**Providers**

**Staff**

**Participant**

**Integration Services**

A. Orchestration

B. Inter-portal communication

C. Portlets

**Presentation Services**

A. Session Management

B. Personalization

C. Presentation Management

D. Accessibility

**Search Services**

A. Taxonomy

B. Search

C. Index

**Application Services**

A. BI/Dashboarding

B. Survey Engine

**Collaboration Services**

A. Calendaring

B. Wiki Engine

C. Chat/IM

**Content Services**

A. Syndication

B. Web Content Management

C. Content Meta-Data

Auditing and Reporting

Directory Administration

Access Management & Authentication Administration

Payment Engine

Identity and Access Management

eForm Engine

**Shared Services**

Portal Administration

Portal Admin/Ops