Sandeep Kumar

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Summary

Experienced Software Developer proficient in front-end tasks as necessary. Skilled at transforming complex requirements into practical solutions through effective team collaboration, resulting in exceptional outcomes.

Experience

Gainsight   **August 2022 – Current**
Software Engineer / Full Stack Developer   *Bangalore, Karnataka*

- Optimized product compatibility by designing and implementing the **Platform Tenant**, resulting in a **3x** increase in feature integration efficiency across Gainsight's suite of products, including CS, PX, and CC.
- Ensured GDPR compliance by implementing the **User Deletion** feature, resulting in Complete reduction in user PII retention risk upon employee departure.
- Led the seamless integration of **Field-Level-Permissions** across Gainsight microservices in response to product requests from prominent clients. This enhancement significantly improved data security and access control, contributing to a notable increase in customer satisfaction
- Developed **User-Groups** feature, achieving 100 percentage automation of task assignment through **round-robin algorithm**, eliminating manual intervention entirely.
- Collaborated with cross-functional teams to implement **internationalization**, to enhance the user experience for non-English speakers. Resulted in increased customer satisfaction and successfully onboarded couple of Japanese clients.
- Led collaboration with the data science team to analyze customer navigation patterns, strategically reorganizing menu items. **Consolidated 15 navigation items** into 8, leveraging **AI** for enhanced user experience. Resulted in an optimized left navigation bar for seamless interface and improved user satisfaction
- Took charge of **Security Issues**, resolving risks such as **SQL injection and HTML injection** vulnerabilities. Maintained a zero security-ticket record for microservices, ensuring strong system security and minimizing potential threats

Fyle   **May 2022 – July 2022**
Frontend Developer Intern   *Bangalore, Karnataka*

- Revamped the UI of Expense Management page. Achieved a visually appealing and user-friendly interface, resulting in increased user engagement and efficiency.
- Addressed performance-related issues in the Fyle Mobile app, resulting in a significant increase in loading speed for the expense management page

UserIQ   **January 2022 – March 2022**
Full Stack Developer Intern   *Bangalore, Karnataka*

- Led the implementation of **User Licensing and Permissions**, streamlining access to left navigation items based on individual user licenses and permissions assignments.
- This initiative ensured precise control over user access, enhancing security and optimizing user experience within the platform.

Prakshep   **February 2021 – May 2021**
Full Stack Developer Intern   *Bangalore, Karnataka*

- As part of a collaborative team effort, contributed to the development of a web application for a client resembling a **Job Search Platform** with a unique twist. Inspired by **Tinder**, users engage by swiping right on companies of interest, facilitating direct communication with HR regarding job opportunities.

Education

Visvesvaraya Technological University, Bangalore   **Aug. 2018 – June 2022**
B.E in Computer Science and Engineering   *CGPA - 8.5 / 10*

Technical Skills

Programming: Java, SQL, Data Structures and Algorithms, Object Oriented Programming
Frameworks: Spring Boot, JUnit, Angular and Vertx
Database: PostgreSQL, MySQL, MongoDB, and Neo4j
Other Technologies: RESTful APIs, AWS S3, AWS Route53, Amazon Ec2, RabbitMQ, ActiveMQ and CI/CD
Developer Tools: Sumologic, Postman, GitHub, Intellij, Jira, Postico, Studio 3T, Grafana and Datadog
AI Technologies: Prompt Engineering