Gustave Eiffel Tutoring

APP USER MANUAL

Université Gustave Eiffel

Presented By
BOUHAOULA Sana
BOUGHZALA Ghailene
BOUSSIF Melek

Table of Contents

- 1- Introduction
- 2- Installation and Setup
- 3- Product Features and Use Cases
- 4- How to Operate the App
- 5- Troubleshooting Tips
- 6- Frequently Asked Questions (FAQs)
- 7- Glossary
- 8- Conclusion

Introduction :

1.1 Product Overview

Welcome to GustaveEiffel Tutoring, a revolutionary platform that fosters academic excellence through collaboration between students and tutors. Our mission is to create a dynamic and accessible environment where knowledge knows no bounds. This user guide serves as your dedicated companion, unlocking the full potential of the GustaveEiffel Tutoring app and ensuring you embark on a journey of enriched learning experiences.

- **1.1.1 Connecting Students and Tutors:** Gustave Eiffel's tutoring bridges the gap between those seeking knowledge and those eager to share it. Imagine a space where academic support exceeds boundaries, creating an academic network of learners and educators. This platform is not just an app; it's a gateway to a community committed to academic growth.
- **1.1.2 Seamlessness Redefined Navigate the complexities of academia with ease.** Gustave Eiffel Tutoring is more than just a tool; it's an intuitive solution that simplifies finding academic support. Whether you're a student seeking guidance or a tutor ready to share your expertise, this platform is your key to a seamless and efficient educational journey.

Introduction :

1.1 Product Overview

- **1.1.3 Empowering Academic Exchange**: The app is crafted to empower students and tutors in their academic pursuits. Tutors can showcase their skills and availability, while students can explore various subjects and connect with qualified educators.

- **1.1.4 Your Companion in Learning:** Start a learning adventure with Gustave Eiffel's tutoring. This guide accompanies you every step of the way, ensuring you gain the app's full potential. From signing up to exploring features, we're here to make your academic journey effective and enjoyable.

- What's Next?

Now that you have a glimpse of the incredible possibilities GustaveEiffel Tutoring offers, let's delve into the specifics. The following sections will provide a detailed walkthrough, guiding you on how to make the most of each feature. Buckle up for a comprehensive exploration, and let the learning adventure beg

Introduction :

1.1 Product Overview

Welcome to GustaveEiffel Tutoring, a platform connecting students and tutors for seamless academic support. This user guide is your companion to navigate through the app effortlessly.

2. Installation and Setup

2.1 Step-by-Step Setup

Follow these steps to install and set up GustaveEiffel Tutoring:

- 2.1.1. Download the app from the App Store or Google Play.
- 2.1.2. Open the app and sign up or log in.
- 2.1.3. Complete your profile for a personalized experience if you are a tutor
- Navigate to the home page to discover your service

3. Product Features and Use Cases

3.1 App Capabilities

Explore the app's features and how they benefit different user groups:

- **3.1.1. Tutors:**
  Schedule and manage appointments.
  Accept or reject student requests.

- **3.1.2. Students:**
  Search for tutors by name or subject.
  Book appointments and make payments.

4. How to operate the App

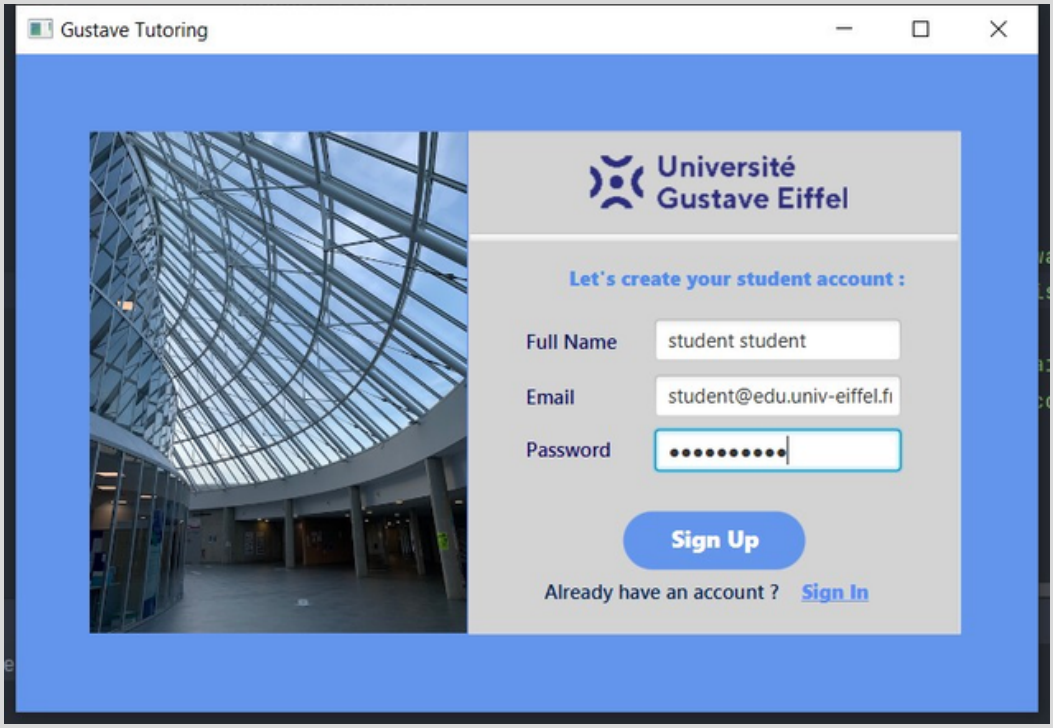
4.1. Signing Up

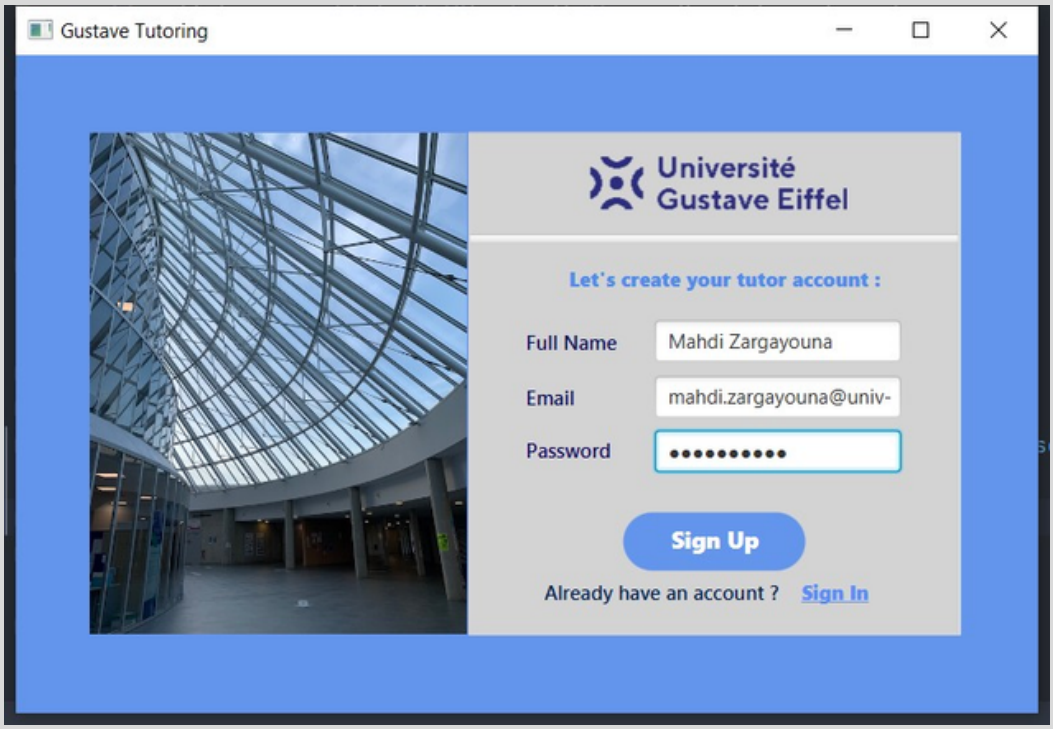
Step 1: Welcome to GustaveEiffel Tutoring!

4. How to operate the App

4.1. Signing Up

Step 1: Welcome to GustaveEiffel Tutoring!





4. How to operate the App

- 1.1. Open the GustaveEiffel Tutoring app.
- 1.2. On the signup page, provide your information
  - Username: Choose a unique username.
  - Email: Enter your email address.
  - Password: Set a secure password.
  - Account Type: Select whether you are a tutor or a student.

- 1.3. Click on the "Sign Up" button.

Step 2: Do you already have an Account?

- 2.1. If you already have an account, click the "Log In" text link at the bottom.

4.2. Logging In

Step 1: Logging In

- 1.1. On the login page, enter your:

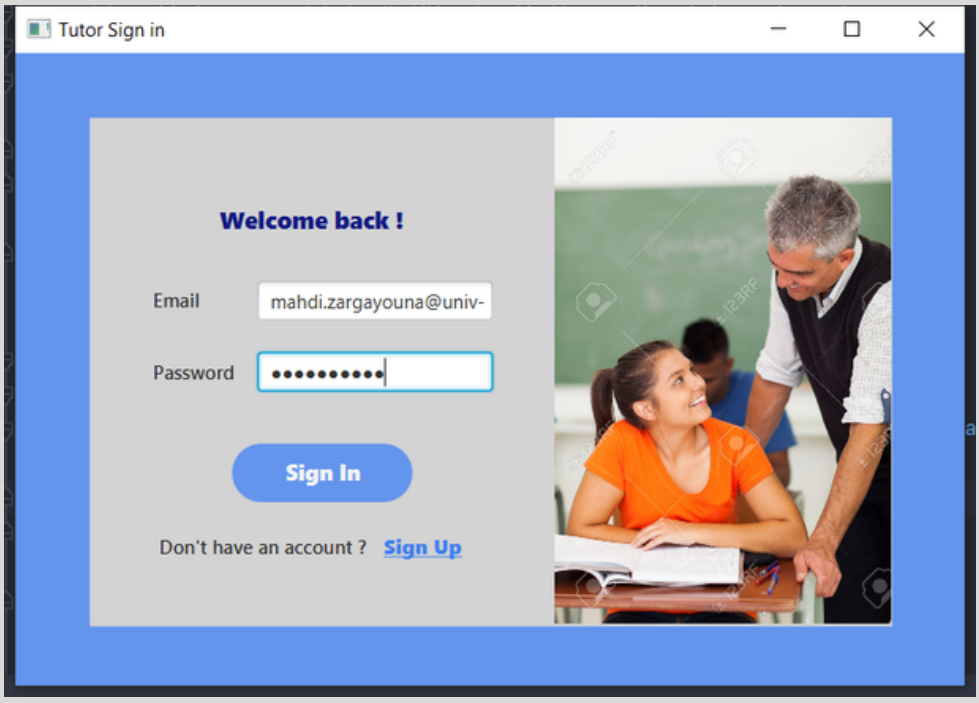
  - **Username: Your unique username.**
  - **Password: Your secure password.**

4. How to operate the App

- **1.**2. Click on the "Log In" button.

Step 2: Don't Have an Account?

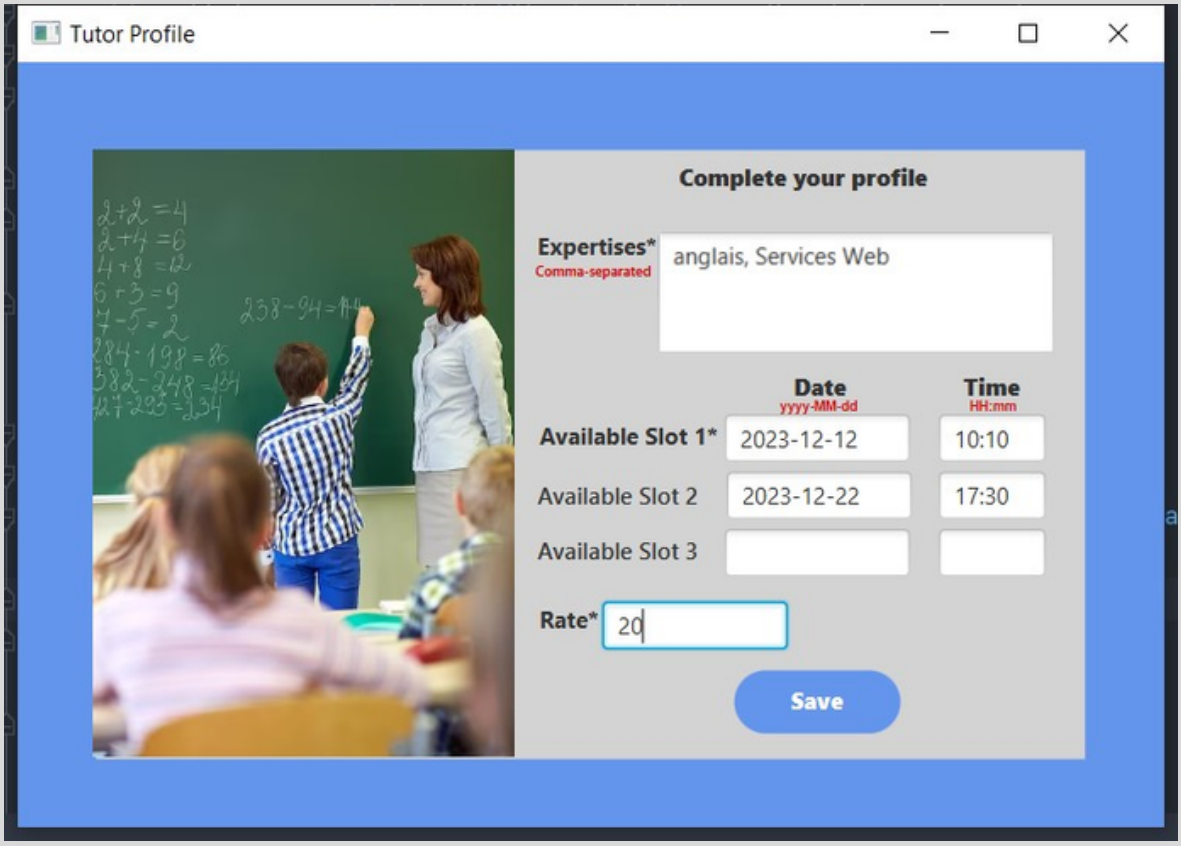
- 2.1. If you don't have an account, click the "Sign Up" text link at the bottom.



4. How to operate the App

4.3. Tutor Profile Setup

Step 1: Tutor Profile Form



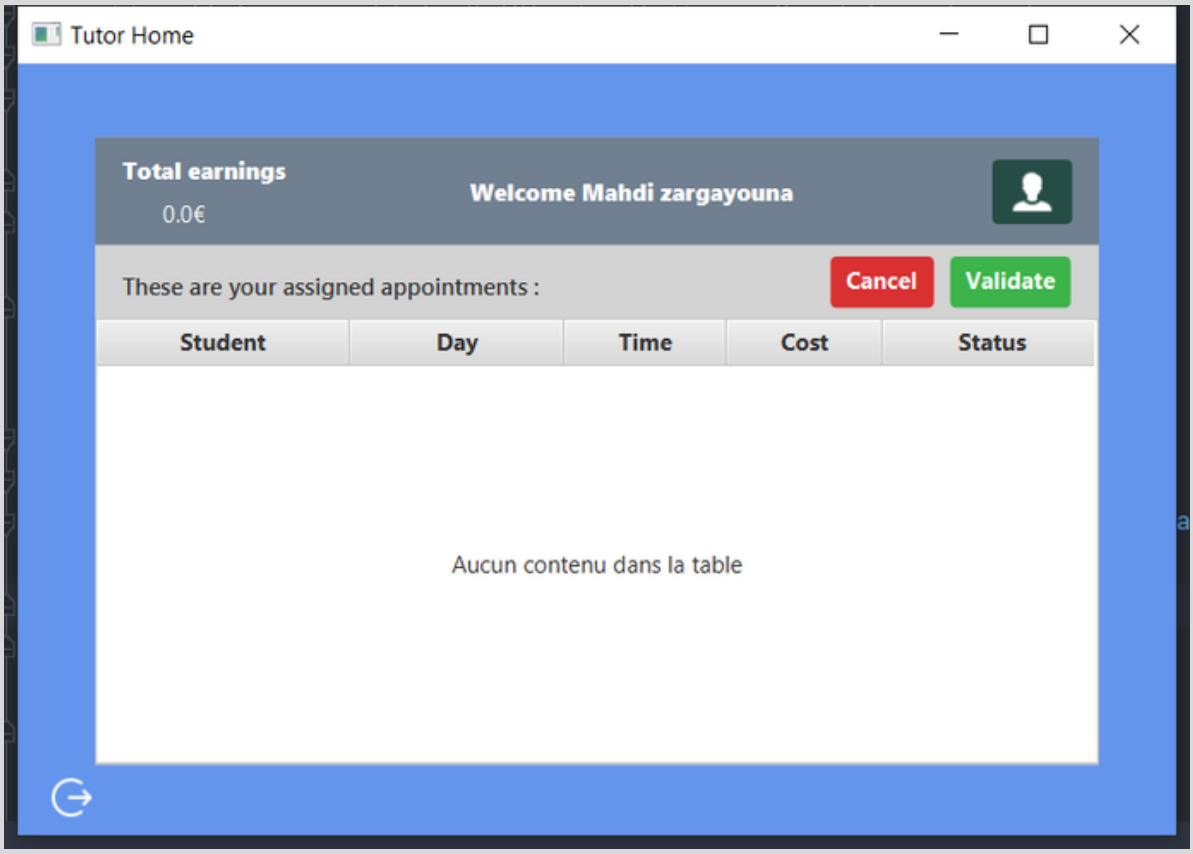
- 1.1. If you are a tutor, you will be prompted to fill in your profile after logging in.
- 1.2. Provide information:
  - **Skills:** List your areas of expertise**.**
  - **Available slots :** Fill your available slots
  - **Price:** Set your tutoring rate.

- 1.3. Click on the "Save Profile" button.

4. How to operate the App

4. Tutor Landing Page

Step 1: Tutor Appointments

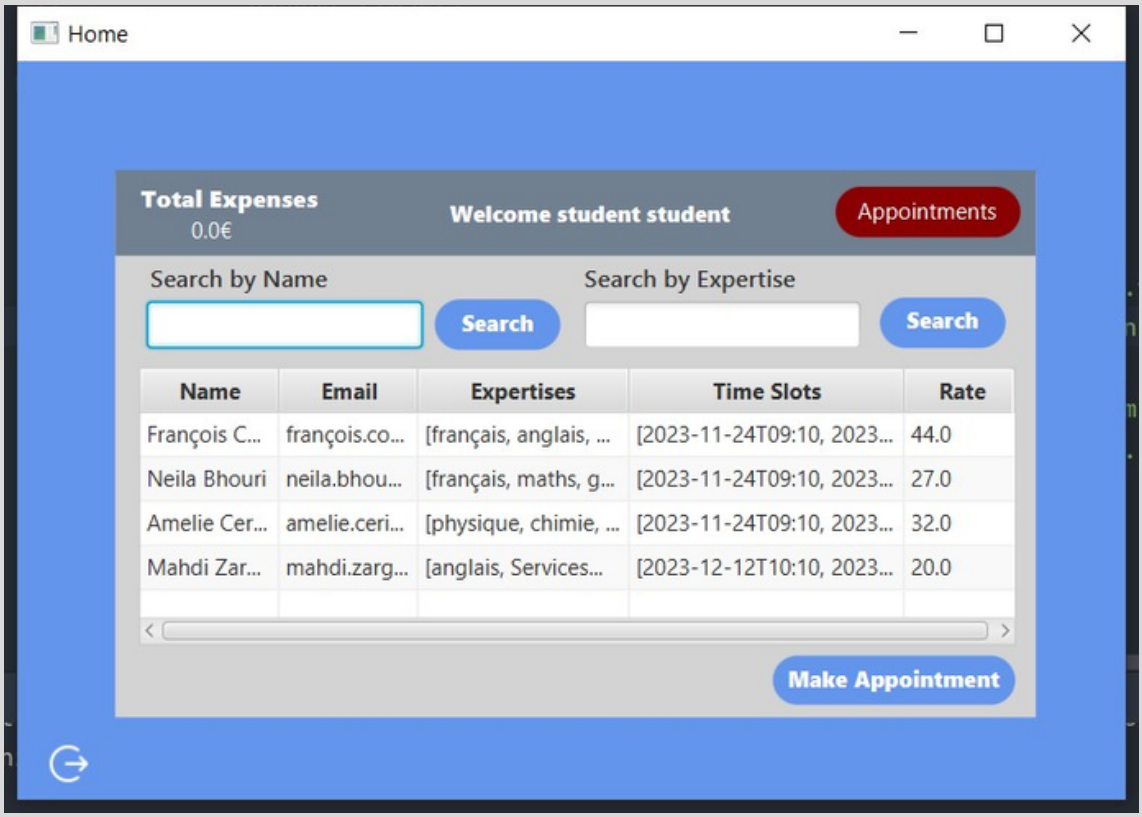


- 1.1. After logging in, a tutor will land on the tutor dashboard.
- 1.2. View the list of appointments scheduled by students.
- 1.3. Accept or manage appointments accordingly.

4. How to operate the App

5. Student Landing Page

Step 1: Student Research



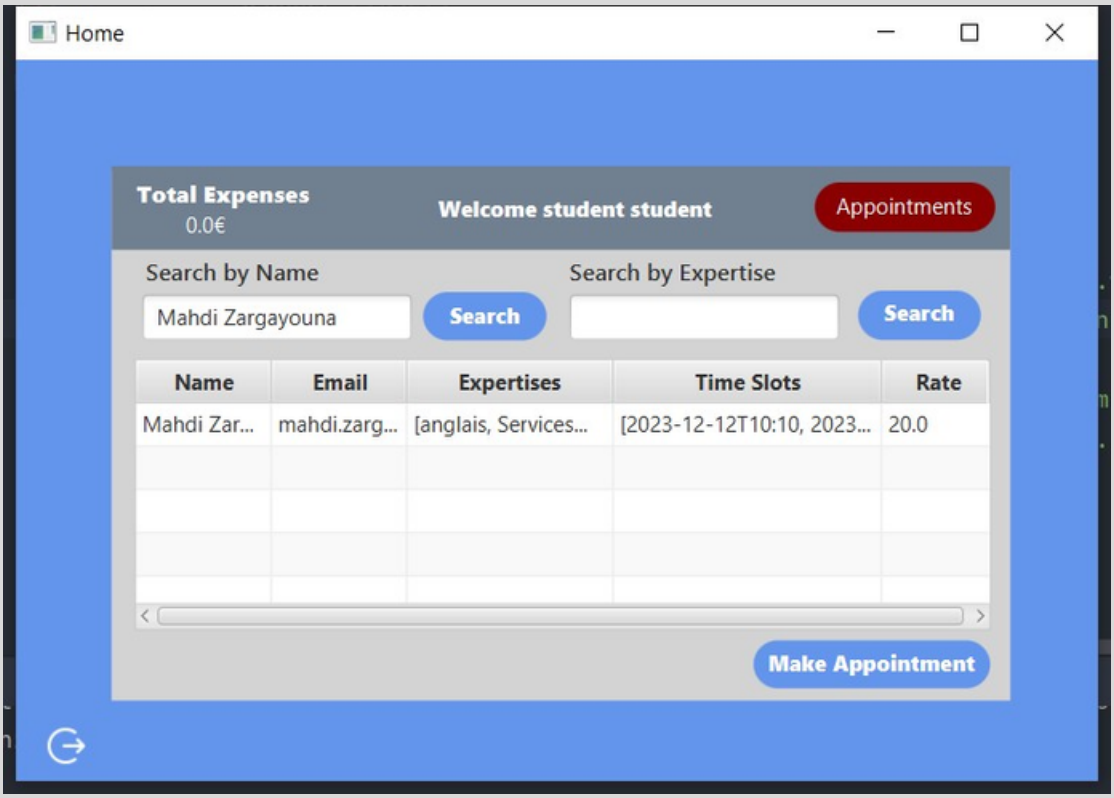
- 1.1. The student will land on the student dashboard after logging in.

- 1.2. Use the search bar to find tutors by name or subject.

4. How to operate the App

5. Student Landing Page

Step 1: Student Research



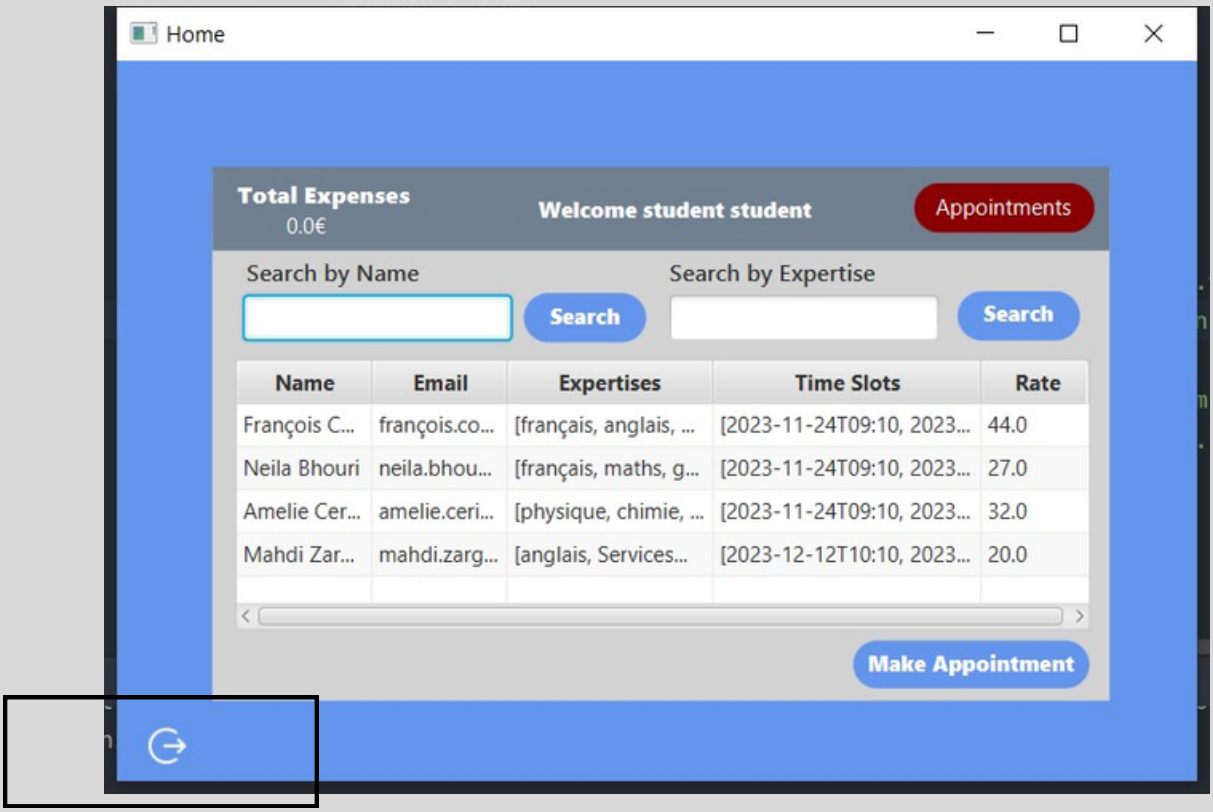
- 1.3. Browse through the list of tutors and choose the one that fits your needs by clicking on the tutor row then Make Appointment.

- 1.4. The student can have a look at all his appointments through the red button “Appointments”

4. How to operate the App

6. Logging Out

Step 1: Logging Out



- 1.1. On both the tutor and student landing pages, find the "Logout" button.

- 1.2. Click "Logout" to log out of your account.

- 1.3. You can log in with another account or exit the app.

5. Troubleshooting Tips

5.1 Common Challenges

Discover solutions for everyday issues:

- **5.1.1. Login Issues:** Ensure correct username and password.
- **5.1.2. Appointment Management:** Check for pending requests.

5.2 Technical Issues

Resolve technical challenges with these tips:

- **5.2.1. App Crashes:** Please make sure your app is updated to the latest version
  Clear cache and restart the app.
  Reinstall the app if issues persist.

- **5.2.2. Connection Problems:** Check your internet connection.
  Switch between Wi-Fi and mobile data.
  Restart your device.

6. Frequently Asked Questions (FAQs)

6.1 Addressing User Queries

Find answers to common user questions:

- **6.1.1. How to Change Password:** Navigate to Profile Settings.
- **6.1.2. Payment Queries:** Check the Billing section for details.

7. Glossary

7.1. Key Terms

Refer to this glossary for clarification on technical terms:

- **7.1.1. Appointment Request:** A student's request for a tutoring session.
- **7.1.2. Billing Section:** App section for payment-related information.
- **7.1.3. Availability Status:** Indicates whether a tutor is open for appointments.
- **7.1.4. In-App Currency Exchange:** Facilitates payment in different currencies.

8. Conclusion

Summarizing the user manual experience:

- 9.1. The GustaveEiffel Tutoring app user manual is designed to be your go-to resource for navigating the app effortlessly.

- 9.2. Regularly check for updates and additions to ensure you have the latest information.

- 9.3. For any unresolved issues or specific queries, contact our dedicated support team for personalized assistance.

Thank you
for you

ATTENTION