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# P. SANTHOSHKUMAR

## Software Developer

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## Summary

- Detail-oriented professional with 2+ years of experience in the retail domain, specializing in application maintenance and support.
- Demonstrates a strong commitment to improving system reliability and efficiently resolving technical issues.
- Highly responsible and dedicated, with a continuous drive to expand knowledge in emerging technologies to enhance application performance and user satisfaction.

## Domain Specific

- Operating System : Windows, Linux.
- Frameworks: Java Spring Boot, Hibernate, Spring MVC.
- DB Tools : Dbeaver, Microsoft Azure Studio, Teradata.
- Database : DB2, Informix, SQL, Azure DB.
- Ticketing Tools : Service Now, Jira.
- Programming Languages: Java,C, C++, HTML, CSS, JavaScript, SQL, Shell Script, Pearl Script.

## EXPERIENCE

- Cognizant Technology Solutions, Chennai
- Designation - Programmer Analyst
- Project Details:-
  - Client :- Walmart Inc.
  - Domain:- Retail Consumer Good.
  - Supported Regions:- US, Canada, Mexico and UK.
  - **Roles And Responsibilities:-**
    - Worked on Incident Management, Change Management, Service Request, Problem analysis, RCA, code fixes, automations.
    - Worked in Document creation, KA creation for Knowledge retention.
    - Primary SME for Import accounting NextGen application & trained 2 associates effectively.
    - Drove daily stand up calls, weekly status reports and built great business/client rapport there by earning customer credibility.
    - Drove Migration activities with DEV team, Bank engagements for new processes effectively.

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- Acknowledged for providing timely solutions to complex issues.
  - Corrected over \$1 Billion in inaccurate EDI invoices and reprocessed 8100 PO receipts totaling \$165 million.
  - Utilized the POSTMAN application for PO data reprocessing with a reprocess tool. Represented the team in managing critical P1/P2 ticket calls. Produced JSON files for data processing via REST API. Prepared weekly status reports for SERVICENOW incidents utilizing VBA scripts.

## EDUCATION

### Saveetha Engineering College, Chennai

#### Bachelor Of Engineering (Computer Science Engineering)

- Oct 2018 - Mar 2022
- CGPA - 8.01/10.0

## AWARDS

- Bluebolt Champions - Coral Award - Dec 2023
- Walmart - Imports Rockie - Aug 2023
- ADM Global Town Hall - Rookie Rockstars Best performer - Coral Award - Aug 2023
- Bluebolt Sparkathon L1 winner - Feb 2024
- Top Idea Contributor | Blue bolt - Aug 2024
- Outstanding Performance | High Impact Contributor to Imports Application Support - Sep 2024

## Certification

- Java spring boot - UDEMY (2024)
- SQL Data Analytics - (2023)
- Full Stack Web Development - UDEMY (2022)