## Sam McNeil

## Summary

Highly organized and dependable professional with a proven track record of effectively managing multiple priorities. Known for maintaining a positive attitude and thriving in fast-paced environments. Demonstrates willingness to take on additional responsibilities as necessary, showcasing a strong work ethic and dedication to achieving success.

## Professional Experience

## Mind Hack - Manager

Sackville

05/2024 - Current

- Motivated employees to be productive and engaged.
- Resolve technical problems with computers and the raspberry pi software.
- Accomplished multiple tasks within established timeframes.
- Maintained professional, organized, and safe environment for employees and patrons.
- Enhanced customer satisfaction by resolving disputes promptly, maintaining open lines of communication, and ensuring high-quality service delivery.

## Chateau Bedford Hotel & Suites - Housekeeping & Laundry Attendant

01/2020 - 05/2023

- Enhanced team productivity by collaborating with colleagues to complete tasks quickly and efficiently.
- Improved guest satisfaction by maintaining a clean and organized environment in guest rooms and common areas.

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**(**902) 943-3151

• Lower Sackville, Nova Scotia
B4C 3L2

#### Education

Expected in 04/2026

NSCC - IT Campus

Halifax, NS

Course: IT Programming

06/2024

Sackville High School

Lower Sackville

High School Diploma

Grade 12

06/2019

Leslie Thomas Junior High

Lower Sackville, NS

French Immersion

#### Skills

- Customer service
- Quick learner / adaptability
- Team leadership
- Time management

# LDRA Community Bingo - Bingo Card Seller & Cashier 01/2018 - 01/2020

- Operated cash register to process payments.
- Responded to customers' complaints regarding service and product quality to solve issues.

#### Volunteer work

- Special Olympics "buddy" where I helped individuals play basketball at Special Olympics tournaments as well as teach practices.
- Trash clean up with my Highschool football team to aid the community and earth
- Clean up for the lower sackville parade to show support for the community
- To spread awareness and support for students or families with low income I volunteered with my football team to work a "school supplies drive"

### Athletic Achievements

- Sackville Kingfishers Football Team: 2022-2024
- Sackville Kingfishers Volleyball Team: 2022
- ADCKC Atlantic Championships, Canoe & Kayak Canada: Bronze Medal - War Canoe: 2018
- Sackawa Canoe Club Member: 2016-2019

#### **Hobbies & Interests**

- Playing guitar, bass, drums and learning other instruments
- Build, repair, upgrade & sell computers
- Tinkering with electronics and making things move
- Woodworking
- Making music
- Sports

- Decision-making
- Computer proficient
- Excellent communication skills
- Team player
- Cashier responsibilities
- General housekeeping
- Staff management
- Documentation and reporting
- Project management