



Welcome

Let's Put Smart to Work

Watson for AI Professionals

- ✓ **Video:** Enriching Customer Service
5 min
- ✓ **Video:** Intelligent Chatbots, Virtual Assistants, and IBM Watson
2 min
- ✓ **Video:** Assisting in Compliance Oriented Business Processes
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- ✓ **Video:** Making Data and AI Accessible to All
1 min
- ✓ **Reading:** Lesson Summary
10 min

Ways Watson Can Help Your Business

- ▶ **Video:** 3 Ways Watson Can Help Your Business
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Quiz



Lesson Summary

In this lesson, you have learned:

- IBM Watson Assistant is helping businesses deliver personalized customer experiences and supporting their contact center agents with the knowledge and expertise they need to give outstanding customer service.
- IBM Watson Regulatory Compliance has made compliance with rapidly evolving regulatory requirements into an accurate, timely, trustworthy, and efficient process.
- AI professionals are building, training, and deploying their custom models using the Cognitive APIs and end-to-end collaborative environment provided by IBM.

To learn more about how professionals are using Watson today, read these case studies:

- [Watson at work](#)

✓ Complete

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