

BUSINESS RULES

Business Rules are workflows that come to life when a data field is changed.

For example, when a Loan Program custom data field is changed from "FHA Conventional" to "VA", a Business Rule like the following can be executed:

```
IF "Loan Program" IS "VA"  
THEN SET Layout TO "Layout-VA"  
  
IF "Loan Program" IS "FHA Conventional"  
THEN SET Layout TO "Layout-Conventional"
```

In this way, Business Rules can alter the setup of each loan flow depending on the changes made to that loan flow's fields.

The example above shows how different layouts can be activated depending on the value of different custom fields. This is useful for setting relevant tasks for the LO Team.

You can call webhooks with Business Rules. When editing a Business Rule's conditions and actions, set its action to "Call Webhook". Next to the "Call Webhook" action, click the "Edit" button to set the webhook method, URL, parameters, and headers. Once the Business Rule fires, it will trigger your webhook.