







STAGE: MSH PAYMENT MODULE **SURVEY &** MSH (BACKEND) **CUSTOMER BUY METER INSTALLATION** ORDER FOR SURVEY FEEDBACK METER (TEMPLATE/API/ DATA STORED INTEGRATION) INPUT ACCOUNT NO REQUEST FOR KYC STATUS **PAYMENT** RETRIEVE REFERENCE IS PAYMENT REF. GENERATED CUSTOMER AVAILABLE? REQUEST FOR KYC SERVICE MAKE PAYMENT MAKE PAYMENT NOTIFICATION YES ON APP (SMS/EMAIL) SEARCH S&I FOR CHANGE STATUS CUSTOMER PAY FOR SERVICE STATUS FROM **PAYMENT** NOTIFICATION BY AWAITING PAYMENT TO GATEWAY AWAITING INSTALLATION STATUS IF FOUND FEEDBACK CUSTOMER PROCEEDS PAYMENT TO MAKE PAYMENT CONFIRMATION (BANK, ONLINE, PAYMENT GATEWAY) NO API **REQUEST BU PAYMENT** MSH PROCESS KYC REQUEST **NOTIFICATION PAYMENT** REPORT ADVISE **BU UNDER** CUSTOMER ON MOJEC? **NECESSARY STEPS** WEEKLY REINDER NOTIFICATION FOR PAYMENT (UNPAID CUSTO MERS) **PROCESS** -API-**SURVEY**

