SAMUEL GEORGE

Port Vila, Vanuatu 00000 | +678 7777702 | george18new@gmail.com

Summary

Motivated Junior ICT Engineer with practical experience in IT support, telecommunications, software development and internet security. Bachelor's degree in networking and security, with a growing interest in cybersecurity and blockchain development. Quick to learn, adaptable, with a passion for driving innovation and implementing solutions that benefit local businesses, communities and the Government.

Experience

Graduate ICT Engineer

Vodafone Vanuatu

10/2023 to 04/2025 Port Vila, Vanuatu

- Compiled comprehensive reports on network performance.
- Handled domain setup and DNS management tasks.
- Provided advanced assistance for internet and network issues.
- Assist with periodic health checks for all relevant systems.
- Assist with Helpdesk, procurement of hardware, software, and IT security.
- Operate and maintain various telecommunication platforms.
- Responsible for installing, maintaining, and troubleshooting IP-based networks, and services for clients and internal systems.
- Managed installation, configuration, and maintenance of computer hardware, software, and networks in a corporate environment.

Transmission Engineer (Trainee)

Vodafone Vanuatu

03/2023 to 10/2023 Port Vila, Vanuatu

CORE RESPONSIBILITIES.

• Assist in Transmission Network Maintenance.

Support the operation and maintenance of transmission links, such as microwave, fibre optic, and satellite connections.

• Monitor Network Performance.

Use monitoring tools to track network uptime, signal strength, and bandwidth usage across islands and cell sites.

Maintain Site Equipment.

Assist in inspecting and maintaining transmission equipment at tower sites and network operation centres/data centres.

FIELDWORK

• Field Visits to Remote Sites.

Accompany senior engineers to island or rural sites to conduct checks, installations, or maintenance of transmission infrastructure.

• Assist in Network Upgrades.

Participate in projects involving the rollout of new transmission technologies or network expansions.

• Remote Power Voltage Checks.

Assist in checking backup power (batteries, generators) and ensuring uptime of transmission-related hardware.

Configuration and installation of Nano/Powerbeam m5 technology to customer site

Learning and Development.

Understand Network Topology

Learn the transmission network layout (radio links, fiber routes, satellite hubs) across Vanuatu.

• Follow Safety & Compliance

Observe strict safety standards and ensure compliance with regulatory and internal technical guidelines.

• Learnt Radio Link Configuration.

Learn to configure and troubleshoot point-to-point and point-to-multipoint radio links for backhaul transmission.

• Troubleshoot Transmission Issues.

Learn to diagnose and resolve faults in microwave, fibre, or wireless backhaul systems under supervision.

Industrial Experience Program | Software Engineer Vivid Pacific & University of the South Pacific

08/2022 to 12/2022 Suva, Fiji

Purpose of the program

• USP designed IEP to equip students with practical skills for workforce readiness.

Outcome

- Engaged in teamwork to successfully complete tasks.
- Database administration and Web Development
- Built a network monitoring tool using Django framework (Python)

Skills

- Web Design
- Front End Coding
- · Problem-Solving
- Computer Literacy
- Strong Communication
- Active Directory & Group Policy Management
- DNS (GoDaddy)
- VPN Management (Check Point SmartConsole)
- Helpdesk Ticketing Systems (e.g. Jira)

- Bash / Shell Scripting
- HTML/CSS/JavaScript/Python
- · Basic switch and end device configuration
- · Basic router configuration
- IPv4 Addressing & IPv6 Addressing
- Cybersecurity
- Joomla
- Wordpress Web Development

Education

Bachelor: Networks and Security

University of the South Pacific

2023 Suva

Coursework in Computer Science, Information systems, Networking and Cybersecurity

Languages

English: C2 Bislama: C2

Proficient Proficient

Certifications

- PACNOG31: Practical Cybersecurity
- CCNAv7: Introduction to Networks
- CCNAv7: Switching, Routing, and Wireless Essentials
- CCNAv7: Enterprise Networking, Security, and Automation
- APNIC/OGCIO: IPv6 Deployment and DNS and DNSSEC

Hobbies and interests

- Piano
- Sound design/engineering
- Football
- Website design

Driving licence

Vanuatu Driving Licence (Motor, Common, Heavy Duty)