

QUIZ 1 (Week 4)

1

- What is the healthcare professional legally responsible to do in patient education?
- Inform the patient about their care
- Explain any procedures they will undergo
- Check for patient understanding
- All of the above

• **Question Points:** 10.0 / 10.0

• 2

What percentage of patients has been found to be noncompliant with health recommendations?

- 10%
- 20%
- 50%
- 90%

• **Question Points:** 10.0 / 10.0

• 3

What are the goals of patient education?

- To help the patient understand
- To explain concepts to the patient
- To help the patient incorporate healthcare into his life
- All of the above

- **Question Points:** 10.0 / 10.0

- **4**
What is the healthcare professional's role in teaching the patient at different life stages?
- To follow procedures and protocols
- **To adapt patient education to the life stage of the patient**
- To delegate responsibility to another healthcare professional
- To skip patient education if the patient is young, deaf, blind or old

- **Question Points:** 10.0 / 10.0

- **5**
Which of the following is an example of patient compliance?
- A patient forgetting to pick up a prescription.
- A patient sharing medication with a family member.
- **A patient arriving to appointments on the correct day and time.**
- A patient underutilizing prescribed medication.

- **Question Points:** 10.0 / 10.0

- **6**
Which of the following would be considered life-stages?
- Menopause
- **Teenage**
- **Senior Citizen**

- All of the above

• **Question Points:** 0.0 / 10.0

- **7**
Why was there more concern with preventative health care starting in the fifties?
- Prosperity of the average household
- **Polio and other diseases could be prevented with immunization**
- Close family ties
- All of the above

• **Question Points:** 10.0 / 10.0

- **8**
Which of the following has been found to be one of the most important factors in patient compliance?
- Communication
- Written material
- **Family input**
- Pre-appointment reminders

• **Question Points:** 0.0 / 10.0

- **9**
Which of the following is one form of nonverbal behavior?
- Explaining a procedure to a patient
- **Kneeling down to the patients level before speaking**

- Checking for understanding
- Giving the patient material to read

• **Question Points:** 10.0 / 10.0

- **10**
Why is the need for patient education expanding?
- Aging population is growing rapidly
- Growth of new technologies
- Earlier discharge from hospital
- All of the above

• **Question Points:** 0.0 / 10.0

- **11**
Which of the following are the three categories of learning?
- Cognitive, affective, psychomotor
- Affective, psychosocial, cognitive
- Psychosocial, behavioral, affective
- Psychomotor, cognitive, psychosocial

• **Question Points:** 10.0 / 10.0

- **12**
Examples of patient noncompliance include:
- Missing Appointments

- Not taking prescribed medication
- Dietary or lifestyle changes
- All of the Above

• **Question Points:** 0.0 / 10.0

13

What is acculturation?

- The patient is strongly attached to the culture he came from
- The patient lives on the reservation
- The patient refuses to speak the language of the new environment
- The patient intermingles willingly in the new culture and adopts its culture

• **Question Points:** 10.0 / 10.0

14

What is multicultural patient education?

- Using an interpreter to do the patient education
- Adapting patient education to the cultural needs of the patient and family
- Expecting the patient to understand English
- Avoiding a patient who is not of the healthcare professional's ethnicity

• **Question Points:** 10.0 / 10.0

15

Which of the following are considered relationship skills?

- Empathy

- Acceptance
- Trust
- All of the Above

• **Question Points:** 10.0 / 10.0

QUIZ 2 Week 5

- **1**
What is the purpose of informed consent?
- To meet the legal obligation of informing the patient about his care
- Kneeling down to the patients level before speaking
- Both A and B
- To keep the patient from refusing the exam after signing consent

• **Question Points:** 10.0 / 10.0

- **2**
CAM is:
- Complementary and alternative medicine
- Complete and advised medicine
- Complex and addictive medicine
- All of the above

• **Question Points:** 10.0 / 10.0

- **3**
What should the patient's condition be to give informed consent?
- Awake and aware
- Under the influence of drugs or alcohol
- Of legal age of consent
- Awake and aware and of legal age of consent

- **Question Points:** 10.0 / 10.0

- **4**

Which of the following ethical theories means “do no harm”?

- Justice
- Beneficence
- Nonautonomy
- **Nonmaleficence**

- **Question Points:** 10.0 / 10.0

- **5**

What is the goal of patient education of the elderly?

- To coerce the patient into compliance
- **To maximize both the quantity and quality of life of the patient**
- To overly simplify information for the patient
- To teach the patient to understand directions

- **Question Points:** 10.0 / 10.0

- **6**

Which of the following is a barrier to education of the elderly?

- **Lack of tolerance and respect for the patient**
- Patient reminisces too much
- Must repeat directions to patient several times
- Patient is overly demanding

- **Question Points:** 10.0 / 10.0

- **7**
When a patient receives a terminal diagnosis what are some of the stages he will experience?
- Fear
- Denial
- Anger
- All of the Above

- **Question Points:** 10.0 / 10.0

- **8**
What are values?
- Personal ethics
- Personal theories
- Duties
- Responsibilities

- **Question Points:** 10.0 / 10.0

- **9**
Teaching aids should be used
- To enhance oral communication
- Giving the patient something to do while waiting
- To substitute for one-on-one patient education

- None of the above

- **Question Points:** 10.0 / 10.0

- **10**
What is “ageism” in healthcare?
- Recording the patient’s correct age
- The same as geriatrics
- **Discrimination based on age**
- The same as pediatrics

- **Question Points:** 10.0 / 10.0

- **11**
The definition of negotiation as it applies to patient education is:
- Telling the patient to ask the doctor what they should do
- Insisting the patient follow the treatment as prescribed
- Letting the patient direct his treatment
- **Conferring, discussing and bargaining with the patient to conform treatment to his needs**

- **Question Points:** 10.0 / 10.0

- **12**
What is the one thing terminal patients find most difficult?
- Poor hospital food
- Lack of visitors or too many visitors
- **Others acting as if the patient is already deceased**

- Too many painful treatments

- **Question Points:** 10.0 / 10.0

- **13**
How is it possible to integrate CAM and conventional medicine?
- Under medical professional guidance
- Considering CAM as a type of treatment also
- Avoidance of negative interactions about CAM
- **All of the above**

- **Question Points:** 10.0 / 10.0

- **14**
Illiteracy is:
- Rare in the United States
- Only occurs in low income, unemployed, uneducated people
- Connected to intelligence
- **Inability to read and understand written material**

- **Question Points:** 10.0 / 10.0

- **15**
Activity/passivity is usually used in patient education under such circumstances as
- **Emergency room treatment**
- Semi-conscious patient

- Elderly patient who does not understand
- All of the above

• **Question Points:** 0.0 / 10.0