



CLIFF TO CLUB OCEAN SWIM - ATHLETE GUIDE

Hello Competitors,

Thank you for registering to participate in the 2019 Cliff to Club Ocean Swim held on Saturday the 6th of April. The Cliff to Club Ocean Swim consists of three events: 500m, 1000m and 2.5km Ocean Swims.

We want to make sure that you have a GREAT experience, so please **read this guide carefully** before arriving at the event. Please take note of the Event Schedule times as you may not have to be there quite as early as other competitors who are in earlier waves. We are expecting close to 350 competitors across the three events, so with that in mind give yourself plenty of time to find a car park before checking in and with less stress.

Online registrations for this event close on Tuesday the 2nd of April at Midnight! So if your friends haven't registered yet, tell them to get a move on!

We will not accept any on the day entries in the 1000m and 2.5km event. On the day registrations will only be accepted in the 500m Ocean Swim.

As you can see from the Event Schedule on the following page, the **competitor check-in tent opens at 6.30am.** This competitor check-in tent will remain open until 10.30am, so if you are not racing until later on in the morning (see wave starts) you may wish to come a little later on.

It is recommended that you arrive at least 2 hours before your event is scheduled to start, particularly if you are taking part in the 2.5km Ocean Swim, as you will need to check in at the Competitor Check-in Tent at the North end of Suttons Beach and make your way 2.5km down to the South end of Scotts Point Beach. **There** <u>will not</u> be a shuttle bus and so you will need to make your own arrangements as to how you will travel to your event's start line - after checking in at the Competitor Check-in Tent. Some people have said that they will check-in early and wander on down, others are bringing a family member or friend who can drive them down, some are Car Pooling down.

We have some AMAZING sponsors for our inaugural year allowing us to award $1^{\rm st}$, $2^{\rm nd}$ and $3^{\rm rd}$ placed prizes across all categories and all events. We also have many AWE-SWIM random draw prizes to be won including a FIJI SWIM HOLIDAY thanks to OceanSwims.Com . Most of our sponsors will be in attendance on the day, so make sure you come down and support them: The Belvedere, OceanSwims.Com, Anytime Physio, Funky Trunks & Funkita, SportsDietitian.Com, Team Elite Merchandise and Kartia Designs.



















EVENT SCHEDULE & WAVE STARTS

Time	Event	Details	
6.30am -	Competitor Check-in (ALL)	The Competitor Check-in Tent is located at the	
10.30am	Competitor check-in (ALL)	North End of Suttons Beach, Beside the	
10.50aiii			
7.20	D D : C: C : 1 11	Redcliff Surf Lifesaving Club house	
7.20am	Race Briefing for the 1km	Held on the start line of the 1km event	
7.30am	1000m event Starts (ALL)	Competitors to wear – PINK SWIM CAPS	
7.50am	Race Briefing for the 500m	Held on the start line of the 500m event	
8.00am	500m event Starts (ALL)	Competitors to wear – WHITE SWIM CAPS	
8.50am	Race Briefing for 1st wave of 2.5km	Held on the start line of the 2.5km event	
9.00am	1st wave of 2.5km event	40 to 59 year old Females	
	Starts	Competitors to wear – RED SWIM CAPS	
9.20am	Race Briefing for 2nd wave	Held on the start line of the 2.5km event	
	of 2.5km		
9.30am	2 nd wave of 2.5km event	Under 40, Elite and 60 & Over Females	
	Starts	Competitors to wear – GREEN SWIM CAPS	
9.50am	Race Briefing for 3 rd wave	Held on the start line of the 2.5km event	
	of 2.5km		
10.00am	3 rd wave of 2.5km event	50 & Over Males	
	Starts	Competitors to wear – ORANGE SWIM CAPS	
10.20am	Race Briefing for 4th wave	Held on the start line of the 2.5km event	
	of 2.5km		
10.30am	4 th wave of the 2.5km event	Under 50 & Elite Males	
	Starts	Competitors to wear – GREEN SWIM CAPS	
11.00am	Event Presentations	Starting with the 500m and 1km events	
12.00pm	Event Finish		



















EVENT SITE MAP



COMPETITOR CHECK-IN

Competitor Check-in is located at the North end of Suttons Beach, beside the Redcliffe Surf Lifesaving Club house.

At the Check-in you will receive your swim cap (must be worn), timing anklet (must be worn) and competitor pack.

WETSUIT RULES

Wetsuits can provide additional buoyancy and warmth therefore wetsuits are permitted in all Cliff to Club Ocean Swim events. Including the Elite Wave, however it is recommended that swimmers practice in one ahead of the event. Swimmers who wear a wetsuit WILL be eligible for prizes in their respected category.



















PHOTOGRAPHY

Images will be uploaded to our Facebook page in days following the event. If you see our official photographer on the day of the event, grab your mates and get a photo.

FOOD

There will be a BBQ on the day of the event, all the money raised from the BBQ will be going to the non for profit sporting club hosting the BBQ.

COFFEE

We will have a coffee van at the event for all of those competitors that like a caffeinated hit ahead of their event.

FIRST AID

First Aid will be located at the Finish Line. There will also be another two (2) first aid stations located further south of the finish line for participants that will be in operation during the 2.5km event.

Competitors are responsible for their own ice/strapping tape for injury maintenance.

RECOVERY

Water, Gatorade, apples and bananas will be provided at the finish line. Please throw all your rubbish into the bins provided.

TOILETS

Public toilets are located at various location along Suttons Beach. Additional portable toilets will be set up near the registration area.



















BAG DROP

The Bag Drop tent will be located in the Competitor Check-in area, not near the start line. If you wish to store your bag during the swim at the Bag Drop tent you must follow the Bag Drop supervisors instructions. They will write your number on a bag drop tags (located at the tent) and attach this tag to your bag. You will need to provide evidence of matching participant numbers on your arms or shoulders in order to retrieve the bag. Your friend or loved one will not be able to collect your bag for you, it must be yourself who identifies the bag.

We will not be collecting bags at the start lines so please organize alternative options before you leave for the start line. Even if you do leave your bag in the Bag Drop tent, it is important to remember that we do not guarantee safety of your personal items and we will not be accountable for any lost or stolen items (as per the event's Terms and Conditions).

RACE RULES

The race rules will be read out during the briefing prior to each event. Failure to comply with these race rules will result in disqualification and also will prevent you from receiving a time.

EVENT MERCHANDISE

Team Elite Merchandise have created some AMAZING Cliff to Club Event Merchandise and will be selling it on the day, check it out and pre order by visiting: https://shop.teamelite.com.au/collections/cliff-to-club-ocean-swim-2019

THE COURSES

Anytime Physio 2.5km Cliff to Club Ocean Swim will be the iconic feature event. The course starts at Scott's Point and heads North along the beautiful Woody Point, Margate and Suttons Beach foreshore. **There is a cut off time of 1 hour and 15 minutes for this event.**

OceanSwims.Com 1000m Cliff to Club Ocean Swim starts in Margate and travels North towards the iconic Redcliffe Peninsula Surf Lifesaving Clubhouse. This 1km option is a great option for swimmers who may be new to the sport or feel the 2.5km event may be too far.

The Belvedere 500m Cliff to Club Ocean Swim is a great stepping stone for first timers or swimmers and triathletes who prefer the shorter distance. This distance is great for anyone 8 years or older.



















The Belvedere 500m Cliff to Club Ocean Swim





















OceanSwims.Com 1000m Cliff to Club Ocean Swim





















Anytime Physio 2.5km Cliff to Club Ocean Swim





















PARKING

There is plenty of street parking and if you arrive early enough you may even be lucky enough to score on of the parks in the bays below.





















EVENT CANCELLATION

In the event we need to cancel the Cliff to Club Ocean Swim and events, participants will be notified via email at the earliest of convenience. We cannot foresee the weather conditions and advise participants to follow our Facebook page for regular updates. Due to the committed outgoing costs, if the event is cancelled you will not receive a refund – as per our event terms and conditions.

As with any event in the ocean, we are at the mercy of the weather and therefore late course changes may be necessary. In the event of extreme weather we will endeavor to offer a shortened, alternative course so please do not assume that the event is cancelled completely if the forecast is less than ideal.

We will post updates on our Facebook page leading up to the event if extreme weather is expected.

https://www.facebook.com/GrimseysAdultSwimfit/

CONTACT US

Please contact us via email with any questions about your entry at: codie@grimseysadultswimfit.com

RESULTS

Results will be available on the Grimsey's Adult Swimfit facebook page following the event. Results will also be published on: http://www.racetecresults.com/StartPage.aspx?CId=7

PRESENTATIONS

Presentations on event day will include the following overall prizes in each event (male and female):

1st, 2nd & 3rd Place Prizes for both male and females winners in the elite category of the 2.5km Ocean Swim, as well as the following categories:

500m 8 years 9 years 10 years 11 years 12 years 13+ (open)	1km 8 - 10 11 - 13 14 - 16 17 - 19 20 - 29 30 - 39	2.5km Elite 11 - 13 14 - 16 17 - 19 20 - 29 30 - 39
11 years	17 - 19	17 – 19
•	20 – 29	20 – 29
13+ (open)	30 – 39	30 – 39
	40 – 49	40 - 49
	50 – 59	50 – 59
	60 – 69	60 - 69
	70+	70+



















RANDOM DRAW

We have some amazing Random Draw prizes to award at presentations! Such as: a Fiji Swim Holiday, a Funkita Bag, SportsDietitian.Com Consultations, Physio Treatment Vouchers and colorful Swim Tows! You MUST be there if you wish to claim the prize, come on now, you wouldn't want to miss out of a FIJI HOLIDAY!



















TERMS & CONDITIONS

We encourage swimmers to re-read our Terms and Conditions ahead of the event. During the online registration process you agreed to these T&Cs in order to complete the registration process.

Terms & Conditions and Privacy Policy for Grimsey's Adult Swimfit's Cliff to Club Ocean Swim (and events):

CLIFF TO CLUB AND EVENTS TERMS & CONDITIONS

Grimsey's Adult Swimfit Pty Ltd

Version: December 2018

I Hereby confirm the following:

The following are the terms and conditions of entry for the Cliff to Club Ocean Swim. The Cliff to Club Ocean Swim is made up of three events, 500metres, 1km and 2.5km (now called 'the event'). These terms are not negotiable and by accepting an entry to the event via the Grimsey's Adult Swimfit Pty Ltd website's registration system you are hereby acknowledging your acceptance of our terms and conditions (for participants under 18, a parent or guardian must accept).

WARNING: This is a legal document that affects your rights, if you are uncertain or uncomfortable with any of the conditions of registration then we recommend that you obtain advice to ensure you understand and accept the conditions before accepting.

- 1. I, the participant in the Cliff to Club Ocean Swim acknowledge and agree that these terms and conditions are subject to change from time to time at the discretion of Grimsey's Adult Swimfit Pty Ltd and without notice to me (the participant).
- 2. I am electing to swim at the event at my own risk. I acknowledge that this event involves risk of serious injury, loss of life / death from various causes including but not limited to over exertion, equipment failure, dehydration, heart attack, accidents with other competitors, spectators, members of the public, course conditions, weather conditions and other unforeseen causes.
- 3. I am aware that the Civil Liabilities Act restricts my ability to claim for events where I train and compete at my own risk and in that regard I confirm that I release and discharge Grimsey's Adult Swimfit Pty Ltd and its servants and / or agents from any liability whatsoever that may arise as a consequence of my entering and / or participating in this event.
- 4. I am a competent and capable swimmer. I understand that I should not participate in this event unless I am in a fit state to participate safely. I understand that I should not participate in this event unless I have prepared and trained appropriately for it. My physical condition has been verified by a medical practitioner and qualified swimming teacher or coach and I confidently believe that I am sufficiently fit and healthy to compete in this event and that I am able to tread water in a fatigued state for at least three (3) minutes.
- 5. I agree that the terms and conditions contained in this entry form shall be construed broadly to provide a release, indemnity and waiver to the indemnified parties of any liability for loss, injury or other damage to personal property to maximum extent permitted by law.
- 6. I am swimming at the event for my own benefit and / or my own reasons and I completely understand that this is my own choice and at my own risk, and I will not hold Grimsey's Adult Swimfit Pty Ltd or any of its members, servants or agents liable for any personal injury, permanent injury, loss of life or loss of property and in any way arising as a consequence of participating in this event.
- 7. By participating, I accept all risks that could occur from participating in the event including loss of life or permanent injury. Accordingly, I hereby release and discharge Grimsey's Adult Swimfit Pty Ltd or its members, servants, agents, as well as persons or corporations associated directly or indirectly with the conduct of the event from and in respect of all or any claims, demands, actions, proceedings, judgements, liabilities, loss, damages, costs and expenses arising from accident, injury (whether or not fatal), illness, death, loss of life or damage to any person or property whatever in any way arising as a consequence of my participating in this event and I hereby indemnify them against all liability (including liability for their negligence and the negligence of others). This release extends to Grimsey's Adult Swimfit Pty Ltd and their respective directors, partners, managers, officers, agents, contractors, employees and volunteers including medical and paramedical personnel appointed for the event, the owners, licensees and occupiers of land upon which the event or any part of it is conducted, any statutory body or local authority having control over any land upon which the event or any part of it is conducted or which is involved directly or indirectly with the event in any manner whatsoever and promoters, sponsors and event organisers. This release and indemnity continues forever and binds my heirs, executors, personal representatives and assigns.



















- 78. The event reserves the right to recoup from the participant any costs associated with a search and rescue if the participant has failed to notify officials that they have withdrawn from the event.
- 9. I am aware that the event takes place in an open water area and that the safety precautions undertaken by organisers, Grimsey's Adult Swimfit Pty Ltd and the Bribie Surf Lifesaving Club (such as course supervision and race-safety briefing) are a service to me and other competitors but there have been no guarantees made to me by Bribie Surf Lifesaving Club or Grimsey's Adult Swimfit Pty Ltd as to my safety or otherwise. The event's General Warning Swim at your own risk. Potential for submerged objects, Marine Creatures, serious injury or even death from various causes including overexertion, equipment failure, dehydration, heart attack and/or accidents with other competitors.
- 10. I accept that I have an important responsibility to read and listen to all pre-event safety briefings and to immediately seek clarification from an event official on anything which is not entirely clear to me. I accept full responsibility to inform myself of dangers, hazards and risks of entry in the event and I rely solely on my own assessment of these dangers, hazards and risks before participating in the event.
- 11. When registering for the event I provided my past and present medical and/or physical conditions from which I suffer that might affect my performance or be relevant if medical or physical treatment is needed/necessary. I accept risk of competing, despite these conditions.
- 12. I agree that it is my responsibility to advise event organisers if any information on my entry form needs to be updated e.g. medical conditions, emergency contact details.
- 13. I consent to receiving any medial treatment including ambulance transportation which may be deemed necessary during or after the event by event organisers, first aid providers/assistants, beach or water safety patrol personnel. Event organisers and water safety have authority to remove a participant from the event (swim) without reason. I agree that I am responsible for the cost of any medical treatment that I require. I agree to the release of any medical information or records necessary for treatment.
- 14. I understand that if I am entering a swim distance longer than what I have achieved in the last 4 months, it is the recommendation of Grimsey's Adult Swimfit Pty Ltd that I complete the swim distance in a supervised pool or at a supervised and safe open water environment prior to undertaking the event.
- 15. I understand that the event organisers will try to provide an accurate course distance but the distance may vary due to tidal factors, ocean conditions, risk management measures and safety advise. All swimmers must swim the prescribed course.
- 16. I agree to abide by and accept all the event rules and directions issued by the event organiser. These will be provided to competitors ahead of the event. I agree and accept that the event committee, organisers or director may, at its absolute discretion, vary the rules and regulation of the event without prior notice to me.
- 17. I will wear the event timing chip/transponder if provided by or directed to by the event organisers. I must return the timing chip after the event, regardless of if I participate, otherwise I will be charged by the event organisers and I agree to pay \$50 for its non-return.
- 18. I agree to abide by all directions issued by the event organiser and race director. All decisions of the race director are final. All swimmers are to behave in a sportsman like manner.
- 19. I agree to wear the prescribed swimming cap and timing bracelet/transponder if provided by race organiser.
- 20. I am fully responsible for the security of my personal possessions at the event. Grimsey's Adult Swimfit Pty Ltd will not be liable for replacement of any personal possessions. If using the gear tent or baggage transfer service provided by the organisers, I accept the organisers will take all care but are not responsible for damage to or loss of possessions.
- 21. I hereby grant full permission to any and all of the above parties to free use of my name, image and likeness before, during or after the event for promotional purposes in any marketing media, social media, official sponsor campaigns and for broadcasting and reporting purposes, including but not limited to any photographs, videotapes, motion pictures, website images, recordings or any other record of this event. I also understand that information of biographical nature, including my name, date of birth, home state, results and interests may be released to the media in response to general requests.
- 22. I understand that compulsory insurance cover effected for participants in the event may not cover me for any or all injury, loss or damage sustained by me.
- 23. If I cannot take part in the event, my registration is not transferable to another event or person.
- 24. If I cannot take part in the event or the event is cancelled, my registration fee is non-refundable.



















- 25. I consent to Grimsey's Adult Swimfit Pty Ltd to provide my personal details to a professional photography company if they are contracted by Grimsey's Adult Swimfit Pty Ltd to take professional photographs of participants at the event. The contracted company may contact me via email to alert me when photos from the event are available to purchase.
- 26. I agree to my name and contact details being included on the Grimsey's Adult Swimfit Pty Ltd event and email database. Event specific communications and messages from event partners will be sent to me. I have the ability to unsubscribe from this at any time.
- 27. I acknowledge that by reason of circumstances beyond the control of the event organisers, it may become necessary or desirable to change the format of the event, and if that occurs, I consent to the changes and I agree that each and every one of the conditions herein set out shall apply to that changed event.
- 28. Due to the committed outgoing costs, if the event is cancelled due to flooding, cyclones, heavy winds, torrential rains, dangerous surf conditions, water quality, marine creatures or other 'acts of God' conditions, I understand that my entry fee will not be refunded and that the event may be cancelled without notice.
- 29. I agree event organisers may change the event format, course, start times or other race conditions at their discretion. If that occurs, this agreement applies to the changed conditions.
- 30. I acknowledge and agree that should the event be cancelled or postponed at anytime before the start, the course is closed; that no event support or water safety will be provided by the club or organisers for any person/s deciding to swim in or about the course after cancellation or postponement; that any such activity is entirely at the swimmer's own risk; and that no responsibility will be taken by the organisers and/or club for any injury or loss of life arising from such activity.
- 31. I hereby understand and acknowledge that Grimsey's Adult Swimfit Pty Ltd reserve the right to **refuse service** to anyone for any reason at any time, even if my registration is accepted. Grimsey's Adult Swimfit Pty Ltd and its affiliates reserve the right to refuse service, terminate accounts, remove or edit content, and/or cancel service requests or memberships in its discretion, including, without limitation, if Grimsey's Adult Swimfit Pty Ltd believes that a User's conduct violates applicable law or is harmful to the interests of Grimsey's Adult Swimfit Pty Ltd and its affiliates.
- 32. I hereby certify that the participant is the minimum age or older as specified for my chosen event. The minimum age as at event day is 11 years old for the 2.5km event. The minimum age as at event day is 8 years old for the 500metre and 1km event.
- 33. I hereby certify that I am 18 years of age or older. If I am younger than 18 years of age, I will have these terms and conditions viewed and agreed upon by my legal guardian via the online entry process, this will in effect give consent for me to compete in the event. Participants under the age of 18 wanting to compete in this event should have a high level of ability and fitness in their chosen event. Parental guidance is required.

PRIVACY POLICY

Grimsey's Adult Swimfit Pty Ltd

Version: December 2018

PRIVACY POLICY STATEMENT

- GRIMSEY'S ADULT SWIMFIT Pty Ltd understands that your privacy is important and ensures that information provided by you is collected and held in accordance with relevant Australian privacy law.
- · We make all reasonable efforts to ensure that information is stored securely both in electronic and physical form.
- Any information that we no longer require is destroyed.
- Personal information you provide us including your name, address, telephone number, email address, billing address, and shipping address
 is to enable you to transact business with us, and will not be released, sold or rented to any entities or individuals outside of GRIMSEY'S
 ADULT SWIMFIT Pty Ltd
- Personal information collected is used to deliver (required by postal and courier companies) the items you have purchased and to further enhance our service offering to you
- GRIMSEY'S ADULT SWIMFIT Pty Ltd does not collect or record any credit card details you may provide when purchasing products from the grimseysadultswimfit.com website.
- Your credit card details are processed by a secure third party, our ANZ bank merchant account.
- · As required by law, you may "opt-out" from direct marketing material that GRIMSEY'S ADULT SWIMFIT Pty Ltd may send.

SECURE PURCHASING



















- Bookings and/or orders placed on our site are encrypted using *SSL technology, so rest assured that your transactions are protected. With SSL implemented information sent via the internet can be trusted to arrive privately and unaltered to our server. In order for SSL security to work, you must use an SSL enabled browser. Most browsers, version 3x and later support SSL.
- If you still have any concerns about ordering electronically, feel free to call or us and place your order over the phone.
- Email is not encrypted and is not considered a secure means of transmitting credit card numbers. We will NEVER ask for sensitive
 information via email.

GRIMSEY'S ADULT SWIMFIT'S on-line Registration uses SSL Version 3.0 software which encrypts information you input when you register on-line and the Payment Page uses encryption of credit card transactions.

IMPORTANT POLICY POINTS:

. Collection of Personal Information

- 1.1 Most personal information is provided to the GRIMSEY'S ADULT SWIMFIT Pty Ltd by clients registering for a swim session, clinic or event, either by an Electronic / On-line Registration Form. Personal information is also collected when a client completes a survey, questionnaire or application form, and when prospective clients make enquiries about our services.
- 1.2 Generally, you are not obligated to provide any information requested by GRIMSEY'S ADULT SWIMFIT Pty Ltd that you do not wish to provide. However, if you choose to register for a training session, clinic or event with GRIMSEY'S ADULT SWIMFIT Pty Ltd then you must provide the personal information requested on the Registration Form. If you do not provide accurate information you will not be able to complete the registration process.
- 1.3 In respect of the Website, information may also be automatically collected through the use of a 'cookie'.

Cookies are used on the Website to remember your login details, to track web traffic on an aggregate basis and to keep session information to assist your use of the Website, such as your last search (however this information is disposed of every time you close your web browser).

GRIMSEY'S ADULT SWIMFIT Pty Ltd may use the information contained in Cookies to make assumptions about you and to provide you with focused swim coaching service information that GRIMSEY'S ADULT SWIMFIT Pty Ltd believes may be of interest to you.

You may configure your browser so that you are notified before a Cookie is downloaded or so that your browser does not accept Cookies. However, Cookies allow you to take full advantage of the Website and we recommend that you leave them turned on.

2. Use and Disclosure of Personal Information

- 2.1 GRIMSEY'S ADULT SWIMFIT Pty Ltd may use information collected from you to:
- (a) provide you with information about suitable and similar swimming training sessions, clinics or events;
- (b) personalise and customise your experience on the Website and Webclass;
- (c) communicate with you in order to support your registration and business relationship or respond to any queries you may have; and
- (d) give you the opportunity, from time to time, to receive information about GRIMSEY'S ADULT SWIMFIT Pty Ltd news, events, promotions, competitions or services such as emails or 'e-newsletters'. You will of course be able to unsubscribe from such communications.
- 2.2 GRIMSEY'S ADULT SWIMFIT Pty Ltd does not sell client information to third parties.
- 2.3 Client and prospective client information will not be provided to anyone unless GRIMSEY'S ADULT SWIMFIT Pty Ltd has permission from the client, or is specifically allowed or required to provide the information by law.

For example client information is only given to the following parties where required:

 $Swim\ Teachers/Coaches/Staff\ who\ require\ information\ for\ training\ purposes$

- Surf Lifesaving volunteers to comply with water safety procedures/requirements;
- · Third party providers such as ANZ to process credit card and direct debit information; or
- Collections agents in the event of outstanding payments.

2.4 GRIMSEY'S ADULT SWIMFIT Pty Ltd will ensure that a party provided the personal information has in place equivalent privacy policies and procedures that will prevent unauthorised use or disclosure of information; and they will not use or disclose the information for a purpose other than the purpose for which the information was given to that party.



















2.5 All employer information obtained will be treated as "commercial in confidence" whether so marked or not. This means it will not be revealed to others without the employer's permission.

3. Marketing Activities

- 3.1 GRIMSEY'S ADULT SWIMFIT Pty Ltd will undertake direct marketing activities to clients and prospective clients using information provided in the enquiry process, registration process, web browsing activities or from business referrals.
- 3.2 To opt out of direct marketing activities follow the instructions in the direct marketing item or email info@grimseysadultswimfit.com with subject line: Stop Direct Marketing; and in the email body include name, address and email details.
- 3.3 Opting out of direct marketing activities will not stop news items and administrative notices being issued.

4. Refusal of Service

We reserve the right to **refuse service** to anyone for any reason at any time.

Grimsey's Adult Swimfit Pty Ltd and its affiliates reserve the right to refuse service, terminate accounts, remove or edit content, and/or cancel service requests or memberships in its discretion, including, without limitation, if Grimsey's Adult Swimfit Pty Ltd believes that a person's conduct violates applicable law or is harmful to the interests of Grimsey's Adult Swimfit Pty Ltd and its affiliates.

5. Contacting the Privacy Officer

If you have any enquiries regarding this privacy policy or wish to provide feedback, please contact Codie Grimsey, Director and Privacy Officer at: codie@grimseysadultswimfit.com

6. Internal Responsibilities

- 6.1 Directors are responsible for ensuring this Policy is published on the website; and that staff have appropriate training and continued professional development to support the implementation of this Policy.
- 6.2 Directors are responsible for ensuring that all complaints and grievances related to breaches of the Privacy Policy are reviewed and actioned for continuous improvement opportunities.













