

Criterion F: Feedback from client

Evaluation interview summary

Date: January 11th, 2019

Time: 13:00

Participants:

Developer: Samuel Engel

Secondary teacher: Chris Woodcock

I walked the client through the product, demonstrating all of its features. We inspected the specific performance criteria as written in criterion B. There were few modifications to what we initially talked about in our initial interview.

One of the bigger questions was about the ability to interface with the real world. In the initial interview, my client asked me about the possibility of interfacing with the outside as a part of the application. Technology such as using QR codes or something in the real world that new students could interact with. I explained to him the circumstances of the analysis of the solution and the fact that the disadvantages would outweigh the advantages. This includes the fact that any sort of a solution including the real world significantly increases the maintenance that the client would have to do. On the other hand, the benefit of this feature would only be negligible if they were even used. In order to introduce the students, a map with meaningful marks would benefit very little from any complicated interactions.

Afterward, we discussed some of the technical features of the application and how has the solution for the client been developed. This segued into the question of the modification of the marks on the map. I showed my client the file where all locations are stored as well as the process to fill them in. This included the type of information that has to be provided for each of the locations. My client and I felt confident in his ability to make adjustments as necessary.

This led to the question, is there anything that didn't meet the initial criteria? The client was overall satisfied with the solution to his problem. There were no issues with the functioning of the features or the implementation of the proposed design.

Once all of the features were explored, I asked him my concluding question, is there anything you think could be improved? I was told that the application is fully functional and satisfying as it is. The only improvement that was suggested from the side of the client was including more key points on the map such as printers and the ability to distinguish between different types of locations.