- **1. Agreement to Terms** By booking a tour with TouredIt, you agree to abide by the following terms and conditions. These terms outline your responsibilities and liabilities while participating in tours provided by TouredIt.
- **2. Booking and Payments** 2.1. **Booking Confirmation**: Your booking is confirmed once you receive a confirmation email from Touredlt. Please ensure all details are correct and notify us immediately if there are any discrepancies. 2.2. **Payment**: Payment for the tour must be made in full before the time of booking. All payments are non-refundable unless stated otherwise in these terms.
- 3. Cancellation and Refunds 3.1. Cancellation by Client: If you wish to cancel your tour, you must notify TouredIt at least 72 hours before the scheduled tour date to receive a full refund. Cancellations made less than 72 hours before the tour date will not be refunded. 3.2. Cancellation by TouredIt: TouredIt reserves the right to cancel or reschedule a tour due to unforeseen circumstances such as weather conditions, tour guide availability, or other factors beyond our control. In such cases, you will be offered a full refund or the option to reschedule.
- **4. Conduct and Safety** 4.1. **Client Conduct**: You are expected to behave respectfully and follow the instructions of your tour guide at all times. Any behavior that is deemed disruptive, disrespectful, or inappropriate may result in the termination of your tour without a refund. 4.2. **Personal Safety**: You acknowledge and agree that you participate in the tour at your own risk. TouredIt is not responsible for any injuries, damages, or losses that occur during the tour. You are responsible for your own safety and well-being.
- **5. Liability and Indemnity** 5.1. **Limitation of Liability**: TouredIt shall not be held liable for any direct, incidental, or consequential damages arising out of or related to your participation in the tour. 5.2. **Indemnity**: You agree to indemnify and hold TouredIt harmless from any claims, actions, or damages arising from your conduct during the tour.
- **6. Privacy and Confidentiality** 6.1. **Personal Information**: TouredIt collects personal information to facilitate your booking and provide the tour. Your personal information will be handled in accordance with our Privacy Policy. 6.2. **Confidentiality**: You agree not to disclose any proprietary information or trade secrets obtained during the tour to any third party without the express written consent of TouredIt.
- **7. Changes to Terms** TouredIt reserves the right to update or modify these terms and conditions at any time. Any changes will be effective immediately upon posting on our website. It is your responsibility to review these terms periodically for any updates or changes.
- **8. Acceptance of Terms** By participating in a TouredIt tour, you acknowledge that you have read, understood, and agree to comply with these terms and conditions.
- **9. Contact Information** If you have any questions or concerns regarding these terms and conditions, please contact us at [contact email/phone number].