

SAMY EMAD SAMY ABDULRAZIK

Junior Network Engineer

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Summary

I am a student at the Faculty of Computers and Information, Tanta University, majoring in Information Technology. I have a keen interest in the field of network engineering and strive to continuously develop my skills and knowledge. In addition, I aim to enhance my ability to communicate effectively with customers. I am applying for customer service positions to leverage my technical and communication skills. I believe that my background in technology and my passion for helping others can contribute significantly to providing exceptional service and effective support to customers.

Skills

Technology:

Computer Skills • Help Desk Support • Windows • Microsoft Office 365 • Endpoint Device • TCP/IP • Network Protocols • Operating System • Troubleshooting • Device Maintenance • Networking • Network Basics • Python • IT Management • Network Administration • Security

Soft Skills: Communication • Problem-Solving • Collaboration • Adaptability • Customer Service Orientation • Critical Thinking

Languages: Arabic - Native Speaker • English - Advanced • Tool / Technology

Experience

الأقصى

Maintenance

Location

07/2023 - 01/2024

- Assembly of PC and Laptop hardware
- Selling and testing surveillance cameras
- Network Cabling

Education

Tanta University, Faculty of Computer and Informatics

Bachelor of Information Technology

Tanta, Egypt

2021 - 2025

Training / Courses

Network Virtualization Concepts:- [VMware](#)

Network Support and Security:- [Cisco](#)

Network Basics: - [Cisco](#)

Intro to Ethical Hacking: - [MaharaTech](#)

Computer Hardware Basics :- [Cisco](#)

ICDL:- Bright Bridge Cultural and [Edraak](#)

Python:- [Cisco](#)

HTML & CSS: - MaharaTech - El zero Web School

Introduction to Network Security: - [MaharaTech](#)

Implementation of Computer Network

Fundamental: - [MaharaTech](#)