SAMUEL FERNANDO PANJAITAN, S.KOM.

Padangsidimpuan, 25 May 1999
23 years old – Single – Christian
Height 180 cm; Weight 55 kg

CONTACT:
0822 7767 3747
samuelfrnando@gmail.com
https://www.linkedin.com/samuelfp

Inspeksi Pam Street No. 6, West Cakung, East Jakarta

Work Experiences

IT Network Engineer
Mastersystem Infotama, PT | 21 November 2022 – Present

- Handle implementation, monitor, and maintenance project related with Cisco Networking Product (Routing, Switching, and Data Center Technology). Analyze, Investigate if there is an error in the network.
- Design and implement new network solutions or improve existing networks (include design documentation and migration plan).

IT Business Analyst & IT Support Technician
Uniair Indotama Cargo, PT. | 16 November 2021 – 18 November 2022

- Worked closely with product owners, UI/UX designer and Developers to ensure that our products/ projects (WMS, AICE, SEB) are developed in accordance with the company's roadmap.
- Analyzed systems and mapped business processes to identify gaps and potential for improvements.
- Worked to fully understand the customer data and ensured that the data was utilized to make advantageous changes.
- Manage Master Data and presenting precise and structured reports.
- Provided complete IT technical support services and assisted global management teams to ensure efficient business processes.
- Conduct Proof of Concept (POC) on Access Point vendors (ARUBA, UBIQUITI, SUNDRAY, RUCKUS) to be used at Uniair PLB.
- Assembling Mikrotik networks and data cables, setup using Winbox.
- Update the operating system or applications regularly, Perform data Backup, Repairing damaged user computers and other hardwares.

IT Quality Assurance
Store2Go | 16 February 2022 – 16 April 2022

- Test the product (Store2Go App) and identify any bugs or errors.
- Create required documents, drafts, with standard QA procedure.
- Ensure that the products and applications designed are of good quality.

Licenses and Certifications

- **EF SET English Certificate 82/100 (C2 Proficient)** (29 December 2021).
- **Dicoding: Building a Mobile Backend Using Kotlin** (17 September 2020).
- **RH 124: Red Hat Enterprise Linux System Administration I** (16 January 2020).
- **Alcatel-Lucent Enterprise Geek Battle Scholarship 2019 Basic Programming** (18 November 2019).

Summary

I am a Bachelor of Computer: Informatics Engineering. I am equipped with Software Programming as well as IT Networking education. My most recent experience is working as an IT Network Engineer. Previously, I also had experience as an IT Business Analyst, IT Support Technician, and IT Quality Assurance. This makes me more trained to do multitasking in the IT field.

Education

BACHELOR IN COMPUTER: INFORMATICS ENGINEERING - **STMIK MIKROSKIL MEDAN** (11 September 2017 - 25 July 2021).
GPA 3.47 / 4.00

Achievement

The 3rd Rank in Competition Information Technology Mobile at STMIK Mikroskil Medan (11 January 2020).

Research Experience

MEDANHUB: Mobile-Based Information Retrieval System Implementation on Society Reports Application in Medan City with Elasticsearch (13 August 2020 - 25 July 2021).

Hard Skills

- Administration (Microsoft Office).
- UI & UML Design (Figma, Adobe XD, Visio, Lucidchart).
- IT Networking (Cisco Packet Tracer, Wireshark, Mikrotik Winbox).
- Data Analysis (Postman, ELK).
- Web Design (HTML, CSS, JS).
- Programming (C#, Python, Kotlin).