

# Samuel Varney

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**Portfolio:** [samvrny.github.io/samuel-varney-portfolio/](https://samvrny.github.io/samuel-varney-portfolio/)

**Open to relocation**

## SUMMARY

Experienced and skilled customer service professional and web developer. Hard worker with an eye for detail. Known as a quick learner and problem solver. Background in the service and agricultural industries has left me with the ability to produce high quality work either personally or with a team in a high paced team environment, as well as with excellent customer service skills. Strong ability to work effectively and communicate with a team, quick troubleshooting, patience, and ability to swiftly adapt and provide creative solutions are all strong skills in my toolkit. As an entrepreneur, I personally planned and successfully operated a profitable agricultural business venture to pay for college tuition. Earned a certificate in fullstack web development from the University of Wisconsin in November of 2022. Results driven, able to quickly grasp new concepts. Excellent verbal and written communication skills. Currently pursuing advanced education in web development.

## SKILLS

Customer Service | Google Workspace | Microsoft Office | Organization | Typing 50+ wpm  
Communication | Sales | HTML | CSS | Javascript | NodeJS | Vue | Git | Slack | Zoom  
Troubleshooting | Web Design | Team Cooperation | Multi-Tasking

## WEB DEVELOPMENT PROJECTS

View my digital portfolio for a full list of my projects: [samvrny.github.io/samuel-varney-portfolio](https://samvrny.github.io/samuel-varney-portfolio/)

## EXPERIENCE

### Delivery Driver

#### Doordash INC.

**2020 - Present**

**Boulder CO and Woodbury, MN**

Worked with vendors and consumers to ensure the correct orders were delivered in a timely manner. Constant critical thinking needed to plan routes, ensure correct orders, and locate customers and deliver their orders.

Key Accomplishments:

- Managed time as a freelance contractor to deliver orders in a consistent and timely manner, delivering over 2600 orders.
- Communicated effectively with customers to resolve any issues and ensure their orders were delivered to the correct location on time.
- Managed schedule, orders, and routes using the Doordash Android application and complimentary applications including Everlance mileage tracking and Google maps.
- Worked consistently with Doordash IT support to troubleshoot and resolve the many technical issues with Doordash's Android application.

**Laborer****Small Family Farm CSA****Phone: (608)-625-4178****2020-2021****LaFarge, WI****Supervisor: Adam Varney**

Worked with teams and crews in a high-paced, high-energy environment to take vegetables from the beginning of their life cycle in the spring all the way to their delivery to the consumer.

**Key Accomplishments:**

- Worked with customers to locate desired products and escalate any issues with the product to management.
- Worked with large teams to coordinate and accomplish field tasks in a timely and efficient manner.
- Trained new employees.

**Server****The Old Fashioned****Phone: (608)-310-4545****2018-2020****Madison, WI****Supervisor: Brandon Mueller**

Served customers from all walks of life in a high-traffic and high-paced supper club

**Key Accomplishments:**

- Satisfied up to 100 guests per day, ensuring they had an excellent experience every step of the way through their time with the establishment, escalating potential issues to management.
- Coordinated delivery of food and beverage, referring to complicated tickets to ensure the correct order made it to each guest.
- Trained new employees.
- Provided customer service and resolved queries over the telephone

**Laborer****Robert Downing Landscape Architect****Phone: (608)-322-7571****2017-2018****Madison, WI****Supervisor: Robert Downing**

Worked as a laborer with a small crew to build hard and softscapes in Madison wisconsin.

Retaining walls, stone pathways, and complete landscape renovations were a specialty.

**Key Accomplishments:**

- Contributed to building many beautiful softscapes and hardscapes from project inception to their completion.
- Worked as the foreman on several projects, working with customers and upper management to ensure the customer was completely satisfied with their unique project.

**EDUCATION****University of Wisconsin****Certificate in Full Stack Web Development****Graduated November 2 2022****Madison, WI****ZTM Digital Academy****Currently Attending**

Pursuing advanced web development certifications in Vue, React, HTML, CSS, NodeJS, C#, SQL, and web design as well as certifications for Microsoft Office.