

Case study on cab Data set

- Image wise analysis of the given cab data set
- Starting off with the first image shows that compared to other cities the average driver cancellation % is almost the same while the trip size is less and average estimated time is way more.
- That's why the average customer cancellation % is more in every 4 hour window.
- The 2nd image shows the Average driver and customer cancellation respectively along with the average demand for every zone in every 4 hour window.
- The 3rd image shows the average fulfillment % for the total no. of the requests received in every city, for every four hours window and the fulfillment % remains the same in every city for the total requests received.
- The 4th and the important image shows that the trip time is less. But ETA is more, Demand is less compared to other cities in all 4 hour windows. But the prices are high, which means proper calculation of ETA and reducing prices will surely resolve the issue of more customer cancellations in every zone at Hyderabad.
- Fifth and final image shows the Zone wise and the 4 hour window wise data of Hyderabad city in which we can clearly see the same price for both high demand, low demand zones and hours respectively and that's why customers are choosing against the high prices in low demand areas.
- ❖ **CONCLUSION:** Reduction of ETA as every trip size is less and reducing the price structure for low demand areas will help in preventing the customer cancellation count in every zone and at every four hour window in Hyderabad.





