Sandra Lee
Software Engineer

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Authorized to work for any US employer
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SUMMARY

Experienced Software Engineer with over four years of expertise in developing comprehensive solutions for customer success platforms. Possesses a robust technical foundation and a proactive approach, underlining a dedication to excellence and innovation in addressing complex challenges

TECHNICAL BACKGROUND

Languages: Java, Python, JavaScript, Rego
Framework: SpringBoot, Angular, ReactJS
Technologies: AWS Cloud, Gradle, Tableau, Git, Jenkins, Oracle, JUnit, Salesforce, Liquibase

EXPERIENCE

Intuit   Jan 2021 - *present*
Software Engineer II
- Full Stack Engineer, Third Party Support & Intuit Chat (Triton) Team: Spearheaded the development and implementation of Interactive Voice Response (IVR) systems for Credit Karma and Mailchimp. Leveraged a diverse tech stack including AWS, Salesforce Lightning, and programming languages such as Java, Python, and JavaScript to deliver scalable, customer-focused solutions.
- Delivering an enhanced chat system (Triton Chat) that serves across all Intuit's platform such as Quickbooks, Turbotax, Mint, and Mailchimp

TIAA   July 2018 - Dec 2020
Software Developer
- Implemented full software development life cycle services for Annuity Financial Products that were Scaled Agile Framework using Java, Spring Boot, Gradle, Automation Testing, Git, Tomcat Servers
- Developed internal application's user interface using Angular framework and Java for back-end development in Spring Boot framework

Technical Associate
- Successfully completed in Technology Rotational Program in: Institutional Retirement Plan and Services, Human Resource Technology, and Retail Product Technology
- Handled data for Institutional Retirement Dashboard that consisted over 5,000 participants
- Responsible for Data Governance for HR Tech by developing a live interactive data dashboard using Tableau to enhance monitoring system
- Performed data migration of Microsoft Access '99 to Access '16 for retail product called 529 College Savings Plan

University of Houston, *College of Education*   Jan 2018 - July 2018
Project Manager
- Led a team of engineers to develop web application for Child Psychology research team to interact with their patients
- Maintained tactical control of project budgets and timelines to keep teams on task and achieve schedule targets

EDUCATION

University of Houston
Bachelor of Science, *Computer Information Systems*