



Says



Thinks

What are their wants, needs, hopes, and dreams?  
What other thoughts might influence their behavior?

What do patients at Health Hub Medical Clinic say?

What might be going through their minds?

This can include their concerns, questions, or feedback.

This can encompass their worries, expectations, or goals related to their health.

preparation and maintenance of ZOHO books for health hub medical clinic

sanchitha R  
logeshwari C  
rithika M  
rukkumani B

What emotions do patients experience when visiting the clinic?

This can range from anxiety or fear to relief or comfort.

: What actions do patients take at the clinic?

This could involve checking in, filling out paperwork, or discussing symptoms with medical staff



Does

What behavior have we observed?  
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?  
What other feelings might influence their behavior?