it is not without its faults. One issue, which is not inherent to the categorization itself, is the fact that it is not used consistently. The most blatant example of this is that ISO/IEC and IEEE [14, p. 286] describe mutation testing as a methodology, even though this is not one of the categories they created! Additionally, the boundaries between approaches within a category may be unclear: “although each technique is defined independently of all others, in practice [sic] some can be used in combination with other techniques” [19, p. 8]. For example, “the test coverage items derived by applying equivalence partitioning can be used to identify the input parameters of test cases derived for scenario testing” [p. 8]. Even the categories themselves are not consistently defined, and some approaches are categorized differently by different sources; these differences are tracked so they can be analyzed more systematically.

- Reference [17] classifies ML model testing as a test level, which it defines as “a specific instantiation of a

test process”: a vague definition that does not match the one in Table I.

- Reference [30, p. 46] says “negative testing is related to the testers’ attitude rather than a specific test approach or test design technique”; while [19] seems to support this idea of negative testing being at a “higher” level than other approaches, it also implies that it is a test technique [pp. 10, 14].

Some category flaws can be detected automatically, such as test approaches with more than one category. These are given in Table VII and include experience-based testing, which is of particular note. ISO/IEC and IEEE categorize experience-based testing as both a test design technique and a test practice on the same page—twice [16, Fig. 2, p. 34]! These authors say “experience-based testing practices like exploratory testing ... are not ... techniques for designing test cases”, although they “can use ... test techniques” [19, p. viii], which they support in [16, p. 33] along with scripted testing. This implies that “experience-based test design techniques” are used by the practice of experience-based testing which is not itself a test technique (and similarly with scripted testing). If this is the case, it blurs the line between “practice” and “technique”, which may explain why experience-based testing is categorized inconsistently in the literature.

Subapproaches of experience-based testing, such as error guessing and exploratory testing, are also categorized ambiguously, causing confusion on how categories and parent-child relations (see Section II-A3) interact. Reference [16, p. 34] says that a previous standard [19] “describes the experience-based test design technique of error guessing. Other experience-based test practices include (but are not limited to) exploratory testing ..., tours, attacks, and checklist-based testing”. This seems to imply that error guessing is both a technique and a practice, which does not make sense if these categories are orthogonal. These kinds of inconsistencies between parent and child test approach categorizations may indicate that categories are not transitive or that more thought must be given to them.

2) Synonym Relation Flaws: As mentioned in Section II-A2, synonyms do not inherently signify a flaw. Unfortunately, there are many instances of incorrect or ambiguous synonyms, such as the following:

- A component is an “entity with discrete structure ... within a system considered at a particular level of analysis” [72] and “the terms module, component, and unit [sic] are often used interchangeably or defined to be subelements of one another in different ways depending upon the context” with no standardized relationship [14, p. 82]. For example, [17] defines them as synonyms while [73, p. 107] says “components differ from classical modules for being re-used in different contexts independently of their development”. Additionally, since components are structurally, functionally, or logically discrete [14, p. 419] and “can be tested in isolation” [17], “unit/component/module

TABLE VII: Test approaches with more than one category.

Approach	Category 1	Category 2
Capacity Testing	Technique [19, p. 38]	Type [7, p. 53], [16, p. 22], [74, p. 2]
Checklist-based Testing	Practice [16, p. 34]	Technique [17]
Data-driven Testing	Practice [16, p. 22]	Technique [30, p. 43]
End-to-end Testing	Type [17]	Technique [7, p. 47], [60, pp. 601, 603, 605–606]
Endurance Testing	Technique [19, p. 38]	Type [74, p. 2]
Experience-based Testing	Practice [16, pp. 22, 34], [19, p. viii]	Technique [7, pp. 46, 50], [11, p. 5–13], [16, pp. 4, 22], [17], [19, p. 4]
Exploratory Testing	Practice [16, pp. 20, 22, 34], [19, p. viii]	Technique [7, p. 50], [11, p. 5–14], [16, p. 34]
Load Testing	Technique [19, p. 38]	Type [14, p. 253], [16, pp. 5, 20, 22], [17]
Model-based Testing	Practice [16, p. 22], [19, p. viii]	Technique [30, p. 4]
Performance Testing	Technique [19, p. 38]	Type [16, pp. 7, 22, 26–27], [19, p. 7]
Stress Testing	Technique [19, p. 38]	Type [14, p. 442], [16, pp. 9, 22]

testing” could refer to the testing of both a module and a specific function in a module, introducing a further level of ambiguity.

- ISO/IEC and IEEE [14, pp. 469, 470], [74, p. 9] say that “test level” and “test phase” are synonyms, both meaning a “specific instantiation of [a] test sub-process”, but they have other definitions as well. “Test level” can also refer to the scope of a test process; for example, “across the whole organization” or only “to specific projects” [16, p. 24] and “test phase” can also refer to the “period of time in the software life cycle” when testing occurs [14, p. 470], usually after the implementation phase [pp. 420, 509], [20, p. 56].
- “Use case testing” is given as a synonym of “scenario testing” by [17] but listed separately by [16, Fig. 2] and described as a “common form of scenario testing” in [19, p. 20]. This implies that use case testing may instead be a child of user scenario testing (see Table VIII).
- The terms “test level” and “test stage” are given as synonyms [17] (implied by [21, p. 9]), but [11, p. 5–6] says “[test] levels can be distinguished based on the object of testing, the target, or on the purpose or objective” and calls the former “test stages”, giving the term a child relation (see Section II-A3) to “test level” instead. However, the examples of “test stages” listed—unit testing, integration testing, system testing, and acceptance testing [11, pp. 5–6 to 5–7]—are commonly categorized as “test levels” (see Section II-A1).
- “Operational acceptance testing” and “production acceptance testing” are given as synonyms by [17] but listed separately by [7, p. 30].
- The differences between the terms “error”, “failure”, “fault”, “defect” are significant and meaningful [9, pp. 128, 139–140], [10, pp. 399–400], [11, p. 12–3], but [15, pp. 13–14] “just call[s] it what it is and get[s] on with it”, abandoning these four terms, “problem”, “incident”, “anomaly”, “variance”, “inconsistency”, “feature” (!), and “a list of unmentionable terms” in favour of “bug”; after all, “there’s no reason to dice

words”!

- Reference [17] claims that code inspections are related to peer reviews but [15, pp. 94–95] makes them quite distinct.
- “Walkthroughs” and “structured walkthroughs” are given as synonyms by [17] but [1, p. 484] implies that they are different, saying a more structured walkthrough may have specific roles.

There are also cases in which a term is given as a synonym to two (or more) terms that are not synonyms themselves. Sometimes, these terms are synonyms; for example, [17] says “use case testing”, “user scenario testing”, and “scenario testing” are all synonyms (although there may be a slight distinction; see Table VIII and Section IV-B2). However, this does not always make sense. We identify nine such cases through automatic analysis of the generated graphs. The following three are the most prominent examples:

1) Invalid Testing:

- Error Tolerance Testing [30, p. 45]
- Negative Testing [17] (implied by [19, p. 10])

2) Soak Testing:

- Endurance Testing [19, p. 39]
- Reliability Testing<sup>12</sup> [21, Tab. 2], [31, Tab. 1, p. 26]

3) Link Testing:

- Branch Testing (implied by [19, p. 24])
- Component Integration Testing [30, p. 45]
- Integration Testing (implied by [21, p. 13])

3) Parent-Child Relation Flaws: Parent-child relations (defined in Section II-A3) are also not immune to flaws; for example, performance testing and security testing are given as subtypes of reliability testing by [46], but these are all listed separately by [7, p. 53]. Additionally, some self-referential definitions imply that a test approach is a parent of itself. Since these are by nature self-contained within a given source, these are counted once as objective flaws within their sources in Tables IV and V. For example, performance and usability testing are both

<sup>12</sup>Endurance testing is given as a child of reliability testing by [7, p. 55], although the terms are not synonyms.

TABLE VIII: Pairs of test approaches with both parent-child and synonym relations.

“Child”	→	“Parent”	Parent-Child Source(s)	Synonym Source(s)
All Transitions Testing	→	State Transition Testing	[19, p. 19]	[30, p. 15]
Co-existence Testing	→	Compatibility Testing	[16, p. 3], [19, Tab. A.1], [46]	[19, p. 37]
Fault Tolerance Testing	→	Robustness Testing <sup>a</sup>	[7, p. 56]	[17]
Functional Testing	→	Specification-based Testing <sup>b</sup>	[19, p. 38]	[14, p. 196], [10, p. 399], [30, p. 44]
Orthogonal Array Testing	→	Pairwise Testing	[62, p. 1055]	[11, p. 5-11], [63, p. 473]
Path Testing	→	Exhaustive Testing	[1, pp. 466-467, 476]	[10, p. 421]
Performance Testing	→	Performance-related Testing	[16, p. 22], [19, p. 38]	[57, p. 1187]
Static Analysis	→	Static Testing	[16, pp. 9, 17, 25, 28], [17]	[1, p. 438]
Structural Testing	→	Structure-based Testing	[15, pp. 105-121]	[16, p. 9], [17], [14, pp. 443-444]
Use Case Testing	→	Scenario Testing <sup>c</sup>	[19, p. 20]	[17], [30, pp. 47-49]

<sup>a</sup>Fault tolerance testing may also be a subapproach of reliability testing [14, p. 375], [11, p. 7-10], which is distinct from robustness testing [7, p. 53].

<sup>b</sup>See Section IV-C1.

<sup>c</sup>See Section IV-B2.

given as subapproaches of themselves [21, Tab. 2], [31, Tab. 1].

There are also pairs of synonyms where one is described as a subapproach of the other, abusing the meaning of “synonym” and causing confusion. We identify 17 of these pairs through automatic analysis of the generated graphs, with the most prominent given in Table VIII. Of particular note is the relation between path testing and exhaustive testing. While [10, p. 421] claims that path testing done completely “is equivalent to exhaustively testing the program”<sup>13</sup>, this overlooks the effects of input data [15, p. 121], [19, p. 129], [1, p. 467] and implementation issues [p. 476] on the code’s behaviour. Exhaustive testing requires “all combinations of input values and preconditions ... [to be] tested” [16, p. 4] (similar in [17], [15, p. 121]).

4) Definition Flaws: Perhaps the most interesting category for those seeking to understand how to apply a given test approach, there are many flaws with how test approaches, as well as supporting terms, are defined:

- Reference [16, p. 34] gives the “landmark tour” as an example of “a tour used for exploratory testing”, but they also use the analogy of “a tour guide lead[ing] a tourist through the landmarks of a big city” to describe tours in general. Is the distinction between them the fact that landmark tours are pre-planned and follow a decided-upon sequence [p. 34]?
- Integration testing, system testing, and system integration testing are all listed as “common test levels” [16, p. 12], [19, p. 6], but the latter two are not defined. This makes the relations between these three terms unclear; system integration testing is listed as a child of both integration testing [17] and system testing [7, p. 23].
- Similarly, component testing, integration testing, and component integration testing are all mentioned by

[14], but the latter is only defined as “testing of groups of related components” [p. 82]. As before, the relations between these three terms are unclear; component integration testing is only listed as a child of integration testing [17].

- “Software testing” is often defined to exclude static testing [1, p. 439], [7, p. 13], [71, p. 222], restricting “testing” to mean dynamic validation [11, p. 5-1] or verification “in which a system or component is executed” [14, p. 427]. However, “terminology is not uniform among different communities, and some use the term ‘testing’ to refer to static techniques<sup>14</sup> as well” [11, p. 5-2]. This is done by [16, pp. 16-17] and [21, pp. 8-9]; the authors of the former even explicitly exclude static testing in another document [14, p. 440]!
- Reference [9, p. 128] defines “error” as “a human action that produces an incorrect result”, but also as “an incorrect result” itself. Since faults are inserted when a developer makes an error [pp. 128, 140], [10, pp. 399-400], [11, p. 12-3], this means that they are “incorrect results”, making “error” and “fault” synonyms and the distinction between them less useful.
- Additionally, “error” can also be defined as “the difference between a computed, observed, or measured value or condition and the true, specified, or theoretically correct value or condition” [9, p. 128] (similar in [11, pp. 17-18 to 17-19, 18-7 to 18-8]). While this is a widely used definition, particularly in mathematics, it makes some test approaches ambiguous. For example, back-to-back testing is “testing in which two or more variants of a program are executed with the same inputs, the outputs are compared, and errors are analyzed in case of discrepancies” [9, p. 30] (similar in [17]), which seems to refer to this definition of “error”.

<sup>13</sup>The contradictory definitions of path testing given in Section IV-B4 add another layer of complexity to this claim.

<sup>14</sup>Not formally defined, but distinct from the notion of “test technique” described in Table I.



- The SWEBOK Guide V4 defines “privacy testing” as testing that “assess[es] the security and privacy of users’ personal data to prevent local attacks” [11, p. 5-10]. This seems to overlap (both in scope and name) with the definition of “security testing” in [16, p. 7]: testing “conducted to evaluate the degree to which a test item, and associated data and information, [sic] are protected so that” only “authorized persons or systems” can use them as intended.
- Path testing “aims to execute all entry-to-exit control flow paths in a SUT’s control flow graph” [11, p. 5-13] (similar in [15, p. 119]), but [14, p. 316] adds that it can also be “designed to execute ... selected paths.”
- The structure of tours can be defined as either quite general [16, p. 34] or “organized around a special focus” [17].
- Alpha testing is performed by “users within the organization developing the software” [14, p. 17], “a small, selected group of potential users” [11, p. 5-8], or “roles outside the development organization” conducted “in the developer’s test environment” [17].
- Reference [17] defines “Machine Learning (ML) model testing” and “ML functional performance” in terms of “ML functional performance criteria”, which is defined in terms of “ML functional performance metrics”, which is defined as “a set of measures that relate to the functional correctness of an ML system”. The use of “performance” (or “correctness”) in these definitions is at best ambiguous and at worst incorrect.
- Load testing is performed with loads “between anticipated conditions of low, typical, and peak usage” [16, p. 5] or loads that are as large as possible [15, p. 86].
- State testing requires that “all states in the state model ... [are] ‘visited’ ” [19, p. 19], but [15, pp. 82–83] lists this as only one of its possible criteria.
- System testing is “conducted on a complete, integrated system” [14, p. 456] (similar in [1, Tab. 12.3], [10, p. 439]), but [15, p. 109] says it can also be done on “at least a major portion” of the product.
- While [15, p. 92] says that reviews are “the process[es] under which static white-box testing is performed”, [10, pp. 418–419] gives correctness proofs as another example.
- Reference [30, p. 46] says that the goal of negative testing is “showing that a component or system does not work” which is not true; if robustness is an important quality for the system, then testing the system “in a way for which it was not intended to be used” [17] (i.e., negative testing) is one way to help test this!

5) Label Flaws: While some flaws exist because the definition of a term is wrong, others exist because a term’s name or label is wrong! Terms can be thought of as

definition-label pairs, but there is a meaningful distinction between definition flaws and label flaws, which we define in Section II-B2. We observe the following label flaws:

- Since errors are distinct from defects/faults [11, p. 12-3], [9, pp. 128, 140], [10, pp. 399–400], error guessing should instead be called “defect guessing” if it is based on a “checklist of potential defects” [19, p. 29] or “fault guessing” if it is a “fault-based technique” [13, p. 4-9] that “anticipate[s] the most plausible faults in each SUT” [11, p. 5-13]. One (or both) of these proposed terms may be useful in tandem with “error guessing”, which would focus on errors as traditionally defined; this would be a subapproach of error-based testing (implied by [10, p. 399]).
- Similarly, “fault seeding” is not a synonym of “error seeding” as claimed by [14, p. 165] and [10, p. 427]. The term “error seeding”, also used by [7, p. 34], should be abandoned in favour of “fault seeding”, as it is defined as the “process of intentionally adding known faults to those already in a computer program ... [to] estimat[e] the number of faults remaining” [14, p. 165] based on the ratio between the number of new faults and the number of introduced faults that were discovered [10, p. 427].
- The distinctions between development testing [14, p. 136], developmental testing [7, p. 30], and developer testing [p. 39], [21, p. 11] are unclear and seem miniscule.
- “Orthogonal array testing” [11, pp. 5-1, 5-11] and “operational acceptance testing” [7, p. 30] have the same acronym (“OAT”).
- “Installability testing” is given as a test type [16, p. 22], [19, p. 38], [14, p. 228], while “installation testing” is given as a test level [10, p. 439]. Since “installation testing” is not given as an example of a test level throughout the sources that describe them (see Section II-A1), it is likely that the term “installability testing” with all its related information should be used instead.

6) Scope Flaws: Some information is given that is technically correct, but it is either given too narrowly, too broadly, or when it should not have been (i.e., it is irrelevant)! We observe the following scope flaws as defined in Section II-B2:

- Reference [11, p. 5-4] says that quality improvement, along with quality assurance, is an aspect of testing that involves “defining methods, tools, skills, and practices to achieve the specific quality level and objective”; while testing that a system possesses certain qualities is in scope, actively improving the system in response is not part of testing.
- The terms “acceleration tolerance testing” and “acoustic tolerance testing” seem to only refer to software testing in [7, p. 56]; elsewhere, they seem

to refer to testing the acoustic tolerance of rats [66] or the acceleration tolerance of astronauts [67, p. 11], aviators [68, pp. 27, 42], or catalysts [69, p. 1463], which don't exactly seem relevant...

7) Traceability Flaws: Sometimes a document cites another for a piece of information that does not appear! For example, [29, p. 184] claims that [23] defines “prime path coverage”, but it does not.

### C. Functional Testing

“Functional testing” is described alongside many other, likely related, terms. This leads to confusion about what distinguishes these terms, as shown by the following five:

1) Specification-based Testing: This is defined as “testing in which the principal test basis is the external inputs and outputs of the test item” [16, p. 9]. This agrees with a definition of “functional testing”: “testing that ... focuses solely on the outputs generated in response to selected inputs and execution conditions” [14, p. 196]. Notably, [14] lists both as synonyms of “black-box testing” [pp. 431, 196, respectively], despite them sometimes being defined separately. For example, the International Software Testing Qualifications Board (ISTQB) defines “specification-based testing” as “testing based on an analysis of the specification of the component or system” and “functional testing” as “testing performed to evaluate if a component or system satisfies functional requirements” [17]. Overall, specification-based testing [16, pp. 2-4, 6-9, 22] is a test design technique used to “derive corresponding test cases” [16, p. 11] from “selected inputs and execution conditions” [14, p. 196].

2) Correctness Testing: Reference [11, p. 5-7] says “test cases can be designed to check that the functional specifications are correctly implemented, which is variously referred to in the literature as conformance testing, correctness testing or functional testing”; this mirrors previous definitions of “functional testing” [16, p. 21], [14, p. 196] but groups it with “correctness testing”. Since “correctness” is a software quality [14, p. 104], [11, p. 3-13] which is what defines a “test type” [16, p. 15], it seems consistent to label “functional testing” as a “test type” [16, pp. 15, 20, 22], [19, pp. 7, 38, Tab. A.1], [75, p. 4]. However, this conflicts with its categorization as a “technique” if considered a synonym of specification-based testing (see Section IV-C1). Additionally, “correctness testing” is listed separately from “functionality testing” by [7, p. 53].

3) Conformance Testing: Testing that ensures “that the functional specifications are correctly implemented”, and can be called “conformance testing” or “functional testing” [11, p. 5-7]. “Conformance testing” is later defined as testing used “to verify that the SUT conforms to standards, rules, specifications, requirements, design, processes, or practices” [11, p. 5-7]. This definition seems to be a superset of testing methods mentioned earlier as the latter includes “standards, rules, requirements, design, processes, ... [and]” practices in addition to specifications!

A complicating factor is that “compliance testing” is also (plausibly) given as a synonym of “conformance testing” [30, p. 43]. However, “conformance testing” can also be defined as testing that evaluates the degree to which “results ... fall within the limits that define acceptable variation for a quality requirement” [14, p. 93], which seems to describe something different.

4) Functional Suitability Testing: Procedure testing is called a “type of functional suitability testing” [16, p. 7] but no definition of that term is given. “Functional suitability” is the “capability of a product to provide functions that meet stated and implied needs of intended users when it is used under specified conditions”, including meeting “the functional specification” [46]. This seems to align with the definition of “functional testing” as related to “black-box/specification-based testing”. “Functional correctness”, a child of “functional suitability”, is the “capability of a product to provide accurate results when used by intended users” [46] and seems to align with the quality/ies that would be tested by “correctness” testing.

5) Functionality Testing: “Functionality” is defined as the “capabilities of the various ... features provided by a product” [14, p. 196] and is said to be a synonym of “functional suitability” [17], although it seems like it should really be a synonym of “functional completeness” based on [46], which would make “functional suitability” a subapproach. Its associated test type is implied to be a subapproach of build verification testing [17] and made distinct from “functional testing” [21, Tab. 2]. “Functionality testing” is listed separately from “correctness testing” by [7, p. 53].

### D. Recovery Testing

“Recovery testing” is “testing ... aimed at verifying software restart capabilities after a system crash or other disaster” [11, p. 5-9] including “recover[ing] the data directly affected and re-establish[ing] the desired state of the system” [46] (similar in [11, p. 7-10]) so that the system “can perform required functions” [14, p. 370]. However, the literature also describes similar test approaches with vague or non-existent distinctions between them. We describe these approaches and their flaws here and present the relations between them in Figure 3a.

- Recoverability testing evaluates “how well a system or software can recover data during an interruption or failure” [11, p. 7-10] (similar in [46]) and “re-establish the desired state of the system” [46]. Reference [30, p. 47] gives this as a synonym for “recovery testing”.
- Disaster/recovery testing evaluates if a system can “return to normal operation after a hardware or software failure” [14, p. 140] or if “operation of the test item can be transferred to a different operating site and ... be transferred back again once the failure has been resolved” [19, p. 37].
- (OVER, DEFS) These two definitions seem to describe different aspects of the system, where the

first is intrinsic to the hardware/software and the second might not be, making this term nonatomic.

- Backup and recovery testing “measures the degree to which system state can be restored from backup within specified parameters of time, cost, completeness, and accuracy in the event of failure” [74, p. 2]. This may be what is meant by “recovery testing” in the context of performance-related testing [16, Fig. 2].
- Backup/recovery testing determines the ability of a system “to restor[e] from back-up memory in the event of failure, without transfer[ing] to a different operating site or back-up system” [19, p. 37].
  - (CONTRA, PARS) This given as a subtype of “disaster/recovery testing” which tests if “operation of the test item can be transferred to a different operating site” [19, p. 37], even though this is explicitly excluded from its definition on the same page!
  - (OVER, LABELS) Its name is also quite similar to “backup and recovery testing”, adding further confusion.
- Failover/recovery testing determines the ability “to mov[e] to a back-up system in the event of failure, without transfer[ing] to a different operating site” [19, p. 37].
  - (CONTRA, PARS) This is also given as a subtype of “disaster/recovery testing” which tests if “operation of the test item can be transferred to a different operating site” [p. 37], even though this is explicitly excluded from its definition on the same page!
  - (AMBI, PARS) While not explicitly related to recovery, failover testing “validates the SUT’s ability to manage heavy loads or unexpected failure to continue typical operations” [11, p. 5-9] by entering a “backup operational mode in which [these responsibilities] ... are assumed by a secondary system” [17]. Its name implies that it is a child of “failover/recovery testing” but its definition makes it more broad (as it includes handling “heavy loads” where failover/recovery testing does not) which may reverse the direction of this relation.
  - (AMBI, SYNS) Reference [7, p. 56] uses the term “failover and recovery testing” which may be a synonym of “failover/recovery testing”.
- Restart & recovery (testing) is listed as a test approach by [21, Fig. 5] but is not defined (MISS, DEFS) and may simply be a synonym to “recovery testing” (AMBI, SYNS).

#### E. Scalability Testing

- a) (CONTRA, SYNS): ISO/IEC and IEEE [19, p. 39] give “scalability testing” as a synonym of “capacity testing” while other sources differentiate between the two [7, p. 53], [32, pp. 22–23].

b) (CONTRA, DEFS): ISO/IEC and IEEE [19, p. 39] also include the external modification of the system as part of “scalability” but [46] describes it as testing the “capability of a product to handle growing or shrinking workloads or to adapt its capacity to handle variability”, implying that this is done by the system itself.

c) (WRONG, LABELS): The SWEBOK Guide V4 [11, p. 5-9] says “scalability testing evaluates the capability to use and learn the system and the user documentation” and “focuses on the system’s effectiveness in supporting user tasks and the ability to recover from user errors”. This seems to define “usability testing” with elements of functional and recovery testing.

#### F. Compatibility Testing

a) (OVER, DEFS): “Compatibility testing” is defined as “testing that measures the degree to which a test item can function satisfactorily alongside other independent products in a shared environment (co-existence), and where necessary, exchanges information with other systems or components (interoperability)” [16, p. 3]. This definition is nonatomic as it combines the ideas of “co-existence” and “interoperability”.

b) (WRONG, SYNS): The “interoperability” element of “compatibility testing” is explicitly excluded by [19, p. 37], (incorrectly) implying that “compatibility testing” and “co-existence testing” are synonyms.

c) (AMBI, SYNS): Furthermore, the definition of “compatibility testing” in [30, p. 43] unhelpfully says “see interoperability testing”, adding another layer of confusion to the direction of their relationship.

d) (WRONG, LABELS): Reference [16, pp. 22, 43] says “interoperability testing helps confirm that applications can work on multiple operating systems and devices”, but this seems to instead describe “portability testing”, which evaluates the “capability of a product to be adapted to changes in its requirements, contexts of use, or system environment” [46] (similar in [14, pp. 184, 329], [16, p. 7], [17]), such as being “transferred from one hardware ... environment to another” [19, p. 39].

#### V. Recommendations

As we have shown in Section IV, “testing is a mess” [Mosser, 2023, priv. comm.]. It will take a lot of time, effort, expertise, and training to organize these terms (and their relations) logically. However, the hardest step is often the first one, so we attempt to give some examples of how this “rationalization” can occur. These changes often arise when we notice an issue with the current state of the terminology and think about what we would do to make it better. We do not claim that these are correct, unbiased, or exclusive, just that they can be used as an inspiration for those wanting to pick up where we leave off.

When redefining terms, we seek to make them:

- 1) Atomic (e.g., disaster/recovery testing seems to have two disjoint definitions)
- 2) Straightforward (e.g., backup and recovery testing's definition implies the idea of performance, but its name does not )
- 3) Consistent (e.g., backup/recovery testing and failover/recovery testing explicitly exclude an aspect included in its parent disaster/recovery testing)

Likewise, we seek to eliminate classes of flaws that can be detected automatically, such as test approaches that are given as synonyms to multiple distinct approaches (Section IV-B2) or as parents of themselves (Section IV-B3), or pairs of approaches with both a parent-child and synonym relation (Section IV-B3).

We give recommendations for the areas of recovery testing (Section V-A), scalability testing (Section V-B), performance-related testing (Section V-C), and compatibility testing (Section V-D). We provide graphical representations (see Section III-F) of these subsets when helpful in Figures 3 to 5, in which arrows representing relations between approaches are coloured based on the source tier (see Section III-A) that defines them. We color all proposed approaches and relations orange.

### A. Recovery Testing

To remedy the flaws we describe in Section IV-D, we recommend that the literature uses these terms more consistently, resulting in the improved graph in Figure 3b. The following proposals “recapture” information from the literature more consistently:

- 1) Prefer the term “recoverability testing” over “recovery testing” to indicate its focus on a system’s ability to recover, not its performance of recovering [30, p. 47]. “Recovery testing” may be an acceptable synonym, since it seems to be more prevalent in the literature.
- 2) Introduce the term recovery performance testing when evaluating performance metrics of a system’s recovery as a subapproach of recoverability testing and performance-related testing<sup>15</sup> ([16, Fig. 2]; [74, p. 2]).
- 3) Introduce separate terms for the different methods of recovery which are all subapproaches of recoverability testing:
  - a) from backup memory (backup recovery testing) ([19, p. 37]; [74, p. 2]),
  - b) from a back-up system (failover testing) ([11, p. 5-9]; [17]), or
  - c) by transferring operations elsewhere (transfer recovery testing) [19, p. 37].

### B. Scalability Testing

We describe the issues with scalability testing terminology in Section IV-E and show the relations between related approaches (as described by the literature) in

<sup>15</sup>See Section V-C.

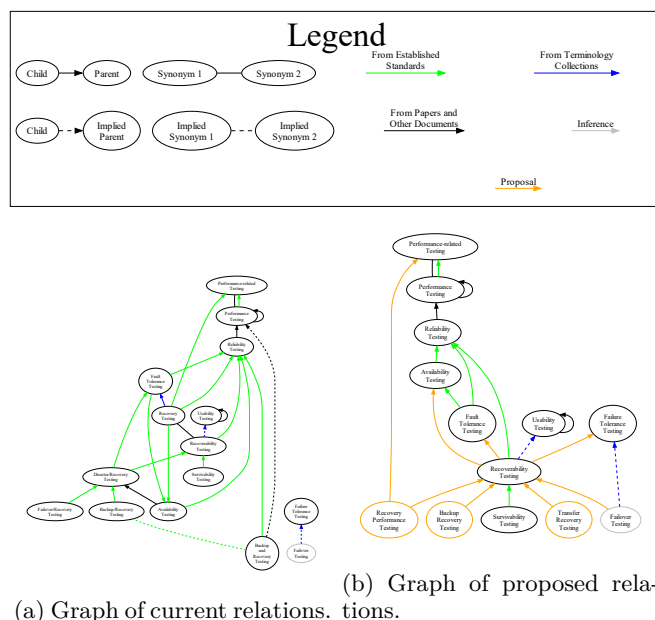


Fig. 3: Graphs of relations between terms related to recovery testing.

Figure 4a. These flaws are resolved and/or explained by other sources! Taking this extra information into account results in Figure 4b and provides a more accurate description of scalability testing.

- a) (CONTRA, SYNS): ISO/IEC and IEEE [19, p. 39] define “scalability testing” as the testing of a system’s ability to “perform under conditions that may need to be supported in the future”. This focus on “the future” is supported by [17], which defines “scalability” as “the degree to which a component or system can be adjusted for changing capacity”. In contrast, capacity testing focuses on the system’s present state, evaluating the “capability of a product to meet requirements for the maximum limits of a product parameter” [46]. Therefore, it these terms should not be synonyms, as done by [7, p. 53] and [32, pp. 22–23].
- b) (CONTRA, DEFS): There seems to be an underlying reason that sources disagree on whether external modification of the system is part of scalability testing. The SWEBOK Guide V4 [11, p. 5-9] claim that one objective of elasticity testing is “to evaluate scalability”, implying that [46]’s notion of “scalability” actually refers to “elasticity”! This makes sense in the context of other definitions provided by [11]:

- Scalability: “the software’s ability to increase and scale up on its nonfunctional requirements, such as load, number of transactions, and volume of data” [p. 5-5]. Based on this definition, scalability testing is then a subtype of load testing and volume testing, as well as potentially transaction flow testing.

- Elasticity Testing<sup>16</sup>: testing that “assesses the ability of the SUT ... to rapidly expand or shrink compute, memory, and storage resources without compromising the capacity to meet peak utilization” [p. 5-9]. Based on this definition, elasticity testing is then a subtype of memory management testing (with both being a subtype of resource utilization testing) and stress testing.

This distinction is consistent with how the terms are used in industry: [34] says that scalability is the ability to “increase ... performance or efficiency as demand increases over time”, while elasticity allows a system to “tackle changes in the workload [that] occur for a short period”.

c) (WRONG, LABELS): The SWEBOK Guide V4 [11, p. 5-9]’s definition of “scalability testing” is completely separate from the definitions of “scalability”, “capacity”, and “elasticity” discussed above! Therefore, this definition and its related synonym relations should simply be disregarded since they are inconsistent with the rest of the literature.

### C. Performance(-related) Testing

“Performance testing” is defined as testing “conducted to evaluate the degree to which a test item accomplishes its designated functions” [14, p. 320], [16, p. 7] (similar in [19, pp. 38-39], [57, p. 1187]). It does this by “measuring the performance metrics” [57, p. 1187] (similar in [17]) (such as the “system’s capacity for growth” [31, p. 23]), “detecting the functional problems appearing under certain execution conditions” [57, p. 1187], and “detecting violations of non-functional requirements under expected and stress

conditions” [57, p. 1187] (similar in [11, p. 5-9]). It is performed either ...

- 1) “within given constraints of time and other resources” [14, p. 320], [16, p. 7] (similar in [57, p. 1187]), or
- 2) “under a ‘typical’ load” [19, p. 39].

It is listed as a subset of performance-related testing, which is defined as testing “to determine whether a test item performs as required when it is placed under various types and sizes of ‘load’” [19, p. 38], along with other approaches like load and capacity testing [16, p. 22]. Note that “performance, load and stress testing might considerably overlap in many areas” [57, p. 1187]. In contrast, [11, p. 5-9] gives “capacity and response time” as examples of “performance characteristics” that performance testing would seek to “assess”, which seems to imply that these are subapproaches to performance testing instead. This is consistent with how some sources treat “performance testing” and “performance-related testing” as synonyms [11, p. 5-9], [57, p. 1187], as noted in Section IV-B2. This makes sense because of how general the concept of “performance” is; most definitions of “performance testing” seem to treat it as a category of tests.

However, it seems more consistent to infer that the definition of “performance-related testing” is the more general one often assigned to “performance testing” performed “within given constraints of time and other resources” [14, p. 320], [16, p. 7] (similar in [57, p. 1187]), and “performance testing” is a subapproach of this performed “under a ‘typical’ load” [19, p. 39]. This has other implications for relations between these types of testing; for example, “load testing” usually occurs “between anticipated conditions of low, typical, and peak usage” [14, p. 253], [17], [16, p. 5], [19, p. 39], so it is a child of “performance-related testing” and a parent of “performance testing”.

After these changes, some finishing touches remain. The “self-loops” mentioned in Section IV-B3 provide no new information and can be removed. Similarly, the term “soak testing” can be removed. Since it is given as a synonym to both “endurance testing” and “reliability testing” (see Section IV-B2), it makes sense to just use these terms instead of one that is potentially ambiguous. These changes (along with those from Sections V-A and V-B made implicitly) result in the relations shown in Figure 5.

### D. Compatibility Testing

“Co-existence” and “interoperability” are often defined separately [14, pp. 73, 237], [17], sometimes explicitly as a decomposition of “compatibility” [46]! Following this precedent, “co-existence testing” and “interoperability testing” should be defined as their own test approaches to make their definitions atomic; [14] defines “interoperability testing” [p. 238] but not “co-existence testing”. The term “compatibility testing” may still be a useful test approach to define, but it should be defined independently of its children: “co-existence testing” and “interoperability testing”.

<sup>16</sup>This definition seems correct but its source is unclear; see ??.

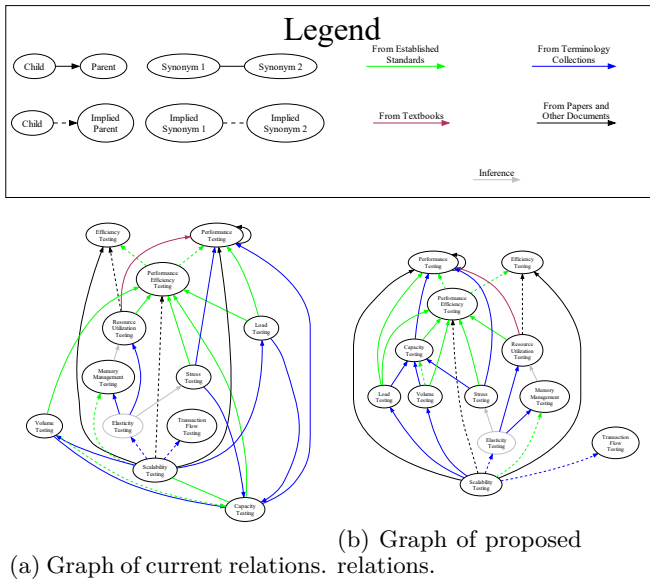


Fig. 4: Graphs of relations between terms related to scalability testing.



Fig. 5: Proposed relations between rationalized “performance-related testing” terms.

## VI. Conclusion

While a good starting point, the current literature on software testing has much room to grow. The many flaws create unnecessary barriers to software testing. While there is merit to allowing the state-of-the-practice terminology to descriptively guide how terminology is used, there may be a need to prescriptively structure terminology to intentionally differentiate between and organize various test approaches. Future work in this area will continue to investigate the current use of terminology, in particular Undefined Terms, determine if IEEE’s current Approach Categories are sufficient, and rationalize the definitions of and relations between terms.

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