Results:

Case 1: User Inputs matches patterns

User: hi

Bot: Hello, Do You want to order pizza?

User: yes

Bot: Please choose your crust options: classic crust, thin crust, vegan thin crust, cheese burst

User: classic

Bot: Please choose your crust options: red sauce, white sauce, spicy red sauce

User: red

Bot: select your topping combo: pepperoni, chicken, non_veg(pork + chicken), no topping(only cheese), classic veg(mix of veg)

User: chicken

Bot: Select the choice of cheese: only parmesan, only feta, only cheddar, (parmesan + cheddar), (parmesan + feta), vegan cheese

User: vegan cheese

Bot: Would like to order any drink: soda - coke, soda - sprite, lemonade - in house
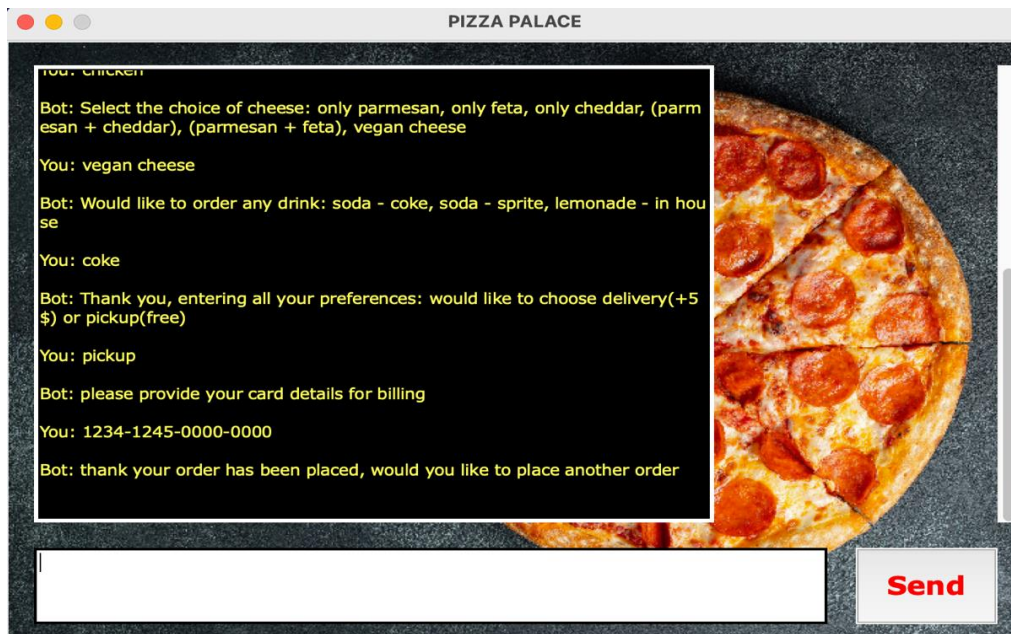
User: coke

Bot: Thank you, entering all your preferences: would like to choose delivery(+5 $) or pickup(free)

User: pickup

Bot: please provide your card details for billing

User: 1234-1245-0000-0000

Bot: thank your order has been placed, would you like to place another order

Case 2: User creates order in 3 languages
es-Spanish, fr-France, en-English

User: Hola

   (Hello)

(es)

Bot: Hola, Quieres pedir pizza?
   (Hello, Do You want to order pizza?)

User: sí
   (Yes)
(es)
Bot: Elija sus opciones de corteza: corteza clásica, corteza delgada, corteza delgada vegana, estallido de queso
   (Please choose your crust options: classic crust, thin crust, vegan thin crust, cheese burst)

User: croûte classique
   (classic crust)
(fr)
Bot: Veuillez choisir vos options de croûte: sauce rouge, sauce blanche, sauce rouge épicée
   (Please choose your crust options: red sauce, white sauce, spicy red sauce)

User: sauce blanche
   (White sauce)
(fr)
Bot: sélectionnez votre combo de garniture: pepperoni, poulet, non_veg (porc + poulet), sans garniture (uniquement fromage), légumes classiques (mélange de légumes)
   (select your topping combo: pepperoni, chicken, non_veg(pork + chicken), no topping(only cheese), classic veg(mix of veg))

User: pollo
   (chicken)
(es)
Bot: Seleccione la opción de queso: solo parmesano, solo feta, solo cheddar, (parmesano + cheddar), (parmesano + feta), queso vegano
   (Select the choice of cheese: only parmesan, only feta, only cheddar, (parmesan + cheddar), (parmesan + feta), vegan cheese)

User: only feta
   (only feta)
(en)
Bot: Would like to order any drink: soda - coke, soda - sprite, lemonade - in house
   (Would like to order any drink: soda - coke, soda - sprite, lemonade - inhouse)

User: coke
   (coke)
(en)
Bot: Thank you, entering all your preferences: would like to choose delivery(+5 $) or pickup(free)
   (Thank you, entering all your preferences: would like to choose delivery(+5 $) or pickup(free))

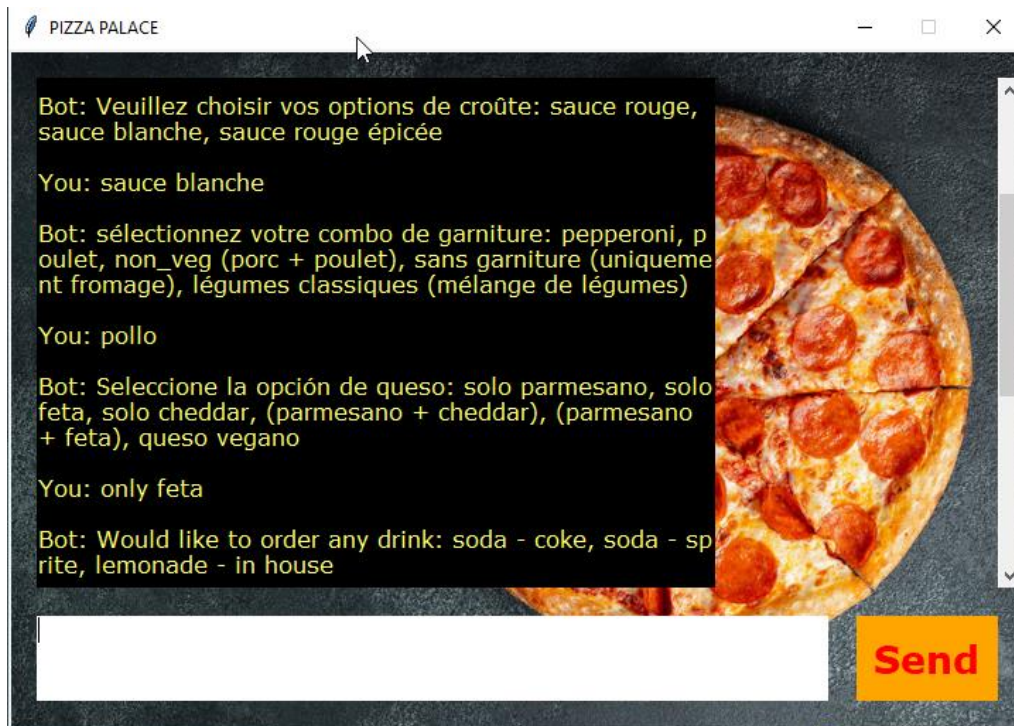User: entrega

(delivery)
(es)
Bot: forneça os detalhes do seu cartão para faturamento
    (please provide your card details for billing)

User: Cancel
      (Cancel)
(en)
Bot: Bye! Come back again soon.
    (Bye! Come back again soon.))

Case 3: User Inputs does not match the patterns
User: hi
Bot: Hello, Do You want to order pizza?
User: yes
Bot: Please choose your crust options: classic crust, thin crust, vegan thin crust, cheese burst
User: classic
Bot: Please choose your crust options: red sauce, white sauce, spicy red sauce
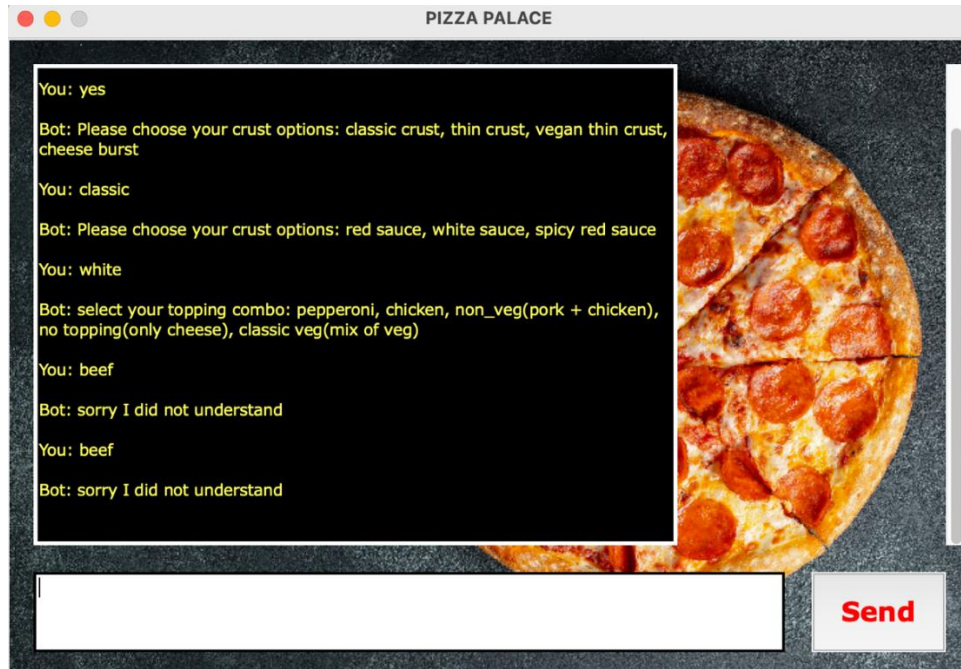User: white
Bot: select your topping combo: pepperoni, chicken, non_veg(pork + chicken), no topping(only cheese), classic veg(mix of veg)
User: beef
Bot: sorry I did not understand
User: beef
Bot: sorry I did not understand

Case 4: Cancels order midway

User: hi

Bot: Hello,Do You want to order pizza?

User: yes

Bot: Please choose your crust options: classic crust, thin crust, vegan thin crust, cheese burst

User: classic

Bot: Please choose your crust options: red sauce, white sauce, spicy red sauce

User: No cancel

Bot: Bye! Come back again soon.