# How Organizations are limplementing Robotic Process Automation (RPA)



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# Module Overview



Roadmap

**Robot maintenance** 

Impact on workforce





#### **Center of Excellence**



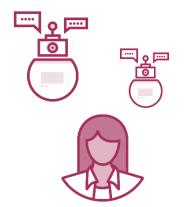




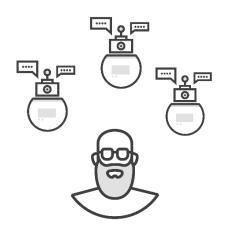


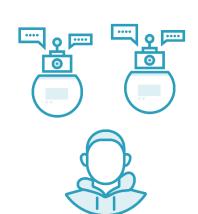
#### Top-down

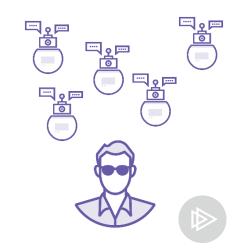
#### **Grassroots**

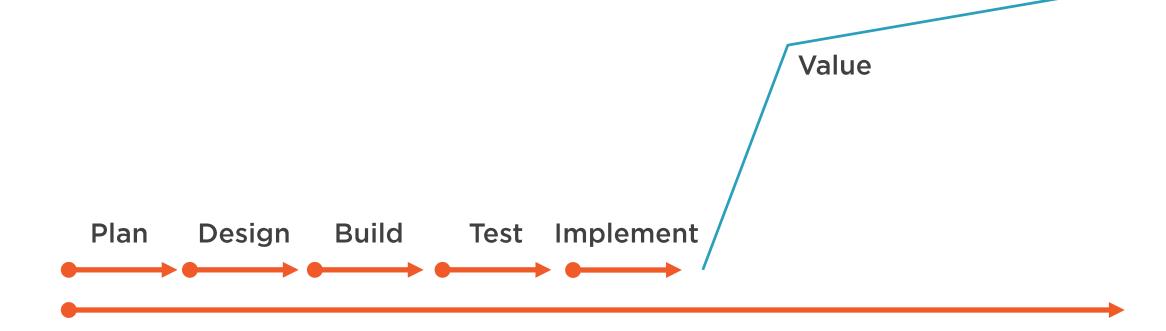




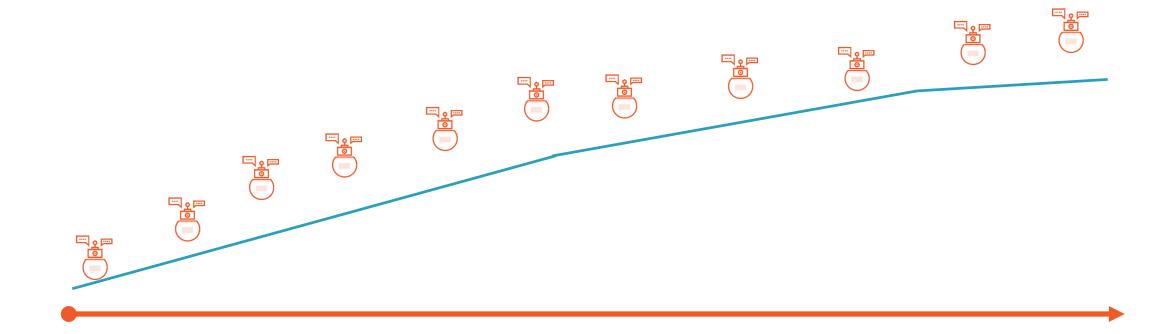




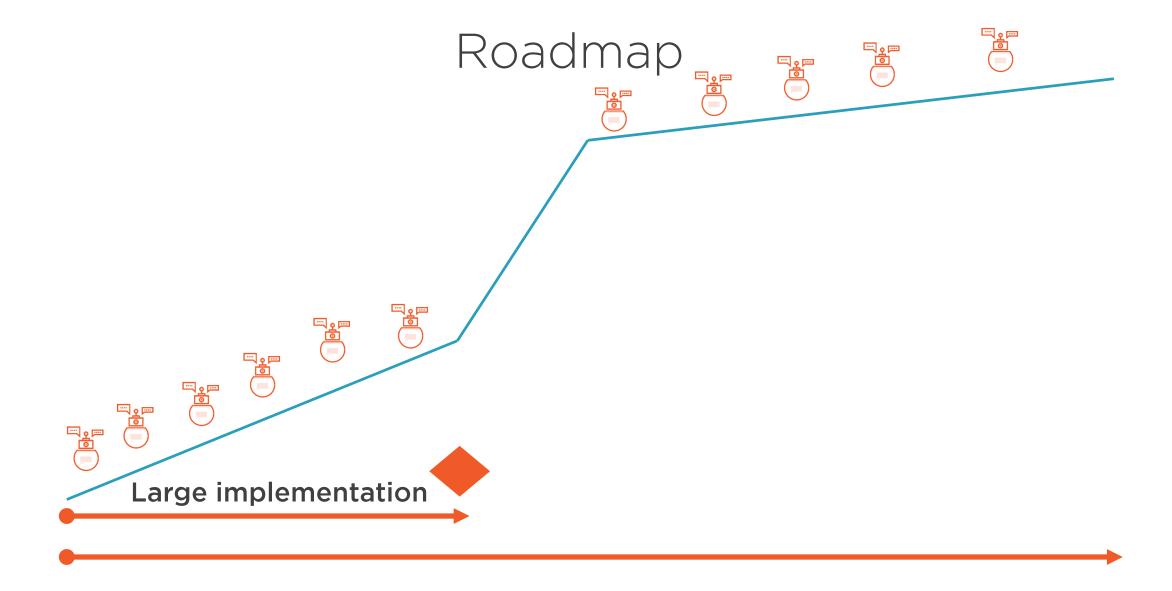


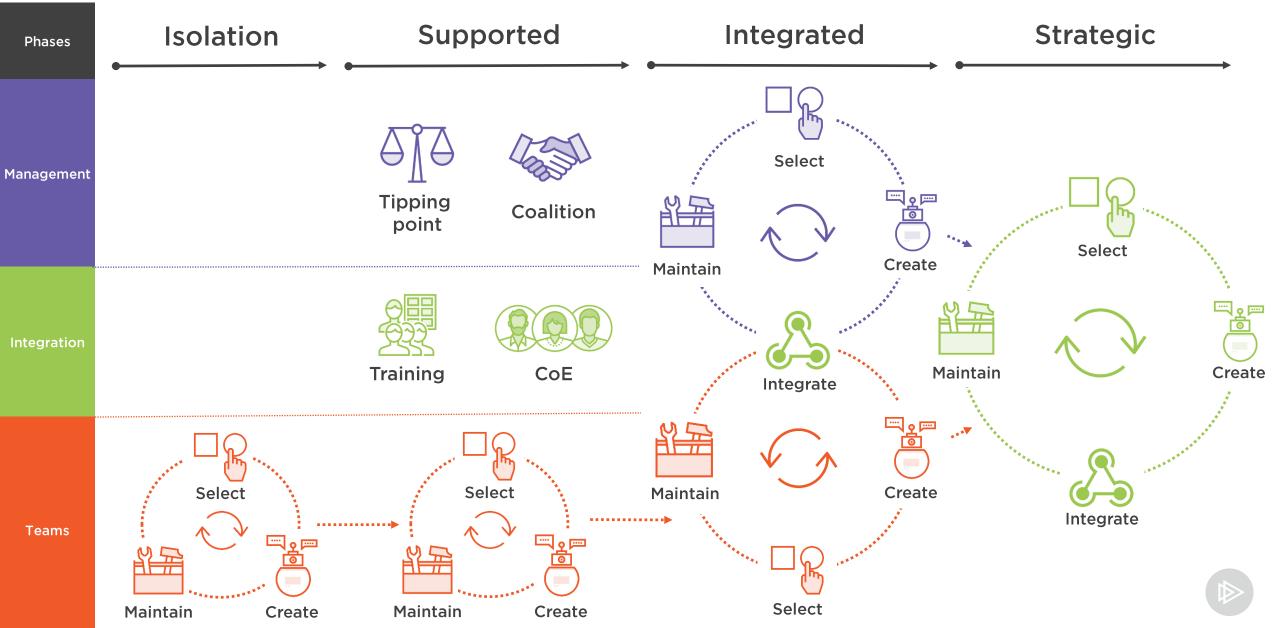


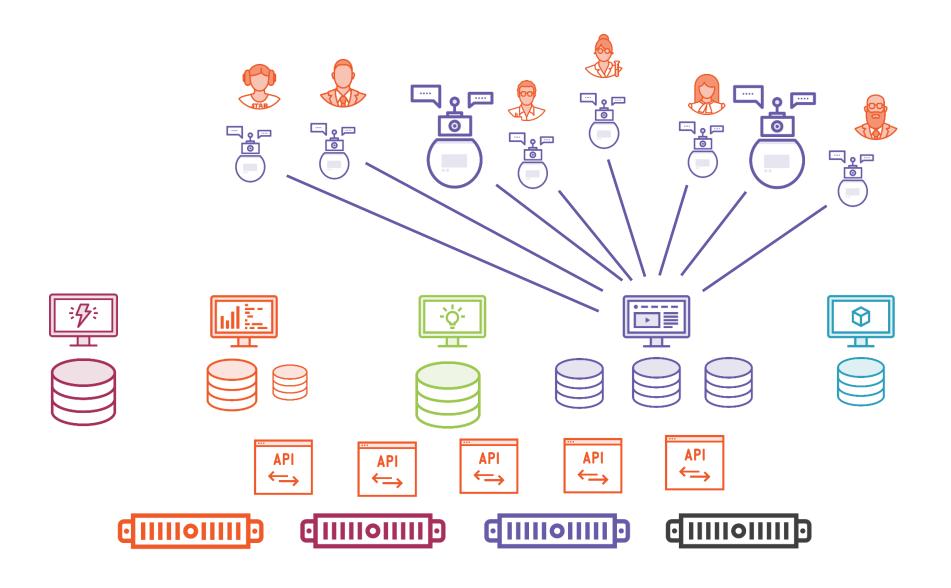




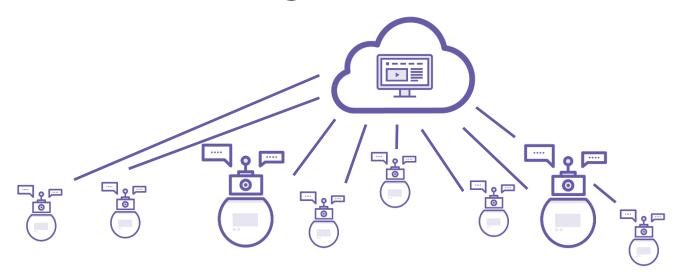


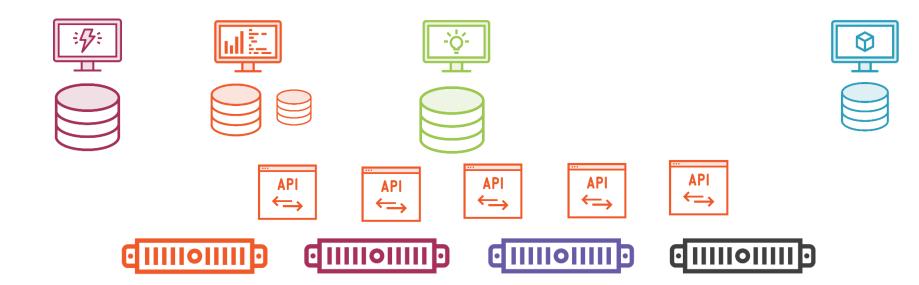




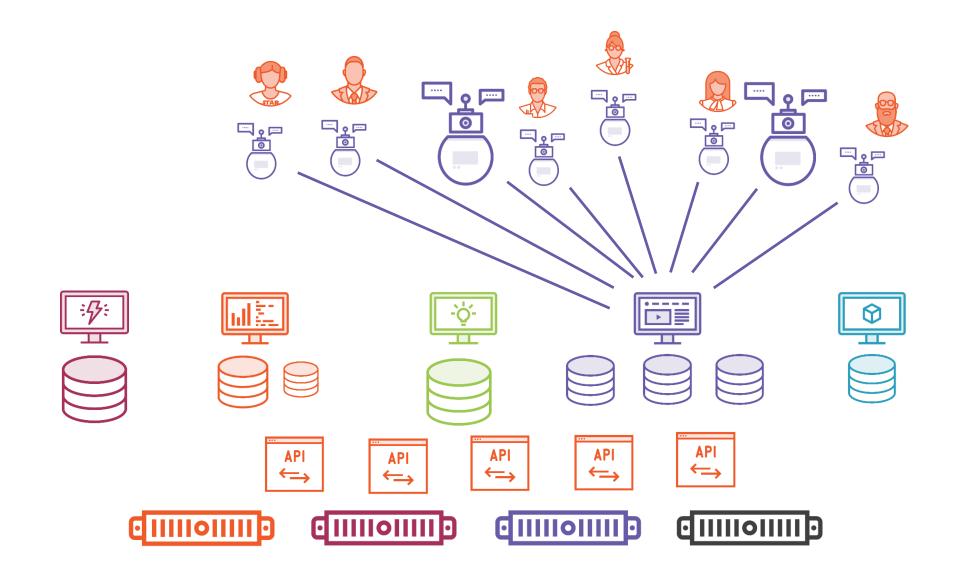






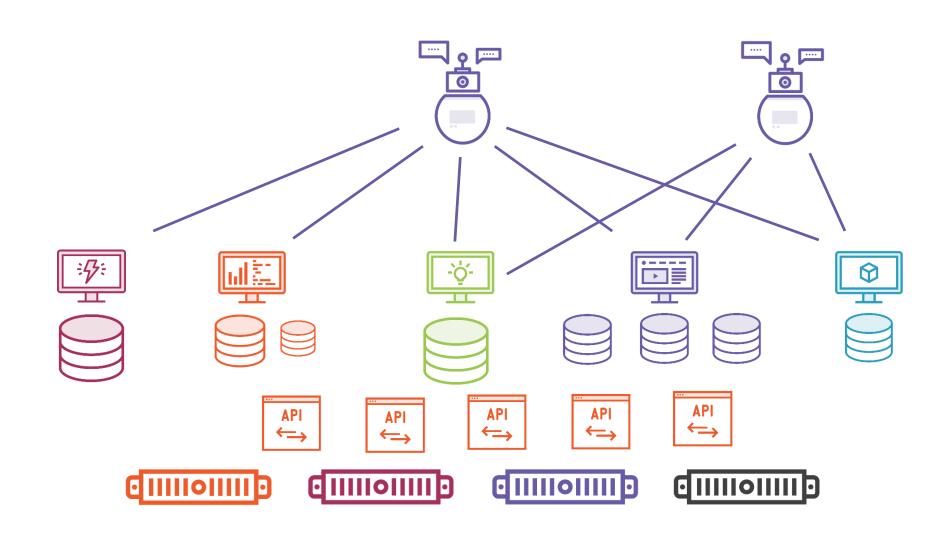


# The RPA software





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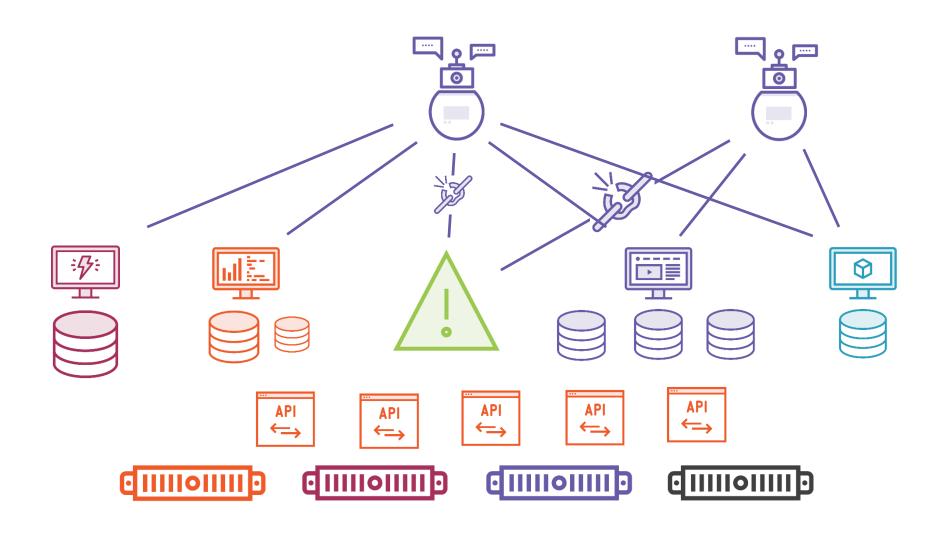




The RPA software



Target software



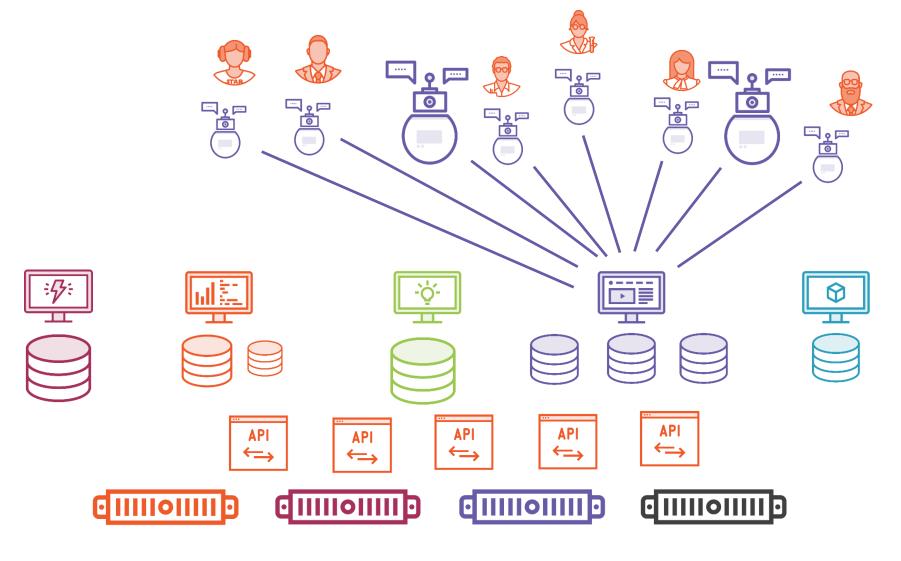




The RPA software



Target software



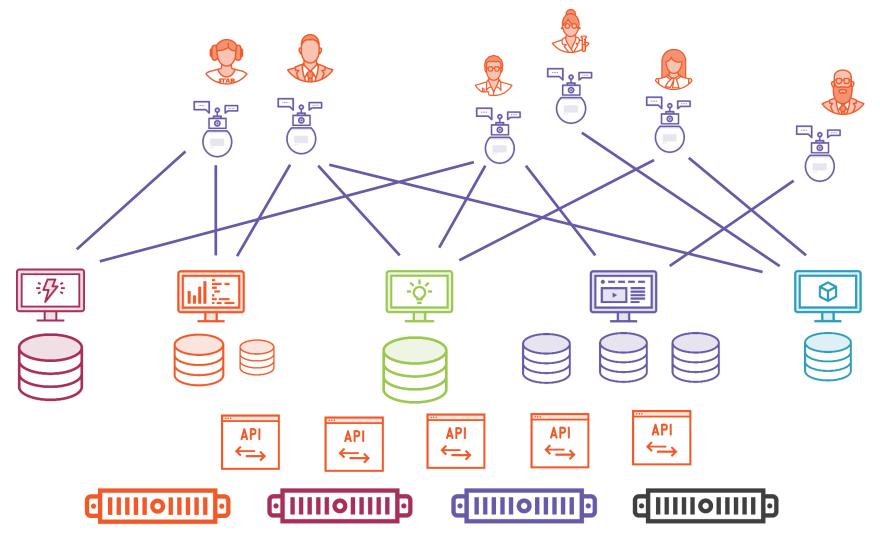




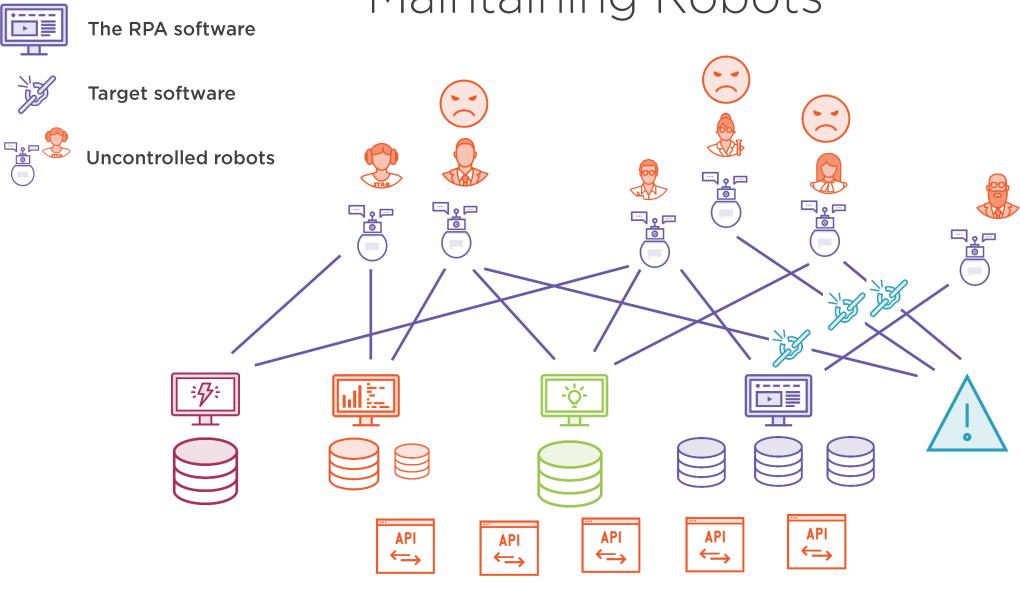
The RPA software



Target software











The RPA software



Target software



Uncontrolled robots

ITIL

**COBIT** 

ISO 20000

MOF

**USBOK** 





Incident management



**Problem management** 



The RPA software



Target software





Change management





**Project management** 

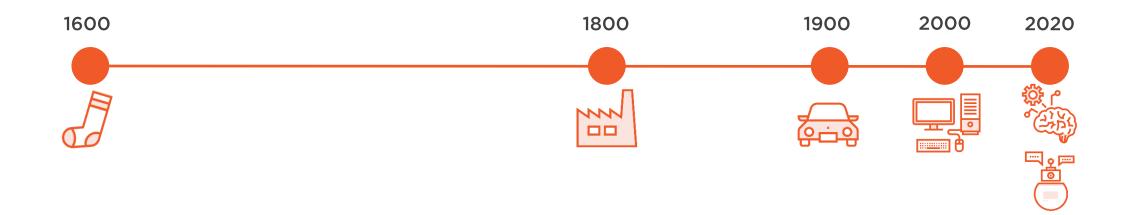


**Asset management** 

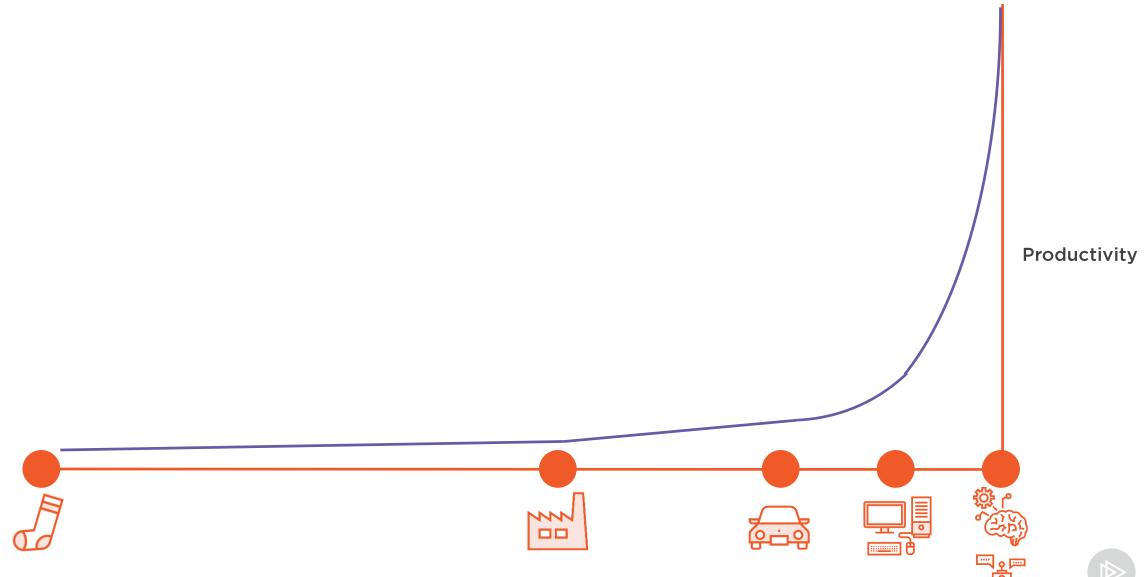


Knowledge management

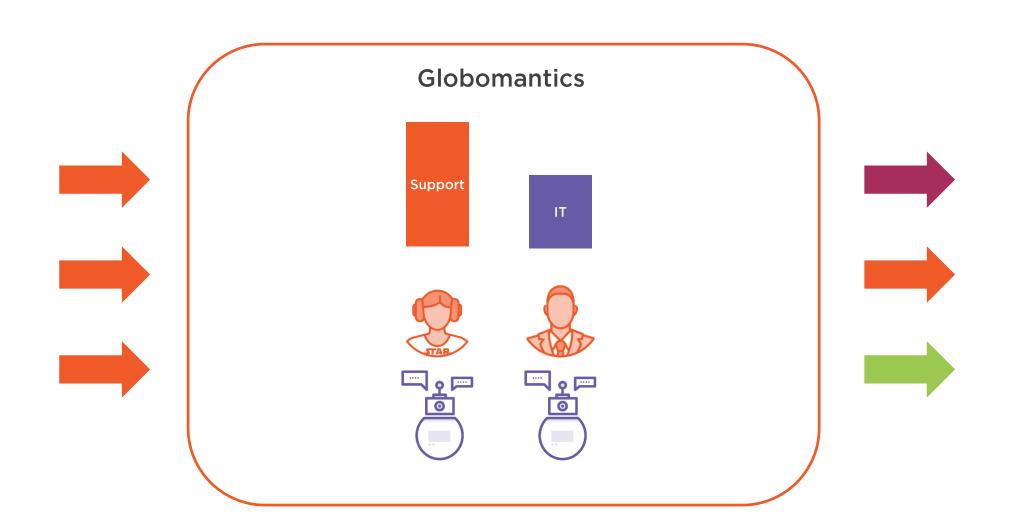


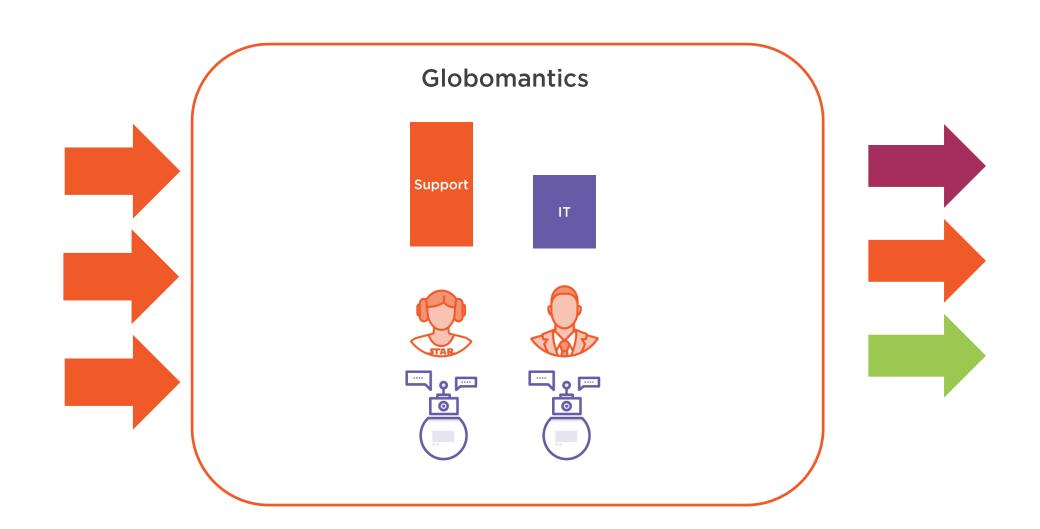




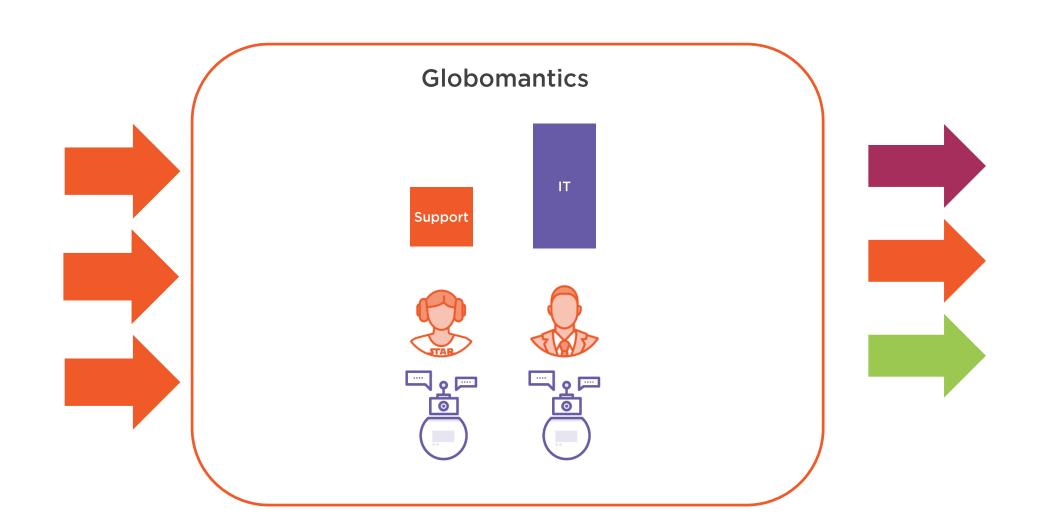


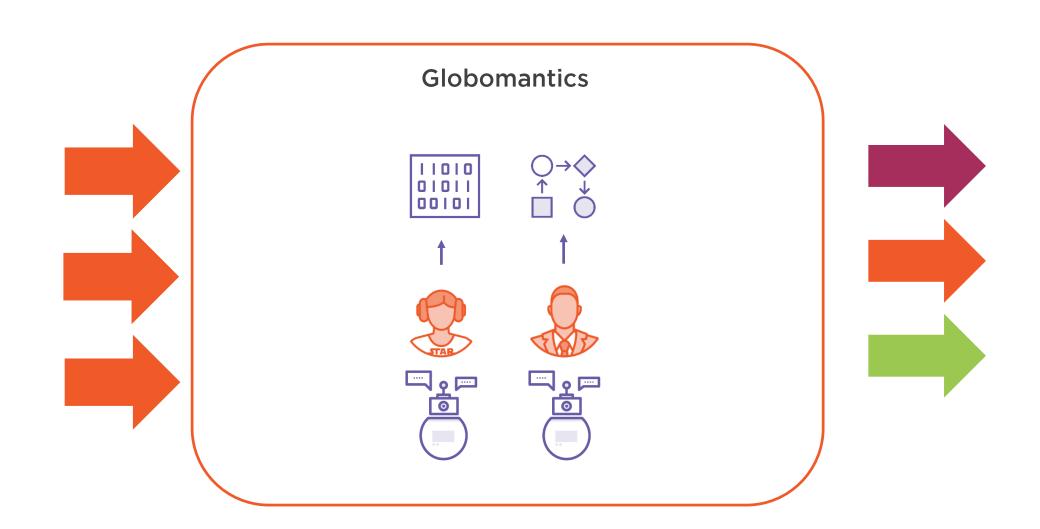


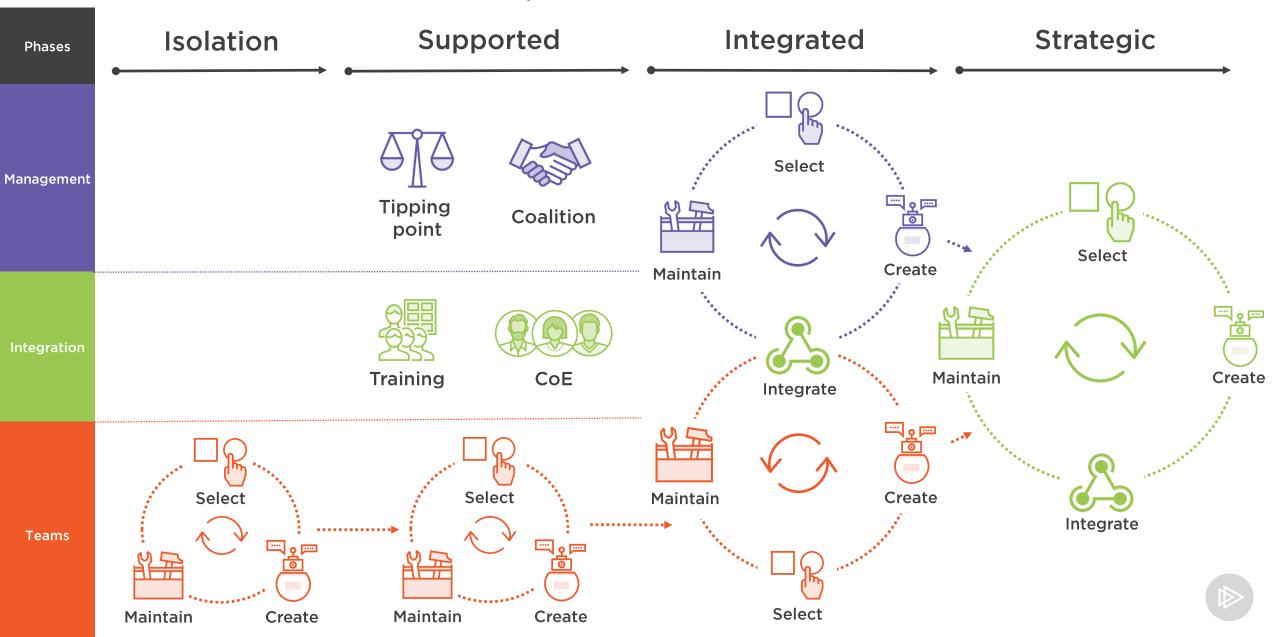


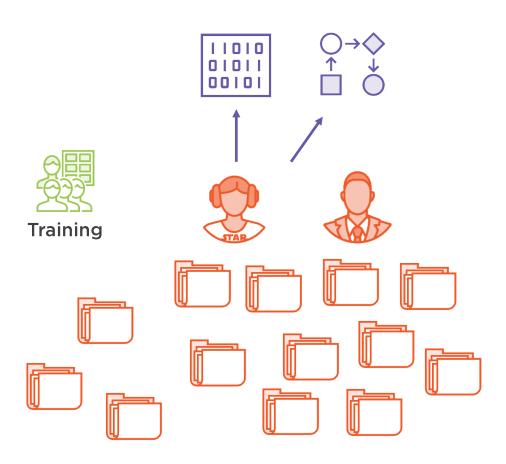














# Module Recap



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