

#### Contact

**Phone** 7904794679

Email

samsriram000@gmail.com

**Address** 

Thooraipakkam, Chennai

## **Education**

2011 - 2013 Higher Secondary School Namakkal

2013 - 2016 B.SC - Mathematics AVS College of arts and science Salem

# **Expertise**

- MYSQL
- Tableau
- Excel
- Python
- Power BI

## Language

**Tamil** 

**English** 

# Sriram Jayavel

#### Data Analyst

Highly motivated Data Analyst with one year of experience in analyzing complex datasets. Skilled in statistical analysis and data manipulation to extract actionable insights. Proficient in data visualization tools for effective communication. Strong problem-solving skills and a passion for transforming data into valuable solutions. Committed to continuous professional growth and staying up-to-date with the latest data analysis trends and technologies.

## **Experience**

Aug 2022 - Till Now

Pepul, Chennai (Full Time)

#### **Data Analyst**

During my one year of experience as a Data Analyst, I demonstrated proficiency in various areas. I utilized Tableau to build interactive dashboards tailored for different teams such as Creators, Growth, Content Moderation, and Finance. Additionally, I established end-to-end pipelines, fetching data from databases, creating Tableau dashboards, publishing them to Tableau Cloud, and setting up scheduled refreshes and subscriptions to send reports via email to team heads.

I actively communicated insights by sending daily reports to the CEO and CTO through email and Slack. My skillset extended to SQL for database querying, Python for exploratory data analysis (EDA), and Excel for reporting. Lastly, I incorporated statistical concepts to enhance the analytical process and deliver data-driven insights for informed decision-making across the organization.

Jan 2022 - May 2022

Innodatatics, Hyderabad (Internship)

#### **Junior - Data Scientist**

During my internship at Innoatatics, our team worked together on a project called "Mental Health Wellbeing at Pandemic Times." We used machine learning algorithms to predict mental health-related outcomes. Alongside that, we collaborated on building a website using HTML, CSS, and Flask. This teamwork allowed us to create a platform to share essential information and resources, supporting mental health during the challenging pandemic period. By combining our skills and efforts, we aimed to address the crucial issue of mental wellbeing and provide accessible solutions for individuals during these unprecedented times. Working together as a team made our project successful and impactful.

May 2016 - Aug 2022

TCS - Chennai (Full Time)

#### **Fraud Analyst**

I have done an excellent job as a Credit Card Chargeback Analyst, specializing in important areas. My tasks included managing chargeback processes, implementing strong measures to prevent fraud, and representing clients in resolving disputes. I understand MasterVisa and Visa card procedures well and can handle Amex card chargebacks effectively. I always focus on being accurate, efficient, and following industry rules, which consistently leads to positive results for clients and the company. With a proven track record of successfully solving complex chargeback cases and reducing financial losses, I am ready to handle the everchanging challenges of credit card chargeback analysis.

## Certification

- Completed Tableau Certification in 360digitmg
- Completed Datascience in 360ditmg
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