

## ABOUT

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### INTERESTS:

- + Creative writing
- + Russian language
- + Filmmaking

## EDUCATION

**The Flatiron School** - New York, NY - 2016

- + Full stack web development, JavaScript, Ruby on Rails, MySQL, and Ember.js.

**University of Vermont** - Burlington, VT - 2007-2011

- + Double-major in Russian and Film.
- + 3.91 GPA upon graduation

## TECHNICAL EXPERIENCE

**Teckst, Inc.** - Customer service texting platform (SaaS)

- + Implemented all new texting integrations for clients using existing APIs for sites such as Zendesk, Desk.com, and HelpScout.
- + Wrote custom texting features for clients in Ruby on Rails using Twilio's API and deployed on Heroku, using Git for version control.
- + Wrote bug fixes using Ruby and diagnosed issues by reading Heroku server logs (using Papertrail).
- + Manually invoked API processes when necessary using Postman to deliver JSON payloads and more.
- + Worked extensively in the Rails and Heroku consoles to perform Postgres database maintenance, and performed cURL requests to send and retrieve data when necessary.

**SmallTalk** - An app that gives users customized advice for conversation starters at a wide variety of possible social gatherings and events.

- + Built Ruby scrapers that provided customized social advice from popular sites like Reddit and HackerNews.
- + Used AJAX to easily refresh tips and advice on every 'theme' page.
- + Full Bootstrap theme with additional custom CSS for several homepage features.
- + Incorporated Twilio to call our users with a convenient excuse if they need to 'abort' a party.

## PROFESSIONAL EXPERIENCE

### Teckst, Inc.

New York, NY

#### Support Engineer

March 2016 - September 2016

+ Acted as an crucial bridge between clients and engineering, and conducted trainings for new clients via Skype and in person.

+ Worked closely with the main engineering team to implement custom new features using Ruby on Rails and Twilio.

### StreetEasy

New York, NY

#### Senior Product Specialist

December 2012 - November 2014

+ Provided support for all users, from real estate agents to end-users to major advertising clients.

+ Became involved with the engineering team through product feedback and began teaching myself to code in 2013.

### ClearDigs

New York, NY

#### Head of Product

February 2015 - October 2015

+ Co-founded a real estate startup that aimed to give New Yorkers more time to find their next apartment.

+ Managed a team of remote developers in Ukraine and oversaw every new feature that was deployed to the site.