



Technology & Transformation – ET&P: ServiceNow | Analyst

What impact will you make?

Every day, your work will make an impact that matters, while you thrive in a dynamic culture of inclusion, collaboration, and high performance. As the undisputed leader in professional services, Deloitte is where you'll find unrivaled opportunities to succeed and realize your full potential.

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Your potential, unleashed.

India's impact on the global economy has increased at an exponential rate and Deloitte presents an opportunity to unleash and realize your potential amongst cutting edge leaders, and organizations shaping the future of the region, and indeed, the world beyond.

At Deloitte, your whole self to work, every day. Combine that with our drive to propel with purpose and you have the perfect playground to collaborate, innovate, grow, and make an impact that matters.

The Team

As a ServiceNow Global Elite Partner with 11+ years of experience delivering ServiceNow transformation programs for 5,500+ clients, Deloitte understands this new world of work. And with our deep industry expertise and capabilities spanning Deloitte's Advice, Implement, and Operate (AIO) offerings, we've integrated advisory services into our 6,000+ ServiceNow implementations and innovation-led operations. Together, we can re-architect work and help you unlock business value—creating a better future. [Learn More about ServiceNow practice](#)

Your work profile

As an **Analyst** in our **ET&P: ServiceNow** Team you'll build and nurture positive working relationships with teams and clients with the intention to exceed client expectations: -

- Build high-quality, clean, scalable, and reusable code by enforcing best practices around software engineering architecture and processes (Code Reviews, Unit testing, etc.)
- Work with the product owners to understand detailed requirements and own your code from design, implementation, test automation, and delivery of high-quality products to our users.
- Design software that is simple to use to allow customers to extend and customize the functionality to meet their specific needs.
- Help design and implement new products and features while also enhancing the existing product suite.

Desired qualifications

- 0 years of experience with Java or a similar OO language
- Passion for JavaScript and the Web as a platform, reusability, and componentization
- Experience with data structures, algorithms, object-oriented design, design patterns, and performance/scale considerations
- Experience with any of the modern UI frameworks like JavaScript, Angular, React, or Vue
- Strong analytical and design skills

- Working knowledge and ability to use tools to assist with daily tasks (IDE, debugger, build tools, source control, ServiceNow instances, profilers, system administration/Unix tools)
- Must be clear communicator able to discuss and evaluate recruitments with client

Location and way of working

- Base location: Pan India
- This profile does not involve extensive travel for work.
- Hybrid is our default way of working. Each domain has customized the hybrid approach to their unique needs.

Your role as Analyst

We expect our people to embrace and live our purpose by challenging themselves to identify issues that are most important for our clients, our people, and for society.

In addition to living our purpose, Analyst/Consultant across our organization must strive to be:

- Inspiring - Leading with integrity to build inclusion and motivation.
- Committed to creating purpose - Creating a sense of vision and purpose.
- Agile - Achieving high-quality results through collaboration and Team unity •
Skilled at building diverse capability - Developing diverse capabilities for the future.
- Persuasive / Influencing - Persuading and influencing stakeholders.
- Analytical Acumen - Leveraging data to recommend impactful approach and solutions through the power of analysis and visualization.
- Effective communication – Must be well able to have well-structured and wellarticulated conversations to achieve win-win possibilities
- Strategic Thinking & Problem Solving - Applying strategic mindset to solve business issues and complex problems
- Tech Savvy - Leveraging ethical technology practices to deliver high impact for clients and for Deloitte
- Empathetic leadership and inclusivity - creating a safe and thriving environment where everyone's valued for who they are, use empathy to understand others to adapt our behavior's and attitudes to become more inclusive.

How you'll grow

Connect for impact

Our exceptional team of professionals across the globe are solving some of the world's most complex business problems, as well as directly supporting our communities, the planet, and each other. Know more in our [Global Impact Report](#) and our [India Impact Report](#).

Empower to lead

You can be a leader irrespective of your career level. Our colleagues are characterised by their ability to inspire, support, and provide opportunities for people to deliver their best and grow both as professionals and human beings. Know more about [Deloitte and our One Young World partnership](#).

Inclusion for all



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At Deloitte, people are valued and respected for who they are and are trusted to add value to their clients, teams and communities in a way that reflects their own unique capabilities. [Know more about everyday steps that you can take to be more inclusive.](#) At Deloitte, we believe in the unique skills, attitude and potential each and every one of us brings to the table to make an impact that matters.

Drive your career

At Deloitte, you are encouraged to take ownership of your career. We recognise there is no one size fits all career path, and global, cross-business mobility and up / re-skilling are all within the range of possibilities to shape a unique and fulfilling career. Know more about [Life at Deloitte.](#)

Everyone's welcome... entrust your happiness to us

Our workspaces and initiatives are geared towards your 360-degree happiness. This includes specific needs you may have in terms of accessibility, flexibility, safety and security, and caregiving. Here's a glimpse of things that are in store for you.

Interview tips

We want job seekers exploring opportunities at Deloitte to feel prepared, confident and comfortable. To help you with your interview, we suggest that you do your research, know some background about the organisation and the business area you're applying to. [Check out recruiting tips from Deloitte professionals.](#)

Note: We are delighted to share that, along with the full-time role, you will have the opportunity to begin your journey with us through a voluntary virtual internship from January to June (with stipend). This will be followed by a mandatory 3–6 month in-person internship from July to December, after which you will be onboarded as full-time employees. We believe this phased approach will give you valuable exposure, continuous learning, and a smooth transition into your professional career.