

SAM MVUSENI BUTHELEZI

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Date of Birth: 31 December 1979 | Nationality: South African | Permit: CE

PROFESSIONAL SUMMARY

I am an Artic Truck and bus driver with 8 years experience seeking a full-time position in transport industries where I can lend my knowledge of driving, cargo security, health and safety. Defensive and economical driving to help your organization improve profitability and in customer service relation. Energetic employee well-versed in strong communication and organisation skills. Seeks solutions to problems and applies extensive analytical knowledge to findings. Adept at multi-tasking, leading group discussions and managing projects. Takes on challenging new role harnessing interpersonal skills, collaboration and problem-solving. Driven to deliver high-quality service and consistent results.

SKILLS

- Communication Skills Customer
- Service skills
- Economy and Defensive driving
- Skills
- Manual handling skills
- Technical Skills
- Administrative and management
- Vehicle and route familiarisation
- CPC qualified
- Local traffic regulations
- Reporting and documentation
- Local route knowledge
- Health and safety management
- Technology-based navigation
- Oil checks
- Passenger interaction
- Defensive driving techniques
- Vehicle equipment maintenance
- Bus disability equipment knowledge
- Defensive driving
- First Aid and CPR
- Clean PSV record
- Traffic law expertise
- Passenger safety
- Safety compliance
- Ticket issuing
- Clean driving record
- Operational record management
- Customer service
- Pre-trip vehicle inspections
- Commercial driving
- Luggage assistance
- Vehicle safety standards
- Communication skills
- Time management
- Problem-solving
- Leadership
- Special needs assistance

- Vehicle inspections

- Driver CPC

WORK HISTORY

Coach driver | Dublin Coach - Ennis, Ireland

02/2023 - Current

- Long distance bus driver, making sure of the safety of passengers, helping with laggages and Safely driving the bus to various destinations.
- Assisted passengers with difficulties or disabilities to safely board and disembark buses.
- Provided clean and safe environment on bus with routine maintenance and clear aisle.
- Maintained professional appearance and excellent hygiene levels to uphold company reputation.
- Monitored traffic closely to avoid accidents and incidents.
- Conducted regular vehicle inspections, promptly reporting mechanical issues to ensure immediate repair.
- Helped passengers load and unload heavy luggage from overhead compartments.
- Anticipated challenges and made proactive decisions to maintain adherence to schedules and routes.
- Drove passenger vehicles of varying sizes safely and responsibly.
- Secured doors during transportation to maintain passenger safety.
- Prioritised passenger safety, constantly adjusting driving and vehicle speed to weather and traffic conditions.
- Covered weekend shifts to optimise service levels.
- Adhered to scheduled routes for timely drop-offs and pick-ups at assigned stops.
- Checked passenger tickets and issued receipts for new fares.
- Handled customer complaints and kept customers satisfied through professional conduct.
- Performed safety checks before and after shifts, completing daily checklists.
- Advised passengers on most cost-effective fares and services.
- Greeted passengers with warmth and professionalism, upholding positive company reputation.
- Advised passengers on local area knowledge, providing further directions and attraction suggestions upon request to promote excellent customer service standards.
- Performed thorough vehicle safety inspections prior to service to ensure working order and guarantee guest safety.

Artic Truck Driver | Intercape Freightliner - Pretoria, South Africa

- Double tipper trailer to and from mines and ports all over *03/2021 - 05/2022*

the country

- Transported goods, liquids, or materials in line with delivery requirements.
- Employed defensive driving technique to anticipate potential dangers and avoid collisions.
- Operated lorry in urban, suburban and rural environments, in all types of weather conditions.
- Checked load accuracy and stability before each trip.
- Manoeuvred and parked vehicles safely, using hazard control.
- Carried out day-to-day duties accurately and efficiently.
- Reported lorry faults and issues for swift repair, minimising vehicle downtime.
- Calculated load capacity and distributed weight safely.

Artic Truck Driver | People Transport

11/2020 - 03/2021

- Artic Truck driver pulling Curtain double trailer, Fridge trailer with different truck tractor like Man Scania, Volvo
- Delivering to all over the country

Artic Truck Driver | Waterford Carriers Pty Ltd

02/2020 - 11/2020

- Driving various Artic trucks with double trailers, container cargo, flat deck, fridge trailer
- Delivering to all over the country and cross border.

Artic Truck Driver | SKR Freight

08/2019 - 01/2020

- Pulling and delivering containers from/to the ports to clients, driven trucks like UD, Scania, Freightliner, Volvo.

Tester Driver/ Dispatch Manager | Man Truck and Bus Jhb - City Deep, South Africa

02/2013 - 08/2019

- Communicated complex errors and issues clearly to technical and non-technical colleagues.
- Defined product quality standards and assessment criteria.
- Consistently arrived at work on time and ready to start immediately.
- Successfully maintained clean driving licence and access to reliable transportation.
- Oversaw logistics and operations to deliver process optimisations and efficiencies.
- Increased customer satisfaction by resolving issues.
- Delivered services to customer locations within target timeframes.
- Applied personal road knowledge and GPS application to set shortest routes.
- Inspected vehicle and maintained road worthiness, carrying out periodic checks and requesting repairs.
- Topped up oil and tyres to support vehicle safety and functionality.
- Covered weekend shifts to optimise service levels.

- Delivered outstanding customer care to clients, driving safely and responsibly to maintain customer comfort and security.

Driver, Storeman, Safety Representative, First Aider, Boilermaker Assistant
| Spiral Engineering - Indistria, South Africa *02/2008 - 11/2012*

- Planned routes and schedules to achieve consistent service availability.
- Submitted reports regarding issues and concerns to manager.
- Applied personal road knowledge and GPS application to set shortest routes.
- Inspected vehicle and maintained road worthiness, carrying out periodic checks and requesting repairs.

EDUCATION

Alison - Online, Ennis *01/2024*
Diploma of Higher Education: Diploma in Operations Management

Alison - Online, Ennis *2023*
ISO 45001:2008 PRINCIPLES OF
OH&SAFETY, Mental Health Studies, Oil and Gas Management, Organizational
Behavior Management, Understanding Workplace Emotional Intelligence

Intuition Computer College *2007*
Grade12
Introduction in personal computing

Esikhumbuzweni High school *2004*
Matric