

SAM KAUFFMAN

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101 Four Mile Road
West Hartford, CT 06107

EXPERIENCE

Computer Technician Specialist

March 2016 – Present

CREC Central, Hartford, CT

- Troubleshooting and resolving issues related to computer hardware as well as printers
- Performing desktop and laptop re-imaging tasks
- Installing software updates and hardware upgrades on end user machines
- Utilizing software such as Remote Desktop and DameWare software to resolve issues remotely

High School Math Interventionist

September 2015 – Present

CREC Metropolitan Learning Center, Bloomfield, CT

- Supporting high school students in the strengthening of math skills and conceptual understandings
- Providing support for individual students outside the classroom after school and through parent contact
- Conducting classroom activities based on differentiated learning needs
- Reading and entering school data to track long-term student growth

Freelance Web Developer

2015 – Present

- Performing maintenance and upgrades for existing websites
- Developing mobile-friendly responsive websites
- Basic back-end management with PHP and MySQL
- Technical Skills: HTML5, CSS3, Sass(SCSS), & JavaScript + jQuery

Sales and EasyTech Associate

February – September 2014

Staples Golden Triangle, Lancaster, PA

- Staying current on new technologies
- Resolving computer hardware, software, and operating system issues
- Determining and fulfilling client needs
- Friendly customer service

Technical Assistant

2011 – 2015

F&M Schnader Theatre, Lancaster, PA

- Operating sound board and A/V equipment
- Set construction and rigging
- Loading and unloading set pieces
- Safety checks to assure all set props are secure

EDUCATION

Franklin and Marshall College

May 2015

- B.A. in Theatre/Technical Theatre and Design
- Graduated cum laude