## Samuel Garvens

**UX/UI** Designer

# **Relevant Experience**

### Brushies, Palo Alto, CA

UX/UI Designer

November 2024 - Present

- Sustain a growing subscriber base of 300+ digital artists, validating product-market fit for an art-focused SaaS platform through organic, user-driven growth
- Refine subscription content strategy using insights from 20+ user interviews and 3 usability studies, resulting in a 25% reduction in churn
- Design, prototype, and iterate responsive, mobile-first interfaces in Figma, leveraging design systems to ensure consistency and reduce bounce rate by 18%
- Optimize user flows and restructure information architecture, decreasing task completion time and improving overall usability

### Wonders & Worries, Austin, TX

UX/UI Designer, Marketing Specialist

May 2023 - May 2024

- Conducted user research and needs assessments to identify service gaps for families facing medical hardships, streamlining support offerings and program access
- Led UX strategy and content design, increasing crossplatform followers by 50% and driving measurable improvements in community engagement and reach
- Designed and executed data-driven media strategies using Meta Ads, GA4, and email analytics to boost conversion, increasing campaign click-through rates by 30%
- Aligned design initiatives with organizational goals, collaborating with cross-functional leadership to ensure brand consistency and human-centered designs

# **Projects**

### Bluesky Accessibility Redesign, Remote

May 2025

- Redesigned Bluesky to encourage platform adoption among hesitant users leaving X and Threads
- Ideated and integrated UX solutions within a simulated 5-day design sprint

### Grumnaile, Remote

July 2022 - Present

 Operate a personal e-commerce site, using user insights and analytics to optimize product offerings, improve UI, and increase conversion while fulfilling over 2,000 orders

### Riot Games Arcane Campaign, Remote

Dec 2024

 Created original visual assets to promote Netflix's 'Arcane' Season 2 soundtrack, generating over 1,000,000 impressions across digital platforms

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## Education

## The University of Texas at Austin

Red McCombs School of Business Bachelor of Business Administration May 2024, GPA 3.8

Awarded University Honors 8 consecutive semesters

### Google

Google UX Design Professional Certificate, May 2025

### Stanford University

Technical Fundamentals of Generative Al Certification, November 2024

## Skills

#### Research

Excel, PowerPoint, Qualtrics, MATLAB, R, Tableau, GA4, User Interviews, Usability Testing, A/B Testing, Competitive Analysis, Journey Mapping, Affinity Mapping, User Flows

#### Design

Figma, Miro, Sketch, Adobe Creative Suite, Adobe XD, Interaction Design, Mockups, Wireframing, Prototyping, Design Systems, Information Architecture, Responsive Design

### **Development**

HTML, CSS, Python, JavaScript Webflow

# Languages

English, Japanese (conversational), Spanish (elementary)