Sameer Shahbaz

IT Engineer / IT Support Engineer

PROFESSIONAL EXPERIENCE

IT Engineer

Phone Tel International, Lahore || Feb 2022 – Present

- L1 Technical support to end-users for hardware, software, and network connectivity.
- Installation, configuration, and maintenance of software application and operating systems.
- Security and Maintenance of servers.
- Configuration, security, and maintenance of routers and switches.
- Ensuring smooth connectivity within infrastructure.
- Troubleshooting and resolving issues for desktop, laptops, printers, and peripheral devices.
- Network Troubleshooting.

IT Support Engineer

Metro Network, Lahore || Oct 2020 – Feb 2022

- Provided 1st line technical support, answering support queries via ticketing tool, phone or email.
- Respond to inquiries from clients and help them resolve hardware and software problems.
- Peripheral installation and support (LAN, printers, scanners etc.).
- Installation and Handling of IP-based software i.e., 3CX.
- Resolved viruses and malware issues and managed windows server.

IT Engineer

Vital International, Lahore || Nov 2019 – June 2020

- Installation of servers and systems over the Network.
- Managed, online, and centralized (on LAN) more than 100+ IP-based devices across all over PUNJAB in PTCL Zonal Office.
- Worked on Centralized Attendance and integrated security system that can be accessible over the internet.
- Worked on Security Integration Modules i.e., Black/White Listing, Face detection and recognition, Video Structuring, and motion detection.

CONTACT

- 📞 +966-54-358-3649
- ✉️ sameershahbaz2011@gmail.com
- 📍 Riyadh, Saudia Arabia
- in linkedin.com/in/sameer-shahbaz-717619114
- ⬤ sammsn.github.io/
- 🪪 Transferable Iqama

PROFILE

A team-oriented and responsible person considered skilled in the field of the IT and Networking. Sharp, passionate, and willing to learn new skills i.e., Networking, IT, AI, etc. Pursuing and looking forward to the opportunity in a leading company where learning skills get enhanced and used in work majorly.

EDUCATION

Bachelor of Science: Computer Science

Lahore Garrison University   Pakistan

- 2015-2019
- CGPA 3.08
- Core Member Garrison Robotics Society

Intermediate in Computer Science

Garrison College for Boys   Pakistan

- 2013-2015
- Grade B+

Projects

- AMGOC Mall
- PTCL
- Toyota Motors

Unity Game Developer

Mobaso, Lahore || Feb 2022 – Present

- Working with Skillz, Game Taco, and Guild E-Sports.
- Development of games from scratch as well as modifying the existing ones as per their requirement.
- Publish and handling of games on each platform.
- Causal, Hyper-Casual, Shooting, Hunting, and Puzzles games are involved.
- Worked with and manage the team throughout cycle.
- Monitoring, testing, and troubleshooting of games before submitting to platforms.

Jr. Game Developer

Mobaso, Lahore || Nov 2021 – Feb 2022

- Worked on Unity 2D & 3D game engine.
- Worked on Android and iOS platforms to bring gaming to it.
- Integration of Gaming Kits (RCC, RFPS, INVECTOR, UFSP)
- Developed Ad Monetization Package of "Admob, Unity, and AppLovin", with custom editor scripting.
- Major updates of games which include complete new integration of characters, cars, difficulty level, etc.
- Games Designed and Built from scratch.
- Developed an 8-Directional Character Controller.
- Working with the team to meet targets.
- Worked with the team for game demos and then the development of it.
- Monitoring, testing, and troubleshooting of games before going live.

Projects

- Animal Hunting, Axe.IO, Linn & Skater Race (Skillz)
- Dungeon Mania & Mad Heroes (Guild)
- Offroad Fest-4x4 SUV Simulator
- Kart Rush Racing
- Swappy Cat

KEY SKILLS

Network Management

End-to-End User Support

Troubleshooting and Testing

Unity 3D

C#, C++, HTML, PHP

Arduino IDE

Microsoft Office

ADDITIONAL SKILLS

Team Oriented

Software Proficiency

Communication Skills

Problem Solving

Time Management

Hobbies and Activities

Book Reading	Table Tennis
Table Tennis	Travelling
Driving	Gaming

Achievements

- 2nd runner-up in National Engineering Robotics Contest (NERC 2019), held at NUST-EME, ISLAMABAD
- 1st runner-up in ROBOTEK (2016), held at Lahore Garrison University, LAHORE.