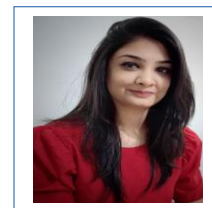# Soumya Jhangiani

✉ soumya0512@gmail.com
📱 +91-8805266759

Key Skills

- IBM Mainframes
- COBOL,JCL,DB2,CICS,VSAM
- ENDEVOR, SCLM
- File manager , Xpeditor , Insync
- IBM RDZ Debugger, DumpMaster
- Tivoli Work Scheduler, PLUSPACK
- HP ALM, qTest
- Agile
- UX Design

Soft Skills

Analytical	Collaborator
Leader	Communicator
Thinker	Planner

A quality and result oriented **IT professional** with more than 9 years of experience in Investment banking, Capital Markets, Payments & Lending domain. Extensive exposure to release wise development and migration projects. Inclined towards Enterprise solution delivery, Business Analysis, and Cost optimized solutions.

Profile Summary

- Resolute and committed professional, offering over 9.5 years of business requirement analysis, program design, coding, testing, reviews, implementation and support.
- Skilled in achieving organization values & vision, overcoming complex business risk & challenges, making high-stake decisions in coordination.
- Extensive experience in managing critical technical projects.
- Proficient in maintaining healthy relations with clients and communicating on a regular basis.
- Proficient in Business Operations Analysis by analysing business processes and workflow to design solutions.
- Team-based Management style with expertise in driving the company's vision into reality.

Education

- **2011:** B.E (Computer Science) from RGPV Bhopal
- **2007:** Higher Secondary(12th) from St Mary's convent school, Ujjain(Central board of secondary education)
- **2005:** High School(10th) from St Mary's convent school, Ujjain(Central board of secondary education)

Notable Accomplishments across the Career

- Received multiple client appreciations in CTS for outstanding performance in acquisitions during deployment.
- Received appreciation for Optimizing payment processing script to reduce its time by 60% to process multiple payments.
- Simplified complex programs to process swift and SEPA payments in maintainable and modularized format in HSBC.
- Bagged Certificate of Appreciation at TCS for being employee of the month multiple times.

Career Timeline

Jan'12 – Nov'14	Nov'14 – Apr'16	Since Apr'16
tcs TATA CONSULTANCY SERVICES	HSBC	Cognizant

💼 Work Experience

April'16 – Present with **Cognizant Technology Solutions**, Pune as Sr. Associate

- Collections & Recovery project for a Banking Account: It is a system which improves collection effectiveness, collector productivity, and management control by providing automated support of collections activities. It supports account collection processing for multiple products including credit cards, instalment loans, mortgages, utility bills and tax collection. Worked on around 20 projects for this application & following are the typical activities which were carried out as part of association with this project:
    - Formulating technical specification document from high level functional specifications
    - Getting clear understanding of functional requirements from clients
    - Impact analysis so that existing functionality do not get hampered by adding new functions/requirements
    - Code analysis to identify best possible solution to fulfil the task in optimized and maintainable way
    - Code development from the technical specification document
    - Testing the code with the target of 0 defect (unit testing)
    - Support activities like production support, UAT and SIT support
    - Service improvement program
    - Change request creation
    - Defect management
- First Niagara Acquisition: When client acquires different businesses, the data from business system needs to be ported onto the client system.
    - Tasks included mapping of data from source to destination system and development of processes to load data from flat files onto the client system
    - Cross business and functional analysis of data, design/develop load plan & building mappings
    - Involved in requirement gathering, solution design, development, user acceptance and testing felicitation
    - Delivered multiple new components with minimum defects. Was highly appreciated by mangers and clients

November '14 - April'16 with **Hong Kong Shanghai Banking Corporation**, Pune as Software Engineer

- HSBC Connect – Payment Channel: Connect is a corporate banking application. Provides key corporate customers with a single gateway to bank payments and reporting services. Acts as a delivery channel between customers and back office. The payment channel accepts more than 70 formats of file, validates, performs functions and converts it into back-office format. Following were the activities performed:
    - Apart from responsibilities like requirement gathering, analysis & coding, we provided suggestions to client for functional improvements in the system, which require sound and good understanding about various payment message standards such as SWIFT, SEPA, ACH, International payments level 3 support to multi flavoured payment system of APAC, Europe, Middle-East regions and French territories ensuring minimal to no interruption for corporate clients
    - Worked individually with Mexico & US clients and enhanced the payment channel as per their requirement
    - Worked closely with sponsors, end-users, regional IT teams and service assurance teams throughout the change lifecycle and provide detailed handover as change is delivered and integrated into a wider bank system
    - Converted multiples codes into more maintainable formats
    - Automated the codes to save both time and improve performance of system, provide high risk analysis as a result of implementation of any functionality
    - Service improvement program
    - Change request creation
    - Defect management

April'12 - November'14 with **Tata Consultancy Services**, Pune as System Engineer

- Tax Reporting Project: The current & future projects under TCS will aid the Analyst Programmer to work on new requirements for Tax reporting changes and identify the RBC US Wealth management applications. Tax reporting is a system where reporting and generation of Tax forms is done for RBC's clients. As part of the requirement RBC has to maintain 4 years of Historical data in the system database. And all the reporting has to be done on the basis of Reporting

year. Tax reporting includes the following :1099 Combined Tax Information Summary, REMIC reporting, Form 2439, 1042S – Foreign Accounts, IRA 1099-R, IRA 5498, Fair Market Value, Duplicate IP forms.

- Involved in requirement gathering, solution design, development, user acceptance and testing felicitation
- Developed new forms and handled history for US clients
- Development of Batch and CICS components as per the requirements
- Development of data extraction components as per the requirements
- Monitoring the applications during the testing phase and rectifying the issues during the User Acceptance Testing and Production run
- Gained functional knowledge & completed Wealth Management & Capital Markets Certification

January'12 - April'12 with **Tata Consultancy Services**- Initial Learning Program

- Underwent Regressive training in Mainframes

Personal Details

Date of Birth: 5th December 1989
Languages Known: English, Hindi, Sindhi
Address: 63 Sainath Nagar, Ujjain (M.P.) - 456010