



## KULDEEPSING R. PATIL

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## KEY WORDS

Supply chain operations and logistics

SAP, Escalation management

Major Automotive OEM Production

Warehouse Management,

Store Management Vendor

## Education

- B.E in Mechanical Engineering  
Pass out year: 2019  
RMD Collage of Engineering  
Savitribai Phule Pune University
- Diploma in Mechanical Engineering  
Pass out year: 2013  
MGMS Polytechnic College of Engineering

## Certifications & Publication

- CNC Milling Certification
- Indo German Tool Room
- Journal Paper on "Design and Manufacturing of Propeller Shaft Brake"  
Date : Jan 2019

## Personal characteristics

- Enthusiastic
- Nature explorer

## Profile: Work X @ Reliance Retail, JBM Auto, FM Logistics

A professional with ~4 years of experience in Supply chain Management with expertise in **Last Mile operations**, **Store house** operations, warehouse Management using **SAP** Modules, **Raw material planning** for automotive production.

Looking forward to higher scale of operations in domestic and international by adding value to company supply chain management topics.

- Managed a team of ~20 associates and show cased productivity improvements by effective stakeholder management across other departments
- Developed strategy to maintain inward and outward flow of materials by maintaining regular opening stock

## Role journey:

Supervisor → Jr. Execitve ( Material Manager ) → Sr. Executive ( Supply Chain Management )

## Top Accomplishments

- **@Reliance retails:** Managed escalations to CEO by demonstrating excellent time-management skills and the ability to work without assistance while using departmental resources, policies and procedures
- **@Reliance retail:** Developed strategy for service delivery by setting up new process to resolve the complaints with in one day maximizing customer satisfaction
- **@JBM Auto:** Designed layout and contributed in building inventory of Press parts.

## EXPERIENCE SUMMARY

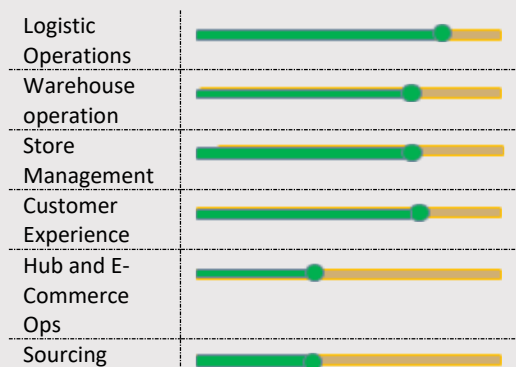
- Reliance retail @ Bengaluru : ~ 2 years  
Role: Senior Executive, Reverse logistics at AJIO.COM
- JBM Group @ Nashik : ~ 01 years  
Role: Material planning and store management
- FM Logistics@ Mumbai : ~ 01 years  
Role: Supervisor, Major E-commerce client: Club factory

## WORK EXPERIENCE (Reverse Chronology)

### Project Site In charge, Logistic Integrated pvt ltd, Pune (July 2023 - till date)

- Project at CNH Industrial LTD : Logistic operations
- Production of Agricultural machines
- Handling a team of 40 people
- Production planning of materials- Sugarcane, Baler Combine, Tractor

## Skill Level



## References

- Deputy general manager (Reliance retail)  
Mr. Nilesh Parulekar  
eMail : [Nilesh.parulekar@ril.com](mailto:Nilesh.parulekar@ril.com)

- Logistic operation involving nesting and de-nesting of materials
- Regular activity involves nesting and delivering load bars to paint shop
- Daily production planning based on customer requirement
- Inventory management of materials
- Setting up a new process to minimize the nesting inventory and smooth the flow of material
- Process optimization and cost reduction

### **Sr. Executive, Reverse logistics at AJIO.COM, Reliance retail, Bengaluru (Sep 2021 – June 2023)**

#### **Reconciliation and Reverse pickups: Last mile delivery.**

Developing new process and with DC and Stores drive them smoothly with higher productivity

##### **Order Management:**

- Co-ordinate with courier partners to schedule pickups and deliveries and ensuring timely and secure deliveries.
- Monitoring order status and addressing any potential delays to CC team.
- Invoicing and recovering from 3PL partners and insurance partners for lost in transit, QC failed shipments
- Worked with major 3pl courier partners i.e Delivery, Ecom, Xpressbees, Shadowfax, Bluedart, Qwik supply chain ltd.
- coordinating with 3PL partners for closures on (RTO & RVP) shipments

##### **Customer Management:**

- Handled customer complaints and concerns with E-commerce channels i.e. social media, grievance, consumer forum and ensured to meet satisfactory resolutions and solved ticked raised by warehouse.

##### **Reporting:**

Precise Weekly reports on weights of shipments, excess bill and monthly report on cost provision

### **JBM Group, Nashik, India**

#### **Material planning and store management (Aug 2020 - Sep 2021)**

**Project :** Mahindra XUV300 and Marazzo production and manufacturing

##### **Material Management**

- Precise Planning and sourcing of raw materials
- Co-ordinating with production department and supplying raw materials
- Vehicle loading, unloading and inventory management of raw materials
- Inventory management of press part by maintaining inward and outward flow accordingly providing daily report to management
- Ensured monthly material requirement plan from vendors
- Ensuring timely dispatches as per daily and weekly targets
- SAP usage for purchase orders creation

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**FM Logistics, Mumbai, India**  
**Supervisor (Sep 2019 - June 2020)**

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**Major E-commerce client: Club factory**

**Warehouse management**

- Organizing and controlling of inbound and outbound operation
- Ensuring productivity from inbound and outbound team
- Order management by assigning picking to the team and ensuring maximum productivity
- Keeping track and reporting on stock quality, quantity levels, deliver times
- Maintain proper 5 S in warehouse and FIFO management with reports