

Sabrina Shaget

Natural problem solver, passionate about technology. Self sufficient and highly motivated.

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EXPERIENCE

Marisa Family and Cultural Care Au Pair - Nanny

January 2013 - .present

Provide nurturing care for children by creating a safe and stimulating environment. Managing and structuring the daily aspects of the children's lives. This position has taught me the important skill of patience and responsibility.

Yaskawa Motoman - Project Manager

June 2009 - November 2012

Delivered finished, complex, automation solutions to clients while meeting required deadlines. Working with a team of engineers, developers and export technicians to devise a plan of action to deliver the project on time with a continued goal of remaining cost effective.

Mac Chips - Customer Service Specialist

April 2008 - June 2009

Assisted customers by solving their disputes, provided information about services always assuring customer satisfaction. Complete supporting paperwork and maintain reports.

Mondial Brazil - Call Center Customer Service Specialist

February 2006 - April 2008

Assisted customers with auto insurance claims, set the help needed in case of auto accidents, directed customers to our partners. Complete supporting paperwork and maintain reports.

EDUCATION

Penn University, Philadelphia - Full Stack Code Bootcamp

October 2019 - January 2020

Methodist University, Sao Paulo-Brazil — Bachelors in International Business

January 2007- December 2012

Cefam Thereza Delta, Sao Paulo-Brazil — Associates in Pedagogy

January 2003- December 2006

TECHNICAL SKILLS

React, Node, Express, MongoDB, MySQL, JavaScript, HTML5/CSS3, jQuery, SASS, Ruby, Bootstrap, Git, GitHub. Microsoft Office.

ADDITIONAL SKILLS

Portuguese as a first language.
Advanced Spanish.
Cross-Departmental Communication.
Empathetic Listener.
Great Communication Skills.