



Sameer Shahbaz

IT Engineer / IT Support Engineer

PROFESSIONAL EXPERIENCE

IT Support Engineer

Phone Tel International, Lahore || Feb 2022 – Present

- L1 Technical support to end-users for hardware, software and network connectivity.
- Installation, configuration and maintenance of software application and operating system.
- Security and Maintenance of servers.
- Configuration, security and maintenance of routers and switches.
- Ensuring smooth connectivity within infrastructure.
- Troubleshooting and resolving issues for desktop, laptops, printers and peripheral devices.
- Network Troubleshooting.

IT Support Engineer

Metro Network, Lahore || Nov 2021 – Feb 2022

- Provided 1st line technical support, answering support queries via ticketing tool, phone or email.
- Respond to inquiries from clients and help them resolve hardware and software problems.
- Peripheral installation and support (LAN, printers, scanners etc.).
- Installation and Handling of IP-based software i.e., 3CX.
- Resolved viruses and malware issues and managed windows server.

IT Engineer

Vital International, Lahore || Nov 2019 – June 2020

- Installation of servers and systems over the Network.
- Managed, online, and centralized (on LAN) more than 100+ IP-based devices across all over PUNJAB in PTCL Zonal Office.
- Worked on Centralized Attendance and integrated security system that can be accessible over the internet.
- Worked on Security Integration Modules i.e., Black/White Listing, Face detection and recognition, Video Structuring, and motion detection.

CONTACT



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sammsn.github.io/

PROFILE

A team-oriented and responsible person considered skilled in the field of the IT and Networking. Sharp, passionate, and willing to learn new skills i.e., Networking, IT, Game, AI, etc. Pursuing and looking forward to the opportunity in a leading company where learning skills get enhanced and used in work majorly.

EDUCATION

Bachelor of Science: Computer Science

Lahore Garrison University Pakistan

- 2015-2019
- CGPA 3.08
- Core Member Garrison Robotics Society

Intermediate in Computer Science

Garrison College for Boys Pakistan

- 2013-2015
- Grade B+

Projects

- AMGOC Mall
- PTCL
- Toyota Motors

Unity Game Developer

Mobaso, Lahore || Feb 2022 – Present

- Working with [Skillz](#), [Game Taco](#), and [Guild E-Sports](#).
- Development of games from scratch as well as modifying the existing ones as per their requirement.
- Publish and handling of games on each platform.
- Causal, Hyper-Casual, Shooting, Hunting, and Puzzles games are involved.
- Worked with and manage the team throughout cycle.
- Monitoring, testing, and troubleshooting of games before submitting to platforms.

Jr. Game Developer

Mobaso, Lahore || Nov 2021 – Feb 2022

- Worked on Unity 2D & 3D game engine.
- Worked on Android and iOS platforms to bring gaming to it.
- Integration of Gaming Kits (RCC, RFPS, INVECTOR, UFSP)
- Developed Ad Monetization Package of “Admob, Unity, and AppLovin”, with custom editor scripting.
- Major updates of games which include complete new integration of characters, cars, difficulty level, etc.
- Games Designed and Built from scratch.
- Developed an 8-Directional Character Controller.
- Working with the team to meet targets.
- Worked with the team for game demos and then the development of it.
- Monitoring, testing, and troubleshooting of games before going live.

Projects

- [Animal Hunting](#), [Axe.IO](#), [Linn](#) & [Skater Race](#) (Skillz)
- [Dungeon Mania](#) & [Mad Heroes](#) (Guild)
- [Offroad Fest-4x4 SUV Simulator](#)
- [Kart Rush Racing](#)
- [Swappy Cat](#)

KEY SKILLS

Network Management
End-to-End User Support
Troubleshooting and Testing
Unity 3D
C#, C++, HTML, PHP
Arduino IDE
Microsoft Office

ADDITIONAL SKILLS

Team Oriented
Software Proficiency
Communication Skills
Problem Solving
Time Management

Hobbies and Activities

Book Reading
Table Tennis
Driving
Table Tennis
Travelling
Gaming

Achievements

- 2nd runner-up in National Engineering Robotics Contest (NERC 2019), held at NUST-EME, ISLAMABAD
- 1st runner-up in ROBOTEX (2016), held at Lahore Garrison University, LAHORE.