Samrit Basnet

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PROFESSIONAL SUMMARY

Collaborative team player with excellent communication and problem-solving abilities. Adept at working in fast-paced environments while maintaining a focus on productivity and continuous improvement.

EXPERIENCE

Team Member June 2018 - Dec 2019
BlueOrigin Superstore, Kathmandu, Nepal
● Cultivated and maintained relationships with key accounts, resulting in a 15% increase in wholesale revenue within the first year.
● Implemented a CRM system to streamline lead management and communication, resulting in a 20% reduction in response time to customer inquiries.
● Conducted market research and competitor analysis to identify new sales opportunities, leading to a 25% expansion of the customer base.
● Collaborated with the marketing team to develop promotional campaigns and events, resulting in a 30% increase in foot traffic and a 20% boost in sales during peak hours.

Assistant Bakery Chef Sept 2022 - May 2023
Bistro,London, Canada
● Directed kitchen operations, including food preparation, cooking, and inventory management, ensuring optimal efficiency and quality standards.
● Implemented cost-saving measures, such as inventory optimization and waste reduction strategies, resulting in a 15% decrease in food costs.
● Trained and mentored new kitchen staff, resulting in a 20% improvement in team performance and a more cohesive work environment.
● Collaborated with suppliers to source high-quality ingredients while maintaining budget constraints, ensuring consistency in menu offerings and customer satisfaction.

Production Worker June 2023 – August 2023
Sofina Foods
Operate machinery or equipment to assemble components or products.
Inspect finished products to ensure they meet quality standards and specifications.
Receive, store, and distribute materials, parts, and supplies within the production facility.
Transport raw materials or finished products between different areas of the production floor.

SKILLS
Time management | Communication | Attention to Detail | Customer Service | Adaptability

EDUCATION
Post Graduate, IT infrastructure) **April/2023**
Fanshawe College, London, Ontario

Availability:

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
7AM-4PM	7AM-4PM	7AM-4PM	7AM-4PM	7AM-4PM	7AM-4PM	7AM-4PM