

# SANDEEP KUMAR

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## Summary

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Versatile Software Developer with a strong focus on Software development, adept at seamlessly contributing to frontend tasks as needed. Known for efficiently handling support and escalations. Proven ability to collaborate across teams to deliver exceptional results.

## Experience

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### Gainsight

August 2022 – Current

*Software Engineer*

*Bangalore, Karnataka*

- Optimized product compatibility by designing and implementing the **Platform Tenant**, resulting in a **3x** increase in feature integration efficiency across Gainsight's suite of products, including CS, PX, and CC.
- Ensured GDPR compliance by implementing the **User Deletion** feature, resulting in a **100 percentage** reduction in user PII retention risk upon employee departure.
- Designed and developed the User-Groups feature, which uses a **round-robin algorithm** to automate task assignment to a group of users.
- Collaborated with cross-functional teams to implement **internationalization**, utilizing localization libraries to enhance the user experience for non-English-speaking users, resulting in a significant boost in customer satisfaction.
- Orchestrated a data-driven collaboration with the data science team to dissect customer navigation habits, strategically prioritizing and reorganizing menu items. The outcome: a refined left navigation bar, delivering an unparalleled user experience and seamless interface.
- **Tech Stack** - Java, Springboot, Vertx, PostgreSQL, Neo4j, RabbitMQ, MongoDB, S3, Angular, HTML, CSS, Grafana, Sumologic

### UserIQ

January 2022 – March 2022

*Full Stack Developer Intern*

*Bangalore, Karnataka*

- Led the implementation of user licensing and permissions, streamlining access to left navigation items based on individual user licenses and permissions assignments. This initiative ensured precise control over user access, enhancing security and optimizing user experience within the platform.
- **Tech Stack** - Java, Golang, Reactjs

### Prakshep

February 2021 – May 2021

*Backend Development Intern*

*Bangalore, Karnataka*

- As part of a collaborative team effort, contributed to the development of a web application for a client resembling a job search platform with a unique twist. Taking cues from Tinder, users engage by swiping right on companies of interest, facilitating direct communication with HR regarding job opportunities.
- **Tech Stack** - Django, HTML, CSS

### Olcademy

August 2020 – Nov 2020

*Full Stack Developer Intern*

*Bangalore, Karnataka*

- Enhanced Olcademy's website performance through code optimization, eliminating redundancies, and conducting extensive refactoring. Reduced loading times, resulting in improved **SEO** ranking on Google search and enhanced user experience
- **Tech Stack** - HTML, CSS, Javascript

## Education

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Visvesvaraya Technological University, Bangalore

Aug. 2018 – June 2022

*B.E in Computer Science and Engineering*

*CGPA - 8.5 / 10*

## Technical Skills

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**Programming:** Java, SQL, Data Structures and Algorithms, Object Oriented Programming

**Frameworks:** Spring Boot, JUnit, Angular and Vertx

**Database:** PostgreSQL, MySQL, MongoDB, and Neo4j

**Other Technologies:** RESTful APIs, AWS S3, AWS Route53, RabbitMQ, Grafana and CI/CD

**Developer Tools:** Sumologic, Postman, GitHub, IntelliJ and Jira

**AI Technologies:** Prompt Engineering