SAMUEL WAGNER

Web Developer / IT Professional

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EDUCATION

B.S. in Web Development and Design   Rexburg, ID
Brigham Young University – Idaho   Expected April 2020

SKILLS

Languages
- HTML, CSS, JavaScript, PHP, Java, Typescript
- C#, ASP.Net Core, MVC Architecture
- Angular 8
- Node.js and MongoDB
- SQL and NoSQL databases

Tools
- VS Code and Visual Studio
- Git and GitHub
- Web API's and JSON data
- Postman
- ServiceNow and Jira
- Shopify and WordPress

PROJECTS

Exercise Tracker - I love exercising and tracking my progress, so I built an app using Angular and .Net to track my workouts.

Electronic Signatures App - During my internship, I used HTML, CSS, and JavaScript to build forms that helped employees send, receive, and sign forms electronically.

To-Do List - I can't shop without a list! Using JavaScript, I built a nifty to-do list you can edit and add items to.

Mystical Keyboard Game - Turn your sound on, pick a letter, and watch the mystical shapes form.

P90X Tracker (Current Project) - I'm doing P90X and would love for a way to track workouts without having to lug pen and paper to the gym.

EXPERIENCE

Teaching Assistant - .Net Software Development   Rexburg, ID
Brigham Young University-Idaho   Jan 2020 - Present
- Assisted Professor Tim Thayne, helping students build applications using .Net Framework and .Net Core
- I loved holding weekly lab sessions, helping students troubleshoot projects and understand .Net.

Software Developer Intern   North Charleston, SC
Berkeley Electric Coop   May 2017 - Aug 2017
- Coordinated with two other developers to create a web application that allowed users to submit/sign forms
- Developed 404 error page and travel forms to be submitted electronically (Using HTML, CSS, and JQuery)
- Used C#, Asp.net and the MVC framework for the backend
- SQL Server Manager to manage/query database

IT Support Specialist   San Diego, CA
ServiceNow (Contractor)   Apr 2019 – Sep 2019
- Primarily a Mac OS environment with the latest MacBook Pro (High Sierra and Mojave)
- Provided excellent customer service and closed the most incidents in the company, May of 2019.
- Prepared New Hire Laptops, Monitors, and Peripherals on time

South Carolina Ports Authority (Contractor)   Charleston, SC
                                                                           Dec 2018 - Feb 2019
- Provisioned and replaced 30+ Cisco IP Phones for users
- Moved/Set up 100+ end-users in a new state of the art facility

Benefitfocus (Contractor)   Daniel Island, SC
                                                                           Sep 2018 - Dec 2018
- Windows 10, Mac OS, and IOS devices (1,400 internal end-users)
- Closed 20+ tickets/week and 8+ walk-ins/day while tracking all tickets using JIRA
- Active Directory password resets, adding, and deleting users

South State Bank (Contractor)   North Charleston, SC
                                                                           Dec 2017 - May 2018
- Imaged 300+ Dell desktops using Intel Big Think (Windows 7)
- Traveled to 50+ branches in SC and NC refreshing PC's in bank branches