

FML-Assignment1

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1.Dataset import:

```
# Downloading the Interstellar Travel Customer Satisfaction Analysis dataset from Kaggle.
url <- "https://www.kaggle.com/datasets/anthonytherrien/interstellar-travel-customer-satisfaction-analysis"
ITCS_data <- read.csv("C://Users//sandh//Downloads//ITCS_data.csv")
```

```
# Dataset first few rows
head(ITCS_data)
```

```
##   Age Gender      Occupation Travel.Class      Destination
## 1  14 Female      Colonist    Business      Gliese 581
## 2  22  Male       Tourist     Economy      Alpha Centauri
## 3  62 Female Businessperson    Luxury      Alpha Centauri
## 4  21 Female      Colonist     Economy      Lalande 21185
## 5  42  Male       Explorer     Luxury Exotic Destination 10
## 6  30  Male        Other      Economy      Tau Ceti
##           Star.System Distance.to.Destination..Light.Years.
## 1 Cunningham Mountains                                1.09
## 2           Hayes Trace                                5.70
## 3           Anna Port                                   0.37
## 4           Henry Ville                                0.32
## 5           Graves Mall                                6.17
## 6           Vazquez Tunnel                             10.51
##   Duration.of.Stay..Earth.Days. NumberofCompanions Purpose.of.Travel
## 1                               11                5      Tourism
## 2                               23                0      Research
## 3                               4                 1      Tourism
## 4                               23                1      Tourism
## 5                               42                1  Colonization
## 6                               60                1  Colonization
##   Transportation.Type Price..Galactic.Credits. Booking.Date DepartureDate
## 1           Warp Drive      828.9493    17-09-2023    07-01-2025
## 2        Solar Sailing      488.4691    31-03-2023    26-12-2025
## 3         Ion Thruster      183.7459    19-05-2022    04-01-2025
## 4           Warp Drive      358.7540    13-04-2023    09-02-2024
## 5         Ion Thruster     3073.7599    12-06-2023    15-03-2024
## 6           Warp Drive     1136.1619    13-04-2023    16-02-2025
##   SpecialRequests LoyaltyProgramMember Month CustomerSatisfactionScore
## 1           Other                No      9                105
## 2           Other                No      3                102
## 3           None                Yes      5                100
```

```
## 4      None      No      4      108
## 5  Special Meal      No      6      97
## 6      Other      No      4      105
```

2. Printing-Descriptive Statistics:

```
# Quantitative variables-Summary
summary(ITCS_data$Age)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.
##      0.0   16.0   27.0   31.1   43.0   99.0
```

```
# Categorical variable-Frequency table
table(ITCS_data$Gender)
```

```
##
## Female  Male
## 228563 319005
```

3. Transforming the Variable:

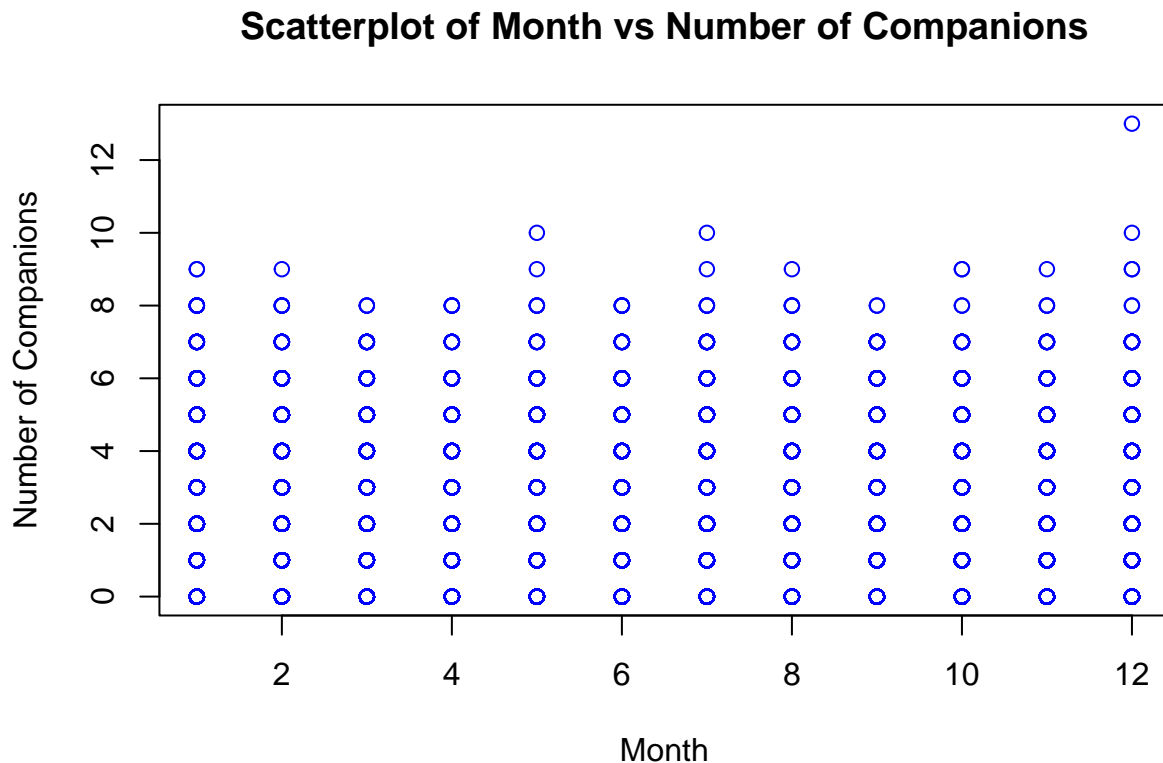
```
#Square root transformation for one quantitative variable
ITCS_data$Month_log <- log(ITCS_data$Month)
# Print or visualize the transformed data
head(ITCS_data)
```

```
##      Age Gender      Occupation Travel.Class      Destination
## 1  14 Female      Colonist      Business      Gliese 581
## 2  22  Male      Tourist      Economy      Alpha Centauri
## 3  62 Female Businessperson      Luxury      Alpha Centauri
## 4  21 Female      Colonist      Economy      Lalande 21185
## 5  42  Male      Explorer      Luxury Exotic Destination 10
## 6  30  Male      Other      Economy      Tau Ceti
##      Star.System Distance.to.Destination..Light.Years.
## 1 Cunningham Mountains      1.09
## 2      Hayes Trace      5.70
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##      Transportation.Type Price..Galactic.Credits. Booking.Date DepartureDate
## 1      Warp Drive      828.9493 17-09-2023 07-01-2025
## 2      Solar Sailing      488.4691 31-03-2023 26-12-2025
## 3      Ion Thruster      183.7459 19-05-2022 04-01-2025
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```

```
## 5      Ion Thruster      3073.7599  12-06-2023  15-03-2024
## 6      Warp Drive      1136.1619  13-04-2023  16-02-2025
## SpecialRequests LoyaltyProgramMember Month CustomerSatisfactionScore
## 1      Other      No      9      105
## 2      Other      No      3      102
## 3      None      Yes      5      100
## 4      None      No      4      108
## 5      Special Meal      No      6      97
## 6      Other      No      4      105
## Month_log
## 1  2.197225
## 2  1.098612
## 3  1.609438
## 4  1.386294
## 5  1.791759
## 6  1.386294
```

4. Scatterplot and Histogram:

```
# Scatterplot for two quantitative variables
plot(ITCS_data$Month, ITCS_data$NumberofCompanions,
     main = "Scatterplot of Month vs Number of Companions",
     xlab = "Month", ylab = "Number of Companions", col = "blue",
     xlim = range(na.omit(ITCS_data$Month)))
```



```
#Creating a Histogram
```

```
hist(ITCS_data$CustomerSatisfactionScore,  
     main = "Histogram of Customer Satisfaction Score",  
     col = "blue",  
     xlab = "Customer Satisfaction Score",  
     ylab = "Frequency")
```

