

**SAMUEL BAHLIBI**

(408) 824-8770 ✉ sbahlibi@mail.sfsu.edu

**CORE COMPETENCIES**

- Professional Customer Service
- Document Preparation
- Administrative Support
- Data Entry
- Organizational Skills
- Quick Learner

**EDUCATION****San Francisco State University, San Francisco, California***Bachelor of Science – Computer Science***Expected Grad Date: 06/2020****PROFESSIONAL EXPERIENCE****SuperDry – San Francisco, California****11/2017 – 4/2019: Retail Sales Associate**

- Stockroom Manager
- Apart of the Visual Merchandising Team
- Former SAS Ambassador

**SF Hacks – San Francisco, California****05/2018 – 3/2019: Sponsorship Director**

- Handle thousand-dollar contracts and agreements with large companies
- Attend tech events to network and promote SF Hacks
- Get in contact with marketing teams or recruiters
- Draft sponsorship contracts with the Executive Director
- Creates the sponsorship packet to receive funding from potential sponsors

**Starbucks - Morgan Hill, California****12/2016 – 08/2017: Barista**

- Oversee program and display set-up, ensuring all functions and displays exceed expectations.
- Maintained a detailed delivery calendar to coordinate schedules, installation consultations and appointments
- Ensured the office was always working at top productivity, managed all mailing and shipping needs, filing & scanning
- Appreciated for the quality and timelines of reports, attention to detail, exemplary customer service delivery and team-player attitude

**WingStop - Morgan Hill, California****04/2016 – 08/2016: Cashier/Cook**

- Manage the preservation and cleanliness of the store
- Handle all transactions accurately and quickly without making errors to ensure customer satisfaction
- Ensure that food is handled properly and served in a timely manner to meet preset quota times
- Praised by management for providing excellent customer service to every customer

**ADDITIONAL CREDENTIALS****Technical Skills**

Microsoft Word, PowerPoint, Excel, Virtual Studio, Photoshop, Vegas Pro

**Languages**

English, Tigrinya

**Technical Knowledge**

C++, Java, Python, JavaScript, PHP, SQL, HTML/CSS