

# SAMUEL WAGNER

## Web Developer / IT Professional

samuel.thomas.wagner@gmail.com • www.linkedin.com/in/samuel-wagner • 843.729.3894

## EDUCATION

### B.S. in Web Development and Design

Brigham Young University – Idaho

April 2020

- HTML, CSS, JavaScript
- MEAN Stack
- ASP.Net Core and MVC architecture
- Web Api's and JSON

## PROJECTS

### Workout Tracker Web App

Using Angular on the frontend and .Net on the backend, my partner and I created an app where the user can add, delete, and update a workout.

### www.Groggydoggy.shop

Built an ecommerce website using Shopify. The website received over 100,000 impressions from a Google Ad campaign.

### Forms Management Web App

Along with two other developers, I helped develop the frontend of an internal application in C# that allows company employees submit and pass forms to one another.

## EXPERIENCE

### Teaching Assistant - .Net Web Development

Brigham Young University-Idaho

Rexburg, ID

Jan 2020 - Present

- Assisted Professor Tim Thayne, helping students build applications using .Net Framework and .Net Core
- Held weekly Lab session to assist students further

### Software Developer Intern

Berkeley Electric Coop

North Charleston, SC

May 2017 - Aug 2017

- Coordinated with two other developers to create a web application that allowed users to submit/sign forms
- Developed 404 error page and travel forms to be submitted electronically (Using HTML, CSS, and JQuery)
- Used C#, Asp.net and the MVC framework for the backend
- SQL Server Manager to manage/query database

### IT Support Specialist

ServiceNow (Contractor)

San Diego, CA

Apr 2019 – Sep 2019

- Primarily a Mac OS environment with the latest MacBook Pro (High Sierra and Mojave)
- Supported Tech Lounge taking 15+ walk-ups/day while tracking all incidents using ServiceNow
- Kept accurate inventory of items consumed
- Prepared New Hire Laptops, Monitors, and Peripherals on time
- RSA Secure Id admin (VPN resets and troubleshooting)
- Multi-factor authentication with Okta and Google Authenticator

South Carolina Ports Authority (Contractor)

Charleston, SC

Dec 2018 - Feb 2019

- Provisioned and replaced 30+ Cisco IP Phones for users
- Using USB, imaged 20+ Dell Desktops with Windows 10
- Moved/Set up 100+ end-users in a new state of the art facility

Benefitfocus (Contractor)

Daniel Island, SC

Sep 2018 - Dec 2018

- Windows 10, Mac OS, and IOS devices (1,400 internal end-users)
- Closed 20+ tickets/week and 8+ walk-ins/day while tracking all tickets using JIRA
- Using PXE boot, imaged 100+ HP laptops with Windows 10
- Supported HP and Xerox printers (Basic troubleshooting, paper jams, and toner replacement)
- Active Directory password resets, adding, and deleting users
- End user support for C-Level Management

South State Bank (Contractor)

North Charleston, SC

Dec 2017 - May 2018

- Imaged 300+ Dell desktops using Intel Big Think (Windows 7)
- Traveled to 50+ branches in SC and NC refreshing PC's in bank branches
- File Backups and File Transfers for users moving to new desktops
- End user support for upper-level management