



# SANDRA BERNHOLM

IT CONSULTANT

## PROFILE

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IT Professional with 20+ years of experience in the area, working with project management, analysis and developing, PMO and agile models. Participation in the implementation of digital transformation and adaptable agile methodologies for software development projects, new businesses, and financial institutions. Training and mentoring in agile frameworks.

## CONTACT

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## EDUCATION

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**MBA in Agile Management**  
2021 - ongoing

**MBA in IT project management**  
SEP 2013 - JUN 2014

**B.Sc. in System development and analysis**  
1996 - 2000

## WORK EXPERIENCE

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### DBM

AGILE CONSULTANT - SCRUM MASTER (JAN 2014 - ON GOING)

- Agile Scrum Master guiding and mentoring teams, having the responsibility to supervise and motivate project groups working in an agile environment, to enable them to complete assigned tasks within set time and to delivery top performance.
- Management and planning projects

### Kurotel

IT MANAGER (AUG 2013 - JAN 2014)

- Managing IT staff.
- Restructuring IT area increasing agility and emphasizing customers centricity and business alignment, coming from a support infrastructure oriented to business/client oriented..
- Planning, Organizing, controlling and evaluating IT and data operations.
- Acting in align with users needs and system functionality to contribute to organizational policy.
- Implementing SAP B1 (500,000 kr budget) increasing 20% efficiency

### DBM

COMPANY OWNER - PROJECT MANAGER (NOV 2009 - MAY 2013)

- Management and planning of projects
- Organizing and giving training in project management
- IT management and governance
- Training and coaching

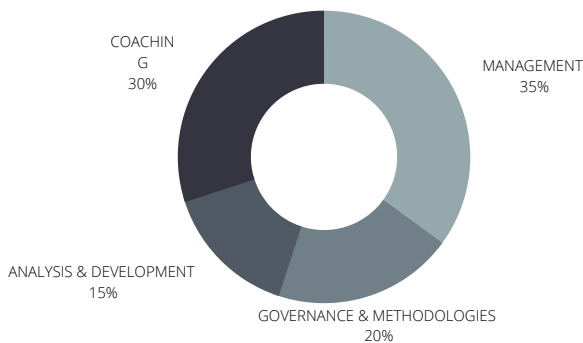
## TECHNICAL SKILLS

AGILE, COBIT, CMM, ITIL, PMBOK,  
RUP, OKR, SCRUM, KANBAN, BSC

COBOL, VISUAL BASIC, JAVA,  
ASP, UML, SQL, HTML/CSS

SQL SERVER, PL/SQL, SAP, MS  
OFFICE, AWS, SAFE, JIRA, UX,  
DEVOPS, DIGITAL MARKETING

## ABILITIES



STRONG COMMUNICATION  
LEADERSHIP  
CONFLICT RESOLUTION  
NEGOTIATION  
CRITICAL THINKING

## LANGUAGES

ENGLISH  
SWEDISH  
PORTUGUESE

ITALIAN  
SPANISH

## WORK EXPERIENCE

### Fosfertil (Chemical Industry)

PMO - PROJECT MANAGER (MAY 2005 - OCT 2009)

- Working with IT governance and making sure the company uses best practices, involving BSC, PMBok, CobiT, ITIL, CMMI and ISO 17.799
- Responsible for the IT project portfolio achieving 95% successful projects.
- Creating processes and methodology for managing projects and managing various projects
- Conducting Project Management and Project Management Methodology courses to all IT

### B3 (Stock Market)

METHODOLOGY ANALYST (DEZ 2002 - AGO 2004)

- Implementing methodologies and tools resulting in 30% more efficiency than the historical best.

### Citibank, Santander, Bradesco, Itau (Banks)

DEVELOPER, SYSTEM AND BUSINESS ANALYST, REQUIREMENTS ANALYST (1998 - 2002) (2004 - 2005)

- Gathering and analysing requirements from different stakeholders / Designing and implementing solutions based on requirements

## COURSES

SCRUM MASTER FULL COURSE  
SCALED AGILE FRAMEWORK - SAFE  
AGILE FUNDAMENTALS + KANBAN AND SCRUM  
AGILE SCRUM FUNDAMENTALS + CERTIFICATION  
CERTIFIED SCRUM MASTER FULL COURSE  
AGILE SCRUM MASTER CERTIFICATION TRAINING  
DIGITAL MARKETING  
SOCIAL MEDIA MARKETING  
CLOUD COMPUTING FULL COUSE  
AWS FULL COURSE