








SANDRA BERNHOLM

IT CONSULTANT

PERSONAL PROFILE

Extremely motivated to constantly develop my skills and grow professionally. I am confident in my ability to come up with interesting ideas and solutions for successful business.

CONTACT

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-  /sandra-bernholm
-  Personal presentation

EDUCATION

MBA in IT project management
SEP 2013 - JUN 2014

B.Sc. in System development and analysis
1996 - 2000

WORK EXPERIENCE

DBM, Consultant

JAN 2014 - ON GOING

- Agile Scrum Master guiding and mentoring teams, having the responsibility to supervise and motivate project groups working in an agile environment, to enable them to complete assigned tasks within set time and to delivery top performance.

Kurotel, IT Manager

AUG 2013 - JAN 2014

- Managing IT staff.
- Restructuring IT area increasing agility and emphasizing customers centricity and business alignment, coming from a support infrastructure oriented to business/client oriented..
- Planning, Organizing, controlling and evaluating IT and data operations.
- Acting in align with users needs and system functionality to contribute to organizational policy.
- Implementing SAP B1 (500,000 kr budget) increasing 20% efficiency

Kurotel, IT Manager

AUG 2013 - JAN 2014

- Management and planning of projects
- Organizing and giving training in project management
- IT management and governance
- Training and coaching



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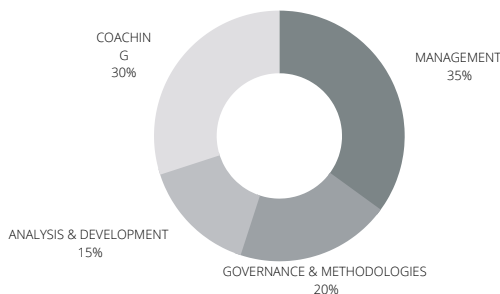
TECHNICAL SKILLS

AGILE, COBIT, CMM, ITIL, PMBOK, RUP, OKR, SCRUM, KANBAN

COBOL, VISUAL BASIC, JAVA, ASP, UML, SQL, HTML/CSS

SQL SERVER, PL/SQL, SAP, MS OFFICE, CLOUD, SAFE, JIRA

ABILITIES



STRONG COMMUNICATION
LEADERSHIP
CONFLICT RESOLUTION
NEGOTIATION
CRITICAL THINKING

LANGUAGES

ENGLISH
SWEDISH
PORTUGUESE

ITALIAN
SPANISH

WORK EXPERIENCE

Fosfertil (Chemical Industry)

PMO - PROJECT MANAGER (MAY 2005 - OCT 2009)

- Working with IT governance and making sure the company uses best practices, involving BSC, PMBoK, CobiT, ITIL, CMMI and ISO 17.799
- Responsible for the IT project portfolio achieving 95% successful projects.
- Creating processes and methodology for managing projects and managing various projects
- Conducting Project Management and Project Management Methodology courses to all IT

B3 (Stock Market)

METHODOLOGY ANALYST (DEZ 2002 - AGO 2004)

- Implementing methodologies and tools resulting in 30% more efficiency than the historical best.

Citibank, Santander, Bradesco, Itau (Banks)

DEVELOPER, SYSTEM AND BUSINESS ANALYST, REQUIREMENTS ANALYST (1998 - 2002) (2004 - 2005)

- Gathering and analysing requirements from different stakeholders / Designing and implementing solutions based on requirements

COURSES

SCRUM MASTER FULL COURSE (8H) - SIMPLILEARN
SCALED AGILE FRAMEWORK - SAFE (1H) - INVESIS LEANING
AGILE FUNDAMENTALS + KANBAN AND SCRUM (5H)
AGILE SCRUM FUNDAMENTALS + CERTIFICATION (16H)
CERTIFIED SCRUM MASTER FULL COURSE (8H)
AGILE SCRUM MASTER CERTIFICATION TRAINING (6H)
DIGITAL MARKETING (12H)
SOCIAL MEDIA MARKETING (6H)
CLOUD COMPUTING FULL COUSE (8H)
AWS FULL COURSE (8H)