

Ping SMS Pairing

KB0011978

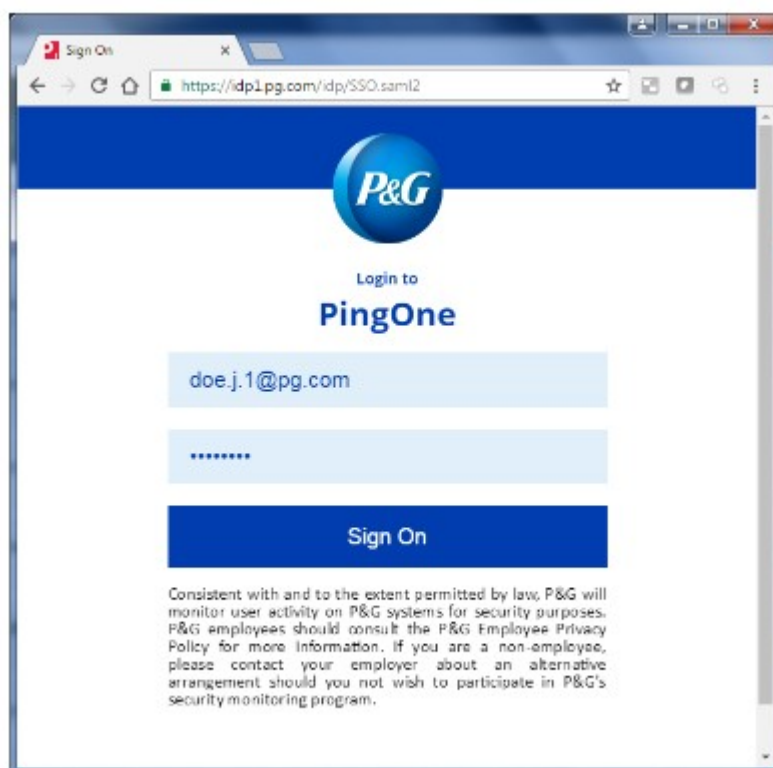
👤 Authored by Eduardo Castro • 👁 242 Views • 📅 Updated about a month ago 🖨

You are allowed to use personal devices for PING. You can also include your P&G office phone as one of the options.

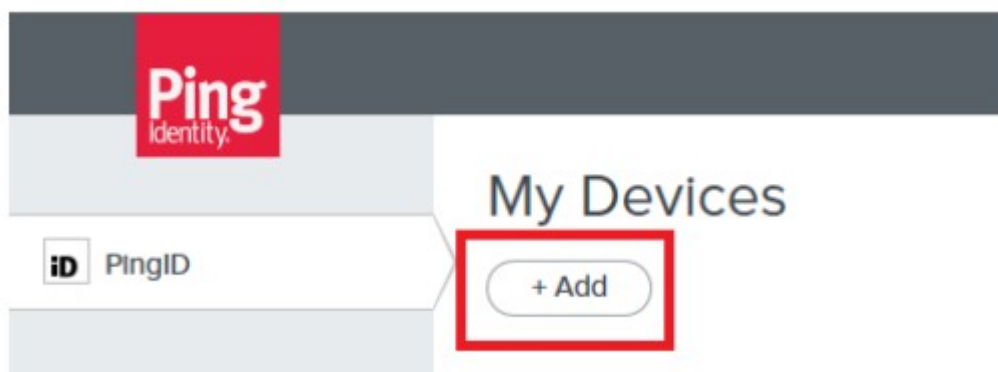
Available Translations:

- Deutsch
- Español (Latinoamérica)
- Français
- Italiano
- 日本語
- Português (Brasil)
- русский
- 简体中文

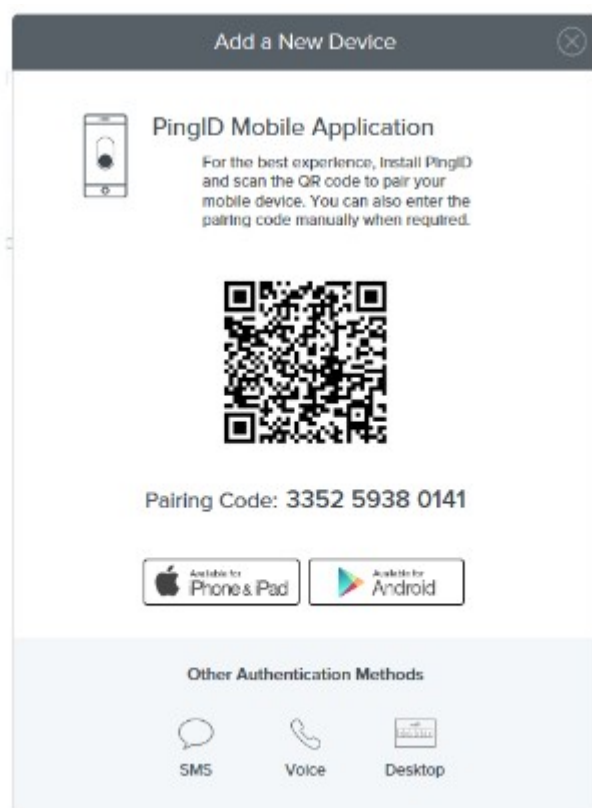
1. Go to <http://ping.pg.com> and login with your P&G Intranet ID and password.



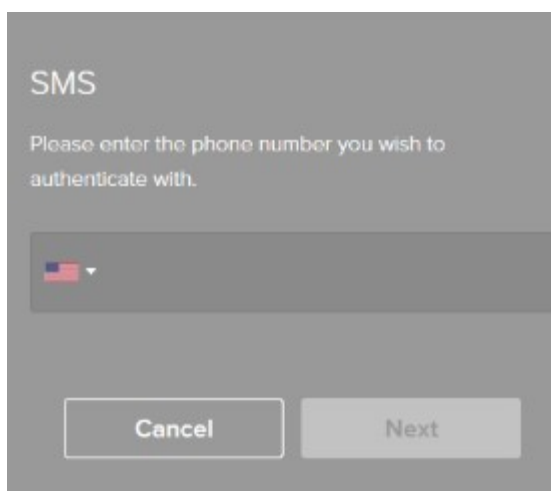
2. Use your Ping desktop app to generate a code, and complete the login and reach the Ping dashboard. If you haven't configured/paired your Ping desktop app yet, visit here for instructions.
3. Under **My Devices** click on **Add**.



4. Click on the **SMS icon** under "Other Authentication Methods".




5. Select your country from the drop down list and enter your mobile number without the country code and click **Next**.



SMS

Please enter the phone number you wish to authenticate with.


 ▼

Cancel Next

6. You should get an SMS/Text code on your mobile. Check your text message and enter the code you receive in the window below and click **Verify**



Verification

Message sent to +1 513-

Please enter the passcode you received.

Cancel Verify

7. Go back to <http://ping.pg.com> and refresh the dashboard page if needed. You should now see "SMS" on your paired "My Devices" devices list. From this dash board you can also modify or delete your primary, secondary devices and add more devices, if you wish to change these at a later time.

Click on icons below to pair additional devices as your back up:



Laptop App



Mobile App



SMS



Voice Call