

# Project4\_Data-612- Accuracy & Beyond

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## Objective :-

The goal of this assignment is give you practice working with Matrix Factorization techniques. The task is implement a matrix factorization method-such as singular value decomposition (SVD) or Alternating Least Squares (ALS)-in the context of a recommender system.

## Solution:-

We took this dataset ml-latest-small.zip from Movie Lens site which describes 5-star rating and free-text tagging activity from MovieLens, a movie recommendation service. It contains 100836 ratings and 3683 tag applications across 9742 movies. These data were created by 610 users between March 29, 1996 and September 24, 2018. This dataset was generated on September 26, 2018.

Citation :- F. Maxwell Harper and Joseph A. Konstan. 2015. The MovieLens Datasets: History and Context. ACM Transactions on Interactive Intelligent Systems (TiiS) 5, 4: 19:1-19:19.  
<https://doi.org/10.1145/2827872>

## Libraries used

*recommenderlab*  
*dplyr*  
*reshape2*

## Data loading , preperation of relevant dataset

Data is loaded from the github, and then selecting the columns to create a matrix which is a class of `realRatingMatrix`. As our matrix doesn't have any NA that means every user has seen every movie and provided ratings but all of them may not be relevant.

```
ratings <- read.csv("https://raw.githubusercontent.com/samriti0202/DATA612-RecommenderSystems/master/Pro
titles <- read.csv("https://raw.githubusercontent.com/samriti0202/DATA612-RecommenderSystems/master/Pro

ratings <- ratings %>% select(userId, movieId, rating)

#converting the ratings data frame into userId-movieId matrix
ratingDT <- acast(ratings, userId~movieId, value.var="rating")

#convert matrix into realRatingMatrix using recommenderLab package
ratingDT <- as(as.matrix(ratingDT), "realRatingMatrix")
dim(ratingDT)
```

```
## [1] 610 9724
```

## Data Preperation

- 1) Select the relevant data
- 2) Normalize the data

As rule of thumb for beginning user who rating more than 100 movies and movies which have been watched more than 100 time. those are the ones we going to take initially.

```
ratings_movies <- ratingDT[rowCounts(ratingDT)>100, colCounts(ratingDT)>100]

dim(ratings_movies)
```

```
## [1] 245 134
```

Now the dataset has reduced but still it is a large dataset may be we might have to take a smaller dataset for SVD evaluation. Lets first do the evaluation using IBCF & UBCF algorithms and compare it with the SVD to see which one has the least RMSE.

## Building the Item-based Collaborative Filtering Model (IBCF) and RMSE for IBCF model.

Taking a subset of the relevant dataset ,as the memory imprint was too high and it was taking time to build the recommender model.

```

rating_movies <- as(ratings_movies, "realRatingMatrix")
rm()
set.seed(88)
eval_sets <- evaluationScheme(data = rating_movies, method = "split", train = 0.8, given = -1, goodRating = 5)

#IBCF
eval_recommender_ibcf <- Recommender(data = getData(eval_sets, "train"), method = "IBCF", parameter = list(k = 50))
eval_prediction_ibcf <- predict(object = eval_recommender_ibcf, newdata = getData(eval_sets, "known"), type = "ratings")
calcPredictionAccuracy(x = eval_prediction_ibcf, data = getData(eval_sets, "unknown"), byUser = FALSE)

##          RMSE          MSE          MAE
## 0.8860376 0.7850626 0.6901797

```

Building the User-based Collaborative Filtering Model (UBCF) and then evaluate the RMSE for UBCF model

```

#IBCF
eval_recommender_ubcf <- Recommender(data = getData(eval_sets, "train"), method = "UBCF", parameter = list(k = 50))
eval_prediction_ubcf <- predict(object = eval_recommender_ubcf, newdata = getData(eval_sets, "known"), type = "ratings")
calcPredictionAccuracy(x = eval_prediction_ubcf, data = getData(eval_sets, "unknown"), byUser = FALSE)

##          RMSE          MSE          MAE
## 0.8047560 0.6476322 0.6497898

```

Building SVD model

```

svdModel <- Recommender(getData(eval_sets, "train"), method = "SVD", parameter = list(k = 50))
svdPredModel <- predict(svdModel, newdata = getData(eval_sets, "known"), type = "ratings")

calcPredictionAccuracy(x=svdPredModel, getData(eval_sets, "unknown"), byUser = FALSE)

##          RMSE          MSE          MAE
## 0.7996445 0.6394314 0.6375262

```

## Summary

From the above RMSE and other values for various models algorithms we can clearly that SVD is slightly better than UBCF and which in turn is better than IBCF. We can evaluate the svd model by manually calculating SVD(using Base R package) and also SVD can be performed step-by-step with R by calculating ATA and AAT then finding the eigenvalues and eigenvectors of the matrices. However, results can be slightly different than the output of the svd()/recommenderLab . There is a nice article on this (SVD Article Aaron)[<https://rpubs.com/aaronsc32/singular-value-decomposition-r>].

**Project 4 Objective a):-** is to evaluate various recommendation system and compare Accuracy of 2 systems.

###Evaluating Recommender System(s).

In order to evaluate different models, we will define a list of various recommender systems and then evaluate them to plot ROC curve and see which has the largest AUC. For this the starting point will be k-fold evaluation framework, we will use k-fold to create a new data set.

```
n_fold <- 4
items_to_keep <- min(rowCounts(rating_movies))
items_to_keep <- items_to_keep -2
rating_threshold <- 3
eval_sets <- evaluationScheme(data=rating_movies,method="cross-validation",k=n_fold,given=items_to_keep)

models_to_evaluate <- list(
  IBCF_cos = list(name="IBCF",param=list(method="cosine")),
  IBCF_cor = list(name="IBCF",param=list(method="pearson")),
  IBCF_norctr = list(name = "IBCF", param = list(normalize = "center",method = "cosine")),
  IBCF_norzscore_cos = list(name = "IBCF", param = list(normalize = "Z-score",method = "cosine")),
  IBCF_norctr_cor = list(name = "IBCF", param = list(normalize = "center",method = "pearson")),
  IBCF_norzscore_cor = list(name = "IBCF", param = list(normalize = "Z-score",method = "pearson")),
  UBCF_cos = list(name="UBCF",param=list(method="cosine")),
  UBCF_cor = list(name="UBCF",param=list(method="pearson")),
  UBCF_norctr_cos = list(name = "UBCF", param = list(normalize = "center",method = "cosine")),
  UBCF_norzscore_cos = list(name = "UBCF", param = list(normalize = "Z-score",method = "cosine")),
  UBCF_norctr_cor = list(name = "UBCF", param = list(normalize = "center",method = "pearson")),
  UBCF_norzscore_cor = list(name = "UBCF", param = list(normalize = "Z-score",method = "pearson")),
  random = list(name="RANDOM",param=NULL)
)
```

In order to evaluate the models properly, we need to test them varying the number of items and use evaluate function to evaluate the list of recommender system.

```
n_recommendations <- c(1,5,seq(10,100,10))

list_results <- evaluate(x=eval_sets,method=models_to_evaluate,n=n_recommendations)

## IBCF run fold/sample [model time/prediction time]
## 1 [0.22sec/0.02sec]
## 2 [0.03sec/0.05sec]
## 3 [0.02sec/0.01sec]
## 4 [0.03sec/0.02sec]
## IBCF run fold/sample [model time/prediction time]
## 1 [0.04sec/0.02sec]
## 2 [0.04sec/0.02sec]
## 3 [0.04sec/0.02sec]
## 4 [0.03sec/0.02sec]
## IBCF run fold/sample [model time/prediction time]
## 1 [0.02sec/0.03sec]
## 2 [0.01sec/0.02sec]
## 3 [0.03sec/0sec]
## 4 [0.03sec/0.02sec]
```

```

## IBCF run fold/sample [model time/prediction time]
## 1 [0.05sec/0.01sec]
## 2 [0.04sec/0.04sec]
## 3 [0.05sec/0.01sec]
## 4 [0.03sec/0.02sec]
## IBCF run fold/sample [model time/prediction time]
## 1 [0.05sec/0.02sec]
## 2 [0.04sec/0.04sec]
## 3 [0.08sec/0.01sec]
## 4 [0.07sec/0.03sec]
## IBCF run fold/sample [model time/prediction time]
## 1 [0.09sec/0.03sec]
## 2 [0.06sec/0.03sec]
## 3 [0.08sec/0.03sec]
## 4 [0.06sec/0.02sec]
## UBCF run fold/sample [model time/prediction time]
## 1 [0sec/0.06sec]
## 2 [0sec/0.05sec]
## 3 [0.02sec/0.1sec]
## 4 [0sec/0.07sec]
## UBCF run fold/sample [model time/prediction time]
## 1 [0sec/0.09sec]
## 2 [0sec/0.08sec]
## 3 [0sec/0.08sec]
## 4 [0sec/0.07sec]
## UBCF run fold/sample [model time/prediction time]
## 1 [0sec/0.05sec]
## 2 [0sec/0.03sec]
## 3 [0sec/0.04sec]
## 4 [0sec/0.03sec]
## UBCF run fold/sample [model time/prediction time]
## 1 [0.01sec/0.05sec]
## 2 [0.01sec/0.05sec]
## 3 [0sec/0.04sec]
## 4 [0.02sec/0.03sec]
## UBCF run fold/sample [model time/prediction time]
## 1 [0.02sec/0.03sec]
## 2 [0sec/0.04sec]
## 3 [0sec/0.03sec]
## 4 [0sec/0.03sec]
## UBCF run fold/sample [model time/prediction time]
## 1 [0.01sec/0.05sec]
## 2 [0sec/0.05sec]
## 3 [0.01sec/0.03sec]
## 4 [0.02sec/0.05sec]
## RANDOM run fold/sample [model time/prediction time]
## 1 [0sec/0.01sec]
## 2 [0sec/0.02sec]
## 3 [0sec/0.01sec]
## 4 [0sec/0.01sec]

```

The list `_results` objects is of `evaluationResultList` object containing individual `evaluationResults` object, we will verify the same and then take an average confusion matrices using `avg` function.

```
sapply(list_results,class)== "evaluationResults"
```

```
##          IBCF_cos          IBCF_cor          IBCF_norctr
##          TRUE          TRUE          TRUE
## IBCF_norzscores_cos IBCF_norctr_cor IBCF_norzscores_cor
##          TRUE          TRUE          TRUE
##          UBCF_cos          UBCF_cor          UBCF_norctr_cor
##          TRUE          TRUE          TRUE
## UBCF_norzscores_cos UBCF_norctr_cor UBCF_norzscores_cor
##          TRUE          TRUE          TRUE
##          random
##          TRUE
```

```
#taking a average of confusion matrices
```

```
avg_matrices <- lapply(list_results,avg)
```

```
knitr::kable(head(avg_matrices[[1]][,5:8]), format = "html") %>%
  kableExtra::kable_styling(bootstrap_options = c("striped", "hover"))
```

precision

recall

TPR

FPR

1

0.3392846

0.0074802

0.0074802

0.0077116

5

0.3331464

0.0353770

0.0353770

0.0406671

10

0.3373370

0.0728450

0.0728450

0.0802643

20

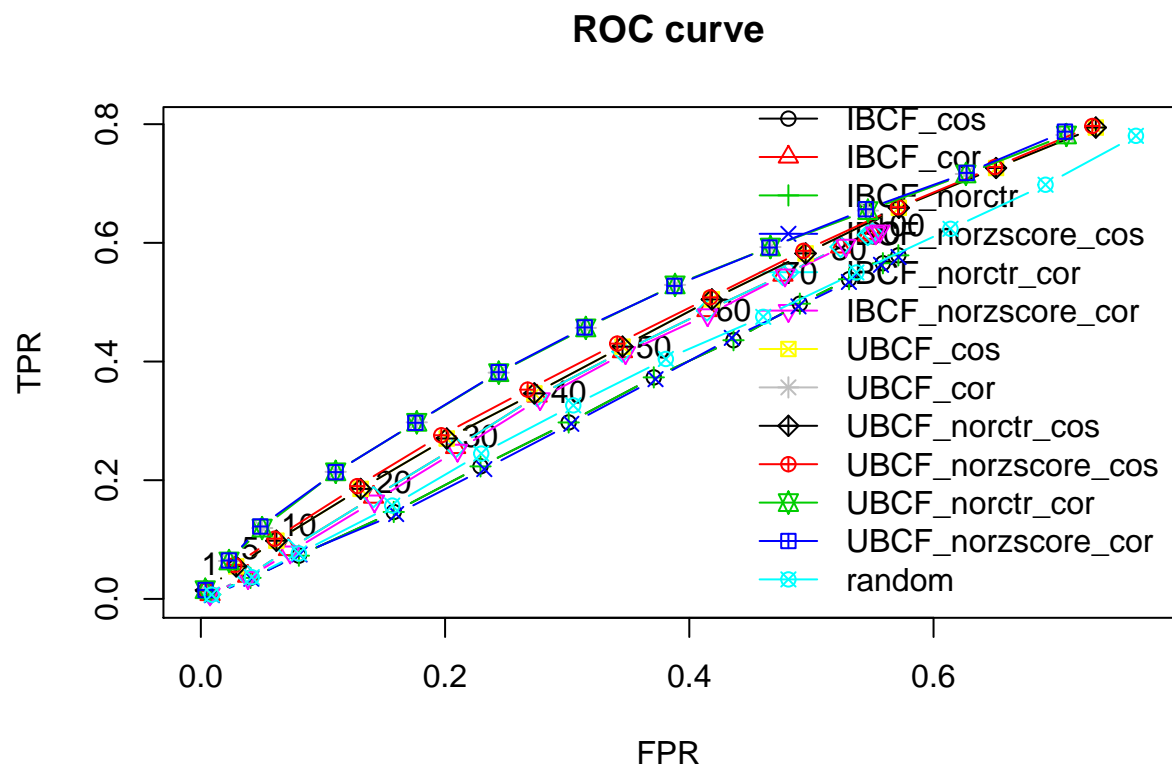
0.3423613

0.1464633

0.1464633

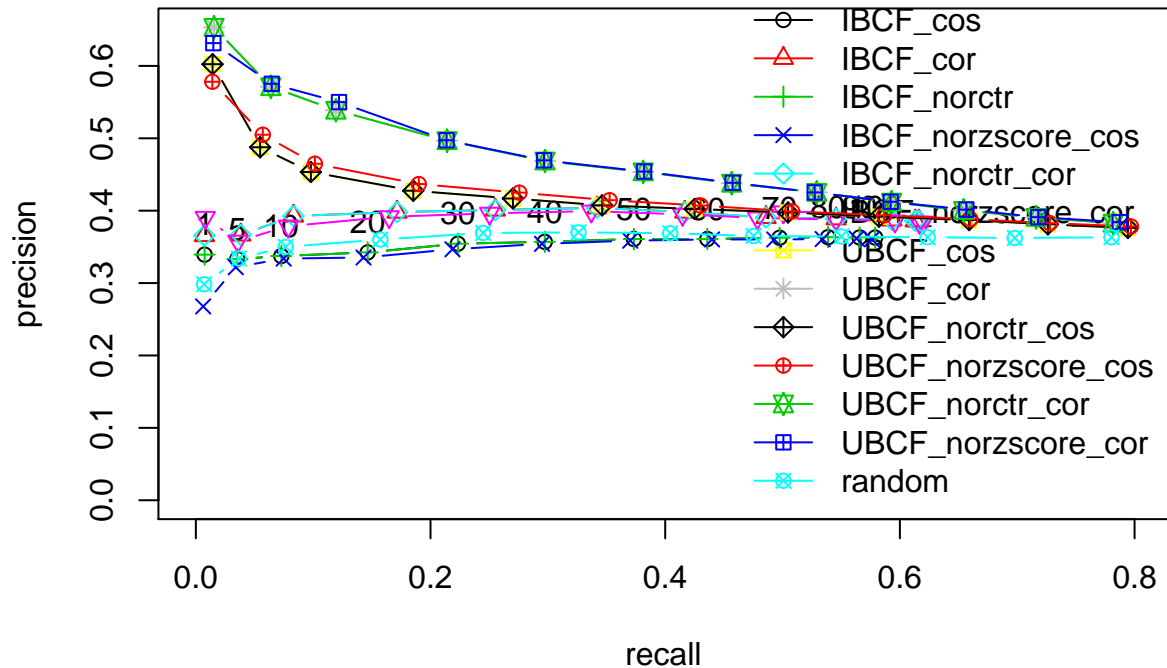
0.1579789  
 30  
 0.3543894  
 0.2233081  
 0.2233081  
 0.2290107  
 40  
 0.3569637  
 0.2973527  
 0.2973527  
 0.3011984

```
#plotting for ROC curve
plot(list_results, annotate=1, legend="bottomright")
title("ROC curve")
```



```
plot(list_results, "prec/rec", annotate=1, legend="bottomright")
title("Precision - Recall")
```

## Precision – Recall



A good performance index is the AUC(Area under the Curve), this is the area under the ROC curve. We can clearly see that in this case UBCF with normnalize =(center & z-score )with pearson distance is the best performance technique.

**Showing Accuracy for 2 recommnder system (i.e. UBCF Normalized z-score with Pearson distance & UBCF normalized with center with pearson distance)**

$$\text{Accuracy} = (\text{TP} + \text{TN}) / (\text{TP} + \text{FP} + \text{FN} + \text{TN})$$

```
ubcf_zscore_cor <- avg_matrices$UBCF_norzscore_cos[,1:8]
ubcf_cen_cor <- avg_matrices$UBCF_norctr_cos[,1:8]

ubcf_zscore_cor = as.data.frame(getConfusionMatrix(list_results[["UBCF_norzscore_cor"]])[[1]][,1:8])
ubcf_cen_cor = as.data.frame(getConfusionMatrix(list_results[["UBCF_norctr_cor"]])[[1]][,1:8])

ubcf_zscore_cor$Accuracy = (ubcf_zscore_cor$TP + ubcf_zscore_cor$TN) / (ubcf_zscore_cor$TP + ubcf_zscore_cor$FP + ubcf_zscore_cor$FN + ubcf_zscore_cor$TN)
ubcf_cen_cor$Accuracy = (ubcf_cen_cor$TP + ubcf_cen_cor$TN) / (ubcf_cen_cor$TP + ubcf_cen_cor$FP + ubcf_cen_cor$FN + ubcf_cen_cor$TN)

knitr::kable(head(ubcf_zscore_cor$Accuracy))%>%
  kableExtra::kable_styling(bootstrap_options = c("striped", "hover"))
```



x
0.6729529
0.6746898
0.6763027
0.6624069
0.6470223
0.6266749

```
knitr::kable(head(ubcf_cen_cor$Accuracy))%>%
  kableExtra::kable_styling(bootstrap_options = c("striped", "hover"))
```

x
0.6739454
0.6746898
0.6748139
0.6621588
0.6445409
0.6261787

We can clearly see that the accuracy for both UBCF models using normalized (center & z-score) using pearson distance have nearly same accuracy and hence as shown through the ROC plot it is clear that both models are best models with best accuracy .

## Project 4 Objective b):- Increasing Diversity.

To increase user experience, expand user preferences and also to gather more information about a user, we construct a hybrid model i.e. a mixture of 2 or more models (with high accuracy and low accuracy ) so that the end result is mixture of both and we don't always end up recommending user always a highly rated product as it can create a bias. Thus diversity is introduced while building hybrid models, in our case we will have(0.99 vs. 0.01 weight between UBCF and Random models) and construct a hybrid model.

```
model_method <- "UBCF"
model_parameters <- NULL
# Training
modelUBCF <- Recommender(data=getData(eval_sets,"train"), method = model_method,parameter=model_parameters)

predUBCF <- predict(modelUBCF,getData(eval_sets,"known"),type="ratings")

model_method <- "RANDOM"
randomModel <- Recommender(data=getData(eval_sets,"train"), method = model_method,parameter=model_parameters)
predRandom <- predict(randomModel,getData(eval_sets,"known"),type="ratings")

hybridModel <- HybridRecommender(
  modelUBCF,
  randomModel,
  weights = c(0.99, 0.01))
predHybrid <- predict(hybridModel, newdata = getData(eval_sets,"known"), type = "ratings")
```

```
#Error in UBCF
( accUBCF <- calcPredictionAccuracy(predUBCF, getData(eval_sets,"unknown")) )
```

```
##      RMSE      MSE      MAE
## 0.9277180 0.8606606 0.7110595
```

```
# Error in Random
( accRandom <- calcPredictionAccuracy(predRandom, getData(eval_sets,"unknown")) )
```

```
##      RMSE      MSE      MAE
## 1.251103 1.565259 0.958571
```

```
#Error in hybrid approach
( accHybrid <- calcPredictionAccuracy(predHybrid, getData(eval_sets,"unknown")) )
```

```
##      RMSE      MSE      MAE
## 1.171745 1.372986 0.822340
```

We can clearly see that model accuracy in hybrid is not too high like in UBCF neither too low like in Random but is somewhat in middle more tilted towards UBCF. But it introduces more slippage in accuracy meaning more random things will be recommended to user.

## Project Objective c):- online evaluation

Uptil now we have been using offline data and all simulations and algorithm used were to evaluate offline accuracy.

### Offline evaluations :-

Offline evaluation typically measure the accuracy of a recommender system based on a ground-truth. To measure accuracy, precision at position n ( $P@n$ ) is often used to express how many items of the ground-truth are recommended within the top n recommendations. Other common evaluation metrics include recall, F-measure, mean reciprocal rank (MRR), normalized discounted cumulative gain (nDCG), mean absolute error, and root mean square error. Offline evaluations are also sometimes used to evaluate aspects such as novelty or serendipity of recommendations.

### Online Evaluations:-

Online evaluations measure the acceptance rates of recommendations in real-world recommender systems. Acceptance rates are typically measured by click-through rate (CTR), i.e. the ratio of clicked recommendations to displayed recommendations. For instance, if a recommender system displays 10,000 recommendations and 120 are clicked, CTR is 1.2%. Other metrics include the ratio of downloaded or bought items. Acceptance rate is typically interpreted as an implicit measure for user satisfaction. The assumption is that when a user clicks, downloads, or buys a recommended item, the user liked the recommendation.

For online evaluation we can use a database (SPARK or NoSQL) to store the online transactional data and create some kind of computational system to run and update the algorithms in real time, and design a GUI to present the choices and recommendations to the end-user.