

Stakeholder Brief

Project Name: *Pedicure Planner Demo*

Stakeholder

- **Name:** Mirjam de Haart
 - **Company:** Pedicure Praktijk PuuR
 - **Role:** Owner
 - **Contact:** mirjamdehaart@hotmail.com
-

Background

The current appointment scheduling process is entirely manual, relying on paper-based agendas. This leads to inefficiencies such as double bookings (rarely), missed appointments, and time wasted in managing schedules. Customers also manually get a alert about there appointment.

Project Objective

To create a simple, digital appointment and agenda system design (demo) that replaces the current manual process, making it easier to put in the appointments and a way that the client gets an alert in there email about there appointment.

Key Goals

1. Eliminate scheduling errors and double bookings.
 2. Saving time by automating appointment reminders and confirmations.
 3. Ensure the system is easy to use.
-

Scope of Work

- **System Features:**
 1. A web-based agenda system accessible by the owner
 2. Automated email reminders for upcoming appointments.
 3. Basic reporting (e.g., daily schedule, available slots).
 - **User Access:**
 - **Owner:** Manage appointments, and view the daily agenda.
-

Deliverables

1. Design demo of a web-based agenda that has a agenda system and a customer reminder system.

Contact for Queries: mirjamdehaart@hotmail.com