



A Social Welfare Establishment for Covid Relief

FIRST THINGS FIRST!

Batch wise: 27th of the Next month

Voice of Hope and a 'Namaste' could do wonders!!

Time frame

25th May 10p.m. - Final list of volunteers

22nd May 10p.m. - Cities list decided

25th May 10p.m. - Deciding your city and work days

27th May 10p.m. - allotted cities and contribution slot

28th May 10p.m. - work started

25th May 10p.m. - leaders decided

A month later after u start - receiving volunteer and leader certificate

Vision - "We believe in strength of humanity and one's unique capability to contribute to the country in this pandemic. During these tuff times we can be the messiah in disguise by a simple NAMASTE that could let someone breathe!

Mission - To be able to help people with O2 supply in tough times like in this pandemic

Philosophy - To be a messiah in disguise by a simple 'NAMASTE' that could let someone breathe

Inception

- CoviO2 is an organization formed by the collaborative efforts of the student and a doctor.
- The organization is driven by transparency, willingness to be bold and to strike out in new directions. Founded and lead under the supervision of a doctor, we aim to dedicate extensive hours of voluntary service to make a large impact in our mission to help communities build their resilience and overcome the Covid-19 crisis together for the year 2021-2022.

Problem Statement - It gets extremely difficult for someone who is in dire need of these resources to get hung up on call or being told that they don't have the resource even after contacting the exhaustive list of numbers and email-ids. Posts on social media with requests for supply may be unanswered or Hospitals may need it. Sometimes, the people themselves check for posts having supply of oxygen but may not find it rightly.

<https://www.theverge.com/2021/4/25/22402273/twitter-whatsapp-facebook-triage-center-india-oxygen-hospital-coronavirus>
<https://indianexpress.com/article/cities/delhi/beds-to-cylinders-people-lend-a-hand-on-social-media-7287729/>

Aim -

To provide oxygen at the nearest location possible at the earliest all of this by doing our part to bridge the gap between the supply and demand of oxygen cylinders by verifying their authenticity and updating them in an organized manner for the needy ones. A 'Namaste' can save lives.

MISSION NAMASTE -

- Help hospitals via enquiring by phone call by volunteers and then finding the nearest supplier in that area of the allotted city. The details of the nearest supply in that area would be forwarded via sms, DM or mail with a 'Namaste' to the hospitals and the screenshot of the message should be sent to the leader for confirmation of work. The volunteers must fill the informative sheet to keep the track of all the numbers called. All of this is under the supervision of the leader who will fill the management sheet.

OR(IF HOSPITALS DON'T PICKUP CALLS!)

- Help people in need via volunteers answering social media requests by finding the nearest supply in the allotted city of the required area of the person in need and writing those details by a DM, sms or mail with a 'Namaste' and the same screenshot should be then sent to the leader for processing by the social media team. The volunteers must fill the informative sheet to keep the track of all the numbers called. All of this is under the supervision of the leader who will fill the management sheet.

OR(IF REQUESTS ARE NOT MANY!)

- Help find the supplier by the volunteer in the allotted city area and just fill the informative sheet. The sheet will then help us post the supplier details on our social media page via the social media team. All of this is under the supervision of the leader who will fill the management sheet. (Informative sheets link will be provided to by the respective city leaders.)

THE SEQUENCE HAS TO BE FOLLOWED!

Help India Come to life!

How to contact the hospital via call?

- Call the hospital which is within the allotted city
- Ask them if they need O2 concentrators, cylinders, refills
- Ask them their location
- Do they prefer home delivery or pickup
- Units of objects required
- Do they have their adhar number or are they ready to give refundable deposit(if asked by the supplier)
- Ask them if they need the supplier's detail via sms, mail or a DM on social networking sites.
- Call the nearest supplier and confirm if they have what is needed
- Fill the informative sheet

Seeing requests on social media for O2 concentrators, cans and refills wouldn't be a problem

Help India Come to life!

How to find the supplier?

This is the website: <https://covid19-twitter.in/> Kindly go on this website. Search your allotted city. Tick mark only in the 'Oxygen' box. Search. You will see a lot of tweets claiming to have oxygen cylinders or you google it up? **You are supposed to call them and ask about the authenticity and relevancy of the information.**

Questions you are supposed to ask :

- 1) Total Units of Oxygen cylinders, refills & concentrators supply
- 2) Price of Each Oxygen cylinder, refills & concentrators
- 3) Supplier's location
- 4) Additional Phone number(if any)
- 5) Delivery options(Home delivery available or not)
- 6) Any specific requirement to get the resource(Aadhar card, refundable deposit etc)

Rules

- If any particular message is to be addressed to a particular person then DM them to avoid disturbance to the whole group
- Recording won't be allowed, MoM can be noted down
- Only those who fill the voluntary service form and attend the meeting will be allowed cities as a volunteer
- The voluntary service that you will be giving is for as long as 1 month with a commitment of minimum 2 hours per week.
- You will have to work for a minimum of 2 hours per week for a period of 2 months to be able to become a leader in voluntary service by managing city volunteers.
- Hindi,English,Marathi and other forms of language may be used to better communicate.
- The meetings will only last for 45 mins maximum
- Group leaders will conduct separate meetings with their respective city volunteers
- No document should be shared or disclosed unless asked to do so by your leaders.
- Any foul language will instantly force us to remove you from the group
- DM should only be done with prior consent of the one in need
- Only relevant things should be DM ed
- Any false or unsure information regarding the details of the supplier should not be forwarded as it will defame our establishment
- DM is the for the sole purpose of helping people out

Rewards

- You will have to work for a **minimum of 2 hours per week for 1 month to get the appreciation certificate signed by a doctor for voluntary services on the two days allotted to you with the time slot you choose to work in.**
- Moreover, You will be helpful to your country in the unfortunate situation that has befallen upon it and help India come to life! You are no less than a covid warrior as you also will get into the critical war zone in which you will fight against time for resources. You help save an unknown person's life, literally! You will help your fellow countrymen in these difficult times by reducing their burden of wandering everywhere for resources.

Facts

- The NGO is not registered
- Supervised and co-founded by a doctor
- The founders are just entering adulthood
- We have people from different walks of life and culture, so feel free to talk!

How to talk with the Supplier and hospitals and there on social media?

- Be Polite.
- Start with 'Hello', 'Namaste' or in the state's regional language or as per the time of the day (Good Morning, Good Evening etc)
- Appreciate them by saying kind words like "You are doing a great job for the country.", "The entire India is proud of you." and "People like you show us that humanity is still alive."
- NEVER EVER CLAIM THAT YOU ARE ASKING OR GIVING BECAUSE YOU NEED THE RESOURCE because in that case, the supplier will reserve the resource for you and someone who actually needs it might not get it. In case of hospitals, do not give assurance of providing supply to them as it will only create pressure on you and you may be held responsible in worsening the condition of the patient. Only tell the hospitals with their prior consent of messaging that you will try to DM them the nearest possible supplier's details with a Namaste.
- Please be very careful while handling DMs on social media.
- If they don't ask the purpose behind your calling then no need to mention because some people only provide information if you actually need the resources.

- If they ask, then and only then, say that I am 'name' and I am speaking from CoviO2. No need to specify that we are all a group of youngsters as that might not give an impression of our seriousness to them. Inform them that "this is in collaboration with a doctor from Grand Medical Collge". They realized that a lot of patients condition was getting critical because they didn't let out the resources despite having no dearth of the same. So they have started this initiative in the form of CoviO2.
- After that if they deny to provide the information, which is quite rare but if they do, then say 'thank you' and put off the call. But once again don't lie that you actually are in the need of the resources.
- Be Compassionate. If someone talks to you a little rudely, kindly understand that they've been receiving such calls all day and night since the beginning of the pandemic. So, kindly stick together with your polite tone and start appreciating them, this should work out.

How will we reach people who need us?

The project that we have undertaken is of no use if people don't access our google sheets with verified information about availability of oxygen cylinders in their hometown.

You will be a savior in disguise by giving them the exact information that they would need through mail, DMs or sms with a 'Namaste' and forwarding that screenshot to the leader who will then give away the same to Social media team. We have our website and app too where the information would be put up. We are planning to have our social media handles handy too.

(Note: These accounts are only for viewers. Volunteer Communication will still be done only on WhatsApp)

Kindly Follow and Share as much as possible so more people can know about our initiative and can help themselves through our organized and verified resources

WE UNDERSTAND!

Tired some day and not be in the position to call. In that condition, kindly don't work. I repeat, kindly don't work!! The main reason behind this is if you are tired and you still continue to work, there is a high probability that you might make a mistake in noting down the information on the official google sheet and it can cause a huge problem as it defeats the whole mission of our NGO. For example, you may write the price as 10000 instead of 1000, or write 7 instead of 6 in a phone number. In case you're tired some day, kindly contact your team leader and inform him/her about your problem. He/she will help you switch you days with someone else(for one-time only, not permanently.) (Note: This is just to help you out. Kindly don't make it an everyday practice.)

WE ARE UNDER CONSTRUCTION!

ANY CHANGES MADE THE ESTABLISHMENT WILL BE ADOPTED IN OUR WORK STYLE!

FAQs

1. What should I do if I wish to volunteer?

Kindly fill out this form after working for a period of 1 month: <https://forms.gle/5r5GZfR2t3RVC7Pr6>

This link is available in the description of WhatsApp group.

2. Till when can I volunteer or bring someone else to volunteer?

FOREVER. Starting with 2 months.

3. What if I call a supplier and he/she doesn't pick up my call?

You are supposed to call a supplier two times on the very day you called him initially. If he/she doesn't answer any of these both calls, you are supposed to mention it in your group's Google sheet and the person working the day next to you will call him/her again once the next day. If he/she still doesn't answer, then that number will be discarded. But mostly if someone has the resources and wants to provide them, he/she will definitely call you back within 3 hours.

4. Will I necessarily get my native city to work on?

Your native city should be on our list of cities for that to happen. If it is, you can always fill out your preferences in the registration form and we will try our best to allot you your preferred city but due to limited number of people being able to work on one city, you might be assigned to your second or third preferred city or in rare case, a completely random city.