

# Sammantha Sasenick

## Bartender / Key holder

### Contact

310 Leo Ct., Nashville, TN 37211  
847-922-1496  
Ssasenick412@gmail.com

### Education

Roosevelt University,  
Chicago, IL  
Graduated May, 2013  
B.S. in Psychology  
Graduated with Honors

### Key Skills

Customer Service  
Organization  
Time Management  
Decision Making  
Problem Solving  
Leadership

### Objective

To obtain a career in a new role that challenges me – one where I can utilize my leadership skills, communication talents, and strong problem-solving abilities.

### Experience

*January 2019 - Present*

Bartender • Barlines • Omni Hotels & Resorts

*This role required a great deal of professionalism for high-end clientele, catering to specific and unique needs, often with few resources and little time. Could be responsible for up to 100 guests at any given time depending on business levels, which are usually high.*

*May 2017 – January 2019*

Key Holder • Bartender • Mellow Mushroom

*I started here as a high-volume bartender and was promoted to a key holder within six months. This role gave me responsibilities of opening and closing the restaurant, as well as making schedules for two departments and accounting for \$10,000 each shift. I often stayed past my shift ending to provide great customer service and be a leader for other staff members.*

*July 2015 – May 2017*

Key Holder • Bartender • The Sutler Saloon

*I was moved up to keyholder after only 4 months in this position, where I demonstrated my loyalty to the company and my ability to provide a positive customer experience. I created efficient ways of handling orders and maintaining good customer service when we were short-staffed to maintain customer satisfaction.*

### References

[Available upon request.]