

# Antonio-Claudio Andelic

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[GitHub](#) / [LinkedIn](#)

## Introduktion

Själv som junior mjukvaruutvecklare, nyutexaminerad inom Full-stack Software Development från Code Institute, erbjuder jag kunskaper i HTML, CSS, JavaScript och Python. Med en kombination av teknisk kompetens och bred arbetslivserfarenhet inom bank (3,5 år) och hotellbranschen (8 år) bidrar jag med en stark samarbetsförmåga, god kommunikation och en lösningsfokuserad inställning. Min bakgrund ger mig en unik förståelse för kundfokus och effektiv problemlösning, och jag är fast besluten att ta steget in i IT-branschen. Jag söker nu en heltidsroll i ett engagerat utvecklingsteam, gärna som lärling eller i en junior tjänst, där jag kan utvecklas vidare och bidra till spännande och innovativa projekt.

## Utbildning

Sept 2024 - Pågående	<b>Fullstackutvecklare JavaScript, <i>Chas Academy</i></b> , Stockholm, Sverige
Apr 2024 - Jun 2024	<b>Programmering 1</b> - Komvux Stockholm, Sverige
Feb 2024 - Apr 2024	<b>Engelska 6</b> - Komvux Stockholm, Sverige
Sept 2022 - Aug 2023	<b>Diploma inom Full Stack Software Development (<i>eCommerce</i>)</b> <b>Code Institute</b> - Dublin, Ireland [ Betygssatt av University of West of Scotland – EQF-nivå 5 ]
Mar 2022 - May 2022	<b>Svenska 2</b> - Komvux Stockholm, Sverige
Jan 2015 - Mar 2015	<b>Svenska 1</b> - Komvux Stockholm, Sverige
Sept 2010 - Feb 2013	B.A. inom Kroatiska and Ryska - Pécs Ungern [ 2,5 år av 3 totalt ]
Sept 2006 - Jun 2010	<b>"Miroslav Krleza" High school</b> - Pécs, Ungern

## Teknisk kompetens

<b>Technologies:</b>	HTML5, CSS3, JavaScript, Python
<b>Frameworks &amp; Libraries:</b>	Django, Bootstrap, Flask, jQuery
<b>Version Control &amp; Databases:</b>	Git, Github, PostgreSQL, PGAdmin
<b>Platform as a Service (PaaS):</b>	Heroku
<b>Cloud Storage &amp; Methodologies:</b>	AWS S3, Cloudinary & Agile Methodology
<b>Project Management Tools:</b>	JIRA
<b>CRM Platforms:</b>	Salesforce

## Portföljprojekt

**PP1: [What's the Tea?](#)** - Front-end web application for an LGBTQ+ organisation in Stockholm with the goal of spreading positivity, care, and love. **Technologies Used** - HTML, CSS.

**GitHub** - <https://github.com/Balkaneros91/whatsss-the-tea>

**PP2: [Roll the Dice](#)** - Front-end web application for a dice game, a fun and easy game for kids and adults. **Technologies Used** - HTML, CSS, and JavaScript.

**GitHub** - <https://github.com/Balkaneros91/roll-the-dice>

**PP3: [Hangman](#)** - Command-line application for a hangman game, a fun guessing game where the player attempts to build a missing word by guessing one letter at a time. **Technologies Used** - Python.

**GitHub** - [https://github.com/Balkaneros91/Hangman\\_game](https://github.com/Balkaneros91/Hangman_game)

**PP4: [Cubaneros](#)** - Full-Stack Web application for a restaurant with traditional rustic Cuban cuisine. **Technologies Used** - HTML, CSS+Bootstrap, JavaScript+jQuery, Python+Django, MVC framework, Postgres DB, and Cloudinary for hosting media.

**GitHub** - <https://github.com/Balkaneros91/Cubaneros-pp4>

**PP5: [Lavender Haven](#)** - B2C/B2B eCommerce application for a small lavender business. **Technologies Used** - HTML, CSS+Bootstrap, JavaScript+jQuery, Python+Django, MVC framework, Postgres DB, Stripe API for payments, and AWS for hosting media.

**GitHub** - <https://github.com/Balkaneros91/Lavender-Haven-PP5>

## **Arbetslivserfarenhet**

### **Klarna Bank AB, Stockholm**

#### **Nov 2021 - Sept 2022      Senior Business Operation Specialist - CS Payments**

- *Manually handle payment allocation, repayment processing, and credit reviews across multiple payment methods.*
- *Address and resolve internal and external payment flow issues, collaborating to ensure security and fraud prevention.*
- *Provide support for accounting and engineering teams, meeting KPIs and maintaining operational standards.*
- *Collaborate with the Offshore team, facilitating effective communication and productivity.*
- *Utilise PGAdmin for efficient data retrieval through SQL queries.*
- *Conduct training sessions and deliver presentations to enhance overall customer experience.*

#### **May 2021 - Oct 2021      Business Operation Agent - SC&R - Financial operations**

- *Daily reconciliations of active bank accounts*

#### **Feb 2020 - Apr 2021      Senior Service Delivery Specialist/ Key User - CS Payments**

- *Coordinate with stakeholders and engineers for new product development in Payments.*
- *Develop and maintain Payments flow charts for internal and external teams.*
- *Lead project initiatives for enhancing Payments team efficiency and independence.*
- *Oversee process and system improvement projects, ensuring a coherent Payments process.*
- *Provide support for incident resolution and global market expansion.*
- *Act as an intermediary for various teams, vendors, and stakeholders.*

#### **Jan 2019 - Jan 2020      Junior Service Delivery Agent - CS Payments**

- *Provide administrative support within the CS Payments team.*
- *Manage and respond to payment inquiries as a 3rd line of support for both consumers and merchants.*
- *Handle various payment processes, including non-automated payments and refunds for incorrect payments and repayments.*
- *Assist the Finance Operations department with administrative tasks related to consumer transfers.*
- *Investigate and resolve complex payment issues for other Service Center teams, serving as a point of escalation.*
- *Manage customer bank details, account agreements, and bookkeeping tasks associated with payouts.*
- *Review and reconcile payments with invoices and consumer financing accounts.*

### **Royal Capi-Lux, Stockholm's International Airport**

#### **Nov 2017 - Sept 2018      Junior Salesman**

- *Assist customers with product inquiries and purchases, providing exceptional service.*
- *Maintain the cleanliness and organisation of the store, ensuring an inviting shopping environment.*
- *Learn about product features and promotions to effectively communicate with customers.*
- *Support senior sales staff in daily sales activities and tasks as needed.*
- *Contribute to achieving sales targets and upholding the company's standards of excellence in customer service.*

## **Collaborative Projects**

### ***Hackathon - Code Institute's **PhantomForge: A Halloween Hackathon.*****

In collaboration with *Skeleton Crew*, employed HTML, CSS, JS, and Bootstrap technologies to develop a fully functional *Halloween Showcase Event* site within a 5-day period. [Link to Github](#)

## **Additional Information**

**Other competencies:** Word, PowerPoint, Excel, Google Sheets, Google Hangouts, Pages, Freshdesk, Slack  
**Languages:** Swedish, English, Croatian, Hungarian  
**Driver license:** B category  
**Interests:** Traveling, sunbathing, training(gym), promenading, spending time with family & friends.