SANKAR
QA Manager

CAREER OBJECTIVE

Looking forward to lead large programs in fast-paced environment with evolving technologies where I can leverage the skills and expertise gained over years to achieve Organization objectives and career growth.

PROFESSIONAL SUMMARY

- Having **15+** years' experience of "Up through the ranks" IT-QA experience including various roles across Testing lifecycle.

- **Having 8 years rich experience in Project /Test Management activities** like Project plan, Estimation, Cost Effort Calculation, Resource Utilization, Demand creation, SOW preparation – FP/T&M , PMO activities – Code Creation, Confirmation& ICR, Budget Tracking and allocation of resources, financial estimates.

- Having **3.5 years** rich experience in **Automation**, **Agile, Devops, AWS**. Having **3.2** years' experience as Mainframe Developer/Support role.

- **Working Knowledge** of Test Automation using Selenium, CI- Continuous Integration, Agile Frameworks, Digital QA.

- **Develop project goals** based on business strategies, collaborate with other business units and drive for results.

- **Effective Workforce Management** with passion for people management, having mentored 20+ team.

- **Involved in Test Proposal activities** for Retail client. Involved in providing solution document.

- Strong knowledge on **Retail Banking** with hands-on experience in Bancs-24, Mortgage and Retail domain.

- **Currently playing the role of Scrum Master (2 years) conducting all Scrum Ceremonies – Backlog grooming, Sprint Planning, Daily Scrum, Sprint review and Retrospective meetings.**

- **Worked at TCS (Mumbai), iGate (Bangalore), Mindtree (Chennai), CTS (Chennai) and currently in Infosys (Chennai).**

TECHNICAL SKILLS

- **Automation Tools**   : Selenium, SOAPUI, GIT, Cucumber, POM
- **Build Tools**   : MAVEN, JENKINS
- **Test Management Tools**   : HP ALM, JIRA, QC 10.0, Confluence
- **Domain**   : Banking (Bancs-24, Mortgage), Retail
- **Methodology**   : Watefall and Agile (Scrum), Devops/AWS.

OVERALL ROLES AND RESPONSIBILITIES:

- **Scrum Master :**
  1. As Scrum Master, conducted all Sprint ceremonies – Backlog Grooming, Sprint Planning, Daily Scrum, Sprint review and Retrospective meetings. Handled both Banking (Mainframe) and Devops/AWS as Scrum Master.
  2. Work with product owners to handle the backlogs and business prioritization.
  3. Provide Technical and Functional guidance to the team and resolve the queries in order to meet the project timelines.
  4. Help the product owner and development team to achieve customer satisfaction working towards the common goal.
  5. Track the Backlogs and Sprints with appropriate status in JIRA.
  6. Collaborate with multiple teams to gather required clarification for the scrum team to deliver the product as per expectations.
  7. Manage the Sprint Backlogs, Scrum Board in JIRA for all the Projects.

8. Ensure the efforts are logged against each and every Story, Sub-Tasks and the estimated and actuals efforts are tracked.
9. Manage the Releases appropriately in JIRA with proper planning and coordination with all stakeholders.
10. Maintain all functional and technical details of the Stories in the Confluence and track all scope changes appropriately.

- **Test Program Management :** Derive Test Strategies & plans across various phases of the program, identify key goals , manage daily transactions. Handled multiple projects that involves multiple stakeholders coordination with respect to test environment setup , Test estimation, Dev team nightly build, Defect monitoring, Defect triaging etc.,

- **Test Automation Management :** Define Automation Roadmap, expand Automation solutions to newer avenues, improve Automation footsprint across the board.

- **Tools Identification / Implementation :** Identify Test Automation needs, identify and implement new tools.

- **Project Management :** Involved in preparation of Project Plan, SOW preparation for different Tnm and FP projects, Estimation, Cost Forecast, Budgeting, Tracking Billing, Confirmation and Invoicing, PMO activities.

- **RFPs :** Worked on Proposal activities for Retail clients along with Sr.Client Solution team and providing solution documents based on RFP.

- **Framework Standarization :** Participated with respective teams in reviewing Automation Frameworks, ensure Code Quality , expand current Automation capabilities. Identifying Automation Scope/needs and built automation roadmap using Selenium for Regression testing releases as part of Sprint. Implemented automation framework based on application enhancement needs. Involved in POC work of QTP/UFT automation along with the team for capturing high priority JDE regression scripts using CRAFT framework (Oracle apps customized at practice level) along with ROI for automation feasibility.

- **Metrics :** Define Metrics across Program, periodically report metrics to customers, standardize them across board.

- **Customer Relationship :** Build positive working relationships with customers through periodic communication.

- **Defect Management:** Identify Defects, communicate about defects found, making sure to ensure that Defect Management lifecycle is followed.

- **Stakeholder Management:** Coordinate with Onsite/Offshore and managing day to day QA activities, communicate with all stakeholders.

- **Governance and Reporting:**
   1. Ensure proper report is delivered through WSR by highlighting the status, risks, blockers etc.,
   2. Track the Burn down chart and share the KPls with Stakeholders.

- **Test Reporting:** Prepare Test Logs, TCR, TiCR, Defect reports as per client standards.

- **Support role:** Support change control process and Warranty support after production and Job Monitoring. Job scheduling and implementation into Production. Warranty support after production and Job Monitoring.

PROFESSIONAL AND BUSINESS EXPERIENCE

Project Title	Small Platform – Mortgages
Duration	Jan 2016– Till Date
Role	**Project (Test) Manager/Scrum Master**
Employer	Infosys
Location	Chennai
Tools and Types of testing	JIRA, Zephyr, SQL, Confluence, ST/SIT/Regression/Automation – Selenium (TestNG,

	POM), Maven, Eclipse, Git, Jenkins, AWS

PROJECT DESCRIPTION:

Small Platform Portfolio mainly deals with MSS/BS Switch Mortgage applications. This project is carried out in 2 different methodologies – **Agile/Devops** and Transformation programme in V Model.ST/SIT/Regression/UAT are the phases carried out in this project. Handled both **Manual and Automation projects .** Also currently handling **Devops Project** for one of the prestigious client. Playing the role of **Scrum Master** and handling the **Devops team**.

Project Title	Christies Data Migration
Duration	Jan 2014 – Dec 2015
Role	**Consultant-ERP** (Test Lead)
Employer	Cognizant Technology Solutions.
Location	**Onsite :** London/Chennai

PROJECT DESCRIPTION:

This is the Conversion Project where the data is getting migrated from Property (Legacy – Mainframe) system to Oracle JD Edwards 9.1 for NYC/Paris/AMS/HK sites. SIT (Functional and automation testing) for JDE functional.

Project Title	IR Project
Duration	Sep 2013 – Dec 2013
Role	**Consultant - ERP**
Employer	Cognizant Technology Solutions.
Location	Chennai.

PROJECT DESCRIPTION:

This is the Conversion Project where the data is getting fabricated and loaded through Appload System –(3rd party system) where data validation happens and the final value gets loaded into Oracle EBusiness Suite for the following responsibilities – AP, AR, Inventory, Purchasing.

Project Title – Duration	KeyBank - Upgrade from 11.5.10.2 to R12 Simplification / Development in R12.1.3 (Mar 2012 – May 2013) - TIPS, PCI (June 2013 – Aug 2013)
Role	**Associate – Projects** (Test Lead)
Client	KeyBank
Employer	Cognizant Technology Solutions, Chennai
Location	**Onsite : Cleveland - USA/Chennai**

PROJECT DESCRIPTION:

Decalog part of TAPR is an integrated portfolio management mainly deals with Order Management System as part of R12. It mainly deals with the creation of orders; expense reports, invoice, asset details of customers and maintaining supplier and customer details. Decalog Upgrade is the migration project & currently it is getting migrated from version 11.5.10.2 to R12.

Worked on PCI Remediation, TIPS project which deals with functional testing.

Project Title	BB&T TCOE - QA Support (CMOL)
Duration	Aug 2011 – Feb 2012
Role	**Associate Projects** - (Test Lead)
Client	BB&T
Employer	Cognizant Technology Solutions, Chennai

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PROJECT DESCRIPTION:

Cash Manager Online (CMOL) is an application that deals with all the transactions that takes place in an account. It enables the user to manage all his accounts that he has with different banks. The user can activate Positive Pay, Account Transfer, Wire Transfer and also can get his Loan reports and other details with respect to his various account. E Manager is one of the system that interfaces with CMOL with all the data of the user accounts.

Project Title	Pepsico ETC R7 Legacy
Duration	Mar 2010 - July 2011
Role	**Associate-Projects** (Test Lead)
Client	Pepsico US
Employer	Cognizant Technology Solutions.
Location	Siruseri, Chennai

PROJECT DESCRIPTION:

OneUp program from PepsiCo is aimed at synchronizing and integrating the multiple business processes and tool into one common technology platform. The project has been planned over 9 phases - each one termed as a separate Release. The Release-7 Project (named as OneUp R7) is a migration project for sales applications. Successful completion of R7 will transport the current Order to Cash (OTC) process from multiple Legacy (Mainframe Environment) & customized applications to one common platform of SAP. This will enable a holistic view to PepsiCo Sales Leadership with reduced maintenance cost of sales application.

Project Title – Duration	➤ Registration Quick Wins Phase-I (Mar 2009 - June 09) ➤ DP World – eMDS (July 2008 – Nov 2008)
Role	**Test Lead**
Client	eBay, Dubai Port
Employer	Mindtree, Chennai

PROJECT DESCRIPTION:
This project is indented to be a suite of quick win changes to realize short-term benefits around Fix the Basics/Run the Business/ Site Simplification.

Project Title	Elemica TL5 Development
Duration	Oct 2007 - June 2008
Role	**Associate –Projects** (Test Analyst)
Client	Elemica US
Employer	Cognizant Technology Solutions, Chennai

PROJECT DESCRIPTION:
TransLink(TL) is Elemica's communication platform for managing the supply chain requirements of their logistics users. This would support the Road mode for logistics planning and execution. As part of the Elemica technology platform, TransLink fully integrates with the Elemica Connected Solution to offer a full interoperable, streamlined solution for the processes of shipment / order placement to fulfillment and delivery.

Project Title	DHL F & A Functional Testing (Finance and Administration Module) – RFA 555 Project
Duration	Apr 2007 - Sep 2007
Role	**Associate-Projects** (Module Lead)
Client	DHL US
Employer	Cognizant Technology Solutions, Chennai

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PROJECT DESCRIPTION:

This is a Mainframe Testing Project (Manufacturing and Logistics)and testing is done on the following applications
 (NBC , ARC, ABX, FOCUS and EDI)

Project Title Duration :	Loan to Value 80% Calc in CASPER, HOMBASE and OLMS application. **(Feb 2007 - Mar 2007)** Online Mortgage System – **(June 2006 - Jan 2007)**
Role	**Testing Analyst** (Team Member)
Client	Royal Bank of Canada
Employer	iGate, Bangalore

PROJECT DESCRIPTION:

This is a Mainframe application Project and testing is done by creating different types of mortgages on 3 different applications **(1.CASPER, 2.HOMEBASE and 3.OLMS)** and checking all the factor values. OLMS (Online Mortgage System) .This is a Dos Migration Project and testing is done on GUI by comparing the values with DOS and GUI.

Project Title	Supply, Customization And Implementation Of Core Banking Solution. (Bancs-24 NDVP module)
Duration	June 2004 - June 2006
Role	**ASE** - Team Member
Client	State Bank of India
Employer	TCS, Mumbai

PROJECT DESCRIPTION:

This is the largest domestic project in India led by Primary Vendor TATA Consultancy Services for Customization, System Integration and Implementation at pilot sites of a Core Banking Solution package to deploy a high-performance, 24x7 availability state-of the art "anywhere banking" Core Banking Solution that interfaces with different banking channels. This comprehensive solution will ensure the realization of a fully functional Centralized Core banking solution for SBI and its associate banks involving 14000 branches (approx.) across the country.

ACADEMIC QUALIFICATION

> B.Tech CSE, Bharathiar College of Engineering and Technology, Karaikal, Pondicherry University.