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"SO WHAT? WHO CARES?"

Saying Why It Matters



BASEBALL is the national pastime. Benini was the best sculptor of the baroque period. All writing is conversational. So what? Who cares? Why does any of this matter?

How many times have you had reason to ask these questions? Regardless of how interesting a topic may be to you as a writer, readers always need to know what is at stake in a text and why they should care. All too often, however, these questions are left unanswered—mainly because writers and speakers assume that audiences will know the answers already or will figure them out on their own. As a result, students come away from lectures feeling like outsiders to what they've just heard, just as many of us feel left hanging after talks we've attended. The problem is not necessarily that the speakers lack a clear, well-focused thesis or that the thesis is inadequately supported with evidence. Instead, the problem is that the speakers don't address the crucial question of why their arguments matter.

That this question is so often left unaddressed is unfortunate since the speakers generally *could* offer interesting, engaging answers. When pressed, for instance, most academics will tell you that their lectures and articles matter because they address

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some belief that needs to be corrected or updated—and because their arguments have important, real-world consequences. Yet many academics fail to identify these reasons and consequences explicitly in what they say and write. Rather than assume that audiences will know why their claims matter, all writers need to answer the "so what?" and "who cares?" questions up front. Not everyone can claim to have a cure for cancer or a solution to end poverty. But writers who fail to show that others *should* care or already *do* care about their claims will ultimately lose their audiences' interest.

This chapter focuses on various moves that you can make to answer the "who cares?" and "so what?" questions in your own writing. In one sense, the two questions get at the same thing: the relevance or importance of what you are saying. Yet they get at this significance in different ways. Whereas "who cares?" literally asks you to identify a person or group who cares about your claims, "so what?" asks about the real-world applications and consequences of those claims—what difference it would make if they were accepted. We'll look first at ways of making clear who cares.

"WHO CARES?"

To see how one writer answers the "who cares?" question, consider the following passage from the science writer Denise Grady. Writing in the *New York Times*, she explains some of the latest research into fat cells.

Scientists used to think body fat and the cells it was made of were pretty much inert, just an oily storage compartment. But within the past decade research has shown that fat cells act like chemical factories and that body fat is potent stuff: a highly active

"....." (2006). Ultimately, when it came to the nature of fat, the basic assumption was that
But a new body of research shows that fat cells are far more complex and that

In other cases, you might refer to certain people or groups who *should* care about your claims.

- ▶ If sports enthusiasts stopped to think about it, many of them might simply assume that the most successful athletes However, new research shows
- ▶ These findings challenge neoliberals' common assumption that
- ▶ At first glance, teenagers might say But on closer inspection

As these templates suggest, answering the "who cares?" question involves establishing the type of contrast between what others say and what you say that is central to this book. Ultimately, such templates help you create a dramatic tension or clash of views in your writing that readers will feel invested in and want to see resolved.

"SO WHAT?"

Although answering the "who cares?" question is crucial, in many cases it is not enough, especially if you are writing for general readers who don't necessarily have a strong investment in the particular clash of views you are setting up. In the case of Grady's argument about fat cells, such readers may still wonder why it matters that some researchers think fat cells are

active, while others think they're inert. Or, to move to a different field of study, American literature, so *what* if some scholars disagree about Huck Finn's relationship with the runaway slave Jim in Mark Twain's *Adventures of Huckleberry Finn*? Why should anyone besides a few specialists in the field care about such disputes? What, if anything, hinges on them?

The best way to answer such questions about the larger consequences of your claims is to appeal to something that your audience already figures to care about. Whereas the "who cares?" question asks you to identify an interested person or group, the "so what?" question asks you to link your argument to some larger matter that readers already deem important. Thus in analyzing *Huckleberry Finn*, a writer could argue that seemingly narrow disputes about the hero's relationship with Jim actually shed light on whether Twain's canonical, widely read novel is a critique of racism in America or is itself marred by it.

Let's see how Grady invokes such broad, general concerns in her article on fat cells. Her first move is to link researchers' interest in fat cells to a general concern with obesity and health.

Researchers trying to decipher the biology of fat cells hope to find new ways to help people get rid of excess fat or, at least, prevent obesity from destroying their health. In an increasingly obese world, their efforts have taken on added importance.

Further showing why readers should care, Grady's next move is to demonstrate the even broader relevance and urgency of her subject matter.

Internationally, more than a billion people are overweight. Obesity and two illnesses linked to it, heart disease and high blood pressure, are on the World Health Organization's list of the top 10 global health risks. In the United States, 65 percent of adults weigh too much,

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compared with about 56 percent a decade ago, and government researchers blame obesity for at least 300,000 deaths a year.

What Grady implicitly says here is "Look, dear reader, you may think that these questions about the nature of fat cells I've been pursuing have little to do with everyday life. In fact, however, these questions are extremely important—particularly in our 'increasingly obese world' in which we need to prevent obesity from destroying our health."

Notice that Grady's phrase "in an increasingly _____ world" can be adapted as a strategic move to address the "so what?" question in other fields as well. For example, a sociologist analyzing back-to-nature movements of the past thirty years might make the following statement.

In a world increasingly dominated by cellphones and sophisticated computer technologies, these attempts to return to nature appear futile.

See p. 213
for an example
from physics.

This type of move can be readily applied to other disciplines because no matter how much disciplines may differ from one another, the need to justify the importance of one's concerns is common to them all.

TEMPLATES FOR ESTABLISHING
WHY YOUR CLAIMS MATTER

- ▶ *Huckleberry Finn* matters/is important because it is one of the most widely taught novels in the American school system.
- ▶ Although X may seem trivial, it is in fact crucial in terms of today's concern over _____.

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- ▶ Ultimately, what is at stake here is _____.
- ▶ These findings have important implications for the broader domain of _____.
- ▶ If we are right about _____, then major consequences follow for _____.
- ▶ These conclusions/This discovery will have significant applications in _____ as well as in _____.

Finally, you can also treat the "so what?" question as a related aspect of the "who cares?" question.

- ▶ Although X may seem of concern to only a small group of _____, it should in fact concern anyone who cares about _____.

All these templates help you hook your readers. By suggesting the real-world applications of your claims, the templates not only demonstrate that others care about your claims but also tell your readers why *they* should care. Again, it bears repeating that simply stating and proving your thesis isn't enough. You also need to frame it in a way that helps readers care about it.

WHAT ABOUT READERS WHO ALREADY
KNOW WHY IT MATTERS?

At this point, you might wonder if you need to answer the "who cares?" and "so what?" questions in *everything* you write. Is it really necessary to address these questions if you're proposing something so obviously consequential as, say, a treatment for autism or a program to eliminate illiteracy? Isn't it obvious that

everyone cares about such problems? Does it really need to be spelled out? And what about when you're writing for audiences who you know are already interested in your claims and who understand perfectly well why they're important? In other words, do you always need to address the "so what?" and "who cares?" questions?

As a rule, yes—although it's true that you can't keep answering them forever and at a certain point must say enough is enough. Although a determined skeptic can infinitely ask why something matters—"Why should I care about earning a salary? And why should I care about supporting a family?"—you have to stop answering at some point in your text. Nevertheless, we urge you to go as far as possible in answering such questions. If you take it for granted that readers will somehow intuit the answers to "so what?" and "who cares?" on their own, you may make your work seem less interesting than it actually is, and you run the risk that readers will dismiss your text as irrelevant and unimportant. By contrast, when you are careful to explain who cares and why, it's a little like bringing a cheerleading squad into your text. And though some expert readers might already know why your claims matter, even they need to be reminded. Thus the safest move is to be as explicit as possible in answering the "so what?" question, even for those already in the know. When you step back from the text and explain why it matters, you are urging your audience to keep reading, pay attention, and care.

Exercises

1. Find several texts (scholarly pieces, newspaper articles, emails, memos, etc.) and see whether they answer the "so

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what?" and "who cares?" questions. Probably some do, some don't. What difference does it make whether they do or do not? How do the authors who answer these questions do so? Do they use any strategies or techniques that you could borrow for your own writing? Are there any strategies or techniques recommended in this chapter, or that you've found or developed on your own, that you'd recommend to these authors?

2. Look over something you've written yourself. Do you indicate "so what?" and "who cares"? If not, revise your text to do so. You might use the following template to get started.

My point here (that _____) should interest those who _____.
Beyond this limited audience, however, my point should speak to anyone who cares about the larger issue of _____.

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