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| Samuel Oluwaseun Anari  IT Support Analyst | [samachoo2010@icloud.com](mailto:samachoo2010@icloud.com) • (+234) 8134-218621  [LinkedIn](https://www.linkedin.com/in/samuel-anari/), [GitHub](https://github.com/sanari2019) • Lagos, Nigeria |

Technical-savvy and versatile professional with extensive experience in generating system processes, developing information regression models, and evaluating data mining algorithms in order to provide optimised business solutions. Proven expertise in utilising predictive data modelling, designing power BI applications, and integrating web-based ticket systems. Proficient in procurement software maintenance, track record management, and smooth financial assessments. Known for devising server sites, and addressing/resolving technical issues, while attaining resolution success. Expert at providing technical assistance to obtain consumer satisfaction and retention. Articulate communicator; equipped with extraordinary interpersonal, leadership, negotiation, analytical, and problem-solving skills.

Areas of Expertise

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| * Application Development * System Analysis & Testing * Technical Project Management | * Web Application Design * Software & System Integration * User Interface & User Experience | * Data Access Management * Recordkeeping & Data Analysis * Server Maintenance & Deployment |

Professional Experience

Evercare Hospital Lekki, Lagos, NG 2021 – Present

Information System & Data Analyst

Enabled staff with swift business processes and financial decisions by establishing 20 automated power BI applications for assessing information in real-time. Generated and maintained procurement and software for inventory standardisation processes while offering second-level assistance and instruction to new members in Oracle E-Business Suite. Introduced and coordinated consumers, vendors, products, and purchasers in Oracle ERP, as well as monitored user permissions across organisation.

* Secured employee/counsellor of month award for excellent performance, diligence, and attention to detail.
* Successfully enhanced procurement business process measurable metric by 30% via creating data validated sheets for easier data entry and data accuracy for ERP system data.

**Layer3 Limited, Lagos, NG 2021**

**IT Support**

Developed Standard of Procedures to help reduce training costs, while also providing technical support while working with Manage Engine to keep track and deliver support system. Established automotive onboarding tasks, while verifying documentation, budgets, and forecast analysis by designing and executing various MS excel macros and visual basic tools. Monitored track record of all supplies/inventory processes by uploading 100 vendor records and 50 general expenses of items in Oracle’s ERP system.

* Reduced time-to-close tickets by 30% YTD and ensured average closing of 120 tickets per month.
* Obtained turnaround time increment by 80%, data entry accuracy by 60%, and negligible error reduction by 50% via constant optimisation of seamless workflow and progress.
* Optimised operational efficiency and workflow uniformity and minimised training cost by 40% by generating standard operating procedures for providing smooth and easy training to new hires.

**Rayomimo Nigeria Limited, Lagos, NG 2018 – 2019**

**Front-End Developer**

Devised client interfaces and web servers by utilising various languages, such as Python, Django, jQuery, and Java. Addressed creation and administration of front-end user interfaces, while using HTML, CSS, and JavaScript.

* Oversaw a data entry project enabling 1M records to be entered into database in one month.
* Assessed and resolved complex technical issues regarding establishment of Django-based applications by coordinating with other developers and technical staff.

**Lagos Business School, Lagos, NG 2015**

**IT Support Technician**

Established automated support service tickets to review and deliver support services. Sustained computer networks for all kinds of firms, providing technical assistance and guaranteeing the smooth operation of the entire company.

* Attained daily resolution success rate of 95%, while closing almost 120 tickets per month.
* Delivered technical assistance to over 200 students and 100 staff members of on-premises analyst and network team in development of organisation.

Education & Credentials

**Data Analysis & Visualization with Power BI Nanodegree**

Udacity & Microsoft, Cloud/Data Scholarship Program

**Bachelor of Science in Computer Science**

University of Lagos, Lagos, Nigeria

**Foundation Diploma Programme II | Computer Science (A-Levels)**

University of Lagos, Lagos, Nigeria

Technical Skills

Power BI | Tableau | QlikView | MySQL | SQLite3 | MongoDB | JSON | Oracle SQL| Microsoft Office Suit | Google Docs | Java | JavaScript | M / R/ Python (Scikit, NumPy, Pandas) | HTML5 | Linear and Logistics Regression | Decision Trees | Dax Studio | Git | Django, Flask

Professional Training

Front End Development Challenge & Nanodegree Course, Udacity, Bertelsmann Technology Scholarship, 2023

Introduction to Programming Challenge Course, Udacity, Access Advance Africa Scholarship, 2022

Business Analytics Challenge Course, Udacity, Bertelsmann Technology Scholarship, 2021

CS50’s Web Programming with Python & JavaScript, Harvard, harvard.edu, EDX., 2020

Professional Development

Mail System | Network | Customised Google Search | E-Commerce auction site | Waggle lapdog vs lapcat analysis | Evercare Oracle ERP/Finance Price-Trend Report | Market Analysis Report for National Clothing Chain | Olympic | Historical Olympedia.org Analysis | Waggle Lapdog vs Lapcat devices Analysis | Swarm Intelligence

Certificates

Certified Analyst Microsoft, Microsoft, 2022