

Sammantha Sasenick

Bartender / Key holder

Contact

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Education

Roosevelt University,
Chicago, IL
Graduated May, 2013
B.S. in Psychology
Graduated with Honors

Key Skills

Customer Service
Organization
Time Management
Decision Making
Problem Solving
Leadership

Objective

To obtain a career in a different industry, to broaden my skillset, and form new professional relationships.

Experience

January 2019 - Present

Bartender • Barlines • Omni Hotels & Resorts

May 2017 – January 2019

Key Holder • Bartender • Mellow Mushroom

July 2015 – May 2017

Key Holder • Bartender • The Sutler Saloon

I have been in the restaurant industry since 2005, and have been bartending and managing since 2011. I am often moved into key holding roles and given extra responsibilities such as being head bartender, creating menus, and making schedules for both my department and others. I also opened and closed the businesses.

Communication

I have excellent communication skills. As a bartender, I have developed great direct customer service skills. I meet guests needs and strive to make their customer experience great with every interaction.

Leadership

As a key holder in several positions I would often lead shifts and make schedules, as well as focus on improving a customer's time with us.

References

[Available upon request.]