Adding and Managing Products

Adding a product

Before adding your first product, let's get familiar with how product categories, tags, and attributes work.

Product Categories

Product categories and tags work in much the same way as normal categories and tags you have when writing posts in WordPress. They can be created, edited, and selected at any time. This can be done when you first create a product or come back and edit it or the category/tag specifically.

Attributes

These can be added per product, or you can set up global attributes for the entire store to use (e.g., in layered navigation).

To learn more, see: Managing Product Categories, Tags and Attributes

Product Types

With attributes and categories set up and stock management configured, we can begin adding products. When adding a product, the first thing to decide is what type of product it is.

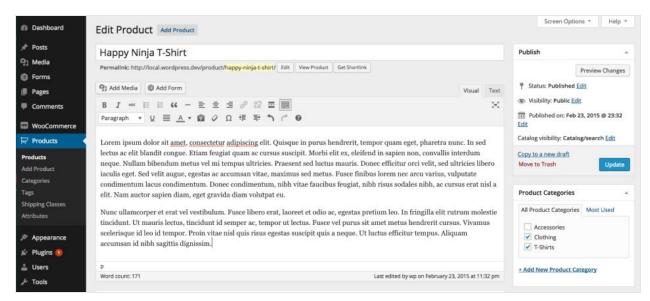
- <u>Simple</u> covers the vast majority of any products you may sell. Simple products are shipped and have no options. For example, a book.
- Grouped a collection of related products that can be purchased individually and only consist of simple products. For example, a set of six drinking glasses.
- <u>Virtual</u> one that doesn't require shipping. For example, a service. Enabling
 this, disables all shipping related fields such as shipping dimensions. A virtual
 product will also not trigger the shipping calculator in cart and checkout.
- <u>Downloadable</u> activates additional fields where you can provide a
 downloadable file. After a successful purchase, customers are given a
 downloadable file as a link in the order notification email. This is suitable, for
 example, for a digital album, PDF magazine, or photo.
- External or Affiliate one that you list and describe on your website but is sold elsewhere.

<u>Variable</u> – a product with variations, each of which may have a different SKU, price, stock option, etc. For example, a t-shirt available in different colors and/or sizes.

Adding a simple product

Adding a Simple product is similar to writing a post in WordPress.

- Go to WooCommerce > Products > Add Product. You then have a familiar interface and should immediately feel at home.
- 2. Enter a product **Title** and **Description**.
- 3. Go to the **Product Data** panel, and select **downloadable** (digital) or **virtual** (service) if applicable.



Note: Virtual products don't require shipping — an order with virtual products won't calculate shipping costs.

Product data

The Product Data meta box is where the majority of important data is added for your products.



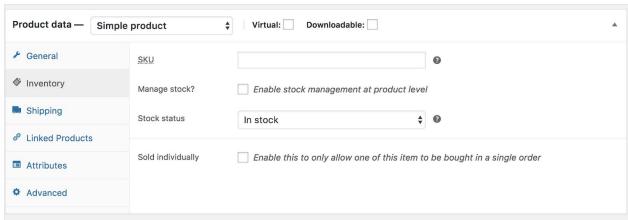
General section

- Price
- Regular Price Item's normal/regular price
- Sale Price Item's discounted price that can then be scheduled for certain date ranges. The sale expires at 11:59pm of the specified end date
- Tax
- Tax status Taxable / Shipping only / None
- Tax class Choose which tax class should be applied

Inventory section

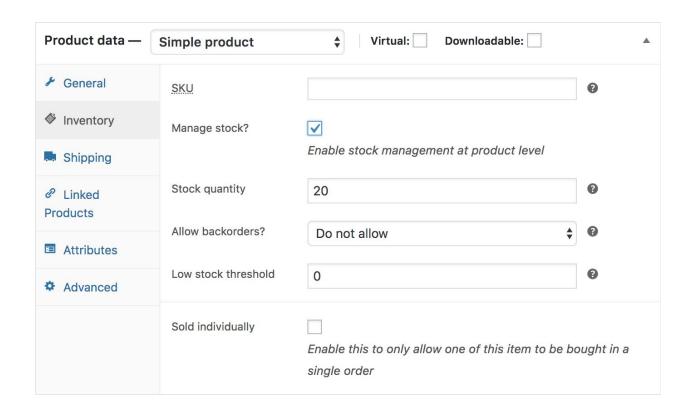
The inventory section allows you to manage stock for the product individually and define whether to allow back orders and more. It enables you to sell products and allow customers to add them to the cart to buy.

Enable Stock Management must be selected in **Products Inventory Settings**; otherwise, only the *'Stock status'* option is visible in the Product Data Inventory box.



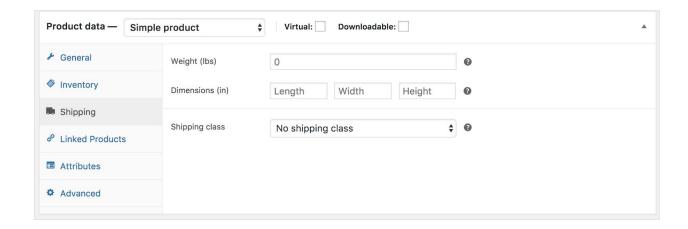
Options when stock management at product level is enabled.

- Enter the Stock Quantity, and WooCommerce auto-manages inventory and auto-updates Stock Status as Stock, Out of Stock or On Backorder.
- Select whether to Allow Backorders.
- Low stock threshold Enter a number upon which you are notified.
- Tick the **Sold Individually** box to limit the product to one per order.



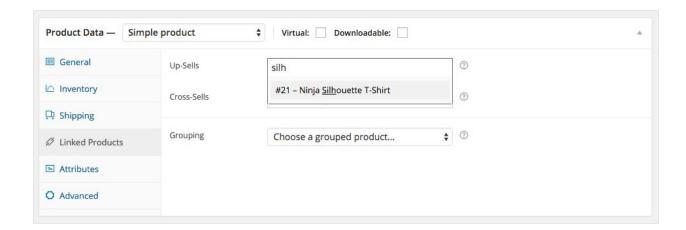
Shipping section

- **Weight** Weight of the item.
- **Dimensions** Length, width and height for the item.
- **Shipping Class** Shipping classes are used by certain shipping methods to group similar products.

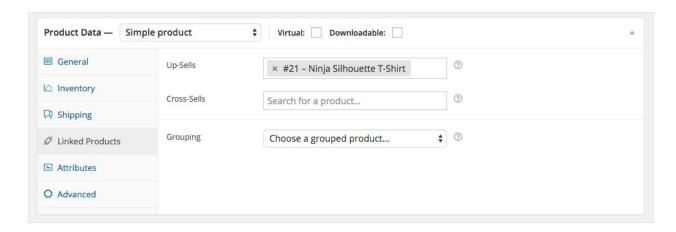


Linked Products section

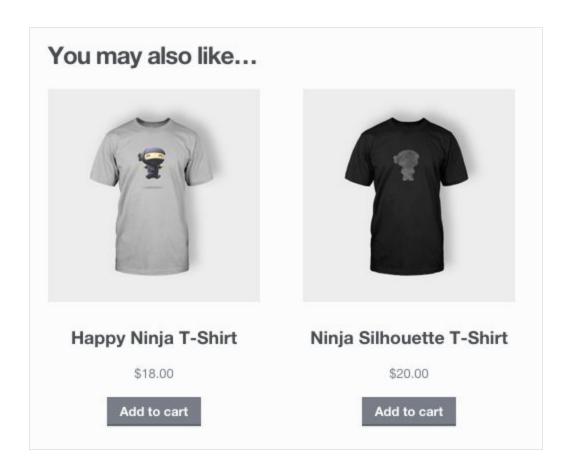
Using up-sells and cross-sells, you can cross promote your products. They can be added by searching for a particular product and selecting the product from the dropdown list:



After adding, they are listed in the input field:



Up-sells are displayed on the product details page. These are products that you may wish to encourage users to upgrade, based on the product they are currently viewing. For example, if the user is viewing the coffee product listing page, you may want to display tea kettles on that same page as an up-sell.



Cross-sells are products that are displayed with the cart and related to the user's cart contents. As an example, if the user adds a Nintendo DS to their cart, you may want to suggest they purchase a spare stylus when they arrive at the cart page.

Grouping – Used to make a product part of a grouped product. More info below at: **Grouped Products**.

Attributes section

On the Attributes tab, you can assign details to a product. You will see a select box containing global attribute sets you created (e.g., platform). More at: **Managing Product Categories, Tags and Attributes**.

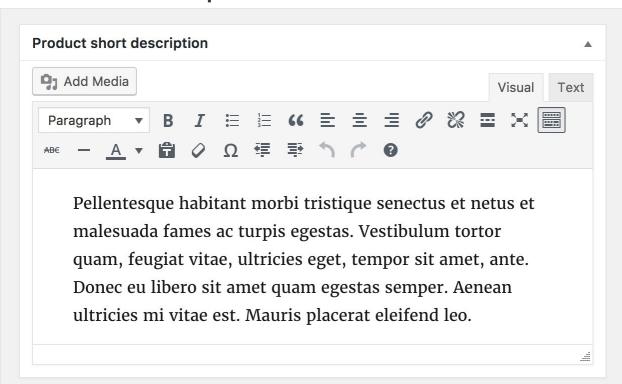
Once you have chosen an attribute from the select box, click add and apply the terms attached to that attribute (e.g., Nintendo DS) to the product. You can hide the attribute on the frontend by leaving the Visible checkbox unticked.

Custom attributes can also be applied by choosing **Custom product attribute** from the select box. These are added at the product level and won't be available in layered navigation or other products.

Advanced section

- Purchase note Enter an optional note to send the customer after they purchase the product.
- **Menu order** Custom ordering position for this item.
- **Enable Reviews** Enable/Disable customer reviews for this item.

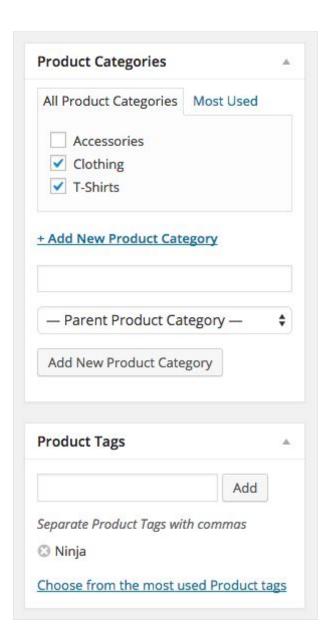
Product short description



Add an excerpt. This typically appears next to product imagery on the listing page, and the long description appears in the Product Description

Taxonomies

On the right-hand side of the Add New Product panel, there are product categories in which you can place your product, similar to a standard WordPress post. You can also assign product tags in the same way.



Adding Product Images and Galleries

Images are measured and set in pixels, for example, 800 x 800 pixels. Note that the first number is the width and the second is height.

We recommend organizing your images in a folder offline and keeping a backup in case you need them in the future or mistakenly alter one and wish to revert to the original.

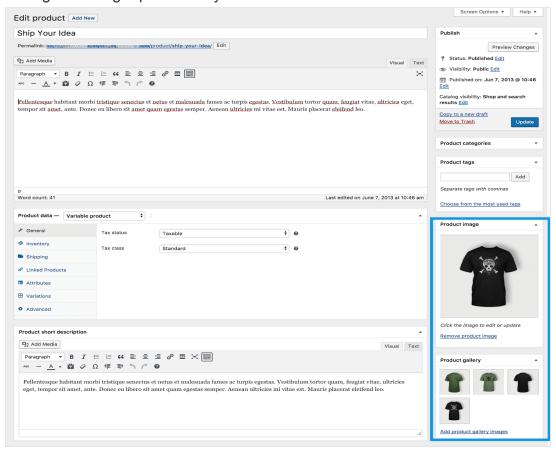
Types of images

WooCommerce uses three types of Product Images for different locations and purposes:

- **Single Product Image** is the largest image and refers to the main/featured image on your individual product details page.
- Catalog Images are medium-sized images appearing in product loops, such as the Shop page, Product Category pages, Related Products, Up-sells, and Cross-sells.
- Product thumbnails are the smallest images used in the Cart, Widgets, and (optional) Gallery thumbnails underneath the Single Product Image.

Adding Product Images and Galleries

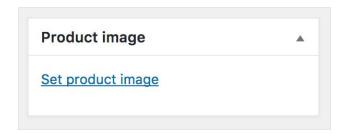
Adding product images and galleries are options available on the right-hand side when adding or editing a product in your store from **WooCommerce > Products**.



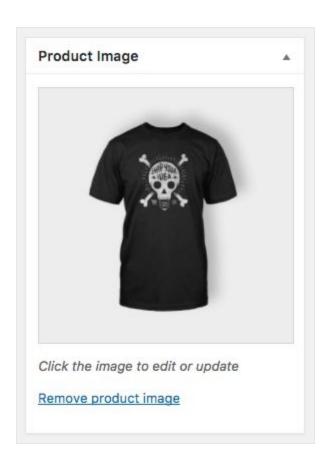
Product image

The **Product Image** is the main image for your product and is reused in different sizes across your store.

Select **Set Product Image**.



Select an existing image in your Media Library or Upload a new one.



Remove and Edit the product image if you'd like to change it, as needed.

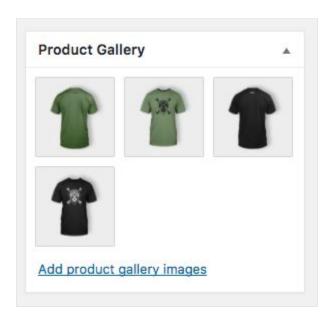
Adding, removing and editing a product image is done in the same way as featured images for posts and pages.

Product Galleries

Add images to the Product Gallery

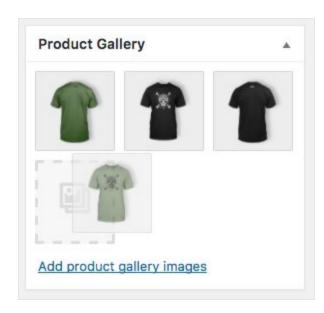
Product galleries display all images attached to a product through the Product Gallery meta box.

Create a **Product Gallery** using the same method as adding a Product Image, but using the Product Gallery meta box.



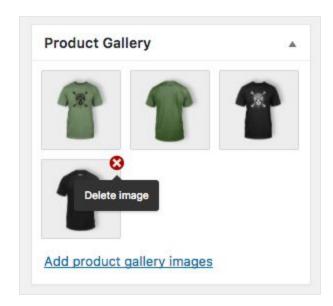
Reorder images in the product gallery

Images in the product gallery can be re-ordered easily via drag and drop. Simply reorder your images by moving them around.



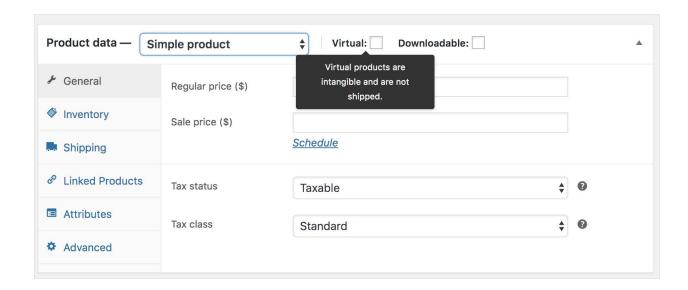
Remove images from the product gallery

To remove an image from the product gallery, hover over the image and click on the red "x."

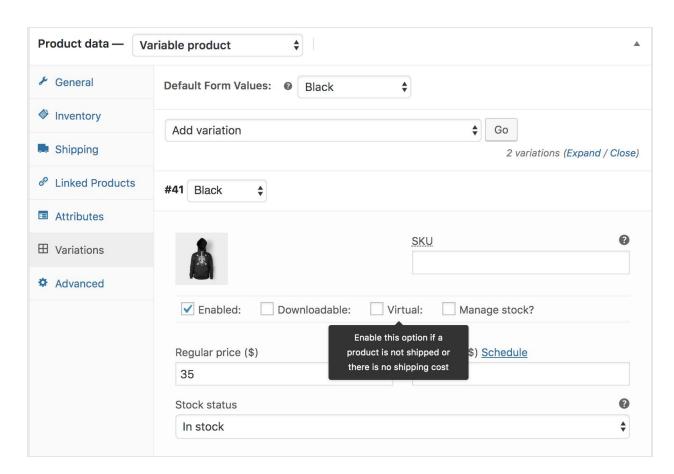


Adding a virtual product

When adding a **Simple** product, you can tick the **Virtual** checkbox box in the product type panel.



With Variable products this checkbox is moved to each variation.



Enabling this, disables all shipping related fields such as shipping dimensions. A virtual product will also not trigger the shipping calculator in cart and checkout.

Adding a downloadable product

When adding a simple product, you can tick the **Downloadable** checkbox box in the product type panel. This adds two new fields:

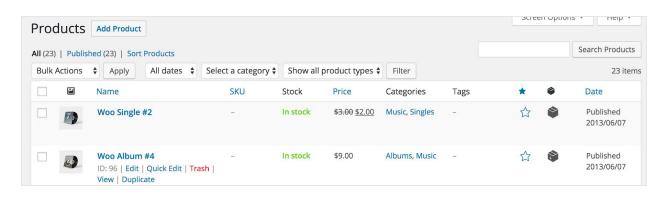
- File path Path or url to your downloadable file.
- Download limit Limit on number of times the customer can download file.
 Left blank for unlimited downloads.

For maximum flexibility, downloadable products also incur a shipping cost (if, for example, you were offering both a packaged and a downloadable version of a product, this would be ideal). You can also check the Virtual box if the downloadable product is not shippable.

Adding an external/affiliate product

Select 'External/Affiliate' from the product type dropdown. This removes unnecessary tabs, such as tax and inventory, and inserts a new product URL field. This is the destination where users can purchase the product. Rather than Add to Cart buttons, they see a Read More button directing them to this URL.

Deleting a product



To delete a product:

- 1. Go to: WooCommerce > Products.
- 2. **Find** the product you wish to delete.
- 3. **Hover** in the area under the Product name and **click Trash**.

Mark a product as Featured

To mark a product as featured, go to: **Products > Products** and select the **Star** in the featured column. Alternatively, select **Quick Edit** and then the **Featured** option.

