

## REQUIRED DEVICES:

- ✓ Smartphone or tablet with Android 10 or higher
- ✓ UltraConnect App installed
- ✓ Internet connection

## BACKGROUND:

UltraConnect comes with a Consumer level certificate by default.

If you require higher access rights to your meters for installing, commissioning, servicing or testing meters, please provide Landis+Gyr the following information:

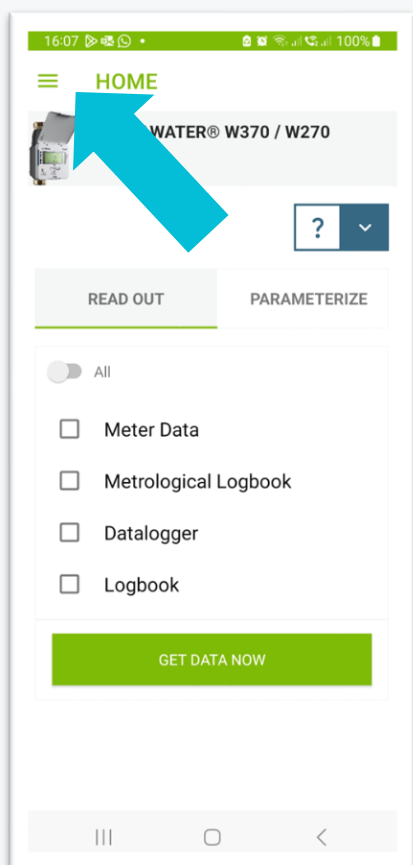
- ✓ Number of certificates
- ✓ Certificate Level
- ✓ Organization

Landis+Gyr will then send you a mail with one CSR token per requested certificate (1<sup>st</sup> QR code).

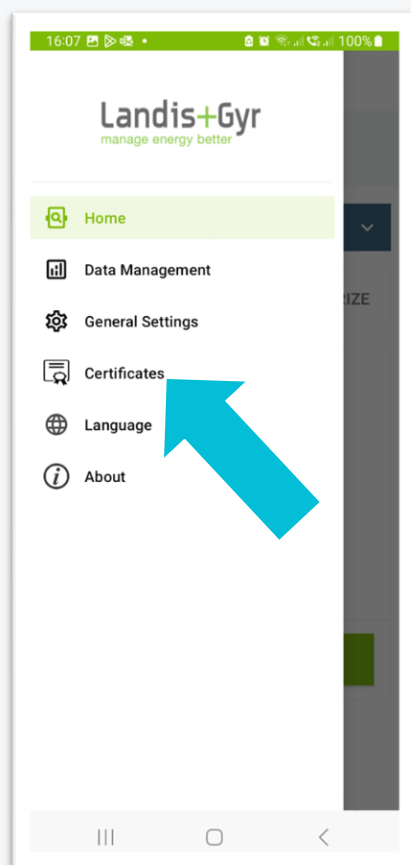
# 1

 Open the **UltraConnect App**.

# 2

 Select **Menu**

# 3

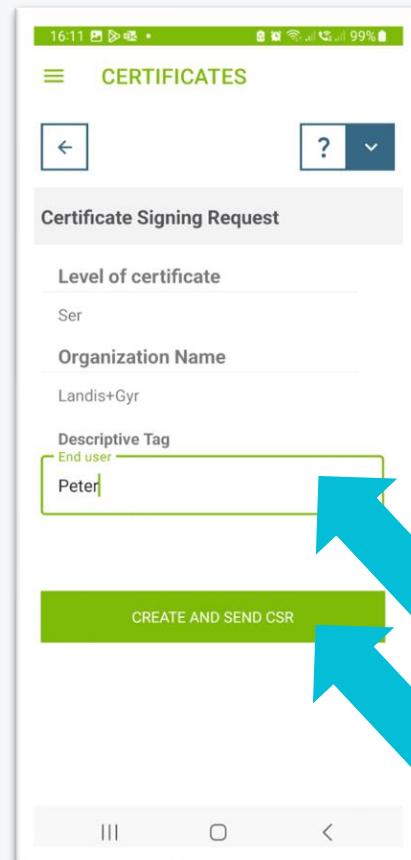
 Select **Certificates**

4

Scan your QR code



5

Enter a Descriptive Tag  
Select **Create and Send CSR**

## WHAT HAPPENS NOW?



After clicking “CREATE AND SEND CSR”, a “certificate signing request” is created. UltraConnect then opens your default e-mail app. Please send the created file to **[certificates.de@landisgyr.com](mailto:certificates.de@landisgyr.com)**.



Landis+Gyr will process your request as quickly as possible. Following approval, Landis+Gyr will send a **second e-mail** including the signed certificate as attachment named: {organization}\_{Level}\_{Tag}.jpg (2<sup>nd</sup> QR code).



After receiving the mail, open the attached file and scan the QR code as in step 4.



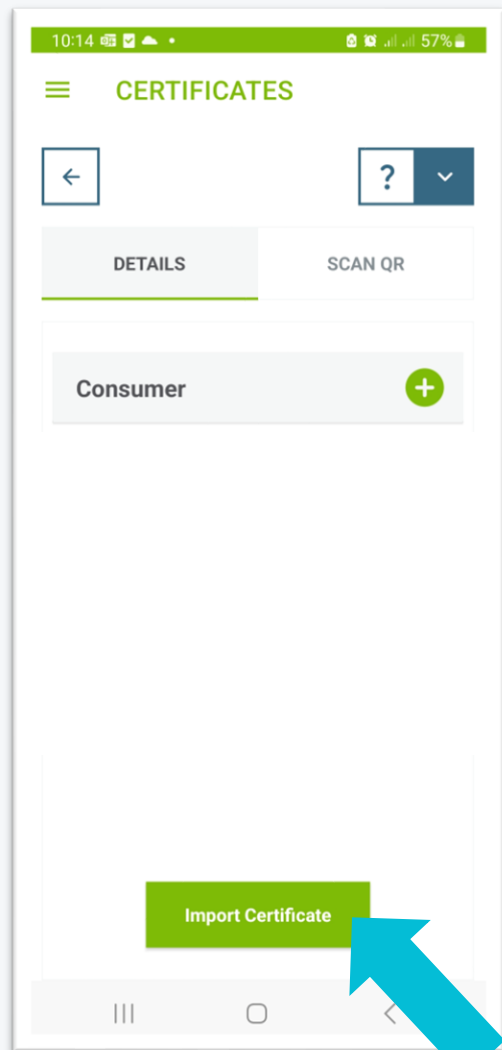
If you do not have a device to display the certificate for scanning, you can alternatively download the certificate file from the mail attachment. Then, import it to UltraConnect by clicking on „Import Certificate“ and navigating to the location where you stored the certificate, e.g.

- download folder,
- cloud storage, etc.

6

Click **SCAN QR** again

7

OR: Select **Import Certificate****RESULT:**

After successful import, the new certificate will be displayed here and will be **activated by default**.

