|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Sammantha Sasenick  Bartender / Key holder | | |  |
|  | |  |  | |
| Contact 310 Leo Ct., Nashville, TN 37211  847-922-1496  Ssasenick412@gmail.com | | Objective To obtain a career in a different industry, to broaden my skillset, and form new professional relationships. | | |
| Education Roosevelt University, Chicago, IL Graduated May, 2013 B.S. in Psychology Graduated with Honors | | Experience January 2019 - Present  Bartender • Barlines • Omni Hotels & Resorts  May 2017 – January 2019  Key Holder • Bartender • Mellow Mushroom    July 2015 – May 20117  Key Holder • Bartender • The Sutler Saloon    I have been in the restaurant industry since 2005, and have been bartending and managing since 2011. I am often moved into key holding roles and given extra responsibilities such as being head bartender, creating menus, and making schedules for both my department and others. I also opened and closed the businesses. | | |
| Key Skills Customer Service Organization Time Management Decision Making Problem Solving Leadership | | Communication I have excellent communication skills. As a bartender, I have developed great direct customer service skills. I meet guests needs and strive to make their customer experience great with every interaction. | | |
|  | | Leadership As a key holder in several positions I would often lead shifts and make schedules, as well as focus on improving a customer’s time with us. | | |
|  | | References [Available upon request.] | | |