

## Final Project Report

Bank Marketing Campaign

Name: Samuel Alejandro Cueva Lozano

Email: samuelcl7@gmail.com

**Country: Peru** 

**Specialization: Data Science** 

## Agenda

Business problem
Eda recommendation
Model building
Model selection
Performance metrics
Final recommendation



### Business problem

**Client:** ABC bank: Portuguese banking institution

**Problem Description:** ABC Bank wants to sell it's term deposit product to customers and before launching the product they want to know whether a particular customer will buy their product or not (based on customer's past interaction with bank or other Financial Institution).

**Business goal:** Shortlist which customers have more chances to subscribe to the term deposit.

Dataset: https://archive.ics.uci.edu/ml/datasets/Bank+Marketing

The data is related with direct marketing campaigns of a Portuguese banking institution. The marketing campaigns were based on phone calls.

There are three files:

- bank-additional-full.csv with all examples (41188) and 20 inputs, ordered by date (from May 2008 to November 2010).
- bank-additional.csv with 10% of the examples (4119), randomly selected from bank-additional-full.csv, and 20 inputs.
- bank-additional-names.txt with information about the attributes.



#### **EDA Recommendations**

After Exploratory Data Analysis and Feature Selection, the features that should be fed to the model are:

Numerical	Categorical	Target
<ul> <li>age</li> <li>duration</li> <li>campaign</li> <li>previous</li> <li>cons.price.idx</li> <li>cons.conf.idx</li> </ul>	<ul> <li>marital</li> <li>default</li> <li>job</li> <li>contact</li> <li>education</li> <li>month</li> <li>poutcome</li> </ul>	y : Imbalance of categorical target, This problem will be addressed when building the model using SMOTE method.



# Model Building and Model Selection

Oversampling
Base Model
Linear Model
Ensemble Model
Boosting Model



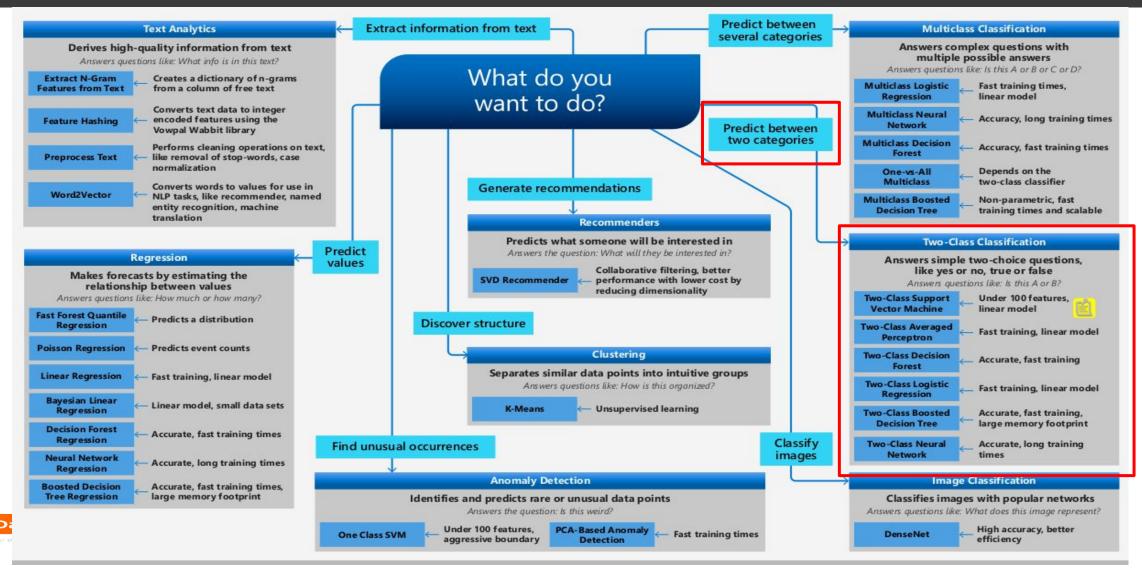
## Oversampling: SMOTE

Deal with data imbalance: SMOTE (Synthetic Minority Oversampling Technique) was used as an oversampling method with a sampling strategy of 0.5, this means that the minority class is oversampled until reaching 50% of the majority class.

	Fraction of positive examples in training dataset	shapes of the attribute matrix and target vector	shapes of the attribute matrix and target vector after splitting
before SMOTE	10.72%	((38625, 44), (38625,))	None
after SMOTE	33.33%	((51724, 44), (51724,))	((46551, 44), (5173, 44), (46551,), (5173,))



## Model Selection (Microsoft)







#### **Base Model: Decision Tree**

Decision Trees (DTs) are a non-parametric supervised learning method used for classification and regression. The goal is to create a model that predicts the value of a target variable by learning simple decision rules inferred from the data features. A tree can be seen as a piecewise constant approximation.

```
from sklearn.tree import DecisionTreeClassifier

clf = DecisionTreeClassifier(min_samples_split=100)

# Training
clf.fit(X_train, y_train)
```



#### **Linear Model: Logistic Regression**

Logistic regression, despite its name, is a linear model for classification rather than regression. Logistic regression is also known in the literature as logit regression, maximum-entropy classification (MaxEnt) or the log-linear classifier. In this model, the probabilities describing the possible outcomes of a single trial are modeled using a logistic function.

```
from sklearn.linear_model import LogisticRegression

clf = LogisticRegression(solver ='lbfgs',max_iter=5000 )

# Training
clf.fit(X_train, y_train)
```



#### **Ensemble model: Random Forest**

In random forests each tree in the ensemble is built from a sample drawn with replacement (i.e., a bootstrap sample) from the training set.

```
from sklearn.ensemble import RandomForestClassifier

clf = RandomForestClassifier(n_estimators=2000,min_samples_split=200)
# Training
clf.fit(X_train, y_train)
```



#### **Boosting model: XGBoost**

XGBoost provides a parallel tree boosting (also known as GBDT, GBM) that solve many data science problems in a fast and accurate way.

```
import xgboost

clf = xgboost.XGBClassifier(n_estimators=1000,learning_rate=0.01,use_label_encoder=False)

# Training
clf.fit(X_train,y_train)
```



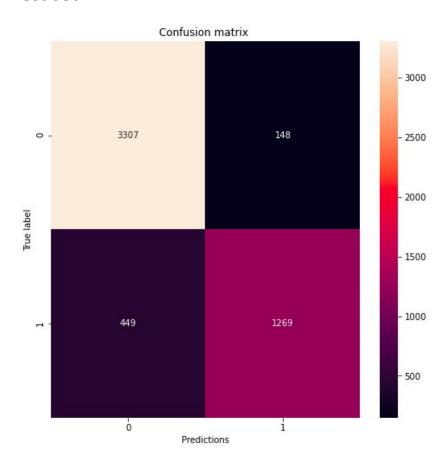
## Performance metrics

Base Model
Linear Model
Ensemble Model
Boosting Model



## Base Model: Decision Tree

#### **Confusion matrix in Test set**



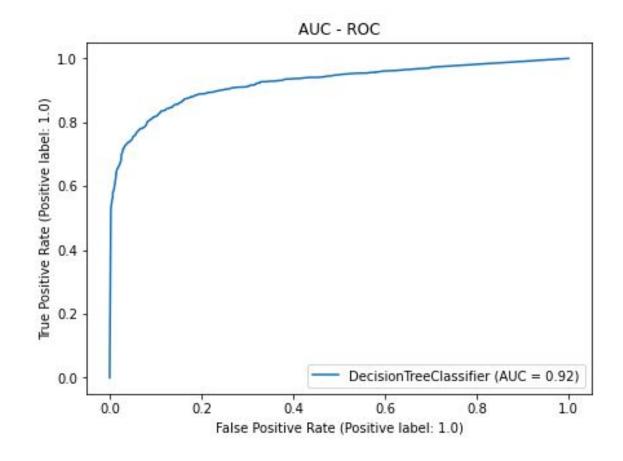
#### **Classification report**

	precision	recall	f1-score	support
0.0	0.88	0.96	0.92	3455
1.0	0.90	0.74	0.81	1718
accuracy			0.88	5173
macro avg	0.89	0.85	0.86	5173
weighted avg	0.89	0.88	0.88	5173



### Base Model: Decision Tree

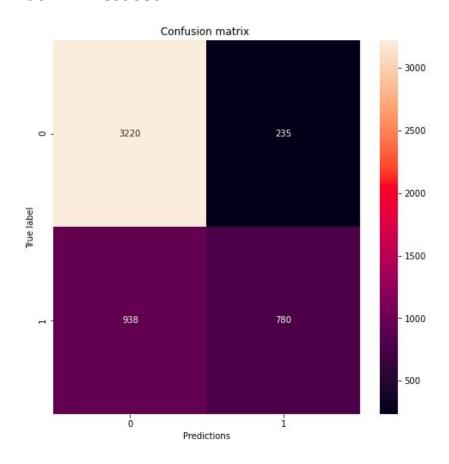
#### **AUC - ROC (Area under the ROC Curve)**





## Linear Model: Logistic Regression

#### **Confusion matrix in Test set**



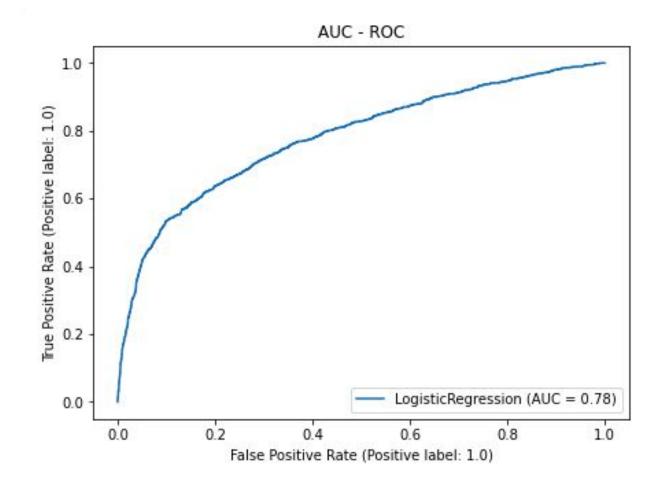
#### **Classification report**

		precision	recall	f1-score	support
0	.0	0.77	0.93	0.85	3455
1	.0	0.77	0.45	0.57	1718
accura	су			0.77	5173
macro a	vg	0.77	0.69	0.71	5173
weighted a	vg	0.77	0.77	0.75	5173



## Linear Model:Logistic Regression

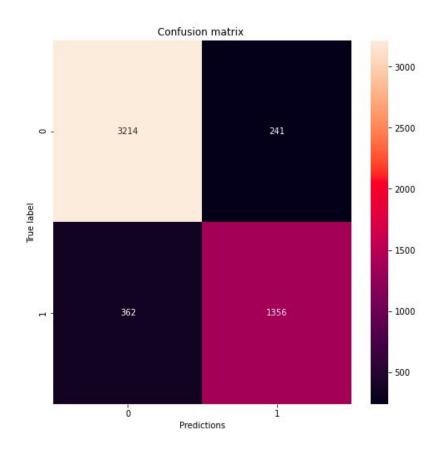
**AUC - ROC (Area under the ROC Curve)** 





## Ensemble model: Random Forest

#### **Confusion matrix in Test set**



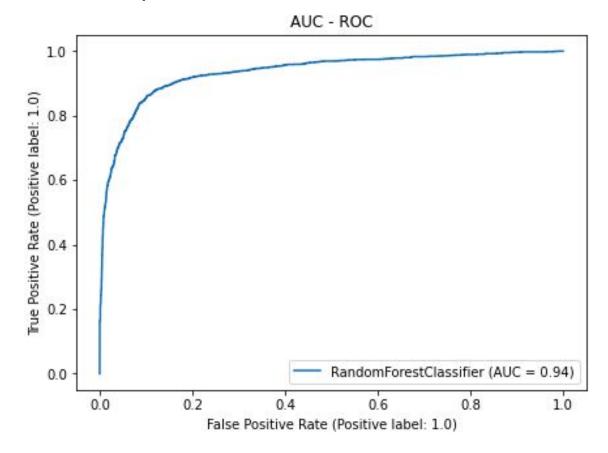
#### **Classification report**

		precision	recall	f1-score	support	
	0.0	0.90	0.93	0.91	3455	
	1.0	0.85	0.79	0.82	1718	
accur	асу			0.88	5173	
macro	avg	0.87	0.86	0.87	5173	
weighted	avg	0.88	0.88	0.88	5173	



#### Ensemble model: Random Forest

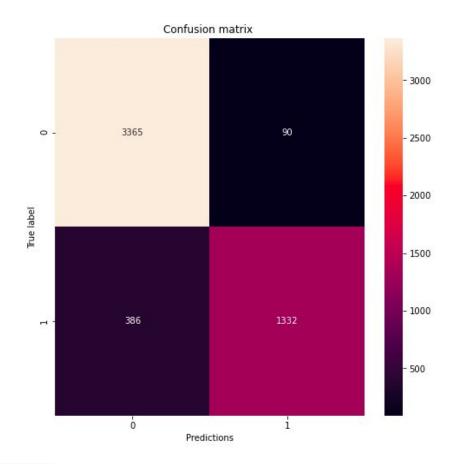
#### **AUC - ROC (Area under the ROC Curve)**





## Boosting model: XGBoost

#### **Confusion matrix in Test set**



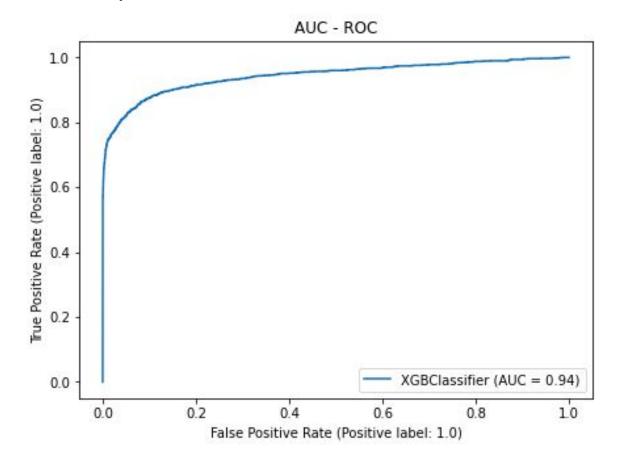
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1.0	0.94	0.78	0.85	1718
accuracy			0.91	5173
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weighted avg	0.91	0.91	0.91	5173



## Boosting model: XGBoost

#### **AUC - ROC (Area under the ROC Curve)**





### Final Recommendations

The better model will be evaluated with the f1-score and AUC-ROC metrics in the test set:

Model	f1-score	AUC-ROC
Decision Tree	0.81	0.92
Logistic Regression	0.57	0.78
Random Forest	0.82	0.94
XGBoost	0.85	0.94

- The best performing model is XGBoost being a bit better than Random Forest
- The model with the lowest performance is the Logistic Regression



## Thank You

