A Deep Learning model for Personality Detection with BERT and RoBERT

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Abstract

Identifying human personality based on social media data has become an active area of interest in recent years. Such machinery can help companies to better target customers with more relevant products and advertisements. There has been some work on this topic based on the traditional Bag-of-words approach with machine learning models. We have explored several deep learning-based models, BERT and RoBERT, and also addressed other issues with the dataset in this project. The dataset is labeled with Myers-Briggs Type Indicators (MBTI) and contains social media comments for 9k users.

1. Introduction

Social media platforms are increasingly becoming popular among users of all ages in recent years. People not only interact with each other but also express their views about various topics. While there are not only various restrictions on using this data but it is also very difficult to obtain a consolidated database that anonymously tags users to their comments over a long time. This data can be used in several ways for online marketing and of utmost importance to companies. One interesting problem is that using social media data to identify human personality. Personality is defined as the individual patterns of thinking, feeling, and behaving (Corr and Matthews, 2009). There has been an increasing interest in automated personality prediction from social media from both the natural language processing and social science communities (Nguyen et al., 2016). One interesting piece of work has been done by Matej Gjurković, Jan Šnajder, 2018. The authors have focused more on preparing the dataset and extracting various features which are important to personality type. We have explored a very different approach where we have used the publicly available dataset and implemented state-of-art deep learning models eg. BERT (Devlin et al., 2019), RoBERT (Pappagari et al., 2019) to find out if textual semantic contains similar information to that of handcrafted features in the context of human personality. We understand we miss out non-textual information eg.

how much a user is active on social media, how frequently one does comment, how long is their average comment length etc. which definitely contains important information about human personality. However, we hope that semantic features capture enough information to understand personality trends.

There are several APIs and wrapper developed for BERT by various researchers however mostly they are customized for a very particular use. So we decided to use the original BERT research model developed by Google. Usually, BERT is a heavy model requiring a tremendous amount of computing resources and careful fine-tuning to make it work for a specific task. To overcome the technical resources, we used google cloud's computing platform with high-end GPUs to train our model and build a prototype model that looks very promising. Furthermore, BERT works best at sentence level tasks. So we used various techniques that are discussed in detail later to build a customized classification model for this project.

2. Summary of the Original Paper

We mainly referenced three papers for this project. The first paper Matej Gjurković, Jan Šnajder, 2018 discusses a Reddit dataset that contains comments by users tagged with their personality type. The paper proposes a feature-based machine learning model for automatic identification of personality types from their social media comments. The second paper Devlin et al., 2019 proposes a state-of-art language modeling architecture based on attention called BERT which was shown to be beating other NLP models for various language modeling tasks. The third paper Pappagari et al., 2019 addresses the issue that BERT may not be a solution when it comes to long texts. It discusses BERT based models RoBERT and ToBERT for document classification.

2.1 Methodology of the Original Paper

In the original paper, the authors discuss the acquisition of the dataset. The database of Reddit posts and comments covers the period from 2005 till the end of 2017, totaling more than 3 billion comments and

increasing at the rate of 85 million comments per month. After some rigorous data cleaning, they found there are about 9k users who had provided a specific MBTI personality type (16 dimensions). Authors also derived an array of linguistic (n-grams based tf-idf, specific psycholinguistic words lists) and non-linguistic features (user activity, topic distributions, number of comments, self comments, etc.). Also, they included the temporal aspect of one's activities by considering the time intervals between comment timestamps (the mean, median, and maximum delay), as well as daily, weekly, and monthly distributions of comments, encoded as vectors of corresponding lengths. The authors created a very rich set of features that might be relevant to an individual's personality type and used various machine learning models including support vector machine (SVM), 2-regularized logistic regression (LR), and a three-layer multilayer perceptron (MLP).

2.2 Key Results of the Original Paper

The most important results from the original personality detection paper that are of our interest is as follows:

	Dimensions				
Model	E/I	S/N	T/F	J/P	Type
LR all	81.6	77.0	67.2	74.8	40.8
MLP all	82.8	79.2	64.4	74.0	41.7
SVM all	79.6	75.6	64.8	72.6	37.0

While we started this is a benchmark, later because of certain caveats in the dataset we followed a different approach with the various classes. This has been discussed in detail in the result section.

3. Methodology

In this project, we have used a very different approach than the original paper. Instead of re-building the features that were mentioned in the original work we have completely relied on semantic features of sentence or embeddings. Considering how much the embedding based models have got success in the last few years in NLP, our assumption is that semantic features of sentences of user comments can capture sufficient information about personality type. We used a recent deep learning model BERT published by Google research (Devlin et al., 2019) for encoding and classification tasks. Furthermore, we implemented Recurrent over BERT (RoBERT, Pappagari et al., 2019) to consider the long document size of individual user comments.

In the following sections, we discuss a detailed analysis of the dataset, various caveats, and our novel approach to reformulate the problem from a different perspective and technical details about the implementation.

3.1. Objectives and Technical Challenges

Our main objective of this project was to explore the embedding based approaches for this classification task. This problem is very different from any traditional textual classification model eg. spam detection, sentiment analysis because in most problems we deal with small sentences and it has been found both machine learning and deep learning models perform well in such problems. Also, our approach to this problem evolved very differently from the original paper as over time we came up with certain alternate dimensions to the problem. Instead of targeting to achieve better results, our focus was on understanding if embeddings can capture the abstract idea of writing style and connect it with personality type. The major technical challenge was to set up and fine-tune the BERT model considering its complexity and size. Also, another fundamental problem was that BERT works best on small sentences and can support a sequence length of up to 512. However, in our corpus, the average length of comments from each unique user was between 1800 to 2600 across various personality types. In addition to this, the document length varies a lot which clearly indicates the length of the comments is definitely an important indicator. Please note that when we mention a document, it is an aggregation of all the comments from a particular user over the entire time period. However, in our research, we completely ignore any non-linguistic features and rely on embeddings.

In the original paper, the authors have used the full documents for each individual user which is certainly a very robust approach and captures more information about individual users. However, we take account of the fact that for any production level task we may not have such long documents for each user. So we assume that even a small document for any user should contain significant information about the personality type. So we had to decide what could be a reasonable size to be defined as a paragraph. Also, as we mentioned before we take account of the fact BERT works well on relatively small size documents. After some preliminary experiments, we decided to split comments into a sequence size of 150. Also, it serves us another purpose that now has enough training samples for any novel machine learning or deep learning model.

Furthermore, the various classes in the data set are highly imbalanced. {intp: 2312, intj: 1831, infp: 1067, infj: 1021, entp: 623, enfp: 603, istp: 428, entj: 358, istj: 213, enfj: 206, isfp: 142, isfj: 121, estp: 81, esfp: 60, esti: 49, esfi: 34}. Looking at the counts we remove the following classes for their low counts {esfp, estp, estj, esfi, istp, istj, isfp, isfj. But still our data remains highly imbalanced. So we come up with a new class distribution by aggregating almost similar personality types with a small number of counts while keeping the original classes that have high counts. Our new distribution of data is now: {intp: 2312, intj: 1831, inf: 2088, en: 1790}. Please note that this approach is very different from the original paper where the authors had split the dataset across only one direction. Now the class distribution across these new classes is almost balanced.

The major technical challenge was to set up the BERT module and modify it for our specific fine-tuning purpose taking account of all computational constraints. The original BERT model has two versions, BERT-base and BERT-large. For computational constraints, we decide to use BERT-base which is relatively smaller in size.

3.2. Problem Formulation and Design

We followed two methods: 1. BERT classifier: After the data preparation by splitting the document of each user we come up with the following distribution of personality types: {intp: 697132, intj: 635008, inf: 456402, en: 441865} by splitting the documents into sequences of length 150. We use a small fraction (10%) of this data to fine-tune the pre-trained BERT-base model and use a feed-forward single-layer neural network at the end of the encoder stack to classify the sequences into various classes. 2. RoBERT: In this approach, we try to classify the whole document by leveraging the embeddings from BERT. As discussed earlier, since BERT works best on smaller length sequences, we split each document into sequences of length 150 but with an overlapping portion of length 25 between successive sequences. We get the following distribution of each class: {intp: 603985, intj: 584098, inf: 399023, en: 394236}. We use our previously trained fine-tuned model from the previous section to get embeddings for each sequence. Now we built an LSTM model having as input the vectors created from BERT embeddings, however, we have long text sequences and most of the time these sequences are variable. So we take batch size more than one (eg. 10), pad the shorter sentences to the max length of each batch. We call this model Recurrence over BERT or RoBERT (Pappagari et al., 2019).

4. Implementation

Below we give a brief overview of the BERT and RoBERT architecture, and then we discuss the hardware and software setup we used on Google Cloud virtual machine.

4.1. Deep Learning Network

BERT: The following diagram explains the overall flow of the classification tasks using BERT.

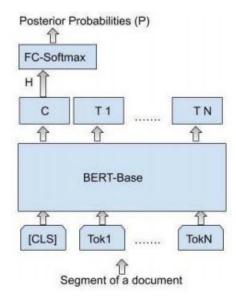


Fig. 1. BERT model for classification. H denotes BERT segment representations from last transformer block, P denotes segment posterior probabilities. Figure inspired from [2]

Original BERT has two versions: 1. BERT-base: L=12, H=768, A=12, Total Parameters=110M 2 BERT-large: L=24, H=1024, A=16, Total Parameters=340M. Here L represents the number of encoder layers of the transformer stack, H represents the dimension of the output, A represents the number of multi-headed attention in the encoder stack. In both versions, the feedforward size is set to 4 layers. Also, both versions have two pre-trained models 1. Cased 2. Uncased. For our particular task, we do not feel the upper casing of the letters has any special significance and we use the Uncased model for BERT-base. There are two phases for using BERT: pre-training and fine-tuning. Fortunately, we already have a pre-trained model from Google research. For fine-tuning, we initialize the model with pre-trained parameters, and all of the parameters are fine-tuned using labeled data from the downstream tasks. We use this for the first part of our project where we have used to fine-tune the pre-trained model with our split sentence data and use the BERT classifier for the classification task.

RoBERT: Given that BERT is constrained by smaller input length because of O(n2) time complexity, we split the input sequence into segments of a fixed size with overlap. For each of these segments, we obtain H ie. the last hidden state corresponding to [CLS] token of the input sentence from BERT model. We then stack these segment-level representations into a sequence, which serves as input to a small (250- dimensional) LSTM layer. Its output serves as an embedding for the whole document. Finally, we use two fully connected layers with ReLU (30-dimensional) and softmax dimensionality as the number of classes) activations to obtain the final predictions.

We have run two sets of experiments with both the models: 1. For all the 8-class dataset 2. For the 4-class dataset which is balanced.

4.2. Software Design

For all the computation we use Google Cloud virtual machine. We use the following setup: (8 core/ 30 Gb) Intel Haswell CPU, NVIDIA Tesla P100 GPU, Ubuntu 16.04. The module is compatible with Tensorflow-GPU version 1.11 Keras 1.0.7 Numpy 1.16.4 Cuda 9.0 python 3.6.10.

5. Results

5.1. Project Results

We have worked on a more difficult classification task than binary classification which was referenced in the original paper. We did not work on binary classification because if we divide the dataset across any dimension eg. I/E the classes become highly imbalanced. adflt would require separate research work on how to use traditional oversampling techniques for embeddings and beyond the scope of this project. We mainly did two types of classification 1. The reduced set of personality classes (4-types) 2. All personality classes (8-types, imbalanced dataset).

With 4-class classification, we got an overall 43.43% accuracy.

Class	Precision	Recall	f-score
INTP	0.49	0.42	0.45
INF	0.41	0.64	0.5
INTJ	0.41	0.41	0.41
EN	0.44	0.18	0.26

With all-class classification, the best we could achieve was 41.16% accuracy whereas the authors had reported the best accuracy of 41.7% from a multilayer perceptron model which was applied on the whole document with all the derived linguistic and non-linguistic features.

Class	Precision	Recall	f1-score
INTP	0.47	0.45	0.46
INTJ	0.39	0.69	0.5
INFP	0.35	0.27	0.31
INFJ	0.4	0.24	0.3
ENTP	0.55	0.12	0.2
ENFP	0.37	0.1	0.15
ENTJ	0.38	0.05	0.09
ENFJ	0.28	0.04	0.07

We also ran the 4-class classification task with RoBERT for the full document and achieved the best accuracy of 29.8%.

Computation time: For 4-class classification the fine-tuning and training of the BERT-base model took 2 hr 25 mins with 230,428 examples. For the same classification task with RoBERT using 10 epochs batch size of 5 took 2 hr 43 minutes with 7218 samples. Other computation times for data preparation and other experiments can be found in the log files.

5.2. Comparison of Results

While a direct comparison of the results with the original paper does not look appropriate because we did very much different experiments because of the class imbalance issue and model constraints as discussed before, we believe the model with BERT classifier did fairly well for both the classification tasks when compared to the results reported by the authors. Also, the main reason for the poor performance of the RoBERT model could be the lack of sufficient training examples. Overall we believe the results were promising and with more data can be improved.

5.3. Discussion of Insights Gained

In our opinion the results from these projects are promising. Both the models beat or performed almost similar to the machine learning models when it comes to multiclass classification with RoBERT showing very promising metrics. However, we were still constrained with computation times and memory and often had to use a subset of data for our training and classification tasks. What we have learned from these experiments is that

embeddings do capture a wide array of characteristics from human interaction and can save a lot of time behind custom feature engineering for traditional machine learning models. one has to be very careful while using the state-of-the-art BERT model. There are many versions of it and they are compatible with different versions of TensorFlow which is further linked to the Cuda version. So through this project, we learned how to carefully use these pre-trained language models for our particular task.

6. Conclusion

In this project, we worked a state-of-art language model BERT and further explored other models from literature that can be used on long text documents. Although we started the project with an initial objective of beating the current machine learning model-based results, as we deep-dived into the dataset we found alternative ways to proceed with the project. We tried two methods. For all types of classification tasks, we achieved 41.16% accuracy which is very close to the best results authors had achieved. However, one caveat is that authors used the full-text documents for their classification model while we used only documents of length 150 words. For our 4-class classification task, we achieved 43.43% accuracy. So we believe, by increasing the document length (which would require a huge amount of computational resources) much better results can be achieved. However, contrary to this claim when we used RoBERT we had slightly less accuracy for both all-class and 4-class classification models. One explanation to this is that the RoBERT model is ill-posed for this problem because we only have 9k sample which is very less for training an LSTM based classification task. So we prefer to conclude that, embedding based approach is definitely promising for this problem and worth exploring when we have data from a large number of users eg. Facebook, Twitter, etc.

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7. References

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